



Granite Telecommunications, LLC

One Heritage Drive
Quincy, Massachusetts 02171

Telecommunications Price List

For Local and Intrastate Telecommunications Services Provided in the State of

Arkansas



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APPLICATION OF PRICE LIST

This Price List establishes the standard recurring rates that apply to Granite Telecommunications, LLC's ("Granite" or "Company") retail local exchange and interexchange long distance telecommunications Services in the State of Arkansas. Standard non-recurring rates appear in Granite's *Telecommunications Price List Non-Recurring Charges*, available to Customers at www.granitenet.com/Legal or upon request.

Your verbal or written Service Order or any use by you of Granite's Services constitutes agreement by you to all of the rates, terms, and conditions set forth in this Price List and Granite's Service Guide including any other documents specifically incorporated herein by reference.

This Price List applies only to retail intrastate telecommunications Services furnished by Granite and does not apply, unless otherwise specified, to any other services, including, without limitation, Information Services and other unregulated services offered by Granite. Except as expressly specified in this Price List with respect to particular Service plans ordered by Customers, the rates and charges set forth in this Price List do not cover lines, facilities, or services furnished to Customers by other carriers, including, without limitation, lines, facilities, or services that are used by Customers to access Granite's long distance Services or to complete calls to or from points beyond Granite's local network calling areas. Customers are solely responsible for obtaining any customer premises equipment and for establishing suitable agreements or other arrangements with other carriers that may be needed to access and use Granite's Services.

The recurring rates contained in this Price List, together with Granite's standard telecommunications service Terms and Conditions, standard Telecommunications Price List Non-Recurring Charges, and Applicable tariffs, establish the sole and exclusive rates, terms, conditions, and understandings pertaining to Granite's provision and Customer's use of Services ordered by Customer unless otherwise governed by a duly executed Written Contract between Granite and its Subscriber. No provisions of this Price List may be changed, waived, or otherwise amended, or modified in any manner except pursuant to a Written Contract that has been duly executed by Granite for such purpose.

In the event of any conflict between the provisions of this Price List and any applicable Written Contract or tariff, such conflict will be resolved by giving preference, first, to the applicable Written Contract, second to the tariff provisions and, third, to this Price List.

The recurring rates contained in this Price List are subject to change at Granite's sole discretion. Customers will be notified of changes through bill messages or inserts or otherwise in accordance with Applicable Law and regulations prior to the date on which changes become effective. Changes will also be posted on Granite's website at <http://www.granitenet.com/Legal>. Your continued use of Granite's Service following any such changes constitutes your agreement to such changes.

This Price List and associated Service Guide is governed by and interpreted according to Applicable Laws and regulations of Arkansas

In the event of disputes or complaints between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file an inquiry or complaint by contacting the Arkansas Public Service Commission:

Arkansas Public Service Commission
1000 Center Street
Little Rock, Arkansas 72201-4314
Telephone: (501) 682-1718
Toll Free in Arkansas: (800) 482-1164
Online: <http://www.apscservices.info/contactcs.asp>

For additional information or assistance, please visit us on the web at www.granitenet.com or contact our Customer Care representatives, toll free at (866) 847-1500, or in writing addressed to the attention of Granite Customer Service at One Heritage Drive, Quincy, Massachusetts 02171. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 10 p.m. (EST) and Saturday 9 a.m. to 6 p.m. (EST).

BY PRESUBSCRIBING, OTHERWISE UTILIZING, OR PAYING, DIRECTLY OR INDIRECTLY FOR COMPANY'S SERVICES, YOU HEREBY AGREE TO THE RATES, CHARGES, TERMS, AND CONDITIONS WHICH FOLLOW. IF YOU BELIEVE THAT YOUR USE OF SERVICES HAS BEEN MADE IN ERROR, PLEASE CONTACT GRANITE TELECOMMUNICATIONS, LLC'S SERVICE DEPARTMENT IMMEDIATELY AT 866.847.1500.



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS SERVICE AREA - SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Local Exchange Lines

Monthly

Business Flat Rate Single Line	
Measured Rate Business - Single Line	
Multiline Flat Rate Business Line	\$4,037.93
Flat Rate MetroPlus Multiline	
Flat Rate MetroPlus Single Line	\$4,553.93
Integrated Voice Access Line	\$67.93

Remote Call Forwarding

Monthly

Remote Call forwarding Intrastate	
Remote Call Forwarding Intrastate Interexchange (InterLATA)	
Remote Call Forwarding Line	
Remote Call Forwarding Local Measured	
Remote Call Forwarding Additional Path	\$60.86

Mileage Charges**

Monthly

Access Line Intercom - 0-2 Miles	\$13.00
Business Extension Line, different building same premises	\$2.04
Different buildings same premise channels type 423	\$5.80
Extension Line	\$2.04
Outside Base Rate	\$0.00

**Grandfathered services - unavailable for new subscription.



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS SERVICE AREA - SERVICE CHARGES, Continued

Custom Calling Features

	<u>Monthly</u>
*66 Auto Redial	\$5.50
*69 Call Return	\$23.66
900 and 976 Blocking Feature	\$0.00
900 Blocking Feature	\$0.00
AIN - Disaster Recovery (Forward Telephone Numbers)	\$290.00
Anonymous Call Rejection	\$26.44
Call Forwarding Busy Line	\$12.52
Call Forwarding Busy Line/No Answer	\$16.70
Call Forwarding Do Not Answer	\$12.52
Call Forwarding Variable	\$27.83
Call Rejection	\$5.50
Call Transfer Disconnect	\$15.00
Call Waiting	\$27.83
Call Waiting ID	\$5.40
Caller ID Number Only	\$30.43
Caller ID with Name	\$30.43
Circular Hunting	\$97.00
Group of Telephone Numbers Equipped - Disaster Routing Service (DRS)	\$3,256.00
Hotline	\$1,812.00
International Direct Dialing Blocking	\$0.00
Multi-Ring Service, First Number	\$7.00
No 3rd Party	\$0.00
No Casual Calling	\$0.00
No Collect/3rd Party	\$0.00
No Directory Assistance Call Completion	\$0.00
Off Premise Extension	\$0.00
Outgoing Call Control	\$19.95
Personalized Ring One Additional Number	\$7.00
Personalized Ring Two Additional Numbers 2nd	\$3.00
Priority Call	\$5.50
Remote Access to Call Forward	\$3.00
Repeat Dial *66	\$0.00
Selective Call Forwarding	\$5.75
Simultaneous Call Forwarding	\$3.50
Speed Dial 30	\$8.75
Speed Dial 8	\$21.15
Third Party Bill Block	\$0.00
Three Way Calling	\$26.44
Toll Restriction	\$10.00
Touch Tone Business	\$0.00



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS SERVICE AREA - SERVICE CHARGES, Continued

Pay per Use Features

Automatic Callback or Busy Redial (*66)	\$0.75
Automatic Recall (*69)	\$3.00
Call Trace (*57)	\$10.00
Three Way Calling	\$3.00

Directory Services

Directory Listings

Monthly

Additional Listing	\$6.00
Extra Lines	\$6.00
Foreign Directory Listing	\$6.00
Non-Listed Service	\$3.50
Non-Published Listing	\$5.50
Supplemental Address Information	\$6.00

Directory Assistance

Local	\$6.99
Regional	\$6.99
Call Completion, excluding usage	\$1.50
Operator Assisted, excluding usage	\$6.99



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS SERVICE AREA - SERVICE CHARGES, Continued

Centrex Services

Centrex Services

Monthly

Plexar II – Basic Station	\$12.75
Plexar II - Station Line Facility Rate Basic 0-2.0 mile	\$221.93
Plexar II - Station Line Facility Rate Basic 2.0+ mile	\$278.93
Plexar II Off Premises Station	\$55.68
Plexar Month-to-Month Basic Station	\$50.93
Plexar Trunk	\$5,330.93

Centrex Features

Monthly

Assume Dial 9	\$25.00
Auto Redial, per Plexar -I line equipped	\$3.50
Call Blocker - per Plexar II Station	\$1.00
Call Forwarding Busy Line	\$0.00
Call Pickup Group - Plexar	\$0.00
Call Trace	\$1.00
Call Transfer Disconnect	\$4.00
Caller ID Line Blocking	\$0.00
Caller ID: Name and Number	\$3.30
Calling Number Delivery Per System	\$7.95
Centrex - Call Forwarding Busy Line Do Not Answer	\$ 2.25
Centrex - Call Waiting	\$ 1.10
Centrex - Hunting Basic	\$0.00
Centrex - System Charge -per System	\$4.00
Centrex Call Forward Busy Do Not Answer	\$4.00
Centrex Call Forwarding	\$1.20
Centrex Caller ID	\$2.85
Centrex Circular Hunting	\$0.35
Conference Calling - 6-Port Conference Arrangement	\$33.00
Convenience Dialing I	\$0.25
Directed Call Pick Up Group	\$50.00
Feature Capability	\$ 5.25
Ground Start Conditioning	\$0.00
Plexar I - Calling Name and Number Delivery	\$9.00
Plexar I - without optional features	\$0.00
Plexar II - ASSUME DIAL NINE	\$25.00
Plexar II - Auto Callback	\$1.00
Plexar II - Automatic Identified Outward Dialing	\$0.00
Plexar II - Call Forwarding Busy Line/Do Not Answer Outside System	
USOC FDJ	\$2.00
USOC FVJ	\$3.00
Plexar II - Call Forwarding Variable	\$0.00
Plexar II - Call Hold	\$0.00



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS SERVICE AREA - SERVICE CHARGES, Continued

Centrex Service, Continued

Centrex Features, Continued

Monthly

Plexar II - Call Park - Per System	\$0.00
Plexar II - Call Pickup	\$0.00
Plexar II - Call Transfer Disconnect - All Calls	\$0.00
Plexar II - Call Trace per system	\$0.00
Plexar II - Call Waiting Terminating	\$0.00
Plexar II - Calling Number & Name Delivery (per System)	\$0.00
Plexar II - Consultation Hold	\$0.00
Plexar II - Direct Inward Dialing	\$0.00
Plexar II - Direct Outward Dialing	\$0.00
Plexar II - Remote Access to Call Forwarding per Station	\$1.00
Plexar II - Speed Calling Personal per Station (Short List)	\$0.00
Plexar II - Three Way Calling	\$0.00
Plexar II - Touch Tone Dialing	\$0.00
Privacy Manager	\$55.66
Remote Access to Call Forwarding	\$2.75
Speed Calling 30 Codes - Per Centrex Station	\$ 0.40
Speed Calling Personal per Call Arrangement (Short List)	\$0.00
Touch Tone Service	\$0.00
Uniform Call Distribution Without Queueing	\$27.50

Centrex Mileage**

Monthly

Plexar II - Multiswitch Station Additive	\$1.30
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**Grandfathered service- unavailable for new subscription.



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS SERVICE AREA - SERVICE CHARGES, Continued

Private Branch Exchange (PBX) Services

PBX Service

Monthly

Business Flat Rate PBX Trunk Flat Direct Outward Dialing	\$5,330.93
Measured Toll Terminal Trunk Multipath Service – Direct Inward Dialing logical trunk	\$4,037.93 \$1,026.93
PBX Flat Rate Trunk Service PBX Outward Trunk	\$5,349.05
Super Trunk – Switch Use – Direct Inward Dialing	\$1,812.93

PBX Features

Monthly

Direct Inward Dialing Trunk Termination: Dial Pulse (DP) signaling, per trunk	\$4,280.00
Direct Inward Dialing Trunk Termination: Dual Tone Multi-Frequency (DTMF) signaling	\$4,280.00
Direct Inward Dialing -Station Toll File Guide	\$0.00
Digital Loop Service (Inbound, Direct Inward Dialing)	\$3.20
Direct Inward Dialing Trunk Termination: Multi-Frequency (MF) Signaling per trunk	\$4,280.00
Each additional 10 Direct Inward Dialing numbers assigned	\$863.00
Each Additional Block of 100 Direct Inward Dialing Numbers	\$3,609.00
First 10 Direct Inward Direct Inward Dialing Numbers assigned	\$863.00
First Block of 100 Direct Inward Dialing Numbers	\$3,609.00
First Individual Direct Inward Dialing Number Assigned Primary Rate Interface	\$323.00
Line Termination - Outbound	\$4.80
Night Number Termination	\$4.40
PBX Direct Inward Dialing Station Toll File Guide	\$0.00
PBX Service - Inbound/Outbound Termination	\$4.80
PBX Trunk Touch Tone Service	\$0.00
Selective Class of Call Screening	\$53.00



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS SERVICE AREA - SERVICE CHARGES, Continued

Integrated Services Digital Network (ISDN) Services**

ISDN Service

Monthly

Additional Call Offering-(ISDN BRI DigiLine)	\$4.50
Flat Rate ISDN Line	\$15,936.93
Primary Rate Interface Prime Connection	\$25,006.93
B Channel	\$6,728.00
B Channel Flat Rate	\$3,375.00
Occasional User Plan - BRI Pipe - Digiline	\$15,936.93
Primary Rate Interface D Channel	\$0.00
Smart Trunk Compatible Direct Inward Dialing Service	\$1,026.93
Smart Trunk Port	\$29,966.93

ISDN Features

Monthly

Caller ID (ISDN-BRI, B Channel)	\$7.95
Intra/Interexchange Local Channel	\$31.00
Intraexchange Local Channel Series 100	\$25,860.00
Primary Rate Interface Calling Line Identification	\$100.00
Primary Rate Interface First 100 Direct Inward Dialing Numbers	\$3,609.00
Primary Rate Interface, each additional 10 Direct Inward Dialing Numbers	\$863.00
Primary Rate Interface, each additional 100 Direct Inward Dialing Numbers	\$3,609.00
Link Extension Equipment - BRI	\$48.00
Link Extension Facility, each BRI	\$18.00

**Grandfathered services - unavailable for new subscription.



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS SERVICE AREA - SERVICE CHARGES, Continued

Business Data Services

Business Data Services**

Monthly

Bridging Arrangement - Multipoint Private Line	\$14.00
Channel Termination - DID Type	\$6.50
Channel Termination - Non-DID	\$6.50
Digital Transmission Loop Arrangement	\$35,925.00
Improved Voice Grade Transmission	\$3.00
Interexchange Channel	\$ 6.10
Interexchange Channel Termination, each - Foreign Exchange	\$40.00
Interoffice Channel, per Termination Series 1	\$15.30
Interoffice Channel Termination, each - Type 420	\$12.50
Interoffice Channel – Series 300 – PLY-FPS	\$8,071.00
Interoffice Channel – Series 400	\$8,071.00
Local Channel – Series 100 – Remote	\$22,896.00
Local Channel Type 415	\$32,604.00
Local Channel Type 420	\$72,063.00
Local Channel Type 428	\$32,604.00
Signaling Arrangements - Intraexchange Manual	\$9.95
Super Trunk Port	\$34,130.00
Two Point Service - Type 101 - Different Building - Same Premise	\$7,713.00
Voice Grade Service, Series 300 & 400 - Type 424	\$8.30

Business Data Services Features

Monthly

300/400 Intraexchange and Interexchange Interoffice Channel Terminal Type 423	\$9.00
300/400 Intraexchange Sub Class of Service – Type 424	\$8.00
Class of Service -Series 400, No. 423	\$0.00
Connecting Arrangement	\$6.75
Extension Station Line	\$0.00
Foreign Exchange Local Channel	\$31.00
Foreign Exchange Point of Termination	\$52.75
Foreign Exchange Service (FX)-Point of Termination	\$87.25
Improved Data Transmission	\$2.00
Interoffice Channel Termination-Type 102	\$15.30
Intraexchange 200-899 ohms without interoffice	\$7.95
Local Channel – Type 424 – Customer Provided Equipment	\$59.85
Signaling Arrangements	\$16.10
Signaling – Intraexchange – Arranged for E&M Signaling	\$13.40
Special Signaling-Point of Termination- Same Building	\$2.04
Termination	\$0.00
Type 428	\$0.00
Voice Grade-Loop Signaling-Type C	\$3.55
Two - Point Service / Same Building - Type 101 (PL)	\$4.09

**Grandfathered service(s) - unavailable for new subscription.



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS SERVICE AREA - SERVICE CHARGES, Continued

Business Data Services, Continued

Mileage Charges**

Monthly

300/400 Intraexchange Different Buildings, Same Premises Channels, each 1/10 mile Type 311	\$7.05
Interoffice Channel – Series 100 Remote	\$13.00
Private Line 100 - Intraexchange Type 101	\$13.00
Served Direct Service, per 1/10 th mile – Type 423	\$4.84
Special Signaling- Interexchange Type 102	\$4.30

**Grandfathered services - unavailable for new subscription.

Local Usage Charges

Local Usage, per minute	\$0.05
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IntraLATA Toll Charges

IntraLATA Toll, per minute	\$9.82
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CENTURYTEL¹ SERVICE AREA - SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Monthly

Business 1-Party Multi-Line	
Business 1-Party Single-Line	
Key Basic Access Line	
Key Line - Flat Rate	
Key Line Hunting Flat Rate	
Key Line Non-rotary	
Key System Trunk	\$103.35
Key Trunk Line	
Manual Trunk Key Line	\$91.35
Key Line Manual Trunk – Foreign Exchange	\$43.35

Mileage Charges**

Monthly

Local Loop Mileage, each Additional 1/4 Mile	\$1.00
Off Premise Mileage, first 1/4 Mile	\$2.00
Off Premise Mileage, each Additional 1/4 Mile	\$1.00
On Premise Mileage	\$0.40
On Premise Mileage each Additional 1/10 Mile	\$0.40

Remote Call Forwarding

Monthly

Remote Call Forwarding	\$40.00
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Extended Area Service

Monthly

Digital Central Office Additive per exchange access line	\$2.50
Extended Area Service	\$10.00

**Grandfathered services - unavailable for new subscription.

¹ Including CenturyTel NW Arkansas Russellville dba CenturyLink Russellville, CenturyTel NW Arkansas dba CenturyLink Siloam Springs, CenturyTel Central Arkansas, LLC dba CenturyLink, CenturyTel South Arkansas, LLC dba CenturyLink, CenturyTel of Arkansas, Inc. dba CenturyLink, CenturyTel of Mountain Home, Inc. dba CenturyLink



CENTURYTEL SERVICE AREA - SERVICE CHARGES

Custom Calling Features

	<u>Monthly</u>
3 Way Calling – Bus	\$7.14
900/976 Blocking	\$0.00
Anonymous Call Rejection	\$5.94
Call Block	\$7.14
Call Forward Block	\$0.00
Call Forward Busy	\$3.00
Call Forward Busy Fixed Line Business	\$3.00
Call Forward No Answer	\$3.00
Call Forward Variable	\$5.94
Call Forward Busy Don't Answer-V	\$6.00
Call Forward Busy Don't Answer Overflow B	\$6.00
Call Return *69	\$7.20
Call Return Block	\$0.00
Call Return Business *69	\$7.20
Call Screening Per Line	\$3.00
Call Waiting	\$7.14
Caller ID Name and Number	\$13.80
Circular Hunt Number	\$0.00
CTL Toll Block	\$1.50
Cutoff Switch Key	\$0.00
Enhanced Call Forward	\$5.94
Hunt Service	\$ 5.00
International Call Block	\$0.00
No Third Number Billing	\$3.00
Operator Call Screening Inbound	\$3.00
Repeat Dial Block	\$0.00
Repeat Dial Business *66	\$7.20
Restrict 3rd Number & Collect Calls	\$4.10
Restrict 3rd Number Calls	\$3.00
Restricted Collect	\$3.00
Selective Blocking	\$7.14
Selective Call Acceptance *64	\$7.14
Selective Call Rejection	\$7.14
Special Bill Number Plan	\$2.00
Speed Call 30 # Business	\$6.00
Speed Dial 8	\$5.00
Third Party Blocking	\$3.00
Three Way Call Block	\$0.00
Three Way Calling	\$7.14
Toll Restriction	\$1.50
Toll Restriction with 800 Access Allowed	\$1.50
Touch Tone Service	\$0.00
Warm Line-Business	\$5.00



CENTURYTEL SERVICE AREA - SERVICE CHARGES

Pay per Use Features

Automatic Callback or Busy Redial (*66)	\$1.50
Automatic Recall (*69)	\$1.50
Call Trace (*57)	\$5.95
Selective Call Forwarding (SCF)	\$0.95
Three Way Calling	\$1.50

Directory Services

Directory Listings

Monthly

Alternate Listing	\$6.00
Annual Foreign Listing-Business	\$7.00
Cross Reference Listing	\$6.00
Directory Additional Listing	\$6.00
Directory Extra Listing	\$6.00
Directory Non-Listed Num Bus	\$9.00
Extra Line-Bus	\$6.00
Foreign Listing-Bus	\$7.00
Non-Listed Number	\$9.00
Non-Published Number	\$9.00

Directory Assistance

Directory Assistance – Local	\$6.99
Directory Assistance – Regional	\$6.99
Directory Assistance – Call Completion, excluding usage	\$1.50
Directory Assistance – Operator Assisted, excluding usage	\$6.99



CENTURYTEL SERVICE AREA - SERVICE CHARGES

Centrex Services

Centrex Services

Monthly

Centrex Access Line

Centrex Additional Line

\$97.35

Centrex Features

Monthly

Centrex Small Business Package

\$2.95

Centrex Caller ID Package

\$7.95

Integrated Services Digital Network (ISDN) Services

ISDN Service**

Monthly

Business Digital (ISDN) Single Line Service - Measured

\$73.35

**Grandfathered service- unavailable for new subscription.



CENTURYTEL SERVICE AREA - SERVICE CHARGES

Private Branch Exchange (PBX) Services

PBX Services

Monthly

PBX Trunk

\$109.35

PBX Features

Monthly

Block of 20 Numbers

\$8.00

Direct Inward Dialed – 100 Numbers

\$22.00

Business Data Services

Business Data Services**

Monthly

Extension

\$0.00

Local Usage Charges

Local Usage, flat rated

\$0.00

IntraLATA Toll Rates

	<u>Initial Minute</u>	<u>Additional Minute</u>
0 to 8 miles	\$0.12	\$0.10
9 to 12 miles	\$0.14	\$0.12
13 to 16 miles	\$0.17	\$0.14
17 to 21 miles	\$0.20	\$0.17
22 to 26 miles	\$0.25	\$0.20
27 to 31 miles	\$0.25	\$0.22
32 to 41 miles	\$0.25	\$0.24
More than 41 miles	\$0.25	\$0.25

*Grandfathered service - unavailable for new subscription.



WINDSTREAM ARKANSAS, INC. SERVICE AREA - SERVICE CHARGES

Non-Recurring Charges

See Telecommunications Price List Non-Recurring Charges

Local Exchange Service

Monthly

Business One Party Flat Rate Line

\$89.80

Key Line Business - Manual Trunk

Key System Flat Rate Line

KSL Urban Non-Rotary Business

\$84.20

Remote Call Forwarding

Monthly

Remote Call Forwarding Business

\$25.00

Remote Call Forwarding, per additional path

\$25.00

Mileage Charges**

Monthly

Off Premise Extension

\$2.25

Off Premise Mileage, per ¼ mile business

\$2.25

On Premise Extension

\$2.25

Extended Area Service

Monthly

Extended Area Service

\$2.95

*Grandfathered service- unavailable for new subscription.



WINDSTREAM ARKANSAS, INC. SERVICE AREA - SERVICE CHARGES

Custom Calling Features

Monthly

*66 & *69 Block (per line)	\$0.00
900 and 976 Block	\$0.00
900 Blocking Service	\$0.00
Basic Caller ID Package	\$11.95
Billed Number Screening	\$3.50
Billed Number Screening Option 1	\$3.50
Billed Number Screening Option 2	\$3.50
Billed Number Screening Option 3	\$3.50
Block 5XX Calls	\$0.00
Block International Calls	\$1.50
Bulk Billed Number Screening	\$0.00
Call Block	\$4.50
Call Forward No Answer	\$3.75
Call Forwarding Busy Line	\$3.75
Call Forwarding Variable - Business	\$6.99
Call Return Business *69	\$5.00
Call Waiting	\$6.99
Call Waiting, Cancel Call Waiting, Call Waiting ID	\$0.00
Caller ID Deluxe (Name & Number) w/ACR	\$11.00
Caller ID Name and Number (Deluxe)	\$10.99
Caller ID, First - Business	\$9.99
Custom Calling Package Plan 1 - combo 3 or 3-Way	\$9.99
Enhanced Call Waiting	\$6.99
Last Call Return Blocking	\$0.00
Out Call Waiting	\$0.00
Ring Plus II (2nd Access Line ID - Bus or Res)	\$0.00
Rotary Hunt Line Service	\$3.95
Rotary Hunting Line Charge - Manual Lines	\$3.00
Speed Calling (30 Code)	\$6.50
Speed Calling (8 Code)	\$6.00
Three Way Call Blocking	\$0.00
Three Way Calling	\$6.99
Toll Blocking - Option 2	\$10.00
Toll Restriction 0 and 1+ Option 2	\$10.00
Toll Restriction - No Charge	\$0.00
Touch Call Service	\$2.00
V3 Value Plus Plan	\$38.99

Pay per Use Features

Automatic Callback or Busy Redial (*66)	\$1.25
Automatic Recall (*69)	\$1.25
Call Forwarding	\$1.25
Three Way Calling	\$1.25



WINDSTREAM ARKANSAS, INC. SERVICE AREA - SERVICE CHARGES

Directory Services

Directory Listings

Monthly

Additional Listing Business	\$6.00
Alternate Call Listing Business	\$6.00
Cross Reference Listing	\$6.00
Foreign Listing Monthly Bill Business	\$6.00
Non-Published Number	\$6.00

Directory Assistance

Directory Assistance – Local	\$6.99
Directory Assistance – Regional	\$6.99
Directory Assistance – Call Completion, excluding usage	\$1.50
Directory Assistance – Operator Assisted, excluding usage	\$6.99



WINDSTREAM ARKANSAS, INC. SERVICE AREA - SERVICE CHARGES

Centrex Services

Centrex Service	<u>Monthly</u>
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Centrex Line Business	\$58.41
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Centrex Features	<u>Monthly</u>
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Centrex Feature Package 1000	\$3.00
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Digital Centrex Package 1	\$3.00
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Digital Centrex Package 2	\$2.50
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Integrated Services Digital Network (ISDN) Services**	<u>Monthly</u>
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ISDN Line Business	\$142.78
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**Grandfathered service- unavailable for new subscription.



WINDSTREAM ARKANSAS, INC. SERVICE AREA - SERVICE CHARGES

Private Branch Exchange (PBX) Services

	<u>Monthly</u>
PBX Trunk Line	\$100.69

Business Data Services**

Private Line LCL Loop, per ¼ mile	\$5.00
Private Line Mileage Op Second Additional Unit, per mile	\$1.25

Local Usage Charges

Local Usage, per minute	\$0.02
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IntraLATA Toll Rates

	<u>Initial Minute</u>	<u>Additional Minute</u>
0 to 8 miles	\$0.12	\$0.10
9 to 12 miles	\$0.14	\$0.12
13 to 16 miles	\$0.17	\$0.14
17 to 21 miles	\$0.20	\$0.17
22 to 26 miles	\$0.25	\$0.20
27 to 31 miles	\$0.25	\$0.22
32 to 41 miles	\$0.25	\$0.24
More than 41 miles	\$0.25	\$0.25

**Grandfathered service- unavailable for new subscription.



SOUTHWESTERN BELL TELEPHONE COMPANY dba AT&T ARKANSAS LOCAL CALLING EXCHANGES BY RATE GROUP

RATE GROUP	EXCHANGES
1	ALTHEIMER, BATESVILLE, BAUXITE, BLACK ROCK, BLACKFHLK, BODCAW, BRINKLEY, CALION, CASH, CAVE, CITY CENTER RDG, CHERRY VLY, CHIDESTER, CLEVELAND, CONCORD, CRAWFODSVL, CRYSTALSPG, DELL, DERMOTT, EARLE, EUDORA, FORREST CI, GRADY, GRAVETTE, GREERSFRRY, GRUBBS, GURDON, HARRISBURG, HICKORYRDG, HINDSVILLE, HUGHES, HUTTIG, JESSIEVL, JOINER, JONESMILLS, LONSDALE, LUXORA, MACEDONIA, MCGEHEE, MCNEIL, MORO, MOUNTHOLLY, NATURALDAM, NEWARK, NEWPORT, NORPHLET, PARKIN, PARON, PORTLAND, SMACKOVER, STAMPS, STEPHENS, STRONG, TURRELL , URBANA, VILLAGE, WATSON,WILMAR
2	ARKADLPHIA, ASHDOWN, BATESVILLE, BEEBE, BLYTHEVL, CAMDEN, EUREKA SPG, FORREST CI, FORREST CY, HAMBURG, HEBER SPG, HELENA, HOPE, HOT SPRING, LAKE VLG, LONOKE, MAGNOLIA, MALVERN, MARIANNA, MARION, MENA, MONTICELLO, MORRILTON, NASHVILLE, NEWPORT, OSCEOLA, PARAGOULD, SEARCY, VAN BUREN, W MEMPHIS WALNUT RDG, WARREN, WYNNE
3	BELLAVISTA, BENTON, BENTONVILL, BENTONVL, CONWAY, EL DORADO, FAYETTEVIL, FAYETTEVL, FORT SMITH, HOT SPRING, HOTSPRINGS, JONESBORO, PINE BLUFF, ROGERS, SPRINGDALE
4	FERNDALE, ONESMILLS, LITTLE ROC, LITTLEROCK



CITIZENS TELECOM OF ARKANSAS DBA FRONTIER COMMUNICATIONS OF ARKANSAS LOCAL CALLING EXCHANGES

EXCHANGES
ALMA, ALMYRA, ALTUS, ASH FLAT, ATKINS, AUGUSTA, BALD KNOB, BAY, BIGGERS, BLEVINS, BLOOMNGGRV, BOLES, BOONEVILLE, BRADFORD, CABOT, CALICOROCK, CARAWAY, CARLISLE, CARRYVILLE, CENTERTON, CENTERVL, CHARLESTON, CHEROKEVLG, CLARENDON, CLARKSVL, COLCORD, CORNING, COTTONPLNT, COY, DARDANELLE, DE WITT, DELAPLAINE, DES ARC, DEVALLSBLF, DODGE CITY, DOVER, DUMAS, ELMSPRINGS, ENGLAND, EVENNGSHAD, FRANKLIN, GAMALIEL, GARFIELD, GATEWAY, GENTRY, GILLETT, GOULD, GREENWOOD, GRIFFITHVL, HACKETT, HARDY, HARTMAN, HAZEN, HECTOR, HENDERSON, HICKORY PL, HOLLYGROVE, HORSESHOE, HUMPHREY, IMBODEN, JACKSONVL, JESUP, JUDSONIA, JUNCTIONCY, KENSETT, KNOBEL, LAKE CITY, LAKEVIEW, LAMAR, LEACHVILLE, LEONARD, LONDON, MALLARD PT, MAMMOTHSPG, MANILA, MANSFIELD, MARMADUKE, MARVELL, MAYNARD, MAYSVILLE, MCCRORY, MCRAE, MELBOURNE, MIDLAND, MIDWAY, MONETTE, MOUNTAIN H, MOUNTAINBG, MTPLEASANT, NORFORK, OXFORD, OZARK, OZARKACRES, PARIS, PEA RIDGE, PIGGOTT, PLEASANTPL, POCAHONTAS, POLLARD, PRESCOTT, RATCLIFF, RECTOR, REDFIELD, ROE, ROSSTON-WA, RUSSELLVL, SALEM, SALUS, SCRANTON, SILOAM SPG, ST CHARLES, STAR CITY, STUTTGART, SUBIACO, SUCCESS, SULPHURSPG, TAYLOR, TILLAR, TRACYFERRY, TRUMANN, VIOLA, WALDO, WALDRON, WATTS, WHEATLEY, WHITEVILLE, WINSLOW, WMAYSVILLE



WINDSTREAM ARKANSAS, INC. LOCAL CALLING EXCHANGES

<u>EXCHANGES</u>
AMITY, BEARDEN, BERRYVILLE, BIGELOW, CARTHAGE, COVE, CROSSETT, DAISY, DALARK, DAMASCUS, DE QUEEN, DELIGHT, DIERKS, DRAKES CRK, ELAINE, ELKINS, ENOLA, FORDYCE, GILLHAM, GLENWOOD, GREEN FOR, GREENBRIER, HARRISON, HATFIELD, HORATIO, LEOLA, LESLIE, LOCKESBURG, MARSHALL, MAUMELLE, MORGANTON, MOUNT IDA, MULBERRY, MURFREESBO, NIMROD, NORMAN OAK GROVE, ODEN, OKOLONA, PANGBURN, PERRY, PERRYVILLE, PRATTSVL, QUITMAN, ROSE BUD , RUDD, SHERIDAN, SO FOURCHE, SPARKMAN, ST PAUL, SWIFTON, TUCKERMAN, UMPIRE, VILONIA, WEST FORK, WICKES, WILMOT, WITTS SPG, WYE