

RHODE ISLAND TELECOMMUNICATIONS TARIFF

OF

**GRANITE TELECOMMUNICATIONS, LLC**

100 Newport Avenue Extension, Quincy, MA 02171

COMPETITIVE LOCAL AND INTEREXCHANGE  
TELECOMMUNICATIONS SERVICES

**This Tariff, Rhode Island P.U.C. Tariff No. 3, replaces Granite Telecommunications, LLC's Rhode Island P.U.C. Tariff No. 1, in its entirety.**

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed local exchange and interexchange telecommunications services provided by Granite Telecommunications, LLC ("Company") within the State of Rhode Island. This Tariff is on file with the Rhode Island Public Utilities Commission ("Commission"). Copies may be inspected during normal business hours at Company's principal place of business, 100 Newport Avenue Extension, Quincy, Massachusetts 02171.

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Issued: December 3, 2008

Issued By:

Robert Hale, Jr.  
Granite Telecommunications, LLC.  
100 Newport Avenue Extension  
Quincy, Massachusetts 02171

Effective: January 4, 2009

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**CHECK SHEET**

The sheets of this tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown. An asterisk appearing next to the Sheet Version indicates sheets included with the filing made on the issue date appearing at the bottom of this sheet.

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<u>Sheet No.</u>	<u>Sheet Version</u>	<u>Sheet No.</u>	<u>Sheet Version</u>
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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

**EXPLANATION OF SYMBOLS**

- (C) To signify **changed** condition or regulation.
- (D) To signify **deleted or discontinued** rate, regulation or condition.
- (I) To signify a change resulting in an **increase** to a Customer's bill.
- (M) To signify that material has been **moved from** another tariff location.
- (N) To signify a **new** rate, regulation condition or Sheet.
- (R) To signify a change resulting in a **reduction** to a Customer's bill.
- (T) To signify a change in **text** but no change to rate or charge.

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**TARIFF FORMAT**

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheet No 14 and Sheet No. 15 would be Sheet No. 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the “Fourth Revised Sheet No. 14 Cancels Third Revised Sheet No. 14.” Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

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**APPLICATION OF TARIFF**

- A. This Tariff schedule sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate telecommunications services offered by Granite Telecommunications, LLC to Customers located within the State of Rhode Island.
- B. The rates and regulations contained in this Tariff apply only to the intrastate telecommunications Services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or the services provided by any other Local Exchange Carrier or common Carrier for use in accessing the Services of Company. This Tariff does not cover any information service or other unregulated service offered by Company. Company will offer any information or other unregulated service in accordance with Company's current price list or contract, whichever applies to the particular customer.
- C. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
- D. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.
- E. This Tariff will be maintained and made available for inspection by any Customer at Granite Telecommunications, LLC's principal business office at 100 Newport Avenue Extension, Quincy, Massachusetts 02171.

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Quincy, Massachusetts 02171

## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this Tariff are defined below:

### Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

### Authorized User:

A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange service or is placed in a position by the Customer, either through acts or omissions, to use local exchange service.

### Business Service:

A service which conforms to one or more of the following criteria:

- A. used primarily for paid commercial, professional or institutional activity; or
- B. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of service unless other criteria apply.

### Called Station:

The terminating point of a call (i.e., the called number).



**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

Carrier or Common Carrier:

Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

Channel:

A communications path between two or more points of termination.

Collect Call:

Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Commission:

The Rhode Island Public Utilities Commission

Commitment Period:

The time period stated in a Customer contract wherein the Customer is obligated to continue service with the Company in accordance with the terms of the Contract.

Company:

Granite Telecommunications, LLC (“Granite”)

Customer:

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Dedicated Access:

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

Interexchange Carrier:

A Company which furnishes interLATA intrastate long distance telecommunications service.

LATA:

Local Access and Transport Area (LATA). A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Exchange Carrier:

A Company which furnishes local exchange telecommunications service.

Measured Service:

The provision of long distance measured time communications telephone service to customers who access the Company's service at its contracted interexchange carriers' switching and call processing equipment by means of access facilities obtained from local exchange common carrier(s). Company contracted interexchange carrier is responsible for arranging the access lines.

Message Unit:

One Message Unit equals five (5) minutes.

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Point of Presence:

The point of physical interconnection between the local exchange company's local network and the interexchange carrier's network ("POP").

Premises:

A building or buildings or contiguous property, not separated by a public highway or right-of-way.

Prepaid Calling Card:

A card purchased by subscribers who then access the Company's switched access network via a toll free number. The user's account is credited for the amount of calling purchased and is debited as the subscriber places calls, until the account balance is depleted.

Station:

Each telephone on a line where no telephone associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Subscriber:

See "Customer" definition.

Trunk:

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

V & H Coordinates:

Geographic points which define the originating and terminating points of call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

**SECTION 2 - RULES AND REGULATIONS**

**2.1. UNDERTAKING OF COMPANY**

- 2.1.1. Company undertakes to provide Services subject to the terms and conditions of this Tariff.
- 2.1.2. Company's Services are furnished for telecommunications originating and/or terminating in any area within the State of Rhode Island.
- 2.1.3. Company offers Services to Customers for the transmission and reception of voice, data, and other types of communications.
- 2.1.4. Company does not transmit messages pursuant to this Tariff, but its Services may be used for that purpose.
- 2.1.5. Company's Services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.6. Company may, at Company's sole discretion, elect to employ third parties to perform any of its obligations under this Tariff.

**SECTION 2 - RULES AND REGULATIONS, Continued****2.2. LIMITATIONS**

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.
- 2.2.2. Company reserves the right to immediately disconnect service without incurring liability when necessitated by conditions beyond the Company's control or when the Customer is using the service in violation of either the provisions of this Tariff or Commission rules.
- 2.2.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- 2.2.4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.5. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.

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**SECTION 2 - RULES AND REGULATIONS, Continued****2.3. USE**

- 2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which the service is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.
- 2.3.5. A Business Customer may extend service capable of two-way communications to the location of another Business Customer for the purpose of performing clerical services, which include the answering and originating of telephone calls. All regulations governing the use of service and the charges normally associated with the provision of service are applicable.
- 2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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**SECTION 2 - RULES AND REGULATIONS, Continued****2.4. LIABILITIES OF THE COMPANY**

- 2.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service. For the purpose of computing such amount, a month is considered to have thirty (30) days.
- 2.4.2. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.4.3. Company shall be indemnified and held harmless by the Customer against:
- 2.4.3.A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
- 2.4.3.B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
- 2.4.3.C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.4.4. The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.4.5. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.

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**SECTION 2 - RULES AND REGULATIONS, Continued****2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.6. Company shall not be liable for and the Customer indemnifies and holds harmless from any and all loss claims, demands, suits, or other actions or liabilities whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of the Company's negligence.
- 2.4.7. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of God, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any Commission, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one or more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.8. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's network.
- 2.4.9. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Rhode Island law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claims or demands.



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**SECTION 2 - RULES AND REGULATIONS, Continued****2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.10. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.
- 2.4.11. The Company shall not be liable for any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or for the acts or omissions of other common carriers.
- 2.4.12. With respect to Emergency Number 911 Service:
- 2.4.12.A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- 2.4.12.B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

**SECTION 2 - RULES AND REGULATIONS, Continued****2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.13. In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.
- 2.4.14. The Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's service and in no event will exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs.
- 2.4.15. As part of providing any private listing or semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- 2.4.16. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Tariff, the Customer agrees to the release of such information under the above provision.
- 2.4.17. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.

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**SECTION 2 - RULES AND REGULATIONS, Continued****2.5. EQUIPMENT AND FACILITIES**

- 2.5.1. The Company will use reasonable efforts to maintain the facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon written consent by the Company.
- 2.5.2. Equipment installed at the Customer premises for use in connections with the services the Company offers shall not be used for any purposes other than that for which the Company has provided the equipment.
- 2.5.3. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:
- 2.5.3.A. The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- 2.5.3.B. the reception of signals by Customer-provided equipment; or
- 2.5.3.C. network control signaling when performed by Customer-provided network control signaling equipment.
- 2.5.4. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

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**SECTION 2 - RULES AND REGULATIONS, Continued****2.6. CUSTOMER RESPONSIBILITIES**

- 2.6.1. The Customer is responsible for the payment of all charges for service furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.6.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- 2.6.3. The name(s) of the Customer(s) desiring to use the service must be properly verified.
- 2.6.4. The Customer agrees to return to the Company within five (5) days of termination of service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

**2.7. ALLOWANCES FOR INTERRUPTIONS IN SERVICE**

- 2.7.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4, herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.7.2. For purposes of credit computation for service, every month shall be considered to have 30 days. No credit allowances will be allowed for an interruption of services for continuous duration of less than four (4) hours.
- 2.7.3. An interruption period begins when the Customer reports a service facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- 2.7.4. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired, but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

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**SECTION 2 - RULES AND REGULATIONS, Continued****2.7. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued**

- 2.7.5. Customers receiving services utilizing the Company's facilities and switch equipment will be entitled to credit allowances.
- 2.7.6. Credits for interruptions of service shall in no event exceed an amount equivalent to the monthly facility charge for the month of service during which the event that gave rise to the claim for a credit occurred. A credit allowance as provided in Section 2.7.9. will be applied against the rates specified and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- 2.7.7. No credit allowances will be made for any interruption in service:
- 2.7.7.A. due to the negligence of, or non-compliance with the provisions of this Tariff, by any person or entity other than the Company, including but not limited to the customer or other common carriers connected to the service of the Company;
  - 2.7.7.B. due to the failure of power, equipment, systems, or services not provided by the Company;
  - 2.7.7.C. due to circumstances or causes beyond the control of the Company;
  - 2.7.7.D. during any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
  - 2.7.7.E. during any period in which the Customer continues to use the service on a impaired basis;
  - 2.7.7.F. during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
  - 2.7.7.G. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
  - 2.7.7.H. that was not reported to the Company within thirty (30) days of the date that service was affected.

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Granite Telecommunications, LLC.  
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**SECTION 2 - RULES AND REGULATIONS, Continued****2.7. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued****2.7.8. Credit for Service Interruption**

Customers experiencing interruptions of service as herein defined will be credited as follows:

<b>Length of Service Interruption</b>	<b>Credit Allowance</b>
Less than four (4) hours	None
Four (4) hours up to but not including eight (8) hours	1/3 of day for monthly recurring charges
Eight (8) hours up to but not including twelve (12) hours	½ of day for monthly recurring charges
Twelve (12) hours up to but not including sixteen (16) hours	2/3 of day for monthly recurring charges
Sixteen (16) hours up to but not including twenty-four hours (24) hours	One-day for monthly recurring charges
Twenty-four (24) hours or longer	One day for monthly recurring charges, each 24 hour period.

2.7.9. Company has no liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission or call processing of customer's communications traffic by any underlying carrier. The Company's liability for such damages occurring in the course of furnishing the Company's Services but not caused by its gross negligence or willful misconduct or that of its employees or agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which such mistakes, interruptions, omissions, delays, errors, or defects in the Company's furnishing of its Services occur.

**SECTION 2 - RULES AND REGULATIONS, Continued****2.8. RESTORATION OF SERVICE**

- 2.8.1. The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.
- 2.8.2. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

**2.9. MINIMUM SERVICE PERIOD**

- 2.9.1. The minimum service period is one month (30 days).
- 2.9.2. In the case where a Customer engages in a contract for the Company's services, the minimum service period shall be the Commitment Period stated in the contract. At the end of the Commitment Period, the Contract will remain in effect until the Customer or the Company provide written notice of termination in accordance with the terms and conditions of the Contract.

**2.10. EARLY CONTRACT TERMINATION PENALTIES**

- 2.10.1. In the event the Customer terminates service with the Company prior to the end of the Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay to the Company a Termination Fee consisting of 1) a one time handling fee of five hundred dollars (\$500.00), 2) any installation charges previously waived by Company, and 3) a termination penalty equivalent to the month-to-month rate for all service multiplied by the number of months for which the Customer received service in the Commitment Period. The Termination Fee will be due immediately upon termination of service.

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**SECTION 2 - RULES AND REGULATIONS, Continued****2.11. PAYMENTS AND BILLING**

- 2.11.1. Charges for service are applied on a recurring and nonrecurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the subscriber. Service continues to be provided until cancelled by the Customer on not less than thirty (30) days notice.
- 2.11.2. The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.
- 2.11.3. Billing will be payable upon receipt and past due thirty (30) days after issuance and posting of invoice.
- 2.11.4. Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, a returned check charge of \$25.00 will apply, per check or draft written.
- 2.11.5. For Business Customers, all amounts outstanding twenty-one (21) days or more from the date on which the bill for such amounts is mailed are subject to a late payment charge. The late payment charge is 15.84%.
- 2.11.5.A. The late payment charge does not apply to:
1. Any disputed amount; however it is application to all undisputed portions of a bill on which a dispute is pending;
  2. Final accounts; however any late payment charges included in the balance on a final statement are still due.
- 2.11.6. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.11.7. Billing disputes should be addressed to Company's customer service organization via a toll-free telephone number (866) 847-5500. Customer service representatives are available from 9 a.m. to 6 p.m. Eastern Time. Messages may be left for customer services from 6:01 p.m. to 8:59 a.m. Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service.



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**SECTION 2 - RULES AND REGULATIONS, Continued****2.11. PAYMENTS AND BILLING, Continued**

2.11.8. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

2.11.8.A. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection).

2.11.8.B. Second, if there is still disagreement about the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Commission for its investigation and decision. The address of the Commission is:

Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888  
Telephone: (401) 941-4500

**2.12. CANCELLATION BY CUSTOMER**

2.12.1. Customer may cancel service by providing notice to Company thirty (30) days prior to cancellation.

2.12.2. Customer is responsible for usage charges while still connected to the Company's service.

2.12.3. Any non-recoverable cost of Company expenditures shall be borne by the Customer if:

2.12.3.A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed with the Customer for the non-recoverable portions of expenditures; or

2.12.3.B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and

2.12.3.C. Based on an order for service and construction has either begun or has been completed, but no service provided.

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**SECTION 2 - RULES AND REGULATIONS, Continued****2.13. CANCELLATION BY COMPANY**

- 2.13.1. Company reserves the right to immediately discontinue furnishing the service to customers without incurring liability:
- 2.13.1.A. In the event of a condition determined to be hazardous to the Customer, to other customers of the utility, to the utilities equipment, to the public or to employees of the utility; or
  - 2.13.1.B. By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
  - 2.13.1.C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
  - 2.13.1.D. For unlawful use of the service or use of the service for unlawful purposes; or
  - 2.13.1.E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.
- 2.13.2. Company may discontinue service upon ten (10) days written notice to the Customer via first-class mail:
- 2.13.2.A. For violation of Company's filed Tariff;
  - 2.13.2.B. For the non-payment of any proper charge as provided by Company's Tariff;
  - 2.13.2.C. For Customer's breach of the contract for service between the utility and customer; or
  - 2.13.2.D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

**SECTION 2 - RULES AND REGULATIONS, Continued****2.13. CANCELLATION BY COMPANY, Continued**

- 2.13.3. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies set forth herein shall not be exclusive and the company shall at all times be entitled to all the rights available to it under law or equity.
- 2.13.4. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

**2.14. INTERCONNECTION**

- 2.14.1. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnections with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agents is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, band-width, power, data, speed and signal level from the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's request.
- 2.14.2. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.14.3. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.15. DEPOSITS**

- 2.15.1. In order to safeguard against it against loss of charges due at the time service may be terminated, the Company may require a Customer or applicant for telephone service to make a deposit equal to the estimated amount of charges for services provided for any period of two months.
- 2.15.2. Simple interest of 12% per annum is credited to the Customer annually or upon termination of the service or the return of the deposit by the Company.
- 2.15.3. The receipt of such a deposit by the Company shall in no way relieve the customer or applicant from compliance with the Company's regulations as to advance payment (if any) and the prompt payment of bills, nor constitute a waiver or modification of the practices of the Company for the discontinuance of service for nonpayment of any sums due for service rendered.

**2.16. TAXES AND SURCHARGES**

- 2.16.1. All taxes, including state and local taxes and surcharges are listed as separate line items on monthly bills and are not included in the Tariffed rates.

**SECTION 3 - DESCRIPTION OF SERVICE****3.1. TIMING OF CALLS**

- 3.1.1. The Customer's local usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered and terminated when either party hangs up.
- 3.1.2. The Customer's long distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- 3.1.3. Unless otherwise specified in this Tariff, the minimum call duration for intrastate long distance calls is thirty (30) seconds with six (6) second billing increments thereafter.
- 3.1.4. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- 3.1.5. There is no billing for incomplete calls.

**3.2. CALCULATION OF DISTANCE**

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in the V & H Coordinates Tape and appear in the National Exchange Carriers Association Tariff No. 4.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued****3.2 CALCULATION OF DISTANCE, Continued**

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

EXAMPLE: Distance between Miami and New York City:

	<u>V</u>	<u>H</u>
Miami	8,351	529
New York	<u>4,997</u>	<u>1,406</u>
Difference	3,354	(877)

Square and add:  $11,249,316 + 769,129 = 12,018,445$ Divide by 10 and round:  $12,018,445/10 = 1,201,844.5$  (1,201,844)Take the square root and round:  $1,201,844 = 1,096.2$  (1,096 miles)**3.3. SERVICE AREA**

- 3.3.1. The local exchange boundaries and rate centers are the same as those contained in New England Telephone and Telegraph Company's (NYNEX) Tariff, P.U.C. - R.I. No. 15.
- 3.3.2. Company provides interexchange services throughout the State of Rhode Island.
- 3.3.3. The Company's description of service area in no way compels the Company to provide any service in an area where facilities or other extenuating factors limits the Company's ability to provide service.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued****3.4. GRANITE LOCAL EXCHANGE SERVICE**

3.4.1. **Local Exchange Service** provides a Customer with a voice-grade communications channel and unique telephone number address which enables the Customer to:

- place or receive calls to any calling station in the local calling area as defined in this Tariff;
- access enhanced 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800/888 telephone numbers;
- access Telecommunication Relay Service.

Basic Local Exchange Service is provided on a measured basis, and provides for calling within the local calling area on a per message or per minute basis as specified in Section 4.1.1. Basic Local Exchange Service consists of the appropriate dial tone line rate and local usage charges. Accumulation of local usage time is accounted for on a per second basis. At the end of the Customer's billing period, the sum of accumulated seconds are rounded up to the next higher minute.

3.4.2. **Directory Assistance Service** is provided as an ancillary service exclusively to the Company's Customers. Directory assistance is accessible by dialing "1", the area code of the desired number and "555-1212".

3.4.3. **Operator Assistance Service** provides the Customer the ability to obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. These services are not applicable within confinement facilities for use with inmate calling services.

A. Third Number Billing provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

B. Collect Calls provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued****3.4. GRANITE LOCAL EXCHANGE SERVICE, Continued****3.4.3. Operator Assistance Service, Continued**

- C. Person-to-Person provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.
- D. Station-to-Station provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.
- E. General Assistance provides the Customer with the option to request general information from the operator, such as dialing instructions, county or city codes, area code information and Customer Service toll free telephone numbers, but does not request the operator to complete the call.

**3.4.4. Custom Calling Features**

- A. Anonymous Call Rejection allows the Customer to anonymous calls rejected.
- B. Busy Redial automatically stores and redials the last number the Customer dialed. If the Customer reaches a busy number, Busy Redial will monitor the number called and ring the Customer back when the number is available.
- C. Call Blocking allows the Customer to have incoming and/or outgoing calls blocked in a variety of manners.
- D. Call Forwarding allows the Customer to have calls rerouted to another telephone number.
- E. Call Return automatically returns the most recent incoming call to the Customer, whether it was answered or not.
- F. Call Trace allows a Customer to initiate a trace of the last incoming call by dialing a code immediately after the call has ended.



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**SECTION 3 - DESCRIPTION OF SERVICE, Continued****3.4. GRANITE LOCAL EXCHANGE SERVICE, Continued****3.4.4. Custom Calling Features, Continued**

- G. Call Waiting notifies the Customer of another incoming call on the same line that is being used.
- H. Call Waiting ID notifies the Customer of the identity of the caller on the same line that is being used.
- I. Caller ID identifies the telephone number, date and time of an incoming call on a Customer's display unit.
- J. Distinctive Ringing allows the Customer to program the phone so that distinctive ring tones are associated with specified incoming numbers.
- K. Repeat Dialing allows the Customer to program the phone to automatically redial a number until it is answered.
- L. Three-Way Calling allows a conversation between three parties. This is a teleconference feature without the need of equipment or additional lines.
- M. Speed Calling allows the Customer to pre-program a specified number of phone numbers so that a specified number may be called by pressing one or two digits.
- N. Feature Packages: The Company offers its Customers certain features packages as defined in Section 4.1.5.

**SECTION 3 - DESCRIPTION OF SERVICE, Continued****3.5. GRANITE INTEREXCHANGE SERVICE**

- 3.5.1. Company provides switched and dedicated telecommunications services, which allow a Customer to establish a communications path between two stations by using uniform dialing plans.
- 3.5.2. **Switched Access Service** is a switched access service, offering users both outbound 1 plus and inbound toll free long distance telecommunications services. The service offers direct dial capabilities of other underlying carrier(s) network services.
- 3.5.3. **Dedicated Access Service** is a dedicated access service, offering users both outbound 1 plus and inbound toll free long distance telecommunications services over dedicated local access connections to the underlying carrier's point of presence. This service is designed for subscribers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities.
- 3.5.4. **Travel Card** is a calling card service enabling Switched Access Service subscribers to place calls from any touch tone phone in the United States. Travel Card calls are billed at the Company's rate and appear on the subscriber's monthly long distance bill.
- 3.5.5. **Directory Assistance** is provided by Company's underlying carrier to subscribers of record. The Customer may access the underlying carrier's Directory assistance by dialing the area code plus 555-1212. The Customer will be billed for such service by Company, except as stated in this Tariff.
- 3.5.6. **Prepaid Calling Card Service** is a discretionary switched access service available to subscribers via a toll free number from any telephone in the United States. The user's account is credited for the amount of calling purchased and is debited as the subscriber places calls, until the account balance is depleted. Subscribers are informed of the amount of calling time remaining on the card at the time they access the Company's equipment and enter a card identification number and are reminded to replenish the account prior to its depletion at one (1) minute prior to the account's depletion. Subscribers may immediately replenish the account at any time by contacting the Company's customer service department and charging the desired amount to a valid credit card or by mailing a check to the Company. If the account is not replenished, access to the Company's underlying carrier network is blocked.

**SECTION 3 - DESCRIPTION OF SERVICE, Continued****3.6. ENHANCED 911 EMERGENCY SERVICE (E911)**

E911 Service allows Customers to reach appropriate emergency services including police, fire and hospital. E911 has the ability to selectively route and emergency call to the primary E911 provider so that it reached the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

**3.7. PROMOTIONAL OFFERINGS**

The Company may, from time to time, make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

**3.8. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS**

Arrangements will be developed on an individual, case-by-case basis (ICB) in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such Services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis, and made part of this Tariff.

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**SECTION 4 – LOCAL EXCHANGE SERVICE RATES AND CHARGES**
**4.1. SERVICE CHARGES**

## 4.1.1. Business Local Exchange Service

A. Non-Recurring Charges

Installation Charge		(T)
Up to three lines, per installation	\$120.00	(T)(I)
Up to ten lines, per installation	\$260.00	(N)
Eleven or more lines, per installation	\$500.00	(N)
Call Return (*69), per line	\$5.00	
Operator Screening, per line	\$5.00	
No Trouble Found, per repair order	\$125.00	(N)
Record Change Charge, per change order	\$29.00	(I)
Remote Call Forwarding installation, per order	\$5.55	(N)
Service Order Charge, per change order	\$49.00	(I)
Restoral of Service Charge, per change order	\$31.00	(I)
Tag and Locate	\$129.00	(N)
Three Way Calling, per use	\$3.20	(N)

B. Monthly Recurring Charges

Connecting Arrangement	\$4.45	
------------------------	--------	--

## 1. Business Flat Rate Service:

Flat Rate Single Business Line, Per Line		(T)
Rate Group A	\$37.49	(I)
Rate Group B	\$42.30	
Rate Group C	\$44.81	(I)
Additional Flat Rate Line, Per Line		
Rate Group A	\$36.49	
Rate Group B	\$41.30	
Rate Group C	\$43.81	

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**SECTION 4 – LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.1. Business Local Exchange Service, Continued

B. Monthly Recurring Charges, Continued

## 2. Business Measured Service:

## Measured Single Business Line

All rate groups, per line, per month	\$21.95	(T)
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## Additional Measured Service Line

All rate groups, per line, per month	\$21.95	(T)
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Foreign Exchange, per line, per month	\$33.60	(N)
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## 3. Business Measured Service Message Rates: (T)

Each Additional Message Unit, Local Calling, per minute	\$0.04	(D)
---	--------	-----

Additional Message Unit, Local Calling, per call	\$0.0125	(T)
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Each Additional Message Unit, Regional Calling per minute	\$0.12	(N)
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Additional Message Unit, Regional Calling, per call	\$0.01	(N)
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## 4. Business Message Service

Basic Charge (30 Message Units)	\$33.60	(N)
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Each additional message unit rate, Local Calling, per call	\$0.0125	(N)
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Each additional message unit rate, Regional Calling, per call	\$0.0125	(N)
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**SECTION 4 – LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.1. Business Local Exchange Service, Continued

B. Monthly Recurring Charges, Continued

## 4. Business Unlimited Service:

## Business - Unlimited (1 party), local:

Block Island	\$37.56
Carolina	\$38.94
Hope Valley	\$42.56
Jamestown	\$41.30
Little Compton	\$43.81
Narragansett	\$38.16
Newport	\$37.56
North Kingstown	\$41.30
Pascoag	\$41.30
Portsmouth	\$38.16
Tiverton	\$43.81
Westerly	\$36.49
West Gloucester	\$36.49
Woonsocket	\$49.40

(T)

Business – Unlimited, local and toll \$37.50

(N)

## 5. Mileage Charges

## Mileage Charge – On Same Premises

Per quarter mile, per channel \$4.00

## Channels other than Section F on same premises

Initial quarter mile \$3.72

Per mile after initial quarter mile \$11.00

## Foreign Exchange/Interexchange Channel Mileage

Per airline mile \$30.42

(N)

**SECTION 4 – LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.1. Business Local Exchange Service, Continued

C. Local Usage Charges

Initial Per Call Charge	\$0.0125
Per Minute Rate	\$0.0400

D. Calling Plans, Special ArrangementsMonthly

Cornerstone Unlimited Local Calling Plan	\$35.50
Cornerstone Unlimited Toll Calling Plan	\$42.00
Secretary Service Channel	\$61.18
Signal Arrangement – Line equipment at central office	\$7.45

E. Operator ScreeningMonthly

Operator Screening, per line	\$1.00
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## 4.1.2. Directory Services

## A. Directory Listings

The Company provides one free white and one free yellow page listing in the local directory. The Company also provides one free listing in 411 Directory Assistance.

Monthly

Additional Listing	\$5.00
Foreign Additional Listing	\$5.00
Non-Listed Listing	\$4.25
Non-Published Listing	\$5.25
Secondary Directory Number	\$0.00

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(I)

(N)

**SECTION 4 – LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.2. Directory Services, Continued

## B. Directory Assistance

In order to make allowance for a reasonable need for Directory Assistance service, the Company allows ten (10) free inquiries per billing period for Business customers.

Rate Per Access	\$3.99	(I)
Directory Assistance Call Completion, per completed call	\$1.50	(N)
Directory Assistance Call Completion, Automatic Connect Block	\$0.00	(N)

## 1. Exemptions from Directory Assistance Charges

- (a) Calls from a registered Business main telephone exchange line of a handicapped user where assistance is otherwise not available; and
- (b) Calls from qualified hospitals where telephones are provided in a majority of patients' rooms (includes calls placed over toll access lines or toll terminals). A hospital is considered qualified if it is currently able to meet the registration requirements of the American Hospital Association; however, it is not necessary for the hospital to be so registered;
- (c) Calls to directory assistance service requesting non-directory listed or non-published service telephone numbers; and
- (d) Calls to directory assistance service from a registered main telephone exchange line where a user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0".

## 2 Registration for Exemption

A Business main telephone exchange line may be registered for exemption with the Company in those instances where one of the users of the line is considered to be functionally disabled. Persons with functional disabilities include, but are not limited to, the legally blind, or visually or physically handicapped as defined by The Federal Register, Volume 35, No. 126.



**SECTION 4 – LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.3. Operator Services, Continued

	<u>Rate Per Call</u>	
Operator Assistance	\$3.99	(N)
Operator Dialed Station-to-Station	\$2.50	
Operator Dialed Calling Card	\$2.50	
Operator Dialed Collect	\$1.75	
Operator Dialed Billed to Third Number	\$1.75	
Operator Dialed Person-to-Person	\$4.50	
Operator Dialed Coin-Paid Station-to-Station	\$0.69	
Busy Line Verification (per verification)	\$4.95	
Busy Line Interrupt (per interrupt)	\$9.00	
Customer Dialed Calling Card	\$0.95	
Customer Dialed Collect	\$1.75	
Customer Dialed Billed to Third Number	\$1.75	
Customer Dialed Person-to-Person	\$4.50	
Customer Dialed Coin-Paid Station-to-Station	\$0.53	
Corrections Collect Call	\$1.75	

## 4.1.4. Custom Calling Features

A. Monthly Recurring Charges		(T)
*69 Denial (Deny Return Call)	\$0.50	(I)
Anonymous Call Rejection	\$5.00	(I)
Anonymous Call Rejection w/Caller ID	\$0.00	
Automatic Call Back	\$2.45	(R)
Automatic Call Back, charge per use	\$0.55	
Busy Redial (*69)	\$5.45	(T)(I)
Busy Redial, charge per use	\$0.75	
Call Blocking:	\$0.00	
1010XXX Block	\$0.00	
Directory Assistance Call Completion	\$0.00	
Pay Per use of Three-Way Calling	\$0.00	
Third Party Calling	\$0.00	
Collect and Third Number Blocking	\$0.00	
National Directory Assistance (411)	\$0.00	
Selective Blocking	\$0.00	
Toll Restriction	\$0.00	
Prohibit Adult Group Bridging	\$0.00	

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**SECTION 4 – LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.4. Custom Calling Features, Continued

A. Monthly Recurring Charges, Continued		(T)
Call Blocking, Continued		
Deny 1+ and 411	\$0.00	
Toll Restriction – Outgoing	\$0.00	
Call Forwarding Variable	\$11.00	(I)
Call Forwarding Busy	\$6.00	
Call Forwarding Busy/Do Not Answer	\$8.00	(I)
Call Forwarding Busy Line Multiple Simultaneous Call Option	\$10.00	(N)
Call Forwarding Do Not Answer	\$6.00	(I)
Call Return (*69)	\$5.00	(I)
Call Screening	\$3.00	(N)
Call Trace (*57), per use	\$3.25	(I)
Call Trace Denial	\$0.50	(I)
Call Transfer	\$6.00	(N)
Call Waiting	\$10.00	(I)
Call Waiting ID	\$7.50	
Call Waiting ID Deluxe	\$10.00	(I)
Call Waiting ID w/Name	\$11.50	(I)
Caller ID All Call Blocking	\$0.00	
Caller ID Number Only	\$9.00	(I)
Caller ID w/Name	\$6.57	
Caller ID w/Name and Number	\$12.00	(I)
Caller ID + Call Waiting ID w/Name	\$23.00	(N)
Distinctive Ring	\$6.00	
Distinctive Ring I	\$9.50	(I)
Distinctive Ring II	\$11.50	(I)
		(M)*
		(M)

\*Material Moved to Sheet No. 41.1

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**SECTION 4 – LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.4. Custom Calling Features, Continued****A. Monthly Recurring Charges, Continued**

		(T)
Hunting	\$1.00	(M)*
Off Premise Extension	\$0.00	(N)
Pulse Net Alert Transport Service	\$15.21	(N)
Remote Call Forward Line	\$34.00	(I)
Remote Call Forwarding (local)	\$34.50	(I)
Remote Call Forwarding (out of state)	\$34.50	(I)
Remote Call Forwarding Additional Path	\$34.50	(I)
Remote Call Forward, Granite Network	\$29.99	
Repeat Dialing Denial	\$0.00	
Selective Blocking Service	\$0.00	(N)
Speed Calling 30	\$10.50	(I)
Speed Calling 8	\$7.70	(I)
Three-Way Calling, per line	\$8.25	(I)
Three-Way Calling, charge per use	\$0.75	
Touch Tone	\$0.00	
Ultra Forward	\$0.00	
		(M)

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**SECTION 4 – LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.4. Custom Calling Features, Continued****B. Per Use Charges**

The following charges apply on a per use basis if the Customer does not otherwise subscribe to the feature.

Alarm Coupler	\$4.95
Automatic Call Back	\$3.20
Busy Redial (*66)	\$4.50
Per activation	\$0.50
Call Forwarding: Busy Line	\$3.20
Call Forwarding: Do Not Answer	\$3.20
Call Forwarding: Busy Line/Do Not Answer	\$3.20
Call Forwarding Variable	\$3.20
Call Return (*69)	\$5.00
Call Trace (*57)	\$0.00
Call Waiting	\$3.20
Call Waiting ID Deluxe	\$3.20
Call Waiting ID with Name	\$3.20
Caller ID with Number Only	\$3.20
Custom Calling Plan: Call Waiting and Call Forwarding	\$3.20
Distinctive Ring Service Package I	\$3.20
Distinctive Ring Service Package II	\$3.20
*69 and Busy Redial	\$3.20
Speed Calling – 30 Code	\$3.20
Speed Calling – 8 Code	\$3.20
Three-Way Calling, per line	\$3.20
Three-Way Calling, per activation (\$7.50 per month maximum)	\$0.75
Three-Way Call Blocking	\$0.00

(N)

(N)

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**SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.5. Custom Calling Feature Packages

	<u>Monthly</u>	
Call Forwarding/Call Waiting	\$13.78	
Call Waiting/Speed Calling 8	\$12.27	
Custom Calling Package (3-Way Calling, Call Forwarding, Call Waiting, Speed Dial 8)	\$13.77	
Feature Package (Call Waiting, Call Forwarding, Ultra Forward, Call Waiting ID w/name)	\$15.48	
Three-Way Calling/Call Forwarding/Call Waiting	\$19.60	
Three-Way Calling/Call Waiting	\$13.77	
Call Forwarding, Caller ID w/Name, 3-Way Calling	\$18.00	(N)
Caller ID, Call Waiting ID w/Name	\$23.00	
Call Waiting, Call Forwarding, Call Waiting ID w/ Name	\$17.03	
Call Waiting, Call Forwarding, Call Waiting ID w/ Name	\$15.60	
Call Waiting, 3-Way Calling, Call Waiting ID w/Name	\$13.48	

## 4.1.6. Centrex Service

## A. Main Station Line

Mainstation Line, all rate groups, per month	\$40.00	(T)(I)
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## B. Centrex Service, Non-recurring charges

Assume Dial 9, all rate groups, monthly	\$42.15	(T)(I)
Centrex Caller ID Number Only Installation per system	\$50.00	(N)
per main station line	\$3.20	
Centrex Call Waiting ID with Name Installation	\$15.00	
Centrex Custom COS exchange access, rate groups A and B	\$10.49	
Centrex Custom COS exchange access, rate group C	\$10.49	
Centrex Speed Calling – 30 code	\$3.20	
Centrex Speed Calling – 8 code	\$3.20	
Three-Way Calling feature capability, per line	\$3.20	
Uniform Call Distribution Group, per group	\$2.55	
Uniform Call Distribution	\$40.00	(N)

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**SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued****4.1.6. Centrex Service, Continued**

C.	Other Centrex Service Arrangements	<u>Monthly</u>	(T)
	Centrex Custom COS exchange access, rate groups A and B	\$13.50	(N)
	Centrex Custom COS exchange access, rate group C	\$16.00	(N)
	Centrex I and II COS, exchange access, all rate groups		
	first 50 lines	\$4.20	
	next 100 lines	\$2.67	
	next 750 lines	\$2.32	
	more than 900 line	\$1.92	
	Connecting Arrangement	\$10.78	
	Exchange Access Facility	\$12.38	
	Exchange Access, System Features	\$36.65	(N)
	Interoffice Channel Charges (per channel)	\$12.00	(I)
	Off-Premises Extension Lines	\$2.25	(N)
	Uniform Call Distribution Group	\$2.50	(N)
	Uniform Call Distribution	\$3.75	(N)
D.	Other Centrex Service Arrangements	<u>Per Use</u>	
	Automatic Call Back	\$2.45	
	Busy Redial (*66)	\$4.50	
	Call Return (*69)	\$5.00	
	Call Trace (*57)	\$0.00	
	Three-Way Calling, per line	\$8.25	
	Three-Way Calling, per line	\$8.25	
	Three-Way Calling activation, per activation	\$0.75	
	Three-Way Calling Blocking	\$0.00	(N)

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**SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.6. Centrex Service, Continued

E. Centrex Features		(T)
	<u>Monthly</u>	
Call Forwarding	\$0.00	
Call Hold	\$0.00	
Call Pick Up Group	\$0.00	(T)
Call Waiting ID	\$0.00	(T)
Call Waiting ID with name	\$6.50	(I)
Speed Calling - 30 Code	\$10.50	(I)
Speed Calling - 8 Code	\$7.70	(I)
Touch Tone	\$0.00	
Call Forwarding - Busy	\$0.00	
Call Forward - Don't Answer	\$0.00	(I)
Call Forwarding Busy Line Don't Answer, and voice mail package	\$9.50	(T)(I) (D)

## 4.1.7. Foreign Exchange Service

	<u>Monthly</u>	
Measured Service	\$21.95	

## 4.1.8. ISDN Services

	<u>Monthly</u>	
Alternate Circuit Switched Voice & Circuit	\$5.50	
X25 Virtual Circuit	\$0.50	
Basic Link Facility	\$0.00	
Data Line	\$0.00	
Display	\$2.00	
Line	\$8.80	
Virtual Arrangement	\$0.00	
Low Speed Packet Switched Data Exchange Service	\$5.50	

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**SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.9. PBX Services

## Flat Rate PBX Trunk Service

Rate Group A	\$54.74
Rate Group B	\$61.95
Rate Group C	\$65.72

## Measured PBX Trunk Service

Per PBX Trunk, per month, all rate groups	\$33.60	(T)(I)
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Extended Line Channel Service		(N)
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PBX Trunk (Channels Between Points in Different Buildings Not on Same Premises -2 Point), per channel, per month	\$171.43	
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2001A Channel, per channel, per month	\$61.18	
---------------------------------------	---------	--

Foreign Exchange Channel – Type 2006/Same Building, per channel, Per month	\$20.50	
---	---------	--

Digital Dialing Port	\$800.00	(N)
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## 4.1.10. Private Line Services

	<u>Monthly</u>	
Private Line Channel	\$0.00	(N)

Extended Line Channels	\$0.00	
------------------------	--------	--

Secretary Service Channel	\$27.33	
---------------------------	---------	--

Secretarial Answering Service, per mile	\$4.00	(N)
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Signaling Arrangement	\$0.00	
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Unattended Sending and Receiving via Voltage Type Control Interface Arrangement	\$10.78	(N)
--	---------	-----

Duplex Channels – Different Premises Additional points on same circuit, per circuit	\$107.22	
--	----------	--

Private Line Signaling Arrangement	\$0.00	
------------------------------------	--------	--

Arrangement for Unattended Sending and Receiving Through a Voltage Type Control Interface	\$4.95	(N)
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		(M)*
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*Material moved to Sheet No. 44.1		(M)
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**SECTION 4 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued****4.1. SERVICE CHARGES, Continued**

## 4.1.11. Direct Inward Dialing (DID) Services (N)

Non-recurring charges

DID Service, per trunk equipped, first ten trunks	\$46.65
DID Service, per 100 number group	\$6.10

Monthly recurring charges

DID Trunk, per trunk	\$33.60
DID Working Telephone Number, per number	\$0.00
DID Loop Mileage	\$0.00
DID Service, per trunk equipped, first ten trunks	\$89.90

## 4.1.12. IntraLATA Toll Usage Charges (M)\*(T)

Initial Charge Per Call \$0.0125

	WEEKDAY		EVENING		WEEKEND	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
Per Minute	\$0.0800	\$0.0800	\$0.0640	\$0.0640	\$0.0640	\$0.0640

Weekdays time period 8:00 a.m. to 5:00 p.m. Eastern Time Monday through Friday  
 Evenings time period 5:01 p.m. to 7:59 a.m. Eastern Time Monday through Friday.  
 Weekends are all day Saturday and Sunday.

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(M)

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**SECTION 5 – EXCHANGE AREAS AND RATE GROUPS****5.1 EXCHANGE AREAS AND RATE GROUPS**

<b>Rate Group</b>	<b>Total Number of Main Exchange Lines</b>	<b>Exchange or Zone</b>
A	75,000	Block Island, Carolina, Narragansett, Newport, Pacoag, Portsmouth, Westerly, West Glocester
B	75,000 - 125,000	Hope Valley, Jamestown, Little Compton, North Kingstown
C	125,001 - 175,000	Tiverton, Woonsocket
D	175,001 - 300,000	Bristol, Scituate, Warren
E	300,001 - 340,000	Coventry, Greenwich, Warwick, West Warwick
F	340,001 - 450,000	Centredale, Cumberland Hill, Pawtucket

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**SECTION 6 – INTEREXCHANGE SERVICE RATES AND CHARGES****6.1 INTEREXCHANGE SERVICE CHARGES**

## 6.1.1. Switched Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.1200	\$0.0240	\$0.1200	\$0.0240	\$0.1200	\$0.0240

## 6.1.2. Switched Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.1900	\$0.0180	\$0.0900	\$0.0180	\$0.0900	\$0.0180

## 6.1.3. Dedicated Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0550	\$0.0110	\$0.0550	\$0.0110	\$0.0550	\$0.0110

## 6.1.4. Dedicated Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0750	\$0.0150	\$0.0750	\$0.0150	\$0.0750	\$0.0150

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**SECTION 6 – INTEREXCHANGE SERVICE RATES AND CHARGES, Continued****6.1 SERVICE RATES, Continued**

## 6.1.5. Travel Card Service

Access charge per call	\$0.50
Rate per minute	\$0.20

## 6.1.6 Prepaid Calling Card Service

Rate per minute	\$0.25
Surcharge per call	\$0.50

**6.2. INTEREXCHANGE SERVICE TIME PERIODS**

The applicable time periods for interexchange service are:

	MON	TUES	WED	THURS	FRI	SAT	SUN
8:00 AM to 4:59 PM	Weekday	Weekday	Weekday	Weekday	Weekday	Evening	Evening
5:00 PM to 10:59 PM	Evening	Evening	Evening	Evening	Evening	Evening	Evening
11:00 PM to 7:59 AM	Weekend	Weekend	Weekend	Weekend	Weekend	Weekend	Weekend

Night Rate applies to selected holidays (New Year's Day, July 4, Labor Day, Thanksgiving and Christmas). On these holidays the Night Rate applies all day, unless a lower rate would normally apply.

**SECTION 6 - FEDERAL GOVERNMENT SERVICE AGREEMENTS**

## 6.1. General

The Company may enter into contracts for the use of all authorized Federal agencies; authorized federal contractors; agency-sponsored universities and laboratories; and when authorized by law or regulation, state, local and tribal governments, and other organizations. All organizations listed in General Service Administration (GSA) Order ADM 4800.2E (as updated) are eligible.

## 6.2. Enterprise Infrastructure Services (EIS) Services

In addition to services covered elsewhere in this Tariff, the Company may offer services pursuant to the EIS contractual agreement.

## A. Terms and Conditions

1. EIS Services are only available pursuant to the EIS contractual agreement.
2. The Company reserves the right to limit the locations where services will be offered.

## B. Rates and Charges

1. The nonrecurring charge below applies for the installing, connecting or moving of EIS Services.
2. If the Company continues to provide service after the expiration of the customer's term without a further agreement, the customer's monthly recurring term rate shall continue to apply until the customer enters into a new service agreement or the service is disconnected.
3. The following maximum rates and charges apply.

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Commercial Analog Business Lines (POTS)	ICB	ICB
• Analog PBX Trunks	ICB	ICB
• Digital PBX Trunks	ICB	ICB
• ISDN Basic rate Interface (BRI)	ICB	ICB
• ISDN Primary rate Interface (PRI)	ICB	ICB

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