

Granite Telecommunications, LLC

COMPETITIVE LOCAL EXCHANGE CARRIER

For Business Customers Only

Regulations and Schedules of Charges

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone PA P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa P.U.C. Nos. 1, 3, 5, and 6; United Telephone Company of Pennsylvania LLC d/b/a CenturyLink; Windstream Pennsylvania, LLC P.U.C. No. 7, and Consolidated Communications of Pennsylvania, L.L.C. PA P.U.C. Tariff No. 2.

(C)
(C)

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Issued: February N, 2016
Issued By:

Effective Date: March N+1, 2016

Robert T. Hale, Jr.
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, Massachusetts 02171

Competitive Local Exchange Carrier

LIST OF CHANGES MADE BY THIS SUPPLEMENT

| Page Number | Description of Changes |
|--------------------|--|
| Title | Incorporates reference to Consolidated Communications of Pennsylvania, L.L.C. tariff |
| 1 | Lists changes incorporated into this supplement. |
| 2 | Updates Check Sheet |
| 4 | Updates Check Sheet |
| 6 | Incorporates addition of Consolidated Communications of Pennsylvania, L.L.C. section referenced in Table of Contents |
| 156.1 | Incorporates Services and rates applicable to Service provided to subscribers located in the Consolidated Communications of Pennsylvania, L.L.C. service territory |
| 156.2 | Incorporates Services and rates applicable to Service provided to subscribers located in the Consolidated Communications of Pennsylvania, L.L.C. service territory |
| 156.3 | Incorporates Services and rates applicable to Service provided to subscribers located in the Consolidated Communications of Pennsylvania, L.L.C. service territory |
| 156.4 | Incorporates Services and rates applicable to Service provided to subscribers located in the Consolidated Communications of Pennsylvania, L.L.C. service territory and rate groups |
| 156.5 | Incorporates Consolidated Communications of Pennsylvania, L.L.C. service territory exchanges |
| 157 | Amends section numbering |
| 158 | Amends section numbering |
| 159 | Amends section numbering |
| 160 | Amends section numbering |

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LIST OF CHANGES MADE BY THIS SUPPLEMENT, Continued

| Page Number | Description of Changes |
|-------------------------------|---|
| First Revised Page No. 67 | Increases and decreases certain rates for Private Line Services. |
| First Revised Page No. 68 | Increases rates for certain Private Line Services. |
| First Revised Page No. 120 | Increases and decreases Basic Local Exchange Service non-recurring charges. Adds rate for New Installation - Additional Lines. Increases to One Party Flat Rate Business Service. |
| First Revised Page No. 121 | Changes rate structure for Local Usage Charges. |
| First Revised Page No. 122 | Increases to Directory Assistance Services and adds rate for National Directory Assistance. |
| First Revised Page No. 123 | Adds several new rates for Custom Calling Features. Decreases rate for Tel Touch Service. |
| First Revised Page No. 125 | Increases and decreases rates for Remote Call Forwarding Service. Increases monthly rates for Digital Centrex Group 1. |
| First Revised Page No. 125.1 | Adds rates for Digital Centrex Group 2. Moves Digital Centrex Group 3 to this page up from Page 126 and changes rate structure for this group. |
| First Revised Page No. 126 | Adds Centrex Features and Centrex Additional Services. |
| First Revised Page No. 126.1 | Moves rates for Foreign Exchange Service, PBX Service and Premises Extension down from Page 126. Increases rates for PBX Service. |
| First Revised Page No. 127 | Increases rates for Key System Flat Rate Service. |
| First Revised Page No. 127.1 | Adds Section 5.3.12 - DID Service and 5.3.13 - Advanced Digital Service. |
| First Revised Page No. 127.2 | Adds Section 5.3.13 - Advanced Digital Service. |
| First Revised Page No. 127.3 | Adds Section 5.3.13 - Advanced Digital Service. |
| First Revised Page No. 127.4 | Adds Section 5.3.14 - Private Line Service. |
| First Revised Page No. 127.5 | Adds Section 5.3.14 - Private Line Service. |
| First Revised Page No. 127.6 | Adds Section 5.3.14 - Private Line Service. |
| First Revised Page No. 127.7 | Adds Section 5.3.14 - Private Line Service. |
| First Revised Page No. 127.8 | Adds Section 5.3.14 - Private Line Service. |
| First Revised Page No. 127.9 | Adds Section 5.3.14 - Private Line Service. |
| First Revised Page No. 127.10 | Adds Section 5.3.15 - Local Exchange Service - Banded Rate Schedule. |
| First Revised Page No. 127.11 | Adds Section 5.3.15 - Local Exchange Service - Banded Rate Schedule. |

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LIST OF CHANGES MADE BY THIS SUPPLEMENT, Continued

| | |
|----------------------------|--|
| First Revised Page No. 137 | Changes Embarq to CenturyLink. Increases and decreases rate for Basic Local Exchange Service non-recurring charges. Increases rates for Rotary Access and Measured Services. |
| First Revised Page No. 138 | Changes Embarq to CenturyLink. Increases rates for Unlimited Local Usage. |
| First Revised Page No. 139 | Changes Embarq to CenturyLink. Increases rates for Directory Listings, Directory Assistance and Operator Assistance Services. |
| First Revised Page No. 140 | Changes Embarq to CenturyLink. Increases rates for certain Custom Calling Features. |
| First Revised Page No. 141 | Changes Embarq to CenturyLink. Increases rates for certain Custom Calling Features. Deletes obsolete Custom Calling Packages. |
| First Revised Page No. 142 | Changes Embarq to CenturyLink. Increases rates for Access Line and Rotary Trunk Services. |
| First Revised Page No. 143 | Changes Embarq to CenturyLink. Increases rates for Centrex Features, Off Premises Mileage and ISDN Services. |
| First Revised Page No. 144 | Changes Embarq to CenturyLink. |
| First Revised Page No. 145 | Changes Embarq to CenturyLink. Increases rates for Private Line and Key Trunk Services. |
| First Revised Page No. 146 | Changes Embarq to CenturyLink. |
| First Revised Page No. 147 | Changes Embarq to CenturyLink. |
| First Revised Page No. 148 | Changes Embarq to CenturyLink. |
| First Revised Page No. 149 | Changes Embarq to CenturyLink. |
| First Revised Page No. 150 | Changes Embarq to CenturyLink. |
| First Revised Page No. 151 | Changes Embarq to CenturyLink. |
| First Revised Page No. 152 | Changes Embarq to CenturyLink. |
| First Revised Page No. 153 | Changes Embarq to CenturyLink. |
| First Revised Page No. 154 | Changes Embarq to CenturyLink. |
| First Revised Page No. 155 | Changes Embarq to CenturyLink. |
| First Revised Page No. 156 | Changes Embarq to CenturyLink. |

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CHECK SHEET

The Title Page and Pages inclusive of this Tariff are effective as of the date shown at the bottom of the respective page(s). Revised pages as named below contain all changes from the original filing that are in effect on the date listed. Pages submitted with this filing are designated by an asterisk (*)

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EXPLANATION OF SYMBOLS

- (I) To signify an **increase** in rates.
- (D) To signify a **decrease** in rates.
- (C) To signify any other changes.

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TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the Page. Pages are numbered sequentially. However, occasionally, when a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each Page. These numbers are used to determine the most current Page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current Page number on file with the Commission is not always the Page in effect. Consult the Check Sheet for the Page currently in effect.
- C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
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- D. **Check Sheet** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the Pages contained in the tariff with a cross-reference to the current revision number. When new Pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by and asterisk (*). There will be no other symbols used on this Page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The tariff user should refer to the latest Check Sheet to find if a particular Page is the most current on file with the Commission.

Competitive Local Exchange Carrier

APPLICATION OF TARIFF

- A. This Tariff sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of resold and facilities-based competitive local exchange services offered by Company to Customers located in the service territories listed below. Company provides Services exclusively to commercial subscribers.
- B. The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone PA P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa P.U.C. Nos. 1, 3, 5, and 6; United Telephone Company of Pennsylvania LLC d/b/a CenturyLink.; and Windstream Pennsylvania, LLC P.U.C. No. 7.
- C. This Tariff is in concurrence with all applicable state laws, including but not limited to, 52 Pa. Code, 66 Pa. C.S., and the Commission's applicable rules, regulations and orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superceded. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.
- D. The rates and regulations contained in this Tariff apply to resold and facilities-based competitive local exchange services to Customers located in the service territories listed in Paragraph B., above. The rates and regulations do not apply, unless otherwise specified, to the lines, facilities, or services provided by a Local Exchange Carrier or other common Carrier for use in accessing the Services of Company. This Tariff does not cover any information service or other unregulated service offered by Company. Company will offer any information or other unregulated service in accordance with Company's current price list or contract, whichever applies to the particular Customer.
- E. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Authorized User:

A person, firm, corporation or other entity that either is authorized by the Customer to use Service or is placed in a position by the Customer, either through acts or omissions, to use Service.

Business Service:

A Service that conforms to one or more of the following criteria:

- A. the Service is primarily for paid commercial, professional or institutional activity;
or
- B. the Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the Service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of Service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of Service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

Carrier:

A company authorized by the Pennsylvania Public Utility Commission to provide telecommunications services.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Channel:

A communications path between two or more points of termination.

Collect Call:

A billing arrangement where a call is billed to the called station.

Commission:

The Pennsylvania Public Utility Commission

Company:

Granite Telecommunications, LLC ("Granite")

Customer:

The person, firm, corporation, or other entity which orders or uses Service and is responsible for payment of charges and compliance with tariff regulation.

Customer Premises:

A location(s) designated by the Customer for the purposes of connecting to Company's Services.

Disconnect or Disconnection:

The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Facility:

Includes, in the aggregate or otherwise, but is not limited to, the following:

| | |
|----------------------|-------------|
| channels | lines |
| apparatus | devices |
| equipment | accessories |
| communications paths | systems |

which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

Holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.

LATA:

Local Access and Transport Area ("LATA"). A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Local Exchange Carrier:

A company which furnishes local exchange telecommunications service.

Local Service:

Telephone exchange service within a local calling area.

Premises:

A building or buildings or contiguous property, not separated by a public highway or right-of-way.

Service(s):

The furnishing of resold and facilities-based competitive local exchange services to customers located in the service territories listed throughout this Tariff.

Station:

Each telephone on a line where no telephone number associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Telecommunications Relay Service (TRS):

Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

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SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company undertakes to provide Services subject to the terms and conditions of this Tariff.
- 2.1.2. Company's Services are furnished for telecommunications originating and/or terminating in any area within the Commonwealth of Pennsylvania.
- 2.1.3. Company offers Services to Customers for the transmission and reception of voice, data, and other types of communications.
- 2.1.4. Company does not transmit messages pursuant to this Tariff, but its Services may be used for that purpose.
- 2.1.5. Company's Services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.6. Company may, at Company's sole discretion, elect to employ third parties to perform any of its obligations under this Tariff.

2.2. CUSTOMER'S USE OF SERVICE

- 2.2.1. Service may be used for any lawful purpose consistent with this Tariff and with the transmission and switching parameters of the telecommunications facilities utilized in the provision of Services.
- 2.2.2. Equipment Company provides or installs at the Customer's premises for use in connection with the Services Company offers may not be used for any other purpose other than for which Company provided it. Customer may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the Services or equipment installed by Company or Company's agent, except upon the consent of Company.
- 2.2.3. The Services Company offers may not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by Customer with respect thereto.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE, Continued

- 2.2.4. Service may not be used for any purpose for which the Customer receives any payment or other compensation, except when the Customer is a duly authorized and regulated common carrier, receives any payment or other compensation. This provision does not prohibit an arrangement between the Customer or Authorized User to share the cost of Service.
- 2.2.5. Service may not be used in any manner, which interferes with other persons in the use of their Service, prevents other persons from using their Service, otherwise impairs the quality of Service to other Customers, or impairs the privacy of any communications over any Service provided by Company. Company may require a Customer to shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.6. Service may not be used in any manner so as to annoy, abuse, threaten, or harass other persons.
- 2.2.7. The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.8. The Customer obtains no property right or interest in the use of any specific type of facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.
- 2.2.9. Customer's use of any resold service obtained from other service providers is also subject to any applicable restrictions in the underlying provider's publicly available tariffs.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. APPLICATION FOR SERVICE

- 2.3.1. A Customer desiring to obtain Service must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time.
- 2.3.2. The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service.
- 2.3.3. Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Company may also refuse an application when, in Company's sole discretion, provision of Service is precluded as set forth in this Tariff.
- 2.3.4. Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer.
- 2.3.5. Where the Customer cancels an application for Service, a cancellation charge will apply as specified in the Cancellation or Modification of Service by Customer Section of this Tariff.
- 2.3.6. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. DEPOSITS

- 2.4.1. Company may require a deposit from an applicant for new Service. A deposit may be waived if, according to Company's assessment, the applicant is a satisfactory credit risk.
- 2.4.2. Company may require a deposit from an existing Business Customer as a condition to the further provision of Service if, according to Company's assessment, the Customer has become a credit risk.
- 2.4.3. The amount of cash deposit to be collected by the Company will not exceed the estimated average two (2) month bill for basic service plus the average two (2) month toll charges for existing customers in the Applicant's exchange during the immediately preceding twelve (12) month period.
- 2.4.4. Customer's may satisfy deposit requirements as follows:
 - A. In cash;
 - B. By an acceptable bank letter of credit; or,
 - C. Other forms of security acceptable to Company.
- 2.4.5. Deposits will be refunded to Business Customers at the sole discretion of Company.
- 2.4.6. When Service has been terminated or disconnected, Company will deduct any and all unpaid amounts from the deposit, and the difference will be refunded, if applicable.
- 2.4.7. Interest rates applied to Business Customers' deposits held by the Company are based on the average of 1-year US Treasury Bills for the months of September, October and November of the previous year.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.5. CREDIT**

2.5.1. In order to ensure payment of its charges for Service or for loss of or damage to Company property, Company may require Applicants and Customers to establish and maintain credit pursuant to 52 Pa. § 64.32. The establishment or re-establishment of credit as provided in this Section does not relieve an applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills and in no way modifies the Sections regarding disconnection and termination of Service for failure to pay bills due for Service furnished.

2.5.2. Company may require an Applicant or Customer to establish and maintain credit in one of the following ways:

- A. Demonstrating credit satisfactory to Company by providing information pertinent to the applicant's or Customer's credit standing;
- B. Providing a suitable guarantee in writing, in a form prescribed by Company;
or
- C. Paying a cash deposit as set forth above.

Company may determine, in its sole discretion, whether or not a particular reference or guarantee in writing would be acceptable as a substitute for demonstrating satisfactory credit.

2.5.3. Company will extend credit to an applicant for new Service without a deposit if the applicant has verifiable previous or existing telephone service with any telephone company in the United States for at least twelve (12) months, and the payment record is made available and the account history is satisfactory. The payment record of an account will be deemed satisfactory if all the following are met:

- A. The previous or existing service was not discontinued for nonpayment, and was not abandoned, within the past twelve (12) months; and
- B. The applicant has not been sent denial notices for previous or existing service within the past twelve (12) months; and
- C. The applicant has paid for all previous and existing service without referral to a collection agency and without a declaration of uncollectibility; and
- D. The applicant provides accurate credit information as appropriate.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. CREDIT, Continued

- 2.5.4. To safeguard its interests, Company may require a Customer to make an advance payment before Services are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's recurring charges for the Service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges for a period to be set between Company and the Customer (if any). The advance payment will be credited to the Customer's initial bill. An advance payment will be required in addition to a deposit. Payments may be required in advance of furnishing any of the following services: 1) seasonal service, 2) the construction of facilities and furnishing of special equipment; and, 3) temporary service for short-term use.
- 2.5.5. Customer credit information may be exchanged between telecommunications companies and other utilities. Customer credit information will be retained for two (2) years, unless otherwise required by the Commission.
- 2.5.6. If an applicant for Service is unable to provide satisfactory credit information, Company may refuse to provide Service unless the applicant furnishes a deposit as set forth above.

2.6. PROVISION AND MAINTENANCE OF SERVICE

- 2.6.1. Company will use reasonable efforts to make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. The lack of facilities or other operational impediments, including regulatory approvals, may preclude or delay provision of Service (a) in a particular location or to a particular Customer and/or (b) at any promised performance level. Actual transmission speeds and service characteristics of a Service may vary from those expected by the Customer due to such factors as the length and gauge of the line and other operational characteristics of the equipment and facilities used.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE, Continued

- 2.6.2. At the request of the Customer, installation or maintenance may be performed outside of Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.
- 2.6.3. Company will have control over the installation, rearrangement, repair, maintenance, and disconnection of all network elements owned or otherwise obtained to ensure the required level of Service. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but will not thereby alter the technical parameters of the Service provided to the Customer.
- 2.6.4. Company will use reasonable efforts to maintain the Service that it furnishes to the Customer. Company may make such tests, adjustments and inspections as may be necessary to maintain Company's Services and equipment in satisfactory operating condition. When possible, Company may, in its sole discretion, provide the Customer with reasonable notice of Service-affecting activities that may occur in the normal operation of Company business.
- 2.6.5. Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or Company's facilities or equipment. If the protective requirements of Customer-provided equipment are not being complied with, Company may take such action as it deems necessary to protect its Services, equipment and personnel. Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, Company may take whatever additional action is deemed necessary, including the suspension of Service to protect its Services, equipment and personnel from harm.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.7. MINIMUM SERVICE PERIOD

- 2.7.1. The minimum Service period is one month (30 days). The Customer must pay the regular tariffed rate for Service for the minimum period of Service. If a Customer disconnects Service during the first month of service before the end of the minimum Service period, that Customer must pay the regular rates for the remainder of the minimum Service period. When the Service is moved within the same building, to another building on the same Premises, or to a different Premises, the period of Service at each location is accumulated to calculate if the Customer has met the minimum Service period obligation.
- 2.7.2. If Service is terminated before the end of the minimum period of Service as a result of condemnation of property, damage to property requiring the Premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for Service for the remainder of the minimum period.
- 2.7.3. If Service is transferred to a new Customer at the same Premises during the first month of Service, the new Customer assumes responsibility to meet the remainder of the minimum Service period requirements. For Services not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum Service period obligation in accordance with the terms under which the Service was originally furnished.

2.8. CUSTOMER RESPONSIBILITIES

- 2.8.1. The Customer is responsible for the payment of all charges for Service furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.8.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- 2.8.3. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.

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2.8. CUSTOMER RESPONSIBILITIES, Continued

- 2.8.4. Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company, with the exception of normal and customary deterioration due to use. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.
- 2.8.5. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.
- 2.8.6. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.
- 2.8.7. The Customer must make arrangements or obtain permission for safe, reasonable and continuous access and right-of-way for Company employees or agents of Company to enter the Premises of the Customer or any Authorized User of the Customer at any reasonable hour for the purpose of performing Company's obligations under this Tariff.
- 2.8.8. The Customer is responsible for the payment of (a) Service charges as set forth herein and (b) charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
- 2.8.9. Customer will, at Customer's expense, provide reasonable space, power, and level of heating and air conditioning, and otherwise maintain the proper environment to operate Company's Service at Customer's or Authorized User's premises.
- 2.8.10. The Customer may not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent will be null and void.

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2.8. CUSTOMER RESPONSIBILITIES, Continued

- 2.8.11. A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.
- 2.8.12. The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

2.9. PAYMENTS AND BILLING

- 2.9.1. Service is provided and recurring Service charges billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer.
- 2.9.2. Non-recurring charges and charges based on actual usage are billed monthly and monthly service charges are billed in advance, except as provided in 2.9.3.
- 2.9.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Business Customers' bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance. For purposes of Customer's who pay by mail, the date of the postmark will be considered the date of payment.
- 2.9.4. A Customer will not be liable for any late payment charge applicable to a disputed portion of that Customer's bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute on a timely basis, pursuant to Section 2.9.9.

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2.9 PAYMENTS AND BILLING, Continued

- 2.9.5. Checks presented in payment for Services and subsequently returned to Company by the Customer's financial institution for "non-sufficient funds" or any other reason will incur a nonrecurring charge of \$25.00 per check..
- 2.9.6. A Customer will be placed on a "cash only" basis upon receipt of two (2) returned checks within a twelve (12) month period of time. "Cash only" means cashier's checks, U.S. currency, or money orders.
- 2.9.7. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance will not constitute payment of a Customer's account, and Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.
- 2.9.8. Billing disputes should be addressed to Company's customer service organization via telephone to 866-847-1500. Customer service representatives are available from 9:00 AM to 6:00 PM Eastern Time. Messages may be left for Customer Services from 6:01 PM to 8:59 AM Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service, in which case Customer Service Staff may be paged.

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PAYMENTS AND BILLING, Continued

- 2.9.9. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may take the following course of action:
- A. First, the customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
 - B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Pennsylvania Public Utility Commission for its investigation and decision. The address and telephone number of the Commission are:

Pennsylvania Public Utility Commission
Bureau of Consumer Services
400 North Street, Keystone Bldg., 2nd Floor
Harrisburg, Pennsylvania 17120
Telephone: 800.692.7380

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SECTION 2 - RULES AND REGULATIONS, Continued**2.10. TAXES**

Customer must pay, without limitation, all sales, use, gross receipts, excise, access, bypass, and other local, state and federal taxes, charges, fees, and surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on Company's net income). Such taxes may be separately stated on the applicable invoice.

2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE

- 2.11.1. For the purpose of applying this provision, the word "interruption" means the inability to access Service due to equipment malfunction or human errors. "Interruption" does not include, and no allowance will be given for, Service difficulties such as slow access, circuits busy or other network and/or switching capacity shortages.
- 2.11.2. Credit allowances will be given in accordance to this Section for interruptions of Service which are not due to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, and are subject to the general limitation of liability provisions set forth herein. Customer must notify Company of any interruptions of Service. Before giving such notice, the Customer must ascertain that the trouble is not caused by any action or omission of the Customer, and not otherwise within the Customer's control.
- 2.11.3. For purposes of computing a credit under this Section, every month is considered to have thirty (30) days. No credit will be allowed for an interruption of a continuous duration of less than twenty-four (24) hours. Company will credit the Customer for an interruption of twenty-four (24) hours or more at the following rates:
- 1) One-thirtieth (1/30) of monthly rate of each of the first three full 24-hour periods; and
 - 2) One thirtieth (1/30) of the monthly rate when service is interrupted for each full 24-hour period due to such factors as storms, fires, floods or other conditions beyond the control of the public utility.
 - 3) Two-thirtieths (2/30) of monthly rate for each full 24-hour period beyond the first three 24-hour periods.

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2.12. CANCELLATION OR MODIFICATION OF SERVICE BY CUSTOMER

- 2.12.1. Business Customers may cancel Service by providing written notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which Service is to be discontinued.
- 2.12.2. The Customer remains responsible for all Service charges until the day and time on which Service is actually disconnected.
- 2.12.3. If Customer cancels Service before Company completes installation of the Service and at the time of cancellation Company has incurred any expense in installing Services or preparing to install Service that it would not otherwise have incurred, a charge equal to the cost Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and Non-Recurring charges and all amounts others may charge Company that would have been chargeable to the Customer had Service been initiated.
- 2.12.4. If the Customer cancels Service after Company has completed installation, the charge set forth in this Section will apply to the extent Company has not yet recovered the costs described herein. In addition, the minimum Service period obligations described in Section 2.7. will apply regardless of whether Service has been initiated.
- 2.12.5. In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

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2.13. CANCELLATION BY COMPANY

2.13.1. Company may immediately discontinue furnishing the Service to Business Customers without incurring liability:

- A. If there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company; or
- B. If Company deems refusal or disconnection necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or Services; or
- C. For non-compliance with and/or violation of any Commonwealth or municipal law, ordinance or regulation pertaining to Service; or
- D. For use of Company's Services for any purpose other than that described in the application; or
- E. In the event of Customer use of equipment in such a manner as to adversely affect Company's equipment or the Service to others; or
- F. In the event of tampering with the equipment furnished and owned by Company; or
- G. In the event of unauthorized or fraudulent use of Service.

2.13.2. Company may discontinue Business Service without liability upon five (5) days written notice to the Customer via first-class mail prior to discontinuance of Service:

- A. For violation of this Tariff, except as provided in Section 2.13.1. including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

2.13.2. Continued

- B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or
- C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction.

2.13.3 The discontinuance of Service(s) by Company pursuant to this section does not relieve the Customer of any obligations to pay Company for charges due and owing for Service(s) furnished up to the time of discontinuance.

2.13.4. Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or Services.

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2.14. RESTORATION OF SERVICE

- 2.14.1. The use and restoration of Service in emergencies may be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.
- 2.14.2. When a Customer's Service has been disconnected in accordance with this Tariff and the Service has been terminated through the completion of a Company service order, Service will be restored only upon the basis of application for new Service.
- 2.14.3. A Customer whose Service has been discontinued for failure to establish credit or for nonpayment of bills will be required to pay the unpaid balance due Company before Service is restored.
- 2.14.4. Whenever Service has been discontinued for fraudulent or other unlawful use, Company may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate such fraudulent or otherwise unlawful uses and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.14.5. Any Customer whose Service has been disconnected may be required to pay Service reconnection charges equal to the initial Service Connection Charge before Service is restored.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY

- 2.15.1. The liability of Company for damages arising out of the furnishing of, or failing to furnish, its Services, including but not limited to mistakes, omission, disconnections, interruptions, delays, acts of a third party, errors, defects, or representations, whether caused by acts or omissions shall be limited to an amount equal to no more than the proportionate charge (based on the rates then in effect) for the service during the time in which service is affected. The extension of allowances for interruption as set forth in this Tariff is the sole remedy of the Customer, authorized user, or joint user and the sole liability of Company.
- 2.15.2. Company will not be liable to the Customer or Authorized User for, and the Customer and any Authorized User, jointly and severally, will indemnify, defend and hold harmless Company from any allegation, claim, loss, damage, liability, defect, cost or expense resulting from or involving:
- A. Libel, slander, or invasion of privacy from material, data, information or other content transmitted over Company's facilities; or
 - B. Patent or trademark infringement or other infringement of intellectual property rights including, but not limited to, copyrights, trademarks, and trade secrets, arising from (1) combining (or using in connection with) Company-provided Services and equipment with any facilities, services functions, or products provided by the Customer or Authorized User or (2) use of Services, functions, or products which Company furnished in a manner Company did not contemplate and over which Company exercises no control. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, will obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim in infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement; or
 - C. Defacement of or damage to Customer Premises, facilities or equipment resulting from the furnishing of Service or equipment on such Premises or the installation, maintenance, repair or removal thereof, unless such defacement or damage is caused by willful misconduct of Company's agents or employees; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1. Continued

- D. Any act, mistake, omission fraudulent act of a third party, interruption, delay error, or defect caused by or contributed to by:
1. Another company or Carrier, or its agents or employees, when the facilities or equipment of the other company of Carrier are used for or with the Service Company offers. This included the provision of a signaling system or other database by another company; or
 2. The Customer, or any third party acting as its agent, in connection with Company-provided or Customer-provided facilities or equipment, including, but not limited, the Customer's failure to take all necessary steps to obtain, install and maintain all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer to Company's network; or
- E. Any unauthorized use of the Service provided to Customer.

2.15.2. Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment or facilities, or the acts or omissions, acts of a third party, or the acts or omissions or negligence of Company, its employees or agents.

2.15.3. The entire liability of Company for any claim, loss, damage or expense resulting from the interruption or cessation of a Customer's service, will in no event exceed sums actually paid to Company by the Customer for the specific Services giving rise to the claim, and no action or proceeding against Company may be commenced more than one (1) year after the Service is rendered.

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SECTION 2 - RULES AND REGULATIONS, Continued

LIMITATION OF LIABILITY, Continued

- 2.15.4. THE SERVICES ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. COMPANY MAKES NO WARRANTY THAT SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE OR MEET ANY PARTICULAR PERFORMANCE LEVEL; NOR DOES COMPANY MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED THROUGH THE SERVICES OR THAT ANY DEFECT IN THE SERVICE WILL BE CORRECT.
- 2.15.5. The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the even that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed

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2.16. NOTICES

Any notice Company may give to a Customer will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give Company will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to Company at the address provided in the most recently revised tariff pages.

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION

- 2.17.1. Customer-provided equipment on the Premises of Customer or Authorized User, the operating personnel there, and the electric power consumed by such equipment must be provided by and maintained at the expense of the Customer or Authorized User. Conformance of Customer-provided equipment with Part 68 of the FCC Rules is the responsibility of the Customer.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION, Continued

- 2.17.2. Customer or Authorized User must ensure that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring must be such as not to cause damage to Company-provided equipment and wiring or injury to Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury may be provided by Company at Customer's expense.
- 2.17.3. Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provided equipment is connected to the facilities and equipment furnished under this Tariff, the responsibility of Company will be limited to the furnishing of Service, facilities and equipment offered pursuant to this Tariff. Beyond this responsibility, Company will not be responsible for:
- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - B. the reception of signals by Customer-provided equipment; or
 - C. network control signaling when performed by Customer-provided network control signaling equipment.
- 2.17.4. The Customer must secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with Company. In addition, the Customer must ensure that its equipment and/or system or that of its Authorized User or agent(s) is properly interfaced with Company's Service and the signals emitted into Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its Authorized User or agent(s) fails to properly maintain and operate its equipment and/or system, Company may, upon written request, require the use of protective equipment at the Customer's expense.

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Competitive Local Exchange Carrier

SECTION 2 - RULES AND REGULATIONS, Continued

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION, Continued

2.17.5. Interconnection between the facilities or services of other carriers is governed by the applicable terms and conditions of the other carriers' tariffs.

2.17.6. Service furnished by Company may be interconnected with services or facilities of other authorized carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers must be provided at the Customer's expense.

2.18. PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS

2.18.1. The Customer has no property right in any telephone number or any right to continuance of Service through any particular serving office. Company may change a telephone number or a serving office designation, or both, of a Customer if required for engineering or technical reasons or whenever Company deems it desirable in the conduct of its business to do so.

2.18.2. Telephone numbers will not be changed as a penalty or to enforce payment for directory advertising charges.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.19. INTRALATA PRESUBSCRIPTION PLAN

2.19.1. Introduction

Toll Presubscription is a procedure whereby the Customer designates to the Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) that the Customer wishes to be its carrier(s) of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use special access codes or additional dialing to direct the calls to the designated carrier. Toll Presubscription does not prevent a Customer who has presubscribed to a toll carrier from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When the Customer selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the Customer without dialing a access code. Should the Customer wish to use other services of the same carrier, it will be necessary for the Customer to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Company. IXCs must submit an Access Service Request (ASR) to the Company.

Selection of toll Presubscription providers by an end user is subject to the terms and conditions following.

- 2.19.2. At the option of the IXCs, the nonrecurring charges for a change in toll Presubscription, as provided herein, may be billed to the IXCs, instead of the Customer. This may involve charges resulting from Customer initial free choice Preferred Interexchange Carrier (PIC), as specified in 2.19.3. A. following:

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SECTION 2 – RULES AND REGULATIONS, Continued

2.19. INTRALATA PRESUBSCRIPTION PLAN, Continued

2.19.3. Presubscription Charge Application

A. Customer choices for toll presubscription:

1. Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. A Customer is not required to choose the same IXC for intraLATA and interLATA toll Presubscription. Other nonpresubscribed IXCs are accessed by 10XXX, 101XXXX, or other required codes.
2. Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

B. If a new Customer cannot decide upon presubscription IXCs, the Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the Customer will be assigned as a "No-PIC" and must dial an access code to make toll calls.

C. If an IXC elects to discontinue Feature Group , the IXC is obligated to contact, in writing, all Customers who have selected the canceling IXC as their preferred toll provider. The IXC must inform the Customers that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Company that this activity has taken place.

Following the IXC's discontinuance of service, the Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.19. INTRALATA PRESUBSCRIPTION PLAN, Continued

2.19.3. Carrier Information, Continued

- D. An unauthorized PIC change is a change in the presubscribed IXC that the Customer denies authorizing. PIC disputes for Customers are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in the presubscription as provided in 12.19.6 following. In addition, the IXC will be assessed the applicable charge for returning the Customer to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provide herein and in the Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as provided herein and in the Company's corresponding F.C.C. tariff.

2.19.4. Customer Charge Discrepancy

- A. When a discrepancy is determined regarding a Customer's designation of a presubscription IXC, the following applies depending upon the situation described:
1. A signed letter of authorization take precedence over any order other than subsequent, direct customer contact with the Company.
 2. When two or more orders are received for a Customer line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines the Customer's choice.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.19. INTRALATA PRESUBSCRIPTION PLAN, Continued

2.19.4 Customer Charge Discrepancy, Continued

3. If a Customer denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

B. Verification of Orders for Telemarketing.

Neither the IXC or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

2.19.5 PIC Switchback Option-Business.

PIC Switchback is an option under which no investigation activities are preformed by the Company when a Customer denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the Customer to the Customer's previous carrier.

When the Company is contacted by a Customer who denies requesting a change in primary toll carrier, the Customer will be credited the charge assessed for the disputed change in carrier and will be switched back to the previous IXC at no charge. If this service is made available by the Company, the IXCs may subscribe or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.19. INTRALATA PRESUBSCRIPTION PLAN, Continued

2.19.5 PIC Switchback Option-Business/Residence, Continued

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Company.

In addition, the Customer has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission’s Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

2.19.6 Rates and Charges

| | <u>Per Line Nonrecurring Charge</u> |
|--|---|
| Each Carrier Change (per line), assessed to Customer or IXC | \$10.00 |
| Unauthorized Business/Residence Change (per line), assessed to IXC | \$35.65 |

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SECTION 2 – RULES AND REGULATIONS, Continued

2.19. INTRALATA PRESUBSCRIPTION PLAN, Continued

2.19.7. Presubscription Information

- A. Company may not impose a PIC change charge on its customers.
- B. New line Customers, including Customers adding lines, will have the opportunity to select a participating Carrier, or they will be assigned a NO PIC designation. Customers assigned a NO PIC designation as set forth in this paragraph will be required to dial an access code to reach an intraLATA carrier's network.
- C. If a Company Customer denies requesting a change in intraLATA toll providers as submitted by an intraLATA Carrier, and the intraLATA carrier is unable to produce evidence that the PIC change was properly executed pursuant to Commission and FCC PIC change rules, the intraLATA carrier will be assessed a \$75.00 charge for the unauthorized PIC change and the PIC will be changed as per the Customer's request, in addition to any charges assessed by Company or the underlying Carrier or other penalties authorized by law.
- D. Interexchange carriers may submit PIC changes to Company via a fax/paper interface.
- E. Company will process intraLATA PIC selections in the same manner and under the same intervals of time as interLATA PIC changes.
- F. Carriers will be required to submit PIC changes using the Customer Account Record Exchange (CARE) format via paper medium. Company will provide carriers with PIC order confirmation and reject information using the CARE format. Specific details regarding CARE will be provided to participating carriers.
- G. For Customers who change their local service provider from the incumbent LEC to Company and retain their incumbent LEC telephone number(s), Company, as part of the CARE PIC process, will provide the selected intraLATA carrier with both the retained (incumbent LEC) telephone number and Company telephone number.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.20. 911 SERVICE

2.20.1. Glossary of Terms

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/ municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with “service provider”.

MSAG Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company system: References to a service provider’s own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

Competitive Local Exchange Carrier

SECTION 2 – RULES AND REGULATIONS, Continued

2.20. 911 SERVICE, Continued

2.20.2. Regulations

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in PA P.U.C. No. 1, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.20. 911 SERVICE, Continued

2.20.2. Regulations, Continued

- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

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SECTION 3 – APPLICATION OF RATES

3.1. TIMING OF CALLS

- 3.1.1. The Customer's usage charge is based on the actual usage of Company's Service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer and termination is determined by hardware supervision in which the distant local telephone company sends or terminates a supervision signal to Company's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- 3.1.2. Unless otherwise stated in this Tariff, the minimum call duration for billing purposes is one minute with one minute billing increments thereafter.
- 3.1.3. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- 3.1.4. There is no billing for incomplete calls.

3.2. SERVICE AREAS

- 3.2.1. The local exchange boundaries and rate centers are the same as those served by Verizon Pennsylvania Inc., Verizon North Inc., Embarq →CenturyLink Telephone Company of Pennsylvania, and Altell/Windstream Pennsylvania.
- 3.2.2. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limit Company's ability to provide Service.

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SECTION 4 – DESCRIPTION OF SERVICES

4.1. SERVICE CONNECTION CHARGES

- 4.1.1. Service Connection Charges are nonrecurring charges for establishing or modifying Services. Service Connection Charges are incurred by Customer-initiated requests only.
- 4.1.2. Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer initiated requests, and are in addition to all other scheduled rates and charges.
- 4.1.3. The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.
- 4.1.4. Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection Charges.
- 4.1.5. Customer requests performed on an out-of-hours basis shall also incur an add-on to applicable Service Connection Charges (excluding the Service Ordering Charge), along with any additional costs that may be involved.
- 4.1.6. Service Connection Charges for the initial establishment of Service are payable with the first bill rendered for Service.

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SECTION 4 - DESCRIPTION OF SERVICES, Continued

4.2. GRANITE LOCAL EXCHANGE SERVICE

4.2.1. **Local Exchange Service** provides a Customer with a voice-grade communications channel and unique telephone number address which enables the Customer to:

- place or receive calls to any calling station in the local calling area as defined in this tariff;
- access enhanced 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800/888 telephone numbers;
- access Telecommunication Relay Service.

Basic telephone exchange service is provided on a flat rate or measured basis, and provides for calling within the local calling area on a per message or per minute basis as specified below. Basic exchange service consists of the appropriate dial tone line rate and local usage charges. Accumulation of local usage time is accounted for on a per second basis. At the end of the Customer's billing period the sum of accumulated seconds are rounded up to the next higher minute.

4.2.2. **Directory Assistance Service** is provided as an ancillary service exclusively to the Company's Customers. Directory assistance is accessible by dialing "1" plus the area code of the desired number and "555-1212."

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SECTION 4 - DESCRIPTION OF SERVICES, Continued

4.2. GRANITE LOCAL EXCHANGE SERVICE, Continued

4.2.3. **Operator Assistance Service** provides the Customer the ability to obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. These services are not applicable within confinement facilities for use with inmate calling services.

- A. Third Number Billing provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- B. Collect Calls provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- C. Person to Person provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.
- D. Station to Station provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.
- E. General Assistance provides the Customer with the option to request general information from the operator, such as dialing instructions, county or city codes, area code information and Customer Service toll free telephone numbers, but does not request the operator to complete the call.

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SECTION 4 - DESCRIPTION OF SERVICES, Continued

4.2. GRANITE LOCAL EXCHANGE SERVICE, Continued

4.2.4. Custom Calling Features

- A. Anonymous Call Rejection permits customers to automatically reject incoming calls when the call originates from a telephone number that has invoked a blocking feature that prevents the delivery of their number to the called party.
- B. Busy Redial automatically stores and redials the last number the Customer dialed. If the Customer reaches a busy number, Busy Redial will monitor the number called and ring the Customer back when the number is available.
- C. Call Blocking allows the Customer to have incoming and/or outgoing calls blocked in a variety of manners.
- D. Call Forwarding allows the Customer to have calls rerouted to another telephone number.
- E. Call Pick Up – allows the Customer to answer someone else’s telephone call.
- F. Call Return automatically returns the most recent incoming call to the Customer, whether it was answered or not.
- G. Call Trace allows a Customer to initiate a trace of the last incoming call by dialing a code immediately after the call has ended.
- H. Call Waiting notifies the Customer of another incoming call on the same line that is being used.
- I. Call Waiting ID notifies the Customer of the identity of the caller on the same line that is being used.
- J. Caller ID identifies the telephone number, date and time of an incoming call on a Customer's display unit.
- K. Distinctive Ringing allows the Customer to program the phone so that distinctive ring tones are associated with specified incoming numbers.

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SECTION 4 - DESCRIPTION OF SERVICES, Continued

4.2. GRANITE LOCAL EXCHANGE SERVICE, Continued

4.2.4. Custom Calling Features, Continued

- L. Repeat Dialing allows the Customer to program the phone to automatically redial a number until it is answered.
- M. Three-Way Calling allows a conversation between three parties. This is a teleconference feature without the need of equipment or additional lines.
- N. Speed Calling allows the Customer to pre-program a specified number of phone numbers so that a specified number may be called by pressing one or two digits.
- O. Feature Packages: The Company offers its Customers certain features packages as defined in Section 4.1.5.

4.2.5. **Promotional Offerings:** The Company may, from time to time, make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

4.2.6. **Individual Case Basis (ICB) Arrangements:** ICB will be developed on an individual, case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such Services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis, and made part of this Tariff. All completed ICB Arrangements will be filed with the Commission.

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES

5.1. VERIZON SERVICE AREAS

5.1.1. Business Local Exchange Service

A. Non-Recurring Charges

| | |
|-----------------------|----------|
| New Installation 1-3 | \$120.00 |
| New Installation 4-10 | \$260.00 |
| New Installation 11+ | \$500.00 |
| No Trouble Found | \$125.00 |
| Service Charge | \$49.00 |
| Record Change | \$29.00 |
| Tag and Locate | \$129.00 |
| Restoral Charge | \$31.00 |

B. Monthly Recurring Charges

1. Business Unlimited Local Calling Area Usage Line

| Rate Group | Usage Group | Monthly |
|------------|-------------|---------|
| A4G | N/A | \$12.85 |
| A2G | N/A | \$23.84 |
| D2G | N/A | \$28.13 |
| D4G | N/A | \$17.15 |
| F3G | N/A | \$21.40 |
| F4G | N/A | \$21.40 |
| 3 | N/A | \$24.85 |
| 3 | A | \$13.30 |
| 3 | D | \$17.85 |
| 3 | F | \$21.05 |
| 4 | A | \$13.30 |
| 4 | D | \$17.85 |
| 4 | F | \$21.05 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.1. Business Local Exchange Service, Continued

B. Monthly Recurring Charges, Continued

2. Business Multiline Unlimited Local Calling Area Service

| Rate Group | Monthly |
|-------------------|----------------|
| A3G | \$8.35 |
| A4G | \$8.35 |
| D3G | \$8.35 |
| D4G | \$8.35 |
| F3G | \$8.35 |
| F4G | \$8.35 |

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3. Measured Business Calling Plan

| Rate Group | Monthly |
|-------------------|----------------|
| A3G | \$2.70 |
| A4G | \$2.70 |
| D3G | \$2.70 |
| D4G | \$2.70 |
| F3G | \$2.70 |
| F4G | \$2.70 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.1. Business Local Exchange Service, Continued

B. Monthly Recurring Charges, Continued

4. Dial Tone Line (Multiline)

| Rate Group | Monthly |
|------------|---------|
| 1 | \$13.40 |
| 2 | \$16.00 |
| 3 | \$18.65 |
| 4 | \$21.25 |

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5. One Party or Multiline

| Rate Group | Monthly |
|------------|---------|
| 1 | \$13.40 |
| 2 | \$16.00 |
| 3 | \$18.65 |
| 4 | \$21.25 |
| A3G | \$18.65 |
| A4G | \$21.25 |
| D3G | \$18.65 |
| D4G | \$21.25 |
| F3G | \$18.65 |
| F4G | \$21.25 |

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6. Standard Usage Option

Rate Per Month \$6.90

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.1. Business Local Exchange Service, Continued

B. Monthly Recurring Charges, Continued

- 7. Local Calling with Value Pak Allowance, Rate Per Month \$18.40
- 8. Valu-Pak Local Usage Plan

| Rate Group | Usage Group | Monthly |
|------------|-------------|---------|
| 1 | H | \$18.40 |
| 1 | I | \$18.40 |
| 2 | H | \$18.40 |
| 2 | I | \$18.40 |
| 3 | A | \$9.20 |
| 3 | D | \$13.80 |
| 3 | F | \$13.80 |
| 3 | H | \$18.40 |
| 3 | I | \$18.40 |
| 4 | A | \$9.20 |
| 4 | D | \$13.80 |
| 4 | F | \$13.80 |

C. InterLata Usage Charges

| Zone | Per Minute | Per Message |
|------|------------|-------------|
| Z1 | N/A | \$0.0815 |
| Z2 | \$0.050 | N/A |
| Z3 | \$0.050 | N/A |
| Z4 | \$0.070 | N/A |
| Z5 | \$0.070 | N/A |
| Z6 | \$0.070 | N/A |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.1. Business Local Exchange Service, Continued

D. Usage Allowances

Standard \$8.00
 Valu-Pak \$24.00

E. IntraLata Usage Charges

| Mileage | Initial Minute | Add'l Minute |
|---------|----------------|--------------|
| 0-10 | \$0.1500 | \$0.11 |
| 11-16 | \$0.1700 | \$0.15 |
| 17-22 | \$0.2100 | \$0.18 |
| 23-30 | \$0.2100 | \$0.18 |
| 31-40 | \$0.2400 | \$0.22 |
| 41-55 | \$0.2400 | \$0.22 |
| 56-70 | \$0.2400 | \$0.22 |
| 71-124 | \$0.2400 | \$0.22 |
| 125-196 | \$0.2400 | \$0.22 |

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F. Extended Area Unlimited Service

Rate Per Month \$24.65

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.1. Business Local Exchange Service, Continued

G. Local Calling Plans

Monthly

| | | |
|---|---------|-----|
| Local Calling Area Plan | \$5.55 | (I) |
| Unlimited Local/Toll/Long Distance Calling Plan | \$39.60 | |
| Unlimited Local and Regional Usage Bundle | \$33.00 | |
| Cornerstone Unlimited Local Calling Plan | \$26.00 | |
| Cornerstone Unlimited Local/Toll Calling Plan | \$33.00 | |
| | | |

5.1.2. Directory Services

A. Directory Listings

| | | |
|-------------------------------|--------|-----|
| Directory Listing | \$4.00 | (I) |
| Additional Listing | \$4.50 | |
| Cross-Reference Listing | \$4.50 | |
| Foreign Listing | \$4.50 | |
| Foreign Additional Listing | \$4.50 | |
| Hospital Directory Assistance | \$0.00 | |
| Non-Listed Listing | \$4.00 | (I) |
| Non-Published Listing | \$4.00 | (I) |

B. Directory Assistance

| | | |
|--------------------------|---------------------------|-----|
| Local Rate Per Access | \$1.99 | (I) |
| Regional Rate Per Access | \$1.99 | (I) |
| National Rate Per Access | \$1.99 | (C) |
| Call Completion | \$0.50 plus access charge | |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.3. Operator Assistance

Per Call

| | | |
|--|-------------------|-----|
| General Assistance | \$0.50 plus usage | |
| Person to Person, per call | \$4.50 | |
| Station to Station | \$3.75 | (I) |
| Mechanized Station-to-Station | \$3.75 | (I) |
| Mechanized Station-to-Station Inmate Collect | \$1.75 | |
| Calling Card Customer Dialed | \$0.75 | |

5.1.4. Custom Calling Features

Monthly

Per Use

| | | |
|---|--------|--------|
| Anonymous Call Rejection | \$0.00 | |
| Anonymous Call Rejection w/Caller ID | \$0.00 | |
| Automatic Call Back | \$9.00 | \$0.75 |
| Busy Redial (*66) | | \$6.00 |
| Call Blocking: | | |
| *69 Denial | \$0.50 | (I) |
| 900 Blocking | \$0.00 | |
| 976 Restriction | \$0.00 | |
| Billed Number Screening | \$1.00 | |
| Billed Number Screening – Option 1 | \$2.00 | |
| Billed Number Screening – Option 2 | \$2.00 | |
| Billed Number Screening – Option 3 | \$2.00 | (C) |
| Call Block (*60) | \$6.25 | |
| Directory Assistance | \$0.00 | |
| Directory Assistance Completion/Connect Request | \$0.00 | |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.1. VERIZON SERVICE AREAS, Continued****5.1.4. Custom Calling Features, Continued**

| | <u>Monthly</u> | <u>Per Use</u> | |
|------------------------------------|------------------|----------------|-----|
| Call Block: | | | |
| Deny Call Block | \$0.00 | | |
| Deny Call Trace | \$0.00 | | |
| Deny Priority Call | \$0.00 | | |
| Deny Select Forward | \$0.00 | | |
| Deny Three-Way Call | \$0.00 | | |
| Deny Usage – Call Forward | \$0.00 | | |
| Call Restriction – Inward Collect | \$2.00 | | (I) |
| Collect and Third Number Billing | \$0.00 | | |
| Line Blocking | \$0.00 | | |
| Line Conditioning | \$5.00 | | (I) |
| International Call | \$0.00 | | |
| National 411 | \$0.00 | | |
| Operator Screening | \$2.00 | | |
| Repeat Dialing Denial | \$0.00 | | |
| Toll Restriction | \$2.00 | | |
| Call Forwarding | \$5.15 | | (I) |
| Call Forwarding Busy Line | \$3.50 | | |
| Call Forwarding Busy/Do Not Answer | \$5.25 | | (I) |
| Call Forwarding Do Not Answer | \$4.50 | | (I) |
| Call Forwarding Outside System | \$0.06 | | |
| Call Forwarding Variable | \$9.00 | | (I) |
| Call Gate Service | \$4.75 | | (I) |
| Call Pick Up | \$0.00 | | |
| Call Return (*69) | \$6.50 | | (I) |
| Call Return (*69) | \$0.75 per call, | | |
| - (maximum \$9.50 per month) | | | |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.1. VERIZON SERVICE AREAS, Continued****5.1.4. Custom Calling Features, Continued**

| | <u>Monthly</u> | <u>Per Use</u> | |
|---|----------------|----------------|-----|
| Call Trace | | \$1.00 | (I) |
| Call Waiting | \$9.00 | | (I) |
| Call Waiting/Cancel Call Waiting | \$6.00 | | |
| Call Waiting ID | \$9.00 | | (I) |
| Caller ID Deluxe | \$11.75 | | |
| Caller ID Number Only | \$10.25 | | (I) |
| Caller ID w/Name | \$9.50 | | |
| Caller ID w/Name and Number | \$11.75 | | (I) |
| Caller ID w/Name and Number with ACB | \$11.50 | | |
| Distinctive Ring I | \$7.00 | | (I) |
| Distinctive Ring 2 nd Number | \$7.25 | | |
| Hunting | \$2.95 | | (I) |
| Priority Call | \$3.50 | | |
| Redirect Service | \$1.00 | | |
| Remote Call Forwarding | \$23.00 | | (I) |
| Remote Call Forwarding Additional Path | \$23.00 | | (I) |
| Repeat Dialing | \$9.00 | \$0.75 | |
| Select Call Forwarding | \$5.25 | | (I) |
| Speed Calling 30 | \$6.50 | | |
| Speed Calling 8 | \$5.00 | | |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.4. Custom Calling Features, Continued

| | <u>Monthly</u> | <u>Per Use</u> | |
|-----------------------------|----------------|----------------|-----|
| Stop Hunt Arrangement | \$4.22 | | |
| System Speed Calling Access | \$0.00 | | |
| Three-Way Calling | \$7.25 | | (I) |
| Three-Way Calling | | \$0.75 | |
| Touch Tone | \$0.00 | | (D) |
| Ultra Forward | \$7.50 | | (I) |

5.1.5. Custom Calling Feature Packages

| | <u>Monthly</u> | |
|---|----------------|-----|
| Smarter Call Pak with Speed Call Feature Package | \$4.95 | |
| (Call Waiting, Call Forwarding, Ultra Forward, Caller ID w/name, Call Waiting ID w/name) | \$18.12 | (I) |
| Custom Calling Package (3-Way Calling, Call Forwarding, Call Waiting, Speed Dial 8) | \$4.95 | |

5.1.6. Centrex Service

A. Service Charges

| | <u>Monthly</u> |
|---|----------------|
| Common Equipment, 1-20 station lines | \$26.65 |
| Common Equipment, 21-50 station lines | \$53.30 |
| Common Equipment, 51-100 station lines | \$80.00 |
| Common Equipment, more than 100 station lines | \$106.60 |
| Centrex Measured Rate Class of Service | \$0.00 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.6. Centrex Service, Continued

B. Business Centrex Access Line

| Rate Group | Monthly |
|-------------------|----------------|
| 1 | \$33.00 |
| 2 | \$35.50 |
| 4 | \$40.50 |
| A3G | \$34.00 |
| A4G | \$34.00 |
| D3G | \$34.00 |
| D4G | \$34.00 |
| F3G | \$34.00 |
| F4G | \$34.00 |

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C. Centrex Custopak Line Restricted

| Rate Group | Monthly |
|-------------------|----------------|
| 1 | \$33.00 |
| 2 | \$35.50 |
| 3 | \$38.00 |
| 4 | \$40.50 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.6. Centrex Service, Continued

D. Centrex Custopak Line Unrestricted

| Rate Group | Monthly |
|------------|---------|
| 1 | \$33.00 |
| 2 | \$35.50 |
| 3 | \$38.00 |
| 4 | \$40.50 |

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E. Centrex Custoflex 2100 Line - Fully Unrestricted

| Rate Group | Monthly |
|------------|---------|
| 1 | \$32.00 |
| 2 | \$32.00 |
| 3 | \$32.00 |
| 4 | \$32.00 |

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F. Centrex Features

| | <u>Monthly</u> | |
|---|----------------|-----|
| Additional Multi-Port Conference Bridge (per 6) | \$28.00 | |
| Automated Attendant | \$70.00 | |
| Bundled Features - Custopak | \$0.00 | (D) |
| Centralized Routing Control - Time of Day Routing | \$0.00 | |
| CentraNet CLASS Features (1-25 lines) | \$5.00 | |
| Centranet Feature Package | \$5.00 | (I) |

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| | <u>Monthly</u> | |
|--|----------------|-----|
| Centrex Caller ID | \$6.00 | (I) |
| Centrex Caller ID Deluxe | \$7.00 | (I) |
| | | (C) |
| Centrex Call Block, per line | \$1.50 | (I) |
| Centrex Call Forwarding – Changeable | \$0.00 | |
| Centrex Call Pick-up | \$0.00 | |
| Centrex Call Return | \$1.50 | (I) |
| | | (C) |
| Centrex Call Transfer | \$0.72 | |
| Centrex Call Waiting - Originating per Station | \$0.00 | |
| Centrex Circular Hunting | \$8.50 | |
| Centrex CustoSak Feature Package | \$4.00 | |
| Centrex Feature Package 1000 | \$6.00 | (I) |
| Centrex Pilot Number Hunt Group | \$0.05 | |
| Centrex Repeat Dialing | \$1.50 | (I) |
| Centrex Speed Calling Control Type I | \$0.85 | |
| Centrex Speed Calling List Type I | \$1.15 | |
| Centrex Toll Diverted Line - Pattern 2 | \$0.00 | |
| Centrex toll diverted line-pattern 1 | \$0.00 | |
| Centrex Ultra Forward | \$6.00 | |
| CTX Line Feature | \$0.06 | |
| CustoFlex 2100 - Bundled Feature Package | \$0.00 | (C) |
| Interlocation Intercom - Centrex | \$0.00 | |
| Uniform call distribution - CustofLEX 2100 | \$0.00 | |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.7. Foreign Exchange Services

| | | |
|-----------------------------------|---------|-----|
| Foreign Exchange Channel, Monthly | \$24.00 | |
| Foreign Exchange Channel Mileage | \$6.43 | (I) |

5.1.8. ISDN Services

| | <u>Monthly</u> | |
|--|----------------|-----|
| Access Line BRI | \$16.98 | (I) |
| BRI Electronic Key Feature Package | \$4.67 | |
| Circuit Switched Data B Channel | \$5.99 | (I) |
| Circuit Switched Data on 2nd B Channel | \$5.99 | |
| D Channel Packet-Switched Data | \$4.84 | |
| D Packet IntelliLinQ BRI Access | \$12.71 | |
| IntelliLinQ BRI - 140 Hour Package | \$40.66 | |
| ISDN Access Line IntelliLinQ BRI | \$16.98 | (I) |
| ISDN Additional Telephone Number | \$2.00 | |
| ISDN BRI Terminal Service Profile | \$0.00 | |
| ISDN Foreign Exchange Mileage | \$29.00 | |
| ISDN Single Line Measured Access | \$24.00 | |
| ISDN/IntelliLinQ BRI - Circuit Switched Voice/Data | \$5.99 | (I) |
| ISDN-X.25 Packet Data feature-Throughput Class Negotiation | \$0.25 | |
| Logical Terminal - Circuit Switched Voice B Channel | \$5.99 | (I) |
| Message w/ Allowance - ISDN Circuit Switched Data | \$13.50 | |
| Message w/o Allowance Local Calling - Circuit Switched | \$4.50 | |
| Packet-Switched Data Feature Package - IntelliLinQ BRI | \$1.75 | |
| Type 2011 Channel Between Adjacent Premises | \$14.16 | (I) |
| ISDN Message Rate Service | \$6.75 | |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.1. VERIZON SERVICE AREAS, Continued

5.1.9. Direct Inward Dialing Services

| | | |
|--|---------|-----|
| Direct Inward Dialing | \$30.50 | (I) |
| Per Block of 20 Numbers | \$7.00 | (I) |
| 25 Number Group Digital | \$3.05 | |
| Direct Inward Dialing Working Telephone Number | \$0.00 | |
| Different Premise Address | \$0.00 | |

5.1.10. PBX Services

Monthly

| | |
|--------------------------------|---------|
| Flat/Measured to EAC PBX Trunk | \$15.00 |
| Business PBX Trunk | \$13.13 |
| Measured Rate PBX Trunk | |

5.1.11. Private Line Services

Monthly

| | | |
|--|---------|-----|
| Alarm Circuit Termination Address | \$0.00 | |
| Alarm Coupler | \$2.11 | |
| Alarm Status Change Report Feature | \$0.00 | |
| Channel | \$0.00 | |
| Extension Line | \$1.20 | (I) |
| Extension Line - First Half Mile | \$3.25 | |
| Interexchange Channel | \$25.75 | (I) |
| Intraexchange Channel | \$28.49 | (I) |
| Local Channel | \$0.00 | |
| Metallic Equivalent Local Channel - Special Signal | \$35.42 | (I) |
| Metallic Equivalent Transmission Function – Special Signal | \$12.47 | (I) |
| Metallic Interexchange Channel for Remote Metering | \$9.27 | |
| Metallic Local Channel for Miscellaneous Purpose | \$48.40 | (I) |

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5.1. VERIZON SERVICE AREAS, Continued

5.1.11. Private Line Services, Continued

| | <u>Monthly</u> | |
|---|----------------|-----|
| Metallic Local Channel Intra Misc Remote Metering (Two-Wire) | \$35.42 | (I) |
| Metallic Transmission Function (up to 2 or 3 point service) | \$1.12 | |
| Private Line Mileage | \$6.43 | |
| Type 3002 Channel Conditioning 2pt Arrangement switch-c1 | \$20.04 | (I) |
| Voice Grade Interoffice Channel Data Half Duplex | \$28.50 | |
| Voice Grade Interoffice Channel for Off Premises PBX | \$23.50 | |
| Voice Grade Interoffice Channel | \$10.97 | (I) |
| Voice Grade Interoffice Channel Combined Voice and Control | \$31.48 | |
| Voice Grade Interoffice Channel Private Line | \$6.43 | (D) |
| Voice Grade Interoffice Channel Remote Metering | \$31.00 | |
| Voice Grade Local Channel - Private Line | \$13.51 | (I) |
| Voice Grade Local Channel for Half Duplex Data | \$40.82 | |
| Voice Grade Local Channel for Off Premises PBX | \$13.44 | |
| Voice Grade Local Channel for Off Premises PBX-IX | \$64.32 | |
| Voice Grade Local Channel for Remote Metering | \$29.83 | |
| Voice Grade Local Channel Full Duplex Data | \$37.67 | (I) |
| Voice Grade Local Channel Inter PBX-Centrex | \$43.95 | |
| Voice Grade Local Channel Mobile Voice and Control | \$32.51 | |
| Voice Grade Transmission Function Half Duplex Remote Meter | \$29.96 | (I) |
| Voice Grade Transmission Function Duplicate w/o Signal DIF Wire | \$19.72 | |
| Voice Grade Transmission Function Intra DIF CO Data 1/2 duplicate | \$37.67 | |
| Voice Grade Transmission Function Intra Data Half Duplicate | \$26.96 | |
| Voice Grade Transmission Function | \$37.67 | |
| Voice Grade Transmission Function - Full Duplex Data | \$37.67 | (I) |

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5.1. VERIZON SERVICE AREAS, Continued

5.1.11. Private Line Services, Continued

| | <u>Monthly</u> | |
|--|----------------|-----|
| Voice Grade Transmission Function - Private Line | \$44.11 | (I) |
| Voice Grade Transmission Function - Remote Metering | \$26.96 | |
| Voice Grade Transmission Function Foreign Exchange | \$45.40 | |
| Voice Grade Transmission Function w/o Signal DIF Wire Center | \$19.72 | |
| Voice Grade Transmission Function Off Premises PBX | \$41.38 | (I) |

5.2. VERIZON SERVICE AREAS – RATE GROUPS AND USAGE GROUPS

A. Verizon North, Inc. – PA

| Rate Group | Localities |
|-------------------|---|
| A4G | Avonmore, Berlin, Clintonville, Confluence, Cooperstown, Corry, Delta, Fawn Grove, Franklin, Grand Valle, Lincolnville, Rockwood, Salisbury, Saltsburg, Sayre, Seven Springs, Spartansburg, Stoystown, Vandergriff, Wesley |
| D4G | Airville, Beaverdale, Cambridge, Davidsville, Frystown, Johnstown, Jonestown, Meyersdale, Myerstown, New Bedford, New Wilmin, Oil City, Pleasantville, Princeton, Schaeffers, Seward, Somerset, South Fork, Titusville, Windber |
| F4G | Bernville, Boswell, Brogue, Central City, Dillsburg, Dover, East Berlin, Edinboro, Erie, Fairview, Girard, Glen Rock, Hooversville, Manchester, McKean, Nanty Glo, North East, Red Lion, Robesonia, Shellsville, Spring Grove, Stewartstown, Union City, Waterford, Wattsburg, Womelsdorf, Wrightsville, York |

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B. Verizon North, Inc. – PA (Contel)

| Rate Group | Localities |
|-------------------|--|
| A4G | Beaver Springs, Elkland, Harrison, Knozville, Mantzville, Middleburg, Mount Plea, Sabinsville, |
| D4G | Selinsgrove, Shamokin, Westfield |
| F4G | Emmaus, Hershey, McKeansburg |

C. Verizon North, Inc. – PA (Quaker)

| Rate Group | Localities |
|-------------------|---|
| A4G | Beach Lake, Dingsman, Pine Grove |
| D4G | Auburn, Log Tavern, Milford, Taylorstown, Trout Run |
| F4G | Kempton, New Smithville, New Tripoly, Ralston |

D. Verizon Pennsylvania, Inc.

| Rate Group | Usage Group | Localities |
|-------------------|--------------------|---|
| 3 | D | Ambridge, Clairton, Doylestown, Hazleton, Jeannette, McMurray, Monnesen, New Kensin, Sharon, Springdale, State College, |
| 3 | F | Allentown, Bear Creek, Bethlehem, Camp Hill, Catasauqua, Collegeville, Downingtown, Eagle, East Peter, Easton, Enola, Exton, Fishing Creek, Greater Pine, Greensburg, Harleysville, Harrisburg, Kennet Square, Kingston, Kuhnsville, Lancaster, Landisville, Landsdale, Lebanon, Ligonier, Line Lexin, Mechanicsburg, Morrisville, New Cumber, Newtown, North Wale, Northhampton, Olyphant, Paxtang, Paxtonia, Phoenixville, Pittston, Pottstown, Reading, Royersford, Scranton, Souderton, Steelton, Taylor, Wayne, West Chest, Wilkes-Barre, Willow Str, Wyoming, Yardley |

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D. Verizon Pennsylvania, Inc., Continued

| Rate Group | Usage Group | Localities |
|-------------------|--------------------|--|
| 3 | I | Landside B. |
| 4 | A | Alexandria, Ashland, Austin, Barnesboro, Beaver Falls, Big Run, Bolivar, Bradford, Burghettsto, California, Carrolltown, Cherry Tree, Clarion, Clymer, Coudersport, Curwensville, Dawson, Dubois, Endeavor, Galeton, Girardville, Glen Campbell, Greenville, Grove City, Hastings, Huntingdon, Jersey Shore, Kane, Kulpmont, Lake Como, Leeper, Lehighon, Lock Haven, McVeytown, Mount Carm, Mount Union, Nesquehoni, Parkwood, Port Alleg, Punxsutawn, Renovo, Rew, Reynoldsville, Roulette, Russell, Shenandoah, Smethport, Snow Shoe, Sykesville, Tionesta, Ulysses, Warren, West Newton, Woolrich, Youngsville |

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| | | |
|---|---|--|
| 4 | D | Albrightsville, Alfarata, Aliquippa, Altoona, Annville, Avella, Baden, Loyalsock, Bedminster, Belle Vern, Bellefonte, Bellwood, Berwick, Bessemer, Clack Lock, Blairsville, Bloomsburg, Boalsburg, Brownsville, Buckingham, Bushkill, Carversville, Catawissa, Centre Hall, Charleroi, Claysville, Clearfield, Connellsville, Danville, Derry, Donora, Eldred, Elysburg, Fairchance, Farmington, Fayette City, Finleyville, Frackville, Freeland, Frenchville, Hawley, Hepburnville, Herminie, Holidaysburg, Homer City, Honesdale, Honey Brook, Houtzdale, Imperial, Indiana, Jim Thorpe, Latrobe, Lewiston, Masontown, McAdoo, McClelland, McDonald, Mercer, Midland, Milton, Minersville, Monongahel, Montoursville, Moscow, Mount Gret, Mount Jewel, New Castle, New Floren, New Philadelphia, New Salem, Newfoundland, Northumberton, Numidia, Oakdale, Orwigsburg, Osceola, Oxford, Parkesburg, Patton, Perryopoli, Philipsburg, Pleasant G, Plymouth, Portage, Pottsville, Saxton, Schuylkill, Scottdale, Shamokin, Sharpsville, Smock, Strasburg, Sugar Grove, Sunbury, Tamaqua, Tarentum, Tidioute, Tyrone, Union Town, Wallenpaup, Wampum, Washington, Weatherly, West Alexa, West Middle, White Haven, Williamsport, Winburne, Zelienople |
| 4 | E | Point Mari |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2. VERIZON SERVICE AREAS – RATE GROUPS AND USAGE GROUPS, Cont'd****D. Verizon Pennsylvania, Inc., Continued**

| | | |
|---|---|---|
| 4 | F | Avondale, Bath, Beaver Falls, Carbondale, Center Point, Chester Springs, Coatesville, Cresco, Cresson, Dauphin, Ebensburg, Elizabeth, Ellwood City, Fleetwood, Glenmoore, Green Lane, Halifaz, Hamburg, Hamlin, Hellertown, Hookstown, Hummelstow, Jermyn, Kemblesville, Kennet Square, Kutztown, Lake Ariel, Lords Valle, Mahaffey, Mahanoy City, Marchand, Marienville, Marion Center, Marshalls, Matamoras, Mendenhall, Middletown, Millersville, Millheim Millville, Moosic, Mount Plea, Mount POCO, Mountainto, Nanticoke, Nazareth, New Hope, Pennsburg, Parkasie, Plumsteadville, Pughtown, Quakertown, Reigelsville, Rochester, Schwenksville, Slatington, Spring Mill, Stroudsburg, Tannersville, Wayne, West Grove, Wycombe |
|---|---|---|

5.2.1 VERIZON – LOCAL CALLING EXCHANGES**A. Verizon PA – Philadelphia Local Exchange**

| | |
|----------------------------|--|
| Philadelphia Zone 1 | Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4 |
| Philadelphia Zone 2 | Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24 |
| Philadelphia Zone 3 | Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34 |
| Philadelphia Zone 4 | Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES, Continued****B. Verizon PA – Philadelphia Suburban Exchange**

| | |
|--|--|
| Chester Heights (Phil. Suburban Zone 10) | Chester, Chester Heights, Holly Oak, DE, Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE. |
| Chester (Phil. Suburban Zone 11) | Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE, Media, Swarthmore |
| Media (Phil. Suburban Zone 12) | Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore |
| Swarthmore (Phil. Suburban Zone 13) | Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby |
| Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14) | Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby |
| Upper Darby (Phil. Suburban Zone 17) | Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby |
| Havertown-Manoa (Phil. Suburban Zone 21) | Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby |
| Broomall-Newtown Square (Phil. Suburban Zone 22) | Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES, Continued****B. Verizon PA – Philadelphia Suburban Exchange, Continued**

| | |
|---|---|
| Cynwyd-Narberth (Phil. Suburban Zone 23) | Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3 |
| Ardmore (Phil. Suburban Zone 24) | Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne |
| Bryn Mawr (Phil. Suburban Zone 25) | Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne |
| Wayne (Phil. Suburban Zone 26) | Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne |
| Paoli-Malvern-Berwyn (Phil. Suburban Zone 28) | Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown |
| Valley Forge (Phil. Suburban Zone 29) | Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne |
| Norristown (Phil. Suburban Zone 30) | Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES, Continued****B. Verizon PA – Philadelphia Suburban Exchange, Continued**

| | |
|--|--|
| Conshohocken (Phil. Suburban Zone 31) | Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne |
| Flourtown (Phil. Suburban Zone 32) | Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3 |
| Ambler (Phil. Suburban Zone 33) | Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove |
| Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34) | Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove |
| Bethayres-Huntingdon (Phil. Suburban Zone 37) | Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove |
| Willow Grove (Phil. Suburban Zone 38) | Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove |
| Hatboro (Phil. Suburban Zone 39) | Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES, Continued****B. Verizon PA – Philadelphia Suburban Exchange, Continued**

| | |
|--|--|
| Feasterville-Churchville (Phil. Suburban Zone 40) | Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe |
| Eddington-Cornwells Heights (Phil. Suburban Zone 41) | Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4 |
| Bristol (Phil. Suburban Zone 42) | Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley |
| Langhorne (Phil. Suburban Zone 43) | Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley |
| Levittown (Phil. Suburban Zone 44) | Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley |
| Warrington (Phil. Suburban Zone 45) | Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES, Continued**

C. Verizon PA – Pittsburgh Local Exchange

| | |
|---------------------------------|---|
| Bellevue (Includes West View) | Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh |
| Braddock (Includes Wilksburg) | Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh |
| Carrick (Includes Mt. Lebanon) | Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills |
| Crafton (Includes McKees Rocks) | Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh |
| East Liberty | Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh |

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C. Verizon PA – Pittsburgh Local Exchange, Continued

| | |
|--------------------------------|--|
| Homestead | Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills |
| Millvale (Includes Sharpsburg) | Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh |
| Pittsburgh | Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh |

D. Verizon PA – Pittsburgh Suburban Exchange

| | |
|---|--|
| Bethel Park (Pitt. Sub. 12) | Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills |
| Bridgeville (Pitt. Sub. 13) | Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale |
| Carnegie (Pitt. Sub. 14) | Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale |
| Coraopolis (Pitt. Sub. 15) | Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial |
| Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19) | East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale |

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D. Verizon PA – Pittsburgh Suburban Exchange, Continues

| | |
|---|---|
| Glenshaw (Pitt. Sub. 18) | Fox Chapel, Glenshaw, Millvale, Perrysville |
| Irwin (Pitt. Sub. 23) | Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City, Hermine, Jeannette |
| McKeesport (Pitt. Sub. 10) | McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead |
| Monroeville (Includes Turtle Creek) (Pitt. Sub. 22) | Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills |
| Oakmont (Pitt. Sub. 20) | East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum |
| Penn Hills (Pitt. Sub. 21) | Braddock, Export, Monroeville, Oakmont Penn Hills |
| Perrysville (Pitt. Sub. 17) | Bellevue, Glenshaw, Perrysville, Wexford |
| Pleasant Hills (Pitt. Sub. 11) | Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills |
| Sewickley (Pitt. Sub. 16) | Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES**, Continued

E. Verizon PA

| | |
|-------------------|--|
| Alexandria | Alexandria, Huntingdon, McConnellstown. |
| Aliquippa | Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester |
| Allentown | Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Topton . |
| Altoona | Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone |
| Ambridge | Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16 |
| Annville | Annville, Hershey, Jonestown, Lebanon, Mt. Gretna, Palmyra |
| Ashland | Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah |
| Austin | Austin, Coudersport |
| Avella | Avella, Burgettstown, Washington |

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E. Verizon PA, Continued

| | |
|---------------------|---|
| Avis | Avis, Jersey Shore, Lock Haven, Woolrich |
| Avondale | Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE., Wilmington, DE. |
| Baden | Aliquippa, Ambridge, Baden, Rochester |
| Barnesboro | Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton |
| Bath | Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington |
| Beaver Falls | Beaver Falls, Darlington, Ellwood City, Enon Valley, Hookstown, Midland, Rochester, Wampum, Zeligonople |
| Bedminster | Bedminster, Carversville, Doylestown, Dublin, Ferndale, Perkasio, Plumsteadville, Quakertown |
| Bellefonte | Bellefonte, Boalsburg, Centre Hall, Howard, Snow Shoe, Spring Mills, State College, Zion. |

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E. Verizon PA, Continued

| | |
|---------------------|--|
| Belle Vernon | Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton |
| Bellwood | Altoona, Bellwood, Tyrone |
| Berwick | Berwick, Bloomsburg, Shickshinny, Wapwallopen. |
| Bessemer | Bessemer, New Castle |
| Bethlehem | Allentown, Bath, Bethlehem, Catasauqua, Coopersburg , Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown |
| Big Run | Big Run, Punxsutawney |
| Black Lick | Black Lick, Blairsville, Homer City, Indiana |
| Blairsville | Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe |
| Bloomsburg | Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville, Washingtonville |
| Boalsburg | Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College |

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E. Verizon PA, Continued

| | |
|---------------------|---|
| Bolivar | Blairsville, Bolivar, New Florence |
| Bradford | Bradford, Duke Center, Eldred, Mount Jewett, Rew, Smethport, Limestone, NY. |
| Brownsville | Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown |
| Buckingham | Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe |
| Burgettstown | Avella, Burgettstown, McDonald, Midway, Murdocksville, Paris |
| Bushkill | Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ. |
| California | Belle Vernon, Brownsville, California, Charleroi, Fayette City |
| Canonsburg | Canonsburg, Hickory, McDonald, McMurray, Pitb. Subn. Zone 13, Washington |
| Carbondale | Carbondale, Chapman Lake, Clifford, Forest City, Jermyn, Olyphant, Scranton, Waymart. |

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E. Verizon PA, Continued

| | |
|------------------------|--|
| Carrolltown | Barnesboro, Carrolltown, Ebensburg, Hastings, Patton |
| Carversville | Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe |
| Catasauqua | Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown |
| Catawissa | Bloomsburg, Catawissa, Danville, Elysburg, Numidia |
| Center Point | Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville |
| Centre Hall | Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College |
| Charleroi | Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela |
| Cherry Tree | Barnesboro, Cherry Tree, Clymer, Glen Campbell |
| Chester Springs | Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford |
| Clairton | Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11 |

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E. Verizon PA, Continued

| | |
|----------------------|--|
| Clarion | Clarion, Knox, Leeper, Shippenville, Sligo,, Strattanville. |
| Claysville | Claysville, Washington, West Alexander |
| Clearfield | Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne |
| Clymer | Clymer, Indiana |
| Coatesville | Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown |
| Collegeville | Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton |
| Connellsville | Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown |
| Coudersport | Austin, Coudersport, Roulette, Ulysses |
| Cresco | Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg |
| Cresson | Altoona, Cresson, Ebensburg, Hollidaysburg, Portage |

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E. Verizon PA, Continued

| | |
|---------------------|--|
| Curwensville | Clearfield, Curwensville, Mahaffey |
| Danville | Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville |
| Dauphin | Dauphin, Halifax, Harrisburg Zone 1 |
| Dawson | Connellsville, Dawson, Perryopolis, Scottdale |
| Derry | Blairsville, Derry, Greensburg, Latrobe |
| Donora | Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela |
| Downingtown | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown |
| Doylestown | Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe |
| Dublin | Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasio, Plumsteadville, Quakertown, Souderton |
| DuBois | Brockway, DuBois, Luthersburg., Penfield., Reynoldsville, Sykesville |

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E. Verizon PA, Continued

| | |
|-----------------------|--|
| Eagle | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester |
| Easton | Allentown, Bethlehem, Bloomsbury, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy |
| East Palestine | East Palestine, Pa., East Palestine, OH., New Waterford, OH, Rogers, OH. |
| Ebensburg | Carrolltown, Colver, Cresson, Ebensburg, Nanty-Glo, Johnstown. |
| Eldred | Bradford, Duke Center, Eldred, Port Allegheny, Rew, Smethport |
| Elizabeth | Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11 |
| Ellwood City | Beaver Falls, Ellwood City, New Castle, Portersvill, Wampum, Zelienople |
| Elysburg | Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury |
| Endeavor | Endeavor, Tidioute, Tionesta |

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E. Verizon PA, Continued

| | |
|---------------------|---|
| Exton | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown |
| Fairchance | Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown |
| Farmington | Farmington, Uniontown |
| Fayette City | Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis |
| Finleyville | Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12 |
| Fleetwood | Fleetwood, Kutztown, Leesport, Oley, Reading, Topton. |
| Frackville | Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah |
| Freeland | Freeland, Hazleton, McAdoo, Weatherly, White Haven |
| Frenchville | Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne |
| Galeton | Galeton |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES**, Continued

E. Verizon PA, Continued

| | |
|----------------------|--|
| Girardville | Ashland, Frackville, Girardville, Mahanoy City, Shenandoah |
| Glen Campbell | Barnesboro, Cherry Tree, Glen Campbell |
| Glenmoore | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills, Glenmoore, Honey Brook, Morgantown, Parkesburg, Pughtown, West Chester |
| Glenwillard | Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16 |
| Green Lane | Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville. |
| Greensburg | Delmont, Greensburg, Herminie, Jeannette, Kecksburg, Latrobe, New Alexandria, Youngwood |
| Greenville | Greenville, Sharpsville, Sheakleyville, Transfer. |
| Grove City | Blacktown, Grove City, Harrisville, Mercer, Wesley. |

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E. Verizon PA, Continued

| | |
|---------------------|--|
| Halifax | Dauphin, Elizabethville, Halifax, Harrisburg Zone 1, Millersburg. |
| Hamburg | Hamburg, Kempton, Leesport,, Reading. |
| Hamlin | Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack |
| Harleysville | Center Point, Colledgeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton |
| Harrisburg | |
| Zone 1 | Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Lewisberry, Marysville, Mechanicsburg, Middletown, Shellsville. |
| Zone 2 | Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown |
| Hastings | Barnesboro, Carrolltown, Hastings, Patton |
| Hawley | Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack |

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E. Verizon PA, Continued

| | |
|----------------------|---|
| Hazleton | Conyngam-Drums, Freeland, Hazleton, McAdoo, Nuremburg, Weatherly, White Haven |
| Hellertown | Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown |
| Herminie | Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23 |
| Hollidaysburg | Altoona, Cresson, Hollidaysburg |
| Homer City | Black Lick, Blairsville, Homer City, Indiana |
| Honesdale | Beach Lake, Galilee, Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount, South Canaan, Wallenpaupack, Waymart. |
| Honey Brook | Coatesville, Downingtown, Glenmoore, Green Hills, Honey Brook, Morgantown,, Parkesburg |
| Hookstown | Aliquippa, Beaver Falls, Chester, W. Va., East Liverpool, OH, Hookstown, Midland, Rochester, Smiths Ferry |
| Houtzdale | Clearfield, Houtzdale, Osceola Mills, Philipsburg |

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E. Verizon PA, Continued

| | |
|---------------------|---|
| Hummelstown | Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown, Palmyra, Shellsville. |
| Huntingdon | Alexandria, Huntingdon, Marklesburg, McConnellstown, Mount Union |
| Imperial | Imperial, McDonald, Murdocksville, Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15 |
| Indiana | Black Lick, Blairsville, Clymer, Elderton, Homer City, Indiana, Marion Center, Parkwood |
| Jeannette | Greensburg, Harrison City, Herminie, Jeannette, Pitb. Subn. Zone 23 |
| Jermyn | Carbondale, Chapman Lake, Jermyn, Olyphant, Scranton |
| Jersey Shore | Avis, Jersey Shore, Lock Haven, Oval, Williamsport, Woolrich |
| Jim Thorpe | Jim Thorpe, Lehighon, Nesquehoning, Weatherly, White Haven |
| Kane | Kane, Ludlow, Mount Jewett |

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E. Verizon PA, Continued

| | |
|-----------------------|--|
| Kemblesville | Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE, Newark, DE. |
| Kennett Square | Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE. |
| Kingston | Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming |
| Kulpmont | Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin |
| Kutztown | Allentown, Fleetwood, Kempton, Kutztown, Reading, Topton. |
| Lake Ariel | Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan, Wallenpaupack, Waymart. |
| Lake Como | Lake Como |

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E. Verizon PA, Continued

| | |
|--------------------|--|
| Lancaster | Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville,, Strasburg |
| Landenberg | Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Newark, DE, Wilmington, DE. |
| Landisville | Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg |
| Lansdale | Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton |
| Latrobe | Blairsville, Derry, Greensburg, Kecksburg, Latrobe, Ligonier, New Alexandria. |
| Lebanon | Annville, Frystown, Hershey, Jonestown, Lebanon, Mt. Gretna, Myerstown, Palmyra, Schaefferstown. |

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E. Verizon PA, Continued

| | |
|-----------------------|--|
| Leeper | Clarion, Leeper, Marienville |
| Lehighton | Jim Thorpe, Lehighton, Nesquehoning, Palmerton. |
| Lenape | Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown |
| Lewistown | Belleville, Lewistown, McVeytown, Mifflintown, Port Royal, Reedsville. |
| Ligonier | Latrobe, Ligonier, Stahlstown. |
| Line Lexington | Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 45, Souderton |
| Lock Haven | Avis, Beech Creek, Jersey Shore, Lock Haven, Mill Hall, Woolrich |
| Lords Valley | Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack |

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E. Verizon PA, Continued

| | |
|-----------------------|--|
| Lowellville | Bessemer, Hubbard, OH, Lowellville, Lowellville, OH, New Castle, North Lima, OH, Youngstown, OH. |
| Ludlow | Kane, Ludlow |
| Mahaffey | Mahaffey, Curwensville |
| Mahanoy City | Frackville, Girardville, Lakewood, Mahanoy City, Shenandoah, Tamaqua |
| Marchand | Marchand, Punxsutawney |
| Marienville | Leeper, Marienville |
| Marion Center | Indiana, Marion Center |
| Masontown | Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown |
| McAdoo | Freeland, Hazleton, McAdoo, Tamaqua, Weatherly |
| McClellandtown | Fairchance, Masontown, McClellandtown, Smithfield, Uniontown |
| McDonald | Burgettstown, Canonsburg, Imperial, McDonald, Midway, Oakdale, Pitb. Subn. Zone 13 |

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E. Verizon PA, Continued

| | |
|----------------------|--|
| McMurray | Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13 |
| McVeytown | Lewistown, McVeytown |
| Mechanicsburg | Dillsburg, Harrisburg Zone 1, Lewisberry, Mechanicsburg |
| Mendenhall | Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE. |
| Mercer | Blacktown, Fredonia,, Grove City, Mercer, Sharon, Sharpsville, Wesley. |
| Middletown | Elizabethtown, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown |
| Midland | Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry |
| Millersville | Lancaster, Landisville, Millersville, Mountville, Strasburg |
| Millheim | Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College |

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E. Verizon PA, Continued

| | |
|--------------------|--|
| Millville | Bloomsburg, Millville, Washingtonville |
| Milton | Lewisburg, Mifflinburg, Milton, Northumberland, Sunbury, Washingtonville, Watsontown. |
| Minersville | Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont. |
| Monessen | Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela |
| Monongahela | Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela |
| Moosic | Moosic, Pittston, Scranton, Taylor, Wyoming |
| Morrisville | Ewing, NJ, Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Yardley |
| Mortonville | Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown |
| Moscow | Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack |

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E. Verizon PA, Continued

| | |
|-----------------------|---|
| Mountaintop | Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre |
| Mount Carmel | Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin |
| Mount Gretna | Annville, Lebanon, Mount Gretna, Palmyra |
| Mount Jewett | Bradford, Mount Jewett, Kane |
| Mount Pleasant | Connellsville, Greensburg, Kecksburg,, Mount Pleasant, Scottdale, Youngwood |
| Mount Pocono | Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg |
| Mount Union | Huntingdon, McConnellstown, Mount Union |
| Nanticoke | Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre |
| Nazareth | Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth |
| Nesquehoning | Jim Thorpe, Lansford, Lehighon, Nesquehoning |

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E. Verizon PA, Continued

| | |
|-------------------------|---|
| New Castle | Bessemer, Ellwood City, New Bedford, New Castle, New Wilmington, Plain Grove, Princeton, Volant, Wampum |
| New Florence | Bolivar, Johnstown, New Florence, Seward |
| Newfoundland | Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack |
| New Hope | Buckingham, Carversville, Doylestown, Lambertville, NJ, New Hope, Newtown, Plumsteadville, Wycombe, Yardley |
| New Kensington | New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum |
| New Philadelphia | Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua |
| New Salem | Brownsville, New Salem, Republic, Uniontown |
| Newtown | Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley |
| Northampton | Allentown, Bath, Bethlehem, Catasauqua, Ironton, Northampton, Slatington |

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E. Verizon PA, Continued

| | |
|-----------------------|--|
| Northumberland | Danville, Milton, Northumberland, Sunbury |
| North Wales | Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton |
| Numidia | Bloomsburg, Catawissa, Elysburg, Numidia |
| Oakdale | Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14 |
| Olyphant | Carbondale, Chapman Lake, Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor |
| Orwigsburg | Auburn, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven |
| Osceola Mills | Clearfield, Houtzdale, Osceola Mills, Philipsburg |
| Oxford | Avondale, Kemblesville, Kirkwood, Landenberg, Oxford, West Grove |
| Palmyra | Annville, Harrisburg Zone 1, Hershey, Hummelstown, Lebanon, Mount Gretna, Palmyra |
| Paris | Burgettstown, Paris, Weirton, W. Va. |
| Parkesburg | Atglen, Coatesville, Gap, Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove |

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E. Verizon PA, Continued

| | |
|-----------------------|---|
| Parkwood | Indiana, Parkwood |
| Patton | Altoona, Barnesboro, Carrolltown, Hastings, Patton |
| Pennsburg | Bally, Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville, Souderton |
| Perkasie | Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton |
| Perryopolis | Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown |
| Philipsburg | Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne |
| Phoenixville | Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford |
| Pittston | Harding, Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming |
| Plumsteadville | Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale, Line Lexington, New Hope, Perkasie, Plumsteadville, Quakertown |
| Plymouth | Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre |

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E. Verizon PA, Continued

| | |
|----------------------|---|
| Point Marion | Cheat Lake, Fairchance, Masontown, Point Marion, Morgantown, W. Va., Smithfield, Uniontown |
| Portage | Cresson, Ebensburg, Johnston, Portage, Southfork |
| Port Allegany | Eldred, Port Allegany, Roulette, Smethport |
| Pottstown | Boyertown, Colledgeville, Douglassville, Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville, Schwenksville |
| Pottsville | Auburn, Frackville, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua |
| Pughtown | Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills, Morgantown, Phoenixville, Pottstown, Pughtown, Royersford |
| Punxsutawney | Big Run, Marchand, Punxsutawney |
| Quakertown | Bedminster, Dublin, Ferndale, Green Lane, Pennsburg, Perkasio, Plumsteadville, Quakertown, Souderton, Springtown |

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E. Verizon PA, Continued

| | |
|----------------------|---|
| Reading | Adamstown, Bernville, Birdsboro, Fleetwood, Green Hills, Hamburg, Kutztown, Leesport, Morgantown, Oley, Reading, Robesonia, Topton, Womelsdorf, Yellow House. |
| Renovo | Renovo |
| Republic | Brownsville, New Salem, Republic, Uniontown |
| Rew | Bradford, Duke Center, Eldred, Limestone, NY, Rew, Smethport |
| Reynoldsville | DuBois, Reynoldsville, Sykesville |
| Riegelsville | Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy |
| Rochester | Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester |
| Roulette | Coudersport, Port Allegany, Roulette |

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E. Verizon PA, Continued

| | |
|-------------------------|---|
| Royersford | Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville |
| Russell | Russell, Sugar Grove, Warren, Youngsville |
| Saint Clair | Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven |
| Saxton | Hopewell, Saxton |
| Schuylkill Haven | Auburn, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven |
| Schwenksville | Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville, Schwenksville, Souderton |
| Scottdale | Connellsville, Dawson, Mount Pleasant, Scottdale |
| Scranton | Clarks Summit, Dalton, Factoryville, Hamlin, Jermyn, Lake Ariel, Lake Winola, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming |
| Shamokin | Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton. |

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E. Verizon PA, Continued

| | |
|---------------------|--|
| Sharon | Mercer, Sharon, OH, Sharon, PA, Sharpsville, Transfer, West Middlesex |
| Sharpsville | Greenville, Mercer, Sharon, OH, Sharon, PA, Sharpsville, Transfer, West Middlesex |
| Shenandoah | Ashland, Frackville, Girardsville, Mahanoy City, Ringtown, Shenandoah |
| Slatington | Allentown, Bath, Bethlehem, Catasauqua, Ironton, New Tripoli,, Northampton, Slatington |
| Smethport | Bradford, Eldred, Port Allegany, Rew, Smethport |
| Smithfield | Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown |
| Smiths Ferry | Chester, W. Va., East Liverpool, OH, Hookstown, Midland, Rochester, Smiths Ferry |
| Smock | Brownsville, Smock, Uniontown |
| Snow Shoe | Bellefonte, Frenchville, Snow Shoe |

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E. Verizon PA, Continued

| | |
|----------------------|--|
| Souderton | Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton |
| Springdale | New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum |
| Spring Mills | Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College |
| Springtown | Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Quakertown, Riegelsville, Springtown, Upper Black Eddy |
| State College | Bellefonte, Boalsburg, Centre Hall, Port Matilda, Spring Mills, State College |
| Strasburg | Gap, Intercourse, Lancaster, Landisville, Millersville, Quarryville, Rawlinsville, Strasburg |
| Stroudsburg | Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg, Stroudsburg, Stroudsburg, NJ. |
| Sugar Grove | Russell, Sugar Grove, Warren, Youngsville |

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E. Verizon PA, Continued

| | |
|-------------------|--|
| Sunbury | Danville, Elysburg, Milton, Northumberland, Selinsgrove, Shamokin, Sunbury |
| Sykesville | DuBois, Luthersburg, Reynoldsville, Sykesville |
| Tamaqua | Lakewood, Lansford, Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua |
| Tarentum | New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum |
| Taylor | Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming |
| Tidioute | Endeavor, Tidioute, Tionesta, Warren |
| Tyrone | Altoona, Bellwood, Tyrone, Warriors Mark. |
| Tionesta | Endeavor, Tidioute, Tionesta |
| Ulysses | Coudersport, Ulysses |
| Uniontown | Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown |

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E. Verizon PA, Continued

| | |
|-------------------------|--|
| Uniontown | Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown |
| Unionville | Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown |
| Upper Black Eddy | Easton, Ferndale, Frenchtown, NJ, Milford, NJ, Riegelsville, Springtown, Uhlerstown, Upper Black Eddy |
| Wallenpaupack | Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack |
| Wampum | Beaver Falls, Ellwood City, New Castle, Wampum |
| Warren | Russell, Sheffield, Sugar Grove, Tidioute, Warren, Youngsville |
| Washington | Avella, Buffalo, Canonsburg, Claysville, Hickory, McMurray, Taylorstown, Washington, West Alexander |
| Washingtonville | Bloomsburg, Danville, Millville, Milton, Turbotville, Washingtonville |
| Weatherly | Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES**, Continued

E. Verizon PA, Continued

| | |
|-----------------------|--|
| West Alexander | Claysville, Washington, West Alexander |
| West Chester | Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown |
| West Grove | Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. |
| West Middlesex | Sharon, Sharon, OH, Sharpsville, West Middlesex |
| West Newton | Belle Vernon, West Newton, Yukon. |
| Westtown | Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown |
| White Haven | Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven |
| Wilkes-Barre | Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Nuangola, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming |

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E. Verizon PA, Continued

| | |
|---------------------|--|
| Williamsport | Jersey Shore, Loyalsock, Oval, Trout Run, Williamsport |
| Winburne | Clearfield, Frenchville, Philipsburg, Winburne |
| Woolrich | Avis, Jersey Shore, Lock Haven, Woolrich |
| Wycombe | Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe |
| Wyoming | Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming |
| Yardley | Ewing, NJ, Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Wycombe, Yardley |
| Youngsville | Russell, Sugar Grove, Warren, Youngsville |
| Youngwood | Greensburg, Mount Pleasant, Youngwood |
| Zelienople | Beaver Falls, Criders Corners, Ellwood City, Evans City, Zelienople |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES, Continued**

F. Verizon North

| | |
|-------------------|--|
| Airville | Brogue, Delta, Red Lion |
| Auburn | Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven |
| Avonmore | Apollo, Saltsburg, Vandergrift |
| Beach Lake | Galilee, Honesdale, Narrowsburg, NY. |
| Beaver Springs | Middleburg, Mount Pleasant Mills, Selinsgrove |
| Beaverdale | Johnstown, South Fork |
| Berlin | Meyersdale, Rockwood, Somerset, Stoystown |
| Bernville | Frystown, Hamburg, Robesonia, Womelsdorf, Reading |
| Boswell | Hooversville, Johnstown, Somerset, Stoystown |
| Brogue | Airville, Red Lion, York |
| Brookside | Jersey Shore, Trout Run, Williamsport |
| Buffalo | Avella, Canonsburg, Taylorstown, Washington |
| Cambridge Springs | Edinboro, Meadville, Saegertown. |
| Central City | Berlin, Johnstown, Somerset, Windber |

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F. Verizon North, Continued

| | |
|-----------------|--|
| Chapman Lake | Carbondale, Clark Summit, Jermyn, Olyphant, Scranton |
| Clintonville | Franklin, Wesley |
| Confluence | Rockwood, Salisbury |
| Cooperstown | Franklin, Oil City |
| Corry | Spartansburg, Union City, Wattsburg |
| Davidsville | Johnstown |
| Delta | Airville, Fawn Grove, Cardiff, Md. |
| Dillsburg | Dover, Harrisburg Zone 1, Mechanicsburg |
| Dingman's Ferry | Milford/Log Tavern, Montague, NJ. |
| East Berlin | Dover, Hanover, New Oxford, York |
| Edinboro | Cambridge Springs, Erie, McKean |
| Elkland | Knoxville, Lawrenceville, Westfield |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.2.1 VERIZON – LOCAL CALLING EXCHANGES, Continued**

F. Verizon North, Continued

| | |
|-----------------|---|
| Emmaus | Allentown, Bethlehem, Ironton. |
| Erie | Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg |
| Fairview | Erie, Girard, McKean |
| Fawn Grove | Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md. |
| Franklin | Cooperstown, Oil City |
| Friedensburg | Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven |
| Frystown | Bernville, Jonestown, Myerstown, Lebanon |
| Galilee | Beach Lake, Callicoon, Honesdale, Narrowsburg, NY. |
| Girard | Erie, Fairview |
| Glen Rock | Jefferson, Loganville, Stewartstown, York |
| Grand Valley | Pleasantville, Titusville, Youngsville |
| Harrison Valley | Ulysses, Westfield |

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F. Verizon North, Continued

| | |
|--------------|--|
| Hershey | Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton |
| Hooversville | Boswell, Johnstown, Stoystown, Somerset |
| Jefferson | Glen Rock, Hanover, Spring Grove, York |
| Johnstown | Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber |
| Jonestown | Frystown, Shellsville, Annville, Lebanon |
| Kempton | Allentown, Hamburg, Kutztown, New Smithville, New Tripoli |
| Knoxville | Elkland |
| Lincolnton | Union City, Spartansburg, Townville. |
| Loganville | Glen Rock, Red Lion, York |
| Loyalsock | Muncy, Trout Run, Williamsport |
| Manchester | Dover, York |
| Mantzville | Lehighton, McKeansburg, Tamaqua |
| Matamoras | Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY. |

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F. Verizon North, Continued

| | |
|----------------------|--|
| McKean | Edinboro, Erie, Fairview |
| McKeansburg | Mantzville, Orwigsburg, Pottsville, Schuylkill Haven |
| Meyersdale | Berlin, Rockwood, Salisbury, Somerset |
| Middleburg | Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove |
| Milford/Log Tavern | Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis, NY. |
| Mount Pleasant Mills | Beaver Springs, Middleburg, Selinsgrove |
| Myerstown | Frystown, Schaefferstown, Womelsdorf, Lebanon |
| Nanty Glo | Ebensburg, Johnstown |
| New Bedford | New Castle, New Wilmington |
| New Smithville | Allentown, Ironton, Kempton, New Tripoli |
| New Tripoli | Allentown, Kempton, New Smithville, Slatington |
| New Wilmington | New Bedford, New Castle, Sharon, Volant. |
| North East | Erie, South Ripley, NY, Wattsburg |

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F. Verizon North, Continued

| | |
|----------------|--|
| Oil City | Cooperstown, Franklin, Pleasantville, Titusville |
| Pine Grove | Auburn, Friedensburg, Tremont. |
| Pleasantville | Grand Valley, Oil City, Titusville |
| Princeton | New Castle, Portersville, Ellwood City |
| Red Lion | Brogue, Loganville, York |
| Robesonia | Bernville, Womelsdorf, Reading |
| Rockwood | Berlin, Confluence, Meyersdale, Somerset |
| Sabinsville | Westfield |
| Salisbury | Confluence, Meyersdale, Grantsville, Md. |
| Saltsburg | Avonmore |
| Sayre | Waverly, NY. |
| Schaefferstown | Myerstown, Womelsdorf, Lebanon |

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F. Verizon North, Continued

| | |
|----------------------------|--|
| Selinsgrove | Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury |
| Selinsgrove – Shamokin Dam | Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury |
| Seward | Johnstown, New Florence |
| Shellsville | Jonestown, Harrisburg Zone 1, Hummelstown, Hershey |
| Shohola | Barryville, NY, Milford/Log Tavern |
| Somerset | Berlin, Boswell, Rockwood, Stoystown |
| South Fork | Beaverdale, Johnstown |
| Spartansburg | Corry, Lincolnville, Titusville, Townville. |
| Spring Grove | Hanover, Jefferson, York |
| Stewartstown | Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only) |
| Stoystown | Berlin, Boswell, Hooversville, Somerset |

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F. Verizon North, Continued

| | |
|--------------|---|
| Taylorstown | Buffalo, Claysville, Washington |
| Titusville | Grand Valley, Oil City, Pleasantville, Spartansburg |
| Trout Run | Brookside, Loyalsock, Williamsport |
| Union City | Corry, Erie, Lincolnville, Waterford, Wattsburg |
| Vandergrift | Apollo, Avonmore, Leechburg. |
| Waterford | Erie, Union City, Wattsburg |
| Wattsburg | Corry, Erie, North East, Union City, Waterford |
| Wellersburg | Mt. Savage, Md., Cumberland, Md., Frostburg, Md., Meyersdale, Hyndman. |
| Wesley | Clintonville, Harrisville, Grove City, Mercer |
| Westfield | Elkland, Harrison Valley, Knoxville, Sabinsville |
| Windber | Central City, Johnstown |
| Womelsdorf | Bernville, Myerstown, Robesonia, Schaefferstown, Reading |
| Wrightsville | Red Lion, York, Columbia. |
| York | Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.3. ALLTELL/WINDSTREAM SERVICE AREAS

5.3.1. Business Local Exchange Service

A. Non-Recurring Charges

| | |
|-----------------------------|----------|
| New Installation 1-3 lines | \$90.00 |
| New Installation 4-10 lines | \$250.00 |
| New Installation 11+ lines | \$350.00 |
| No Trouble Found | \$125.00 |
| Service Charge | \$24.00 |
| Record Change | \$15.00 |
| Tag and Locate | \$129.00 |
| Restoral Charge | \$38.00 |

B. One Party Flat Rate Business Line

| Rate Group | Monthly |
|------------|---------|
| 1A | \$25.00 |
| 2A | \$25.00 |
| 3A | \$26.00 |
| 4A | \$28.00 |
| 5A | \$28.00 |
| 6A | \$30.00 |
| 7A | \$32.00 |
| 8A | \$34.00 |
| 9A | \$35.00 |

C. Exchange Access Group 1

Rate Per Month \$25.00

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5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued

5.3.1. Business Local Exchange Service, Continued

D. Business Unlimited Local Calling Area Line

| Rate Group | Monthly |
|------------|---------|
| 1A | \$21.00 |
| 2A | \$22.00 |
| 3A | \$23.00 |
| 4A | \$25.00 |
| 5A | \$26.00 |
| 6A | \$28.00 |
| 7A | \$30.00 |
| 8A | \$32.00 |
| 9A | \$33.00 |

E. Local Usage Charges – InterLata and IntraLata

| Rate Mileage | Day | | Evening | | Night/Wkd | |
|--------------|----------------|--------------|----------------|--------------|----------------|--------------|
| | Initial Minute | Add'l Minute | Initial Minute | Add'l Minute | Initial Minute | Add'l Minute |
| 0-10 | \$0.2000 | \$0.2000 | \$0.1500 | \$0.1500 | \$0.1200 | \$0.1200 |
| 11-22 | \$0.2200 | \$0.2200 | \$0.1700 | \$0.1700 | \$0.1300 | \$0.1300 |
| 23-55 | \$0.2500 | \$0.2500 | \$0.1900 | \$0.1900 | \$0.1400 | \$0.1400 |
| 56-124 | \$0.2700 | \$0.2700 | \$0.1900 | \$0.1900 | \$0.1500 | \$0.1500 |
| 125-292 | \$0.2800 | \$0.2800 | \$0.1900 | \$0.1900 | \$0.1600 | \$0.1600 |
| 293+ | \$0.2800 | \$0.2800 | \$0.2000 | \$0.2000 | \$0.1600 | \$0.1600 |

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5.3.2. Operator Assistance

General Assistance \$0.50 plus usage

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued

5.3.3. Directory Services

A. Directory Listings

| | |
|-----------------------|--------|
| Directory Listing | \$0.00 |
| Additional Listing | \$3.99 |
| Foreign Listing | \$3.99 |
| Non-Listed Number | \$3.99 |
| Non-Published Listing | \$3.99 |

B. Directory Assistance

| | | |
|--------------------------|---------------------------|-----|
| Local Rate Per Access | \$1.99 | (I) |
| Regional Rate Per Access | \$1.99 | (I) |
| National Rate Per Access | \$1.99 | (C) |
| Call Completion | \$0.50 plus access charge | |

5.3.4. Custom Calling Features

| | <u>Monthly</u> | <u>Per Use</u> |
|---|----------------|----------------|
| Anonymous Call Rejection | \$0.00 | |
| Automatic Callback | | \$1.25 |
| Call Blocking: | | |
| Billed Number Screening No Charge | \$0.00 | |
| Block 9XX Calls | \$0.00 | |
| Incoming - Outgoing Screening | \$0.00 | |
| International Call Blocking - Option #3 | \$0.00 | |
| Line of Info Listing-Business | \$3.99 | |
| Third Party Notification | \$0.00 | |
| Toll Blocking - Option 2 | \$4.99 | |
| Usage Sensitive CLAS/CC BLK | \$0.00 | |
| Usage Sensitive Repeat Dial Block | \$0.00 | |
| Usage Sensitive-Call FWD-Block | \$0.00 | |

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| | <u>Monthly</u> | <u>Per Use</u> | |
|-------------------------------------|----------------|----------------|-----|
| Call Forwarding | \$6.99 | \$1.25 | (C) |
| Call Forward No Answer-Business | \$2.99 | | |
| Call Forwarding Variable - Business | \$6.99 | | |
| Call Forward Busy Line - Business | \$2.99 | | |
| Call Forward Busy/No Answer | \$6.99 | | (C) |
| Call Return | | \$1.25 | |
| Call Waiting | \$6.99 | | |
| Caller ID | \$10.00 | | (C) |
| Caller ID Name and Number (Deluxe) | \$11.00 | | |
| Caller ID Per Line Block Busy First | \$0.00 | | |
| Caller ID Premium Package | \$14.95 | | |
| Caller ID on Call Waiting | \$2.99 | | (C) |
| Call Reject | \$5.99 | | (C) |
| Enhanced Call Forwarding | \$0.00 | | |
| Enhanced Call Waiting | \$6.99 | | |
| Priority Call | \$6.99 | | (C) |
| Repeat Dialing | | \$1.25 | |
| Revert Call | \$2.99 | | (C) |
| Ring Plus I | \$6.99 | | |
| Ring Plus II | \$7.99 | | |
| Ring Plus III | \$8.99 | | (C) |
| Rotary Service | \$3.99 | | |
| Select Forward | \$6.99 | | (C) |
| Select Call Acceptance | \$5.99 | | (C) |
| Speed Calling (30 Code) | \$6.99 | | |
| Speed Calling (8 Code) | \$5.99 | | |
| Tel-Touch Line Business | \$1.82 | | (D) |
| Three Way Calling | \$6.99 | \$1.25 | |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued****5.3.5. Custom Calling Feature Packages**Monthly**DMS100 Basic Feature Package:**

\$0.00

(Anonymous Call Rejection, Enhanced Call Forward, Business Set Line Card, Hold, Call Forwarding, Hunting, Call Park, Last Number Redial, Call Pickup, Paging Access, Toll Blocking, Preferred Call Forward, Call Return, Repeat Dialing, Call Selector, Selective Call Acceptance, Call Trace, Selective Call Rejection, Call Waiting, Speed Call, Direct Inward Dialing, Tel-Touch Service, Three-Way Conference, Distinctive Ringing, *66 and *69 Blocking)

DMS100 Feature Package 1:

\$5.50

(Includes all features included in the Basic Feature Package plus Attendant Features, Meet-Me Conference, Caller ID, Night Service, Code Restriction, Ring Again, Distinctive Ringing, Speed Calling)

DMS100 Feature Package 2:

\$8.50

(Includes all featured included in the Basic Feature Package and Feature Package 1 plus Automatic Route Selection, Key System Termination, Queing and Uniform Call Distribution)

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5.3.6. Remote Call Forwarding

| Rate Group | Monthly |
|-------------------|----------------|
| 1A | \$26.00 |
| 2A | \$26.00 |
| 3A | \$26.00 |
| 4A | \$26.00 |
| 5A | \$26.00 |
| 6A | \$26.00 |
| 7A | \$28.00 |
| 8A | \$26.00 |
| 9A | \$31.00 |

(I)

(I)

(D)

5.3.7. Centrex Service

A. Digital Centrex Group 1 (2-10 Access Lines)

| Rate Group | Monthly |
|-------------------|----------------|
| 1A | \$22.00 |
| 2A | \$23.00 |
| 3A | \$26.50 |
| 4A | \$30.00 |
| 5A | \$33.00 |
| 6A | \$37.00 |
| 7A | \$40.00 |
| 8A | \$44.00 |
| 9A | \$48.00 |

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5.3.7. Centrex Service

B. Digital Centrex Group 2 (11-100 Access Lines)

| Rate Group | Monthly |
|------------|---------|
| 1A | \$21.00 |
| 2A | \$22.00 |
| 3A | \$26.00 |
| 4A | \$29.00 |
| 5A | \$32.00 |
| 6A | \$36.00 |
| 7A | \$39.00 |
| 8A | \$43.00 |
| 9A | \$47.00 |

C. Digital Centrex Group 3 (101+ Access Lines)

| Rate Group | Monthly |
|------------|---------|
| 1A | \$20.00 |
| 2A | \$21.75 |
| 3A | \$25.50 |
| 4A | \$28.50 |
| 5A | \$31.50 |
| 6A | \$35.00 |
| 7A | \$38.00 |
| 8A | \$42.00 |
| 9A | \$46.00 |

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5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued

5.3.7. Centrex Service, Continued

| | | | |
|----|--|--------|-----|
| D. | <u>Centrex Features (Monthly)</u> | | (C) |
| | Call Trace | \$0.00 | |
| | Call Return (*69) | \$5.99 | |
| | Caller ID | \$8.99 | (C) |
| | Repeat Dialing | \$5.99 | (C) |
| E. | <u>Centrex Additional Services (Monthly)</u> | | (C) |
| | Additional Directory Numbers, each | \$3.50 | |
| | Paging Access Line, each | \$5.99 | |
| | Digital Centrex Line Card, each | \$8.99 | |
| | | | (C) |

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5.3.8. Foreign Exchange Services

| | |
|-----------------------------|---------|
| Foreign Exchange Local Loop | \$22.10 |
| Foreign Exchange Mileage | \$1.99 |

5.3.9. PBX Trunk Service

| Rate Group | Monthly |
|------------|---------|
| 1A | \$38.95 |
| 2A | \$39.95 |
| 3A | \$39.95 |
| 4A | \$42.95 |
| 5A | \$44.95 |
| 6A | \$46.95 |
| 7A | \$46.95 |
| 8A | \$46.95 |
| 9A | \$46.95 |

5.3.10. Premise Extension

| | |
|---|--------|
| Off Premise Extension Mileage (per ¼ mile) | \$2.99 |
| On Premise Mileage | \$1.49 |
| Local Channel Mileage (per ¼ mile – ½ mile minimum) | \$2.99 |
| Interexchange Channel Mileage (per ¼ mile) | \$2.99 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued

5.3.11. Key Line Services

A. IBN Line Key System

| Rate Group | Monthly |
|-------------------|----------------|
| 1A | \$29.45 |
| 2A | \$30.95 |
| 3A | \$32.95 |
| 4A | \$34.95 |
| 5A | \$38.95 |
| 6A | \$40.95 |
| 7A | \$42.00 |
| 8A | \$43.00 |
| 9A | \$44.00 |

B. Key System Flat Rate

| Rate Group | Monthly |
|-------------------|----------------|
| 1A | \$34.95 |
| 2A | \$36.95 |
| 3A | \$38.95 |
| 4A | \$40.95 |
| 5A | \$44.95 |
| 6A | \$44.95 |
| 7A | \$44.95 |
| 8A | \$44.95 |
| 9A | \$44.95 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued

5.3.12. Direct Inward Dialing Service

| | <u>Monthly</u> |
|--|----------------|
| Re-instatement of a DID number to a DID Number block, per individual DID number assigned | |
| -First Number | \$1.00 |
| -Each Additional Number | \$1.00 |

5.3.13. Advanced Digital Services – Basic Rate Access

| | |
|---|----------------|
| A. <u>Advanced Digital Services Access</u> | <u>Monthly</u> |
| Single Line Business Advanced Digital Services | \$16.99 |
| Centrex Advanced Digital Services | \$16.99 |
| Distance Extension Charge | \$35.99 |
| B. <u>Communications Channels</u> | <u>Monthly</u> |
| Circuit-Switched Voice (per B Channel) | \$4.99 |
| Circuit-Switched Data (per B Channel) | \$4.99 |
| Circuit-Switched Alternate Voice/Data (per B Channel) | \$6.99 |
| High Speed Packet Switched Services (per B Channel) | \$120.00 |
| Low Speed Packet Switched Services (per D Channel) | \$7.50 |
| D Channel Signaling (per D Channel) | N/A |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued****5.3.13. Advanced Digital Services – Basic Rate Access, Continued****C. Circuit Switching**

The following usage charges will be assessed on local calls originating from access lines equipped with Advanced Digital Services:

| | |
|--|----------------|
| Circuit-Switched Voice Calls | N/A |
| Circuit-Switched Data Calls Measured Usage: | |
| - First 2,400 minutes in a month (per B Channel per minute) | N/A |
| - Each additional minute over 2,400 minutes in a month (per B Channel per minute) | \$0.02 |
| | <u>Monthly</u> |
| Unlimited Usage (offered with subscription of 2 B Channels) | \$99.99 |
| Circuit-Switched Features: | |
| - Clear Channel Capability (where available) | N/A |
| - Additional Call Offering (per B Channel) | \$.75 |
| First 4 call appearances | N/A |
| Fifth and subsequent call appearances | \$.75 |
| - Multiline Hunt Service (per B Channel) | \$.75 |
| - Call Pick-Up (per B Channel) | \$.75 |

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| Custom Calling Services: | <u>Monthly</u> |
|--|----------------|
| - Call Hold | N/A |
| - Three Way Calling (per B Channel) | Note 1 |
| - Call Transfer | N/A |
| - Conference Calling/6 Way Station Controlled (per B Channel) | \$2.00 |
| - Call Forwarding (per B Channel) | Note 1 |
| - Other Custom Calling Services | Note 1 |

Note 1: Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued

5.3.14. Private Line Service

A. Intra-Company Private Line Service

| | <u>Monthly</u> |
|---|----------------|
| Local Channels Between Points in Different Buildings on the Same Premises and Channel Extensions: | |
| - Each 2-point channel of voice grade or less | |
| Minimum 2/10 mile | \$3.50 |
| Each additional 1/10 mile or fraction | \$1.49 |
| Local Channels Between Other Points Within an Exchange Area: | |
| - Each 2-point channel of voice grade or less | |
| First 1/2 mile or less | \$4.26 |
| Each additional 1/4 mile or fraction | \$2.99 |
| Interexchange Channels: | |
| - Each 2-point channel furnished over facilities of the company: | |
| - Per 1/4 mile or fraction | \$2.13 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued

5.3.14. Private Line Service, Continued

B. Intra-Company and Inter-Company Private Line Service (Series 1000 Channels)

| | | |
|---|----------------|-----------------|
| 1) Channels on the same or connected premises | <u>Monthly</u> | |
| Type 1005 and Type 1006: | | |
| - Each Two-Wire Channel | | \$2.00 |
| - Each Four-Wire Channel | | \$4.00 |
| 2) Channels between adjacent premises | | |
| Type 1005 and Type 1006 | | |
| - Each Two-Wire Channel | | \$8.50 |
| - Each Four-Wire Channel | | \$17.00 |
| 3) Intraexchange and Interexchange Channels | | |
| a) Local channel - one required for each premise at which a channel terminates | | |
| - Each Two-Wire Channel | | \$22.99 |
| - Each Two-Wire Channel | | \$23.82* |
| - Each Four-Wire Channel | | \$42.00 |
| - Each Four-Wire Channel | | \$42.00* |
| b) Mileage | <u>Fixed</u> | <u>Per Mile</u> |
| 0 to 1 Mile | \$9.99 | - |
| Over 1 to 3 Miles | \$11.00 | \$4.00 |
| Over 3 to 5 Miles | \$14.00 | \$4.00 |
| Over 5 to 15 Miles | \$16.00 | \$4.00 |
| Over 5 to 15 Miles | \$18.15* | \$4.54* |
| Over 15 to 25 Miles | \$32.00 | \$3.00 |
| Over 25 Miles | \$44.00 | \$2.50 |

* Applies to New Bethlehem and Sligo customers only.

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued**

5.3.14. Private Line Service, Continued

B. Intra-Company and Inter-Company Private Line Service (Series 1000 Channels)

| | | |
|---|----------------------|----------------------|
| 3) Intraexchange and Interexchange Channels | <u>Monthly</u> | |
| c) Transmission Function – | <u>Intraexchange</u> | <u>Interexchange</u> |
| One Required per Local Channel: | | |
| - Type 1005 and Type 1006 | | |
| - Data & Teletype | \$5.00 | \$16.00 |
| - Miscellaneous Purpose | N/A | \$6.00 |
| - Type 1011 | N/A | \$6.00 |
| - Type 1012 | \$1.00 | \$6.00 |
| 4) Other Features and Arrangements | <u>Monthly</u> | |
| a) Multi-Point One-Way Type 1005 Channels (furnished to existing customers only) - | | \$3.00 |
| b) Station Arrangement Charges for Type 1006 | | |
| Two-Point Channels: | | |
| - Same building | | \$15.00 |
| - Same premises | | \$15.00 |
| - Same Wire Center | | \$15.00 |
| - Same Exchange-Different Wire Center | | \$28.00 |
| - Different Exchanges | | \$28.00 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued

5.3.14. Private Line Service, Continued

C. Intra-Company and Inter-Company Private Line Service (Series 2000 Channels)

| | <u>Monthly</u> |
|---|-----------------|
| 1) Telephone Answering Service Channels | |
| a) Channels on the same or connected premises Type 2021 | |
| - Each Two-Wire Channel | \$2.00 |
| - Each Four-Wire Channel | \$4.00 |
| b) Channels between adjacent premises Type 2021 | |
| - Each Two-Wire Channel | \$8.50 |
| - Each Four-Wire Channel | \$17.00 |
| 2) Intraexchange and Interexchange Channels | |
| a) Local channel - one required for each premise at which a channel terminates | |
| - Each Two-Wire Channel | \$21.00 |
| - Each Two-Wire Channel | \$ 23.82* |
| - Each Four-Wire Channel | \$42.00 |
| - Each Four-Wire Channel | \$ 47.62* |
| b) Intraexchange and Interexchange channels | |
| per mile between wire centers | |
| - 0 to 1 Mile | Fixed \$12.50 |
| - 1 to 3 Miles | \$11.00 |
| - 3 to 5 Miles | \$14.00 |
| - 5 to 15 Miles | \$16.00 |
| - 5 to 15 Miles | \$ 18.15* |
| - 15 to 25 Miles | \$32.00 |
| - Over 25 Miles | \$44.00 |
| | <u>Per Mile</u> |
| | -- |
| | \$4.00 |
| | \$4.00 |
| | \$4.00 |
| | \$ 4.54* |
| | \$3.00 |
| | \$2.50 |

* Applies to New Bethlehem and Sligo customers only.

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued**

5.3.14. Private Line Service, Continued

C. Intra-Company and Inter-Company Private Line Service (Series 2000 Channels)

2) Intraexchange and Interexchange Channels, Continued

Monthly

| c) Transmission Function – one required per local channel | Intraexchange | Interexchange |
|--|---------------|---------------|
| - Type 2001 | \$4.00 | \$11.50 |
| - Type 2002 | \$4.00 | \$10.50 |
| - Type 2002 | | \$11.91 |
| - Type 2021 | \$11.00 | \$21.00 |
| - Type 2025 | \$30.00 | \$34.00 |
| - Type 2026 | -- | \$16.00 |
| - Type 2040 | -- | \$35.50 |
| - Type 2041 | -- | \$6.75 |
| - Type 2043 | \$12.50 | \$19.00 |
| - Type 2043 | | 21.54* |

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5.3.14. Private Line Service, Continued

C. Intra-Company and Inter-Company Private Line Service (Series 2000 Channels)

| | |
|---|----------------------|
| 3) Private Line Signaling Automatic Ringing, each | \$3.96 |
| 4) E & M Signaling arrangement for Type 2021 and Type 2025 Channel, each | \$17.00 |
| 5) Multi-Point Channels For bridging multi-point Type 2001 and Type 2002 Channels, each premise at which a channel terminates | \$19.50 \$ 22.11* |
| Conditioning Type C1: | |
| -On a two-point channel not arranged for switching - each station | \$6.00 |
| -On a multi-point channel not arranged for switching- for the first station in an exchange | \$11.50 |
| -For each additional station in the same exchange as the first station | \$8.00 |

* Applies to New Bethlehem and Sligo customers only.

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued**

5.3.15. Local Exchange Rate Schedule – Banded Rates

The rates below are restricted to existing customers who did not subscribe to Tel-Touch Service at existing locations as of July 1, 2002.

| Business | Band 1 | Band 2 | Band 3 | Band 4 | Band 5 | Band 6 | Band 7 | Band 8 | Band 9 |
|------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| One Party | \$23.00 | \$23.00 | \$25.00 | \$26.00 | \$28.00 | \$28.00 | \$31.00 | \$33.00 | \$34.00 |
| Two Party* | \$23.00 | \$23.00 | \$24.00 | \$25.00 | \$27.00 | \$27.00 | \$27.00 | \$28.00 | \$29.00 |
| PBX Trunk | \$38.95 | \$38.95 | \$38.95 | \$39.95 | \$39.95 | \$41.98 | \$42.00 | \$45.00 | \$47.00 |
| Key System | \$31.45 | \$32.95 | \$34.95 | \$36.95 | \$40.95 | \$40.95 | \$42.00 | \$43.00 | \$44.00 |

The following are exceptions to the rates shown above:

One Party Business

| | |
|-------------|---------|
| Greensboro | \$24.10 |
| Coalport | \$26.00 |
| Enon Valley | \$26.60 |

* Restricted to existing customers at their present locations as of April 20, 1995.

Note: Business one-party Customers in Rate Groups 7, 8, and 9 will receive credits of \$1.11, \$1.19, and \$1.26 respectively.

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.3. ALLTELL/WINDSTREAM SERVICE AREAS, Continued

5.3.15. Local Exchange Rate Schedule – Banded Rates

The rates below are the current rates available to customers as of January 1, 2004.

| Business | Band 1 | Band 2 | Band 3 | Band 4 | Band 5 | Band 6 | Band 7 | Band 8 | Band 9 |
|------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| One Party | \$25.00 | \$25.00 | \$26.00 | \$28.00 | \$28.00 | \$30.00 | \$32.00 | \$34.00 | \$35.00 |
| Two Party* | \$23.00 | \$23.00 | \$25.00 | \$26.00 | \$28.00 | \$28.00 | | | |
| PBX Trunk | \$38.95 | \$39.95 | \$39.95 | \$42.95 | \$44.95 | \$46.95 | \$46.95 | \$46.95 | \$46.95 |
| Key System | \$34.95 | \$36.95 | \$38.95 | \$40.95 | \$44.95 | \$44.95 | \$44.95 | \$44.95 | \$44.95 |

The following are exceptions to the rates shown above:

One Party Business

| | |
|-------------|---------|
| Greensboro | \$25.10 |
| Coalport | \$26.00 |
| Enon Valley | \$28.60 |

* Restricted to existing customers at their present locations.

Note: Business one-party Customers in Rate Groups 7, 8, and 9 will receive credits of \$1.11, \$1.19, and \$1.26 respectively.

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.4. ALLTEL/WINDSTREAM PENNSYLVANIA INC. RATE GROUPS**

| Rate Group | Localities |
|-------------------|--|
| 1A | Driftwood, Emporium, Hawthorne |
| 2A | Bobtown, Brave, Brookville, Fredericktown, Graysville, Jefferson, Midway –WA, Rogersville, Sandy Lake, Sigel, Spraggs, Strattanville, Summerville, Turbotville |
| 3A | Appollo, Brockway, Callensburg, Carmichael, Corsica, Dayton, East Brady, Ford City, Fredonia, Greensboro, Jefferson, Johnsonburg, Kersey, Kittanning, Knox, Lansford, Luthersburg, Mount Morr, New Freeport, Penfield, Ridgway, Rimersburg, Rural Vall, Sheakleyville, Sheffield, Shippenville, St. Marys, Templeton, Timblin, Waynesburg, Weedville, Wilcox |
| 4A | Cochranton, Conneaut L., Conneautville, Elderton, Glasgow, Guys Mills, Hazen, Jamestown, Leechburg, Linesville, Meadville, Rockland, Saegertown, Watsontown, Westford |
| 5A | Coalport, Colver, Darlington, Delmont, Harrison C., Hughesville, Montgomery, Muncy, New Alexander, Richeyville, Port Matil, Townville, Warriors M., Worthington |
| 6A | Albion, Enen Valley, Export – WE, West Spring |
| 8A | New Bethle, Sligo |

5.4.1 ALLTEL/WINDSTREAM – LOCAL CALLING AREAS

| | |
|---------|---|
| Albion | Albion, Fairview, Erie, Girard and West Springfield |
| Apollo | Apollo, Leechburg and Vandergrift. |
| Bobtown | Bobtown, Carmichaels, Greensboro, Mt. Morris and Mt. Morris, W. Va. |
| Brave | Brave, Rogersville, Spraggs, Waynesburg, New Freeport, Graysville, and Blacksville, W.Va. |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.4.1 ALLTEL/WINDSTREAM – LOCAL CALLING AREAS, Continued**

| | |
|---------------|---|
| Brockway | Brockway, DuBois and Falls Creek. |
| Brookville | Brookville, Corsica, Hazen, Sigel and Summerville |
| Callensburg | Callensburg, Clarion, Knox, Parker, Rimersburg and Sligo |
| Carmichaels | Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Rices Landing, Mt. Morris, W.Va., and Waynesburg |
| Coalport | Coalport, Glasgow, Altoona, and Houtzdale |
| Cochranton | Cochranton, Conneaut Lake, Conneautville, Fredonia, Guys Mills, Linesville, Meadville, Sandy Lake, Saegertown, Sheakleyville, and Townville |
| Colver | Colver, Barnesboro, Carrolltown, Ebensburg, Johnstown, Nanty Glo, and South Fork. |
| Conneaut Lake | Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville |
| Conneautville | Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville |
| Corsica | Corsica, Brookville, Clarion, Hazen, Sigel, Strattanville, Summerville |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.4.1 ALLTEL/WINDSTREAM – LOCAL CALLING AREAS**, Continued

| | |
|---------------|---|
| Darlington | Darlington, Beaver Falls, Enon Valley, and Rochester. |
| Dayton | Dayton, Timblin, Kittanning and Rural Valley |
| Delmont | Delmont, Export, Harrison City, Greensburg, and New Alexandria |
| Driftwood | Driftwood and Emporium |
| East Brady | East Brady, Kittanning, Petrolia, and Rimersburg |
| Elderton | Elderton, Kittanning and Indiana. |
| Emporium | Emporium and Driftwood |
| Enon Valley | Enon Valley, Beaver Falls, Darlington, New Castle, and Rochester |
| Export | Export, Harrison City, and Delmont,; Pittsburgh Suburban Zone 21 (Penn Hills), Pittsburgh Suburban Zone 22A (Turtle Creek), and Pittsburgh Suburban Zone 22B (Monroeville). |
| Ford City | Ford City, Kittanning and Worthington |
| Fredericktown | Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, and Marianna. |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.4.1 ALLTEL/WINDSTREAM – LOCAL CALLING AREAS, Continued**

| | |
|---------------|---|
| Fredonia | Cochranton, Fredonia, Greenville, Sandy Lake, Sheakleyville, and Mercer. |
| Glasgow | Coalport, Glasgow, and Altoona. |
| Graysville | Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va. |
| Greensboro | Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Mt. Morris W. Va., and Rices Landing and Waynesburg |
| Guys Mills | Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville |
| Harrison City | Export, Harrison City, Delmont, Irwin, Jeannette and Pittsburgh Suburban Zone 22B (Monroeville). |
| Hawthorn | Hawthorn, New Bethlehem and Summerville |
| Hazen | Hazen, Brockway, Brookville, Corsica, Dubois, Sigel, and Summerville |
| Hughesville | Hughesville, Muncy, and Williamsport |
| Jamestown | Jamestown, Conneaut Lake, Linesville, Meadville, Westford, and Greenville. |
| Jefferson | Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, and Waynesburg |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.4.1 ALLTEL/WINDSTREAM – LOCAL CALLING AREAS**, Continued

| | |
|-------------|--|
| Johnsonburg | Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox |
| Kersey | Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox |
| Kittanning | East Brady, Elderton, Ford City, Kittanning, Rural Valley, Templeton, Worthington, and Dayton |
| Knox | Knox, Callensburg, Clarion, Rockland, Shippenville, and Venus. |
| Lansford | Lansford, Nesquehoning and Tamaqua. |
| Leechburg | Apollo, Leechburg, New Kensington, and Vandergrift. |
| Linesville | Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville |
| Luthersburg | Luthersburg, Dubois, and Sykesville. |
| Meadville | Cochranton, Conneaut Lake, Conneautville, Guys Mills, Meadville, Saegertown, Linesville, Townville, Cambridge Springs. |
| Midway | Midway, Burgettstown, and McDonald. |
| Montgomery | Montgomery, Muncy, Watsonstown, and Williamsport. |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.4.1 ALLTEL/WINDSTREAM – LOCAL CALLING AREAS, Continued**

| | |
|----------------|--|
| Mount Morris | Bobtown, Carmichaels, Greensboro, Core, Mt. Morris, Mt. Morris, W. Va., and Waynesburg |
| Muncy | Hughesville, Montgomery, Muncy, and Williamsport. |
| New Alexandria | Delmont, Greensburg , Latrobe, and New Alexandria |
| New Bethlehem | New Bethlehem, Sligo, and Hawthorn |
| New Freeport | Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville W. Va., and Hundred, W. Va. |
| Penfield | Penfield, Weedville, and DuBois. |
| Port Matilda | Port Matilda, Warriors Mark, Bellefonte, and State College. |
| Rices Landing | Carmichaels, Fredericktown, Greensboro, Jefferson, and Rices Landing |
| Richeyville | Bentleyville, Marianna, Scenery Hill, Richeyville, Brownsville, California, Fredericktown, and Washington. |
| Ridgway | Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox |
| Rimersburg | Rimersburg, Callensburg, Clarion, East Brady, and Sligo |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.4.1 ALLTEL/WINDSTREAM – LOCAL CALLING AREAS**, Continued

| | |
|---------------|---|
| Rockland | Rockland, Emlenton, Franklin, Knox, and Oil City. |
| Rogersville | Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va. |
| Rural Valley | Dayton, Kittanning and Rural Valley |
| Saegertown | Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Townville, Cambridge Springs, and Saegertown |
| Saint Marys | Johnsonburg, Kersey, Ridgway, Saint Marys, Weedville, and Wilcox |
| Sandy Lake | Cochranton, Fredonia, Sandy Lake, and Sheakleyville |
| Sheakleyville | Cochranton, Fredonia, Sandy Lake, Sheakleyville, and Greenville. |
| Sheffield | Sheffield and Warren. |
| Shippenville | Shippenville, Clarion, Knox, and Venus. |
| Sigel | Sigel, Brookville, Corsica, Hazen, and Summerville |
| Sligo | New Bethlehem, Sligo, Callensburg, Rimersburg; and Clarion. |
| Spraggs | Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va. |

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Competitive Local Exchange Carrier

SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.4.1 ALLTEL/WINDSTREAM – LOCAL CALLING AREAS, Continued**

| | |
|---------------|---|
| Strattanville | Strattanville, Clarion, and Corsica |
| Summerville | Summerville, Brookville, Corsica, Hawthorn, Hazen and Sigel |
| Templeton | Kittanning and Templeton |
| Timblin | Timblin, Dayton, Hawthorn, New Bethlehem and Punxsutawney. |
| Townville | Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Spartansburg, Townville, Lincolnville, and Titusville. |
| Turbotville | Turbotville, Watsontown, and Washingtonville. |
| Warriors Mark | Warriors Mark, Port Matilda, Tyrone, and State College. |
| Watsontown | Montgomery, Turbotville; Milton, Lewisburg and Watsontown |
| Waynesburg | Brave, Carmichaels, Graysville, Mount Morris, New Freeport, Rogersville, Spraggs, Blacksville, W. Va., and Waynesburg |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.4.1 ALLTEL/WINDSTREAM – LOCAL CALLING AREAS, Continued**

| | |
|------------------|--|
| Weedville | Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox, and Penfield |
| Westlord | Conneaut Lake, Jamestown, Linesville, Meadville, and Westford |
| West Springfield | West Springfield, Albion, Erie, Fairview, and Girard. |
| Wilcox | Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox |
| Worthington | Butler, Ford City, Kittanning, and Worthington |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.5. CENTURYLINK SERVICE AREAS (C)

5.5.1. Business Local Exchange Service

A. Non-Recurring Charges

| | | |
|-----------------------------|----------|-----|
| New Installation 1-3 lines | \$90.00 | |
| New Installation 4-10 lines | \$250.00 | (I) |
| New Installation 11+ lines | \$325.00 | |
| No Trouble Found | \$105.00 | (I) |
| Service Charge | \$22.00 | |
| Record Change | \$17.00 | (D) |
| Tag and Locate | \$129.00 | (D) |
| Restoral Charge | \$32.00 | |

B. Rotary Access Line

| Rate Group | Monthly | (I) |
|------------|---------|-----|
| 1S | \$38.55 | |
| 2S | \$38.55 | (I) |
| 3S | \$38.55 | |

C. Measured Rate Line

| Rate Group | Monthly | (I) |
|------------|---------|-----|
| 1S | \$17.35 | |
| 2S | \$17.35 | (I) |
| 3S | \$17.35 | |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.5. CENTURYLINK SERVICE AREAS, Continued (C)

5.5.1. Business Local Exchange Service, Continued

D. Unlimited Local Calling Area Rotary Line

| Rate Group | Monthly | |
|------------|---------|-----|
| 1S | \$36.80 | (I) |
| 2S | \$36.80 | |
| 3S | \$36.80 | (I) |

E. Unlimited Local Area Calling Line

| Rate Group | Monthly | |
|------------|---------|-----|
| 1S | \$27.53 | (I) |
| 2S | \$27.53 | |
| 3S | \$27.53 | (I) |

F. Local Usage Charges (Per Call)

| | 1st 4 Mins | Add'l Min | |
|---------------|------------|-----------|--------|
| Home Exchange | \$0.10 | \$0.10 | (C)(R) |
| 1 - 10 Miles | \$0.10 | \$0.10 | |
| 11 - 16 Miles | \$0.10 | \$0.10 | |
| 17 - 22 Miles | \$0.10 | \$0.10 | (C)(R) |

G. MTS Usage Charges

| Day | Time Period | Mileage | Rate Per Minute |
|---------|-------------|---------|-----------------|
| M-F | 8am-4:59pm | 1-16 | \$0.13 |
| M-F | 8am-4:59pm | 1-16 | \$0.15 |
| Weekend | 11pm-7:59am | 1-16 | \$0.10 |
| M-F | 5pm-10:59pm | 17 + | \$0.11 |
| M-F | 5pm-10:59pm | 17 + | \$0.13 |
| Weekend | 11pm-7:59am | 17+ | \$0.11 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.5. CENTURYLINK SERVICE AREAS, Continued (C)

5.5.2. Directory Services

A. Directory Listings

| | | |
|-------------------------|--------|-----|
| Directory Listing | \$0.00 | |
| Additional Listing | \$3.00 | (I) |
| Cross-Reference Listing | \$3.00 | |
| Foreign Listing | \$3.75 | |
| Non-Listed Number | \$3.75 | |
| Non-Published Listing | \$3.75 | (I) |

B. Directory Assistance

| | | |
|--------------------------|---------------------------|-----|
| Rate Per Access | \$1.89 | (I) |
| Regional Rate Per Access | \$1.89 | (I) |
| Call Completion | \$0.50 plus access charge | |

5.5.3. Operator Assistance

| | | |
|--------------------|-------------------|-----|
| General Assistance | \$1.89 plus usage | (I) |
|--------------------|-------------------|-----|

5.5.4. Custom Calling Features

| | <u>Monthly</u> | <u>Per Use</u> |
|-------------------------------------|----------------|----------------|
| Automatic Callback | | \$0.95 |
| Anonymous Call Rejection | \$5.00 | |
| Call Blocking: | | |
| Billed Number Screening | \$0.00 | |
| Block Collect and Third Party Calls | \$0.00 | |
| Block Third Party Calls | \$0.00 | |
| Call Screening Distinctive Ring | \$0.00 | |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.5. CENTURYLINK SERVICE AREAS, Continued

(C)

5.5.4. Custom Calling Features, Continued

| | <u>Monthly</u> | <u>Per Use</u> | |
|-------------------------------------|----------------|----------------|-----|
| Call Blocking: | | | |
| Deny - Per Line Block | \$0.00 | | |
| Deny 900 Toll Blocking | \$0.00 | | |
| Deny Auto Operator Block | \$0.00 | | |
| Deny International Toll | \$0.00 | | |
| Deny Pay Per Use 3 Way Calling | \$0.00 | | |
| Deny Pay Per Use Call Trace | \$0.00 | | |
| Deny Pay Per Use ERD Announcement | \$0.00 | | |
| Deny Pay Per Use Personal Messenger | \$0.00 | | |
| Deny PPU Repeat Dial | \$0.00 | | |
| Deny PPU Return Call | \$0.00 | | |
| Deny Three Way Calling Block | \$0.00 | | |
| Deny Voluntary Toll | \$0.00 | | |
| Deny- Non Basic Denied | \$0.00 | | |
| International Call Block | \$0.00 | | |
| Listing - Extra Line | \$2.00 | | |
| Operator Screening | \$0.00 | | |
| Original Line Number Screening | \$4.00 | | |
| Originating Line Number Screening | \$0.00 | | |
| Outward Toll Block | \$0.00 | | |
| Third Party Call Blocking | \$0.00 | | |
| Toll Blocking | \$0.00 | | |
| Call Forward Busy | \$2.25 | | (I) |
| Call Forward Busy and Do Not Answer | \$0.00 | | |
| Call Forward No Answer | \$2.25 | | (I) |
| Call Forwarding | \$5.25 | | |
| Call Return | \$5.00 | | |
| Caller ID with Name | \$9.50 | | (I) |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.5. CENTURYLINK SERVICE AREAS, Continued (C)

5.5.4. Custom Calling Features, Continued

| | <u>Monthly</u> | <u>Per Use</u> | |
|---|----------------|----------------|-----|
| Enhanced Call Waiting | \$6.25 | | (I) |
| Essential Calling Package | \$16.00 | | |
| Rotary Group Fixed | \$5.00 | | |
| Power Supply | \$4.27 | | |
| Repeat Dialing | \$5.00 | \$1.50 | (I) |
| Remote Call Forwarding Line - Toll | \$16.00 | | |
| Remote Call Forwarding Line with 3 Paths | \$48.00 | | |
| Remote Call Forwarding Line with One Path | \$16.00 | | |
| Rotary Call Forward Group Busy | \$2.00 | | |
| Rotary Group Call Forward Do Not Answer | \$3.00 | | |
| Rotary Group Call Forward Universal | \$4.00 | | |
| Signal Outdoor Horn | \$2.04 | | |
| Signal Ring Plus | \$5.25 | | (I) |
| Three Way Calling | \$5.00 | \$1.25 | (I) |
| Three-Way Calling with Transfer | \$5.00 | | |
| Toll and Casual Dialing Restriction | \$4.00 | | |
| Touch Tone | \$0.00 | | |
| Touch Tone Service | \$0.00 | | |
| Touch Tone Trunk Feature | \$0.00 | | |

5.5.5. Custom Calling Feature Packages

| | <u>Monthly</u> | |
|---|----------------|-----------------|
| Priority Package (Call Forward - 3-Way Call - Speed Dial 8 | \$4.95 | (C) — (C) |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.5. CENTURYLINK SERVICE AREAS, Continued**

(C)

5.5.6. Centrex Service

A. Access Line 1 to 6

| Rate Group | Monthly |
|------------|---------|
| 1S | \$32.67 |
| 2S | \$32.67 |
| 3S | \$32.67 |

(I)

(I)

B. Access Line 7 to 25

| Rate Group | Monthly |
|------------|---------|
| 1S | \$30.25 |
| 2S | \$30.25 |
| 3S | \$30.25 |

(I)

(I)

C. Rotary Access Trunk

| Rate Group | Monthly |
|------------|---------|
| 1S | \$50.82 |
| 2S | \$50.82 |
| 3S | \$50.82 |

(I)

(I)

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.5. CENTURYLINK SERVICE AREAS, Continued (C)**

5.5.6. Centrex Service, Continued

D. Centrex FeaturesMonthly

| | | |
|--------------------------|---------|-----|
| Centrex Hunting | \$6.05 | (C) |
| Centrex II Access Line | \$32.00 | (I) |
| Centrex Stutter Tone | \$0.50 | |
| Centrex/IBN Basic Charge | \$11.25 | |
| Centrex/IBN Basic CHG | \$7.25 | (I) |
| PBX Centrex Trunk | \$49.50 | |

5.5.7. Off Premise Extension

| | | |
|--------------------------|--------|-----|
| Monthly Recurring Charge | \$0.00 | |
| Mileage | \$7.50 | (I) |

5.5.8. ISDN Services

Monthly

| | | |
|-------------------------------------|---------|--|
| A. <u>Standard Package</u> | \$35.00 | |
| B. <u>ISDN-BRI Standard Package</u> | \$35.00 | |
| C. <u>ISDN Line Charge</u> | | |

| Rate Group | Monthly |
|------------|---------|
| 1S | \$27.53 |
| 2S | \$27.53 |
| 3S | \$27.53 |

(I)
—
(I)

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.5. CENTURYLINK SERVICE AREAS, Continued (C)

5.5.9. PBX Services

A. PBX Rotary

| Rate Group | Monthly |
|-------------------|----------------|
| 1S | \$49.50 |
| 2S | \$49.50 |
| 3S | \$49.50 |

B. PBX Trunk

| Rate Group | Monthly |
|-------------------|----------------|
| 1S | \$38.40 |
| 2S | \$38.40 |
| 3S | \$38.40 |

C. PBX Trunk Unlimited Local Calling Area Usage

| Rate Group | Monthly |
|-------------------|----------------|
| 1S | \$38.40 |
| 2S | \$38.40 |
| 3S | \$38.40 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.5. CENTURYLINK SERVICE AREAS, Continued**

5.5.10. Private Line Services

Monthly

(C)

Intraexchange Channel

\$7.50

(I)

Mileage

\$7.50

(I)

5.5.11. Key Trunk Services

Monthly

A. Key Trunk Flat

\$30.45

(I)

B. Measured Key Trunk

\$18.40

C. Key Trunk Unlimited Local Calling Area

| Rate Group | Monthly |
|------------|---------|
| 1S | \$30.45 |
| 2S | \$30.45 |
| 3S | \$30.45 |

(I)

(I)

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.6. CENTURYLINK TELEPHONE CO. OF PENNSYLVANIA RATE GROUPS**

(C)

| Rate Group | Localities |
|-------------------|--|
| 1S | Bedford, Bedford Va, Beech Creek, Belleville, Biglerville, Blacktown, Blain, Blue Ridge, Bruin, Charlesville, Clearville, East Water, Eau Claire, Emlenton, Everett, Fairfield, Fishertown, Foxburg, Gettybsburg, Harrisville, Hopewell, Hyndman, Ickesburg, Liverpool, Loysburg, Loysville, Marklesburg, Mc Connell, McAlisterville, McConnells, Mifflintow, Mill Hall, Millerstow, New Bloomfield, Newport, Orbisonia, Osterburg, Parker, Reedsville, Richfield, Schellsburg, Shdae Gap, Thompsontown, Three Springs |
| 2S | Allensville, Butler, Carlisle, Chambersburg, Chicora, Connoquene, Fayetteville, Hanover, Marion, Meridian, Mount Holly, New Oxford, Newville, Nixon, North Wash, Petrolia, Port Royal, Prospect, Saint Thomas, Volant, West Sunburg, York Spring |
| 3S | Claysburg, Columbia, Dry Run, Duncannon, Elizabethtown, Evans City, Greencatsle, Howard, Littlestown, Marietta, Martinsburg, Marysville, Mercersburg, Mount Joy, Mountville, Newburg, Plain Grove, Portersville, Roaring Spring, Shippensburg, Slippery Road, Waysboro, Williamsburg, Zion. |

5.6.1 CENTURYLINK - LOCAL CALLING AREAS

(C)

| | |
|----------------|--|
| Allensville | Allensville, Belleville, Huntingdon, Lewistown. |
| Bedford | Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg |
| Bedford Valley | Bedford, Bedford Valley, Hyndman |
| Beech Creek | Beech Creek, Howard, Lock Haven, Mill Hall |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.6.1 CENTURYLINK - LOCAL CALLING AREAS, Continued**

(C)

| | |
|-------------------|---|
| Belleville | Allensville, Belleville, Lewistown, Reedsville |
| Biglerville | Biglerville, Gettysburg, York Springs |
| Blacktown | Blacktown, Plain Grove, Volant, Grove City, Mercer |
| Blain | Blain, East Waterford, Loysville |
| Blue Ridge Summit | Blue Ridge Summit, Highfield, Md., Waynesboro |
| Bruin | Chicora, North Washington, Parker, Petrolia, Bruin |
| Butler | Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury, Butler |
| Carlisle | Carlisle, Mount Holly Springs, Newville |
| Chambersburg | Chambersburg, Fayetteville, Marion, Saint Thomas |
| Charlesville | Bedford, Charlesville, Everett |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.6.1 CENTURYLINK - LOCAL CALLING AREAS, Continued**

(C)

| | |
|-----------------|--|
| Chicora | Bruin, Butler, North Washington, Petrolia, Chicora |
| Claysburg | Altoona, Claysburg, Hollidaysburg, Osterburg, Roaring Spring |
| Clearville | Bedford, Clearville, Everett |
| Columbia | Columbia, Elizabethtown, Lancaster, Marietta, Mount Joy, Mountville, Wrightsville. |
| Connoquenessing | Butler, Evans City, Meridian, Nixon, Prospect, Connoquenessing |
| Dry Run | Chambersburg, Dry Run |
| Duncannon | Duncannon, Harrisburg Zone 1, Marysville, New Bloomfield, Newport |
| East Waterford | Blain, East Waterford, Mifflintown, Port Royal |
| Eau Claire | Emlenton, Foxburg, North Washington, Parker, Eau Claire |
| Elizabethtown | Elizabethtown, Columbia, Hershey, Lancaster, Marietta, Mt. Joy, Middletown. |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.6.1 CENTURYLINK - LOCAL CALLING AREAS, Continued**

(C)

| | |
|--------------|--|
| Emlenton | Eau Claire, Foxburg, Parker, Rockland, Emlenton |
| Evans City | Butler, Connoquenessing, Criders Corners, Nixon, Zelenople, Evans City |
| Everett | Bedford, Breezewood, Clearville, Everett |
| Fairfield | Emmitsburg, Md., Fairfield, Gettysburg |
| Fayetteville | Chambersburg, Fayetteville |
| Fishertown | Bedford, Fishertown, Osterburg, Schellsburg |
| Foxburg | Eau Claire, Emlenton, Parker, Foxburg |
| Gettysburg | Biglerville, Fairfield, Gettysburg |
| Greencastle | Chambersburg, Greencastle, Marion, Waynesboro |
| Hanover | Hanover, Jefferson, Littlestown, New Oxford |

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(C)

| | |
|-------------|--|
| Harrisville | Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley, Harrisville, Grove City. |
| Hewitt | Cumberland, Md., Flintstone, Md., Hewitt, Oldtown, Md., Ridgeley, W. Va., State Line |
| Hopewell | Everett, Hopewell, Saxton. |
| Howard | Beech Creek, Bellefonte., Howard, State College, Zion |
| Hyndman | Bedford, Bedford Valley, Hyndman |
| Ickesburg | Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal |
| Littlestown | Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, Md. |
| Liverpool | Liverpool, Millerstown, Newport |
| Loysburg | Loysburg, Martinsburg, Roaring Spring |
| Loysville | Blain, Ickesburg, Loysville, New Bloomfield |

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(C)

| | |
|----------------|---|
| Marietta | Columbia, Elizabethtown, Lancaster, Marietta, Mt. Joy, Mountville |
| Marion | Chambersburg, Greencastle, Marion |
| Marklesburg | McConnellstown, Huntingdon, Marklesburg |
| Martinsburg | Altoona, Hollidaysburg, Loysburg, Martinsburg, Roaring Spring, Williamsburg |
| Marysville | Duncannon, Harrisburg Zone 1, Marysville |
| McAlisterville | McAlisterville, Mifflintown, Port Royal, Richfield, Thompsontown |
| McConnellstown | Alexandria , Huntingdon, Mount Union, Marklesburg, McConnellstown |
| McConnellsburg | McConnellsburg |
| Mercersburg | Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas |
| Meridian | Butler, Connoquenessing, Nixon, Prospect, Meridian |

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(C)

| | |
|-------------------|--|
| Mifflintown | East Waterford, Lewistown, McAlisterville, Mifflintown, Port Royal, Thompsontown |
| Millerstown | Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown |
| Mill Hall | Beech Creek, Lock Haven, Mill Hall |
| Mount Joy | Mount Joy, Columbia, Elizabethtown, Marietta, Mountville, Lancaster, Landisville, Manheim. |
| Mountville | Mountville, Columbia, Marietta, Millersville, Mount Joy, Lancaster, Landisville . |
| Mt. Holly Springs | Carlisle, Mt. Holly Springs |
| New Bloomfield | Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport |
| Newburg | Chambersburg, Newburg, Newville, Shippensburg |

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(C)

| | |
|------------------|--|
| New Oxford | East Berlin, Hanover, Littlestown, New Oxford, Gettysburg |
| Newport | Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport |
| Newville | Carlisle, Newburg, Newville |
| Nixon | Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg. |
| North Washington | Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North Washington |
| Orbisonia | Orbisonia, Mt. Union, Shade Gap, Three Springs |
| Osterburg | Bedford, Claysburg, Fishertown, Osterburg |
| Parker | Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg, Parker |
| Petrolia | Bruin, Butler, Chicora, North Washington, Parker, Petrolia |
| Plain Grove | Harrisville, Portersville, Slippery Rock, Volant, Blacktown, Grove City. |

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(C)

| | |
|----------------|---|
| Portersville | Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock, Princeton, Elwood City, Portersville, Zelenople. |
| Port Royal | East Waterford, Ickesburg, Lewistown, McAlisterville, Mifflintown, Port Royal, Thompsontown |
| Prospect | Butler, Connoquenessing, Meridian, Portersville, Prospect |
| Reedsville | Belleville, Lewistown, Reedsville |
| Richfield | McAlisterville, Mt. Pleasant Mills, Richfield |
| Roaring Spring | Altoona, Claysburg, Hollidaysburg, Loysburg, Martinsburg, Roaring Spring |
| Saint Thomas | Chambersburg, Mercersburg, Saint Thomas |
| Schellsburg | Bedford, Fishertown, Schellsburg |
| Shade Gap | Orbisonia, Shade Gap, Three Springs |
| Shippensburg | Chambersburg, Newburg, Shippensburg |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.6.1 CENTURYLINK - LOCAL CALLING AREAS, Continued**

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| | |
|---------------|--|
| Slippery Rock | Butler, Harrisville, Plain Grove, Portersville, Volant, West Sunbury, Slippery Rock |
| State Line | Cumberland, Md., Flintstone, Md., Hewitt, Oldtown, Md., Ridgeley, W. Va., State Line |
| Thompsontown | McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown |
| Three Springs | Orbisonia, Shade Gap, Three Springs, Huntingdon. |
| Volant | Harrisville, Plain Grove, Portersville, Slippery Rock, New Castle, Blacktown, New Wilmington, Volant |
| Waynesboro | Blue Ridge Summit, Greencastle, Highfield, Md., Waynesboro, Chambersburg |
| West Sunbury | Butler, Harrisville, North Washington, Slippery Rock, West Sunbury |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.6.1 CENTURYLINK - LOCAL CALLING AREAS, Continued

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| | |
|--------------|--|
| Williamsburg | Altoona, Hollidaysburg, Martinsburg, Williamsburg |
| York Springs | Biglerville, Gettysburg, York Springs |
| Zion | Bellefonte, Howard, State College, Zion |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.7. CONSOLIDATED COMMUNICATIONS OF PENNSYLVANIA, L.L.C.
SERVICE AREAS**

| | <u>Monthly</u> |
|--|----------------|
| 5.7.1. Business Local Exchange Service | |
| Business Local Exchange Service, per line | |
| Rate Group A | \$12.84 |
| Rate Group B | \$17.14 |
| Rate Group C | \$21.44 |
| Rate Group D | \$25.74 |
| Rate Group E | \$30.04 |
| 5.7.2. Business Rotary Hunt Trunk, per trunk | |
| Rate Group A | \$15.64 |
| Rate Group B | \$20.44 |
| Rate Group C | \$25.44 |
| Rate Group D | \$30.04 |
| Rate Group E | \$34.84 |
| 5.7.3. Direct Inward Dialing | |
| Direct Inward Dialing Trunk | \$24.44 |
| Each Block of 20 DID telephone numbers | \$40.00 |
| Each Block of 100 DID telephone numbers | \$200.00 |
| 5.7.4. ISDN BRI | |
| Rate Group A | \$27.34 |
| Rate Group B | \$31.64 |
| Rate Group C | \$35.94 |
| Rate Group D | \$40.24 |
| Rate Group E | \$44.54 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.7. CONSOLIDATED COMMUNICATIONS OF PENNSYLVANIA, L.L.C. SERVICE AREAS, Continued**

| | <u>Monthly</u> |
|---|----------------|
| 5.7.5. Extension Lines | |
| Extension lines – same premises, each 1/10 mile or fraction thereof | \$0.40 |
| Extension lines – different premises, each 1/4 mile or fraction thereof | \$1.00 |
| 5.7.6. PBX Line Extension | |
| PBX line extension – interexchange, first half mile | \$2.50 |
| PBX line extension – interexchange, additional 1/4 mile | \$1.25 |
| 5.7.7. Interexchange Channel Rate | |
| Interexchange channel rate | \$5.00 |
| 5.7.8. Inter-company Foreign Exchange | |
| Inter-company foreign exchange mileage, each 1/10 mile | \$0.50 |
| Intra-company foreign exchange mileage | \$0.25 |
| 5.7.9. Directory Listing | |
| Additional Listing, per listing | \$0.25 |
| Private number service | \$0.50 |
| Non-listed number service | \$0.25 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.7. CONSOLIDATED COMMUNICATIONS OF PENNSYLVANIA, L.L.C. SERVICE AREAS, Continued**

| | <u>Monthly</u> |
|---|----------------|
| 5.7.10. Additional Features | |
| Call Waiting | \$2.50 |
| Call Forward | \$2.50 |
| Call Forward – Remote Activation | \$2.50 |
| Call Forward – Busy Line | \$2.50 |
| Call Forward – Busy Line – Customer Programmable | \$2.50 |
| Call Forward – Don't Answer | \$2.50 |
| Call Forward – Don't Answer – Fixed | \$2.50 |
| Call Forward – Don't Answer – Customer Programmable | \$2.50 |
| Call Forward – Busy Line/Don't Answer | \$2.50 |
| Call Forward – Busy Line/Don't Answer – Customer Programmable | \$2.50 |
| Three-Way Calling | \$2.50 |
| Speed Calling – 8 number | \$2.50 |
| Speed Calling – 30 number | \$2.50 |
| Distinctive Ring Service – First Dependent Number | \$2.50 |
| Distinctive Ring Service – Second Dependent Number | \$2.50 |
| Distinctive Ring Service – Third Dependent Number | \$2.50 |
| Repeat Call, per line | \$2.50 |
| Return Call, per line | \$2.50 |
| Priority Call | \$2.50 |
| Select Forward | \$2.50 |
| Select Accept | \$2.50 |
| Call Block | \$2.50 |
| Do Not Disturb | \$2.50 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.7. CONSOLIDATED COMMUNICATIONS OF PENNSYLVANIA, L.L.C. SERVICE AREAS, Continued

| | <u>Monthly</u> |
|--|----------------|
| 5.7.10. Additional Features, Continued | |
| Call Waiting ID | \$1.00 |
| Call Trace – per successful attempt | \$1.00 |
| Caller ID Service – with Anonymous Call Rejection | \$5.00 |
| Caller ID – Per Call Blocking | \$0.00 |
| Caller ID – Per Line Blocking | \$0.00 |
| Caller ID Deluxe Service – with Anonymous Call Rejection | \$9.00 |
| Repeat Call, each activation | \$0.50 |
| Return Call, each activation | \$0.50 |
| Remote Call Forwarding, per access path | \$16.00 |
| 900 Information Service Blocking – Initial Request | \$0.00 |
| 900 Information Service Blocking – Subsequent Request | \$7.50 |
| 900 Information Service Blocking – Per Line Equipped | \$7.50 |

5.7.11. Directory Assistance

| | |
|--|--------|
| Directory Assistance, per call | \$3.99 |
| Directory Assistance Call Completion, per call | \$1.50 |
| Operator Assistance | \$3.99 |

5.8. CONSOLIDATED COMMUNICATIONS OF PENNSYLVANIA, L.L.C. RATE GROUPS

| | <u>Number of Lines</u> |
|--------------|------------------------|
| Rate Group A | 0 to 51,000 |
| Rate Group B | 51,001 to 85,000 |
| Rate Group C | 85,001 to 105,000 |
| Rate Group D | 105,001 to 130,000 |
| Rate Group E | 130,001 to 155,000 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued**5.9 CONSOLIDATED COMMUNICATIONS OF PENNSYLVANIA, L.L.C. LOCAL CALLING AREAS, Continued**

| | |
|----------------|--|
| Cooperstown | Ciders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Butler (Sprint/United), and Nixon (Sprint United) |
| Ciders Corners | Cooperstown, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Perrysville (Bell), and Zelienople (Bell) |
| Curtisville | Cooperstown, Ciders Corners, Freeport, Gibsonia, Mars, Saxonburg, Wexford, and Tarentum (Bell) |
| Freeport | Cooperstown, Ciders Corners, Curtisville, Gibsonia, Mars, Saxonburg, Wexford, and Tarentum (Bell) |
| Gibsonia | Cooperstown, Ciders Corners, Curtisville, Freeport, Mars, Saxonburg, Wexford, and Glenshaw (Bell) |
| Mars | Cooperstown, Ciders Corners, Curtisville, Freeport, Gibsonia, Saxonburg, Wexford, and Perrysville (Bell) |
| Saxonburg | Cooperstown, Ciders Corners, Curtisville, Freeport, Gibsonia, Mars, Wexford, and Butler (Sprint/United), and Tarentum (Bell) |
| Wexford | Cooperstown, Ciders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, and Perrysville (Bell) |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.10. TAXES AND SURCHARGES

(C)

In addition to any state and local taxes that might apply to the listed rates, the following taxes and surcharges will be imposed.

5.10.1. Telecommunications Relay Service Surcharge

(C)

The Pennsylvania Telecommunications Relay Service (“TRS”) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech.

A. Surcharge

In addition to the charges provided in this Tariff and the Company’s other intrastate tariffs, a surcharge will apply to all business access lines served by Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Commission. The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1, of each year.

The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.10. TAXES AND SURCHARGES, Continued (C)

5.10.2. Telecommunications Relay Service Surcharge, Continued (C)

A. Surcharge, Continued

The following surcharge applies to all bills issued on or after July 1, 2008.

| | <u>Monthly Rate</u> |
|--------------------------|---------------------|
| Per business access line | \$0.08 |

SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.10. TAXES AND SURCHARGES, Continued

(C)

5.10.2. Telecommunications Relay Service Surcharge, Continued

(C)

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

| Number of Centrex Lines | Equivalent Lines |
|----------------------------------|-------------------------|
| 1 | 1 |
| 2 | 2 |
| 3 | 3 |
| 4 to 6 | 4 |
| 7 to 10 | 5 |
| 11 to 15 | 6 |
| 16 to 21 | 7 |
| 22 to 28 | 8 |
| 29 to 36 | 9 |
| 37 to 45 | 10 |
| 46 to 54 | 11 |
| 55 to 64 | 12 |
| 65 to 75 | 13 |
| 76 to 86 | 14 |
| 87 to 98 | 15 |
| 99 to 111 | 16 |
| 112 to 125 | 17 |
| 126 to 139 | 18 |
| 140 to 155 | 19 |
| 156 to 171 | 20 |
| 172 to 189 | 21 |
| 190 to 207 | 22 |
| 208 to 225 | 23 |
| 226 to 243 | 24 |
| 244 to 262 | 25 |
| 263 to 281 | 26 |
| 282 to 300 | 27 |
| Each additional 18 Centrex lines | 1 |

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SECTION 5 - LOCAL EXCHANGE SERVICE RATES AND CHARGES, Continued

5.10. TAXES AND SURCHARGES, Continued (C)

5.10.2. Telecommunications Relay Service Surcharge, Continued (C)

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All IntraLATA toll calls placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA P.U.C. No. 10. This Company concurs with this Tariff.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

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