
COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

TITLE SHEET
OKLAHOMA
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF
OF

Granite Telecommunications, LLC

234 Copeland Street
Quincy, Massachusetts 02169

This tariff contains the descriptions, regulations, and rates applicable to the provision of local exchange telecommunications services provided by Granite Telecommunications, LLC with principal offices at 234 Copeland Street, Quincy, Massachusetts 02169 for services furnished within the State of Oklahoma. This tariff is on file with the Oklahoma Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business. Copies of this tariff are available, at no charge, to end-users and may be obtained by contacting Granite at: (866) 847-5500.

Issued: December 5, 2016
Issued By:

Robert T. Hale, Jr.
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, Massachusetts 02171

Effective Date: January 5, 2017

Authorized Agent's Initials:

COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

CHECK SHEET

Sheets 1 through 90 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheets(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	25	Original
2	Original	26	Original
3	Original	27	Original
4	Original	28	Original
5	Original	29	Original
6	Original	30	Original
7	Original	31	Original
8	Original	32	Original
9	Original	33	Original
10	Original	34	Original
11	Original	35	Original
12	Original	36	Original
13	Original	37	Original
14	Original	38	Original
15	Original	39	Original
16	Original	40	Original
17	Original	41	Original
18	Original	42	Original
19	Original	43	Original
20	Original	44	Original
21	Original	45	Original
22	Original	46	Original
23	Original	47	Original
24	Original	48	Original
		49	Original

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CHECK SHEET, Continued

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
50	Original	75	Original
51	Original	76	Original
52	Original	77	Original
53	Original	78	Original
54	Original	79	Original
55	Original	80	Original
56	Original	81	Original
57	Original	82	Original
58	Original	83	Original
59	Original	84	Original
60	Original	85	Original
61	Original	86	Original
62	Original	87	Original
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65	Original	90	Original
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67	Original		
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71	Original		
72	Original		
73	Original		
74	Original		

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TABLE OF CONTENTS

<u>DESCRIPTION</u>	<u>SHEET NUMBER</u>
Title Sheet.....	1
Check Sheet.....	2
Table of Contents	4
Explanation of Symbols	6
Tariff Format	7
Application of Tariff	8
Accessibility of Tariff	8
Section 1 - Technical Terms and Abbreviations.....	9
Section 2 - Rules and Regulations	20
2.1. Undertaking of Company	20
2.2. Limitations.....	21
2.3. Use.....	22
2.4. Liabilities of the Company	23
2.5. Equipment and Facilities	28
2.6. Customer Responsibilities	29
2.7. Liability of the Customer	29
2.8. Allowances for Interruption of Service	32
2.9. Restoration of Service	37
2.10. Minimum Service Period.....	37
2.11. Early Termination Penalties	38
2.12. Access to Customer's Premises.....	38
2.13. Payments and Billing.....	39
2.14. Cancellation by Customer	41
2.15. Discontinuance	42
2.16. Advance Payments and Deposits	46
2.17. Interconnection.....	46
2.18. Full Force and Effect.....	47
2.19. Access to Carrier of Choice.....	47

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Authorized Agent's Initials:

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TABLE OF CONTENTS, Continued

<u>DESCRIPTION</u>	<u>SHEET NUMBER</u>
Section 3 – General Description of Service	48
3.1. Service Area	48
3.2. Application of Rates	48
3.3. Vertical Features Descriptions	53
3.4. Intercept Referral Service.....	56
3.5. Toll Restriction Services	57
3.6. 900 Service Access Restriction	57
3.7. Blocking from 10XXX1+/10XXX011+.....	57
3.8. Promotions.....	58
3.9. Individual Case Basis (ICB) Arrangements	58
SBC – Business Local Exchange Service	59
Section 5 – Residential Local Exchange Service	68
Section 6 – Integrated Services Digital Network	76
Section 7 – Special Services and Programs	82
Section 8 – Carrier Presubscription	86
Section 9 – Service Territory	89

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

**EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- (AT) means added to text.
- (C) means a correction.
- (CP) means change in practice.
- (CR) means change in rate.
- (CT) means change in text.
- (DR) means discontinued rate.
- (FC) means a change in format lettering or numbering.
- (MT) means moved text.
- (NR) means new rate.
- (RT) means removal of text.

In addition to symbols for changes, each provision or rate element changed will contain a vertical line which will clearly show the exact number of lines being changed.

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TARIFF FORMAT

- A. **Sheet Numbering** – Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** – Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their price list approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** – When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange communications services by Granite Telecommunications, LLC, hereinafter referred to as the Company, to Customers within the state of Oklahoma. The Company's services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

ACCESSIBILITY OF TARIFF

This tariff is on file with the Oklahoma Corporation Commission. In addition, this tariff is available for review at the main office of Granite Telecommunications, LLC at 234 Copeland Street, Quincy, Massachusetts 02159. Copies of this tariff are available at no charge to end users and may be obtained by contacting the Company at (866) 847-5500.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Account Code

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs or service accordingly.

Agency

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

Alternate Routing (“AR”)

Allows E911 calls to be routed to a designated alternate location if: (1) all E911 exchange lines to the primary PSAP (*See* definition of PSAP below.) are busy; or (2) the primary PSAP closes down for a period (night service).

Authorized User

A person, corporation or other entity who is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User.

Automatic Location Identification (“ALI”)

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification (“ANI”)

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Business Service:

A service which conforms to one (1) or more of the following criteria:

- A. Used primarily for a paid commercial, professional or institutional activity;
or
- B. The service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. The service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. The service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose will not constitute a business use of service unless other criteria apply.

Called Station

The terminating point of a call (i.e., the called number).

Calling Card

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

Central Office

An operating office of the Company where connections are made between telephone exchange lines.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Central Office Line

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

Change:

Includes the rearrangement or reclassification of existing service at the same location.

Commission

Oklahoma Corporation Commission

Commitment Period:

The time period stated in a Customer contract wherein the Customer is obligated to continue service with the Company in accordance with the terms of the Contract.

Communications Systems

Channels and other facilities which are capable of two-way communications between subscriber-provided terminal equipment or telephone company stations, even when not connected to exchange and message toll communications service.

Company:

Granite Telecommunications, LLC (“Granite”)

Credit Card:

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

Credit Card

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

Customer

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

Customer Premises Equipment ("CPE")

Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX or other communication system.

Dedicated Access

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

Default Routing ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Demarcation Point

The physical dividing point between the Company's network and the Customer.

Direct Outward Dial ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

Disconnect or Disconnection

The termination of a circuit connection between the originating station and the called station or the Company's operator.

Dual Tone Multi-Frequency ("DTMF")

The pulse type employed by tone dial station sets (touch tone).

Emergency Service Number ("ESN")

A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the Customer.

E911 Customer

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

E911 Service Area

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Error

A discrepancy or unintentional deviation by the Company from what is correct or true. An “error” can also be an omission in records.

Exchange

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

Exchange Access Line

A central office line furnished for direct or indirect access to the exchange system.

Exchange Service

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

Final Account

A Customer whose service has been disconnected who has outstanding charges still owed to the Company.

Flat Rate Service

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

Holidays:

Holidays include New Year’s Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Hunting:

Routes a call to an idle station line in a prearranged group when the called station is busy.

Incoming Service Group

Two or more central office lines arranged so that a call to the first line is completed to a succeeding line in the group when the first line is in use.

Interface

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

Interoffice Mileage

The segment of a line which extends between the central offices serving the originating and terminating points.

Interruption

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance (“intraLATA”) service. For call to numbers outside this area (“interLATA”) service is provided by long distance companies.

Local Call

A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Local Calling Area

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

Local Service

Telephone exchange service within a local calling area.

Message Rate Service

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

Move

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Multiline Hunt

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

Off-peak

9:00 p.m. to 8:59 a.m., Monday through Friday, and all day Saturday, Sunday and holidays

PBX

A private branch exchange.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Premises

The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

Private Branch Exchange Service

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

Public Safety Answering Point (“PSAP”)

An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

Rate Center

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

Referral Periods

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

Resale of Service

The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without “adding value”) for profit.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Same Premises

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

Selective Routing (“SR”)

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

Serving Central Office

The central office from which local service is furnished.

Sharing

An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

Station

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

Subscriber:

See “Customer” definition.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Suspension

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

Toll Call

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

Two Way

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

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SECTION 2 – RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating in any area within the State of Oklahoma.
- 2.1.2. Company offers resold and facilities-based telecommunications services to Customers for the direct transmission and reception of voice, data, and other types of communications.
- 2.1.3. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.4. Request for service under this tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.2. LIMITATIONS

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Tariff.
- 2.2.2. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- 2.2.3. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.4. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 2.2.5. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until this indebtedness is satisfied.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.3. USE

- 2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.
- 2.3.5. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY

- 2.4.1. The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service.
- 2.4.2. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.4.3. Company shall be indemnified and held harmless by the Customer against:
- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
 - B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
 - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.4. Company is not liable for any defacement of, or damage to, the equipment or premises of a customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.4.5. Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party of person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have be caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.
- 2.4.6. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.
- 2.4.7. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, Commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.

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COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.8. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Delaware law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.4.9. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.
- 2.4.10. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's network.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.11. With respect to Emergency Number 911 Service:

- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

- B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.12. In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.
- 2.4.13. The Company's liability arising from errors or omissions in directory listings shall not exceed the amount of actual damage suffered to the Customer's service and in no event shall its liability exceed an amount equal to local exchange service charged to the end-user for the listed service for the period during which the directory containing the error or omission is the last published date of the directory of the exchange.
- 2.4.14. As part of providing any private listing or semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- 2.4.15. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Tariff, the Customer agrees to the release of such information under the above provision.
- 2.4.16. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. EQUIPMENT AND FACILITIES

2.5.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:

- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer-provided equipment; or
- C. network control signaling when performed by Customer-provided network control signaling equipment.

2.5.2. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER RESPONSIBILITIES

- 2.6.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.6.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- 2.6.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

2.7. LIABILITY OF THE CUSTOMER

- 2.7.1. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- 2.7.2. To the extent caused by any negligent or intentional act of the Customer as described in 1 preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other rate sheet of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.7 LIABILITY OF THE CUSTOMER, Continued

2.7.3. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this rate sheet including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this rate sheet is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

2.7.4 Customer Liability for Fraud and Unauthorized Use of the Network

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account. An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.7 LIABILITY OF THE CUSTOMER, Continued

2.7.4 Customer Liability for Fraud and Unauthorized Use of the Network, Continued

- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.

- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this rate sheet, unless due to the negligence of the Company or unless due to unauthorized use as described in 2.7.4(C) has been given to the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public. The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.8.1 for the part of the service that the interruption affects.

2.8.1 General

- A. A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this rate sheet.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair or the Company finds that service has been interrupted. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued

2.8.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this rate sheet by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.8.3), or utilize another service provider;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued

2.8.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.8.4 Application of Credits for Interruptions in Service

- A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the service will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued

2.8.4 Application of Credits for Interruptions in Service, Continued

D. Interruptions of 24 Hours or Less

Length of Interruption	Amount of Service To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E. Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued

2.8.4 Application of Credits for Interruptions in Service, Continued

F. Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

2.8.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. RESTORATION OF SERVICE

- 2.9.1. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.
- 2.9.2. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

2.10. MINIMUM SERVICE PERIOD

- 2.10.1. The minimum service period is one month (30 days). The Customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that Customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligation.
- 2.10.2. If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.
- 2.10.3. If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. For facilities not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.10. MINIMUM SERVICE PERIOD, Continued

2.10.4. In the case where a Customer engages in a contract for the Company's services, the minimum service period shall be the Commitment Period stated in the contract. At the end of the Commitment Period, the Contract will remain in effect until the Customer or the Company provide written notice of termination in accordance with the terms and conditions of the Contract.

2.11. EARLY TERMINATION PENALTIES

2.11.1 In the event the Customer terminates service with the Company prior to the end of the Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay to the Company a Termination Fee consisting of the lesser of:

- The difference between the term plan rates and the current month-to-month rates for the months actually completed in the service period in effect at the time of termination, or
- The monthly payments remaining on the term plan.

2.12. ACCESS TO CUSTOMER'S PREMISES

The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. PAYMENTS AND BILLING

- 2.13.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer.
- 2.13.2. The Customer is responsible for the payment of all charges for services furnished to the customer. Charges are based on actual usage, and are billed monthly in arrears.
- 2.13.3. Billing is payable upon receipt and past due fifteen (15) days after mailing of invoice. Bills not paid within sixteen (16) days after the date of mailing are subject to a 1.5 percent late payment charge for the unpaid balance.
- 2.13.4. Billing disputes should be addressed to Company's Customer service organization via a toll-free telephone number, (866) 847-5500. Customer service representatives are available twenty-four hours per day.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. PAYMENTS AND BILLING, Continued

2.13.5. Billing Disputes

- A. In the event of a dispute between the Customer and the Company, the Company will make such investigation as is required by the particular case, and report the results thereof to the Customer.
- B. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
- C. In the event the dispute is not resolved, the Company will inform the Customer that the Customer may utilize the complaint procedures of Commission's Consumer Services Division.
- D. When a complaint is filed with the Consumer Services Division, the Company will forego disconnect procedures on account of nonpayment of any portion of accumulated disputed charges pending investigation by the Commission's Consumer Services Division.
- E. The Company also will provide the following information to the Customer:

Street Address: Oklahoma Corporation Commission
Consumer Services Division
2101 N. Lincoln Blvd. Suite 460
Oklahoma City, Oklahoma 73105-2000

Mailing Address: Oklahoma Corporation Commission
Consumer Services Division
P. O. Box 52000,
Oklahoma City, OK 73152-2000.

Telephone: 405.521.2331

Facsimile: 800.522.8154

Hours of Operation: 8:00 a.m. to 4:30 p.m. Monday through Friday.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.14. CANCELLATION BY CUSTOMER

- 2.14.1. Business Customers may cancel service by providing written or oral notice to Company. Residential Customers may cancel service by providing written or oral notice to Company at least five (5) days prior to cancellation.
- 2.14.2. Customer is responsible for usage charges while still connected to the Company's service and the payment of associated local exchange company charges, if any, for service charges. However, Company will not charge the Customer for services utilized past the Customer's requested disconnection date unless the Company has a valid reason for failing to disconnect service by the Customer's requested disconnection date.
- 2.14.3. Any non-recoverable cost of Company expenditures shall be borne by the Customer if:
- A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some the period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
 - B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
 - C. If based on an order for service and construction has either begun or has been completed, but no service provided.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15 DISCONTINUANCE OF SERVICE

- 2.15.1. A Customer's telecommunications service may be disconnected if a bill has not been paid or a payment arrangement has not been entered into within thirty (30) days from the date of mailing of a bill provided ten (10) days proper notice consisting of a separate mailing or hand delivery prior to a stated date of suspension.
- 2.15.2. Basic (Commission regulated) local service may not be suspended or disconnected for failure to pay non-regulated telecommunications services, such as intrastate interexchange services.
- 2.15.3. Local service may be disconnected after proper notice for any of the following reasons:
- A. Nonpayment of an undisputed delinquent account, or nonpayment of the undisputed portion of an account for regulated telecommunications service where a dispute exists as to part but not all of an amount billed by the company,
 - B. Failure to comply with the terms of a payment arrangement;
 - C. Violation of the Company's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment if a reasonable attempt has been made to notify the Customer and the Customer is provided with a reasonable opportunity to remedy the situation.
 - D. Failure to comply with deposit or guarantee arrangements where required.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15 DISCONTINUANCE OF SERVICE, Continued

2.15.4 Service may be disconnected without notice for any of the following reasons:

- A. Where a dangerous condition exists for as long as the condition exists.
- B. Where service is connected without authority by a person who has not made application for service or who has reconnected service following suspension or service for nonpayment.
- C. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- D. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- E. Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- F. Without notice in the event of tampering with the equipment or services furnished by the Company.
- G. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15 DISCONTINUANCE OF SERVICE, Continued

2.15.5 Notice of Disconnection or Notice of Suspension of Service

- A. A notice of disconnection or suspension of service shall contain the following information:
1. The words "NOTICE OF DISCONNECTION" or "NOTICE OF SUSPENSION" or words with the same meaning, in print type larger than the print type of the notice text.
 2. The name and address and the telephone number of the Customer.
 3. A statement of the reason for the proposed disconnection or suspension of service.
 4. The date on or after which service will be disconnected or suspended unless appropriate action is taken.
 5. The telephone number in bold print of the Company where the Customer may make an inquiry.
 6. The approved charges and procedure for reconnection or approved charges and procedure to avoid suspension.
 7. A statement that the Customer must contact the Company regarding the disconnection or suspension, prior to contacting the Commission's Consumer Services Division.
 8. The address and telephone number of the Commission's Consumer Services Division, in print size which is smaller than the print size used for the Company's telephone number.

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COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF
SECTION 2 - RULES AND REGULATIONS, Continued

2.15 DISCONTINUANCE OF SERVICE, Continued

2.15.5 Notice of Disconnection or Notice of Suspension of Service, Continued

- A. A notice of disconnection or suspension of service shall contain the following information:
9. The services that are being disconnected or suspended, whether local and/or toll, and if the service to be disconnected or suspended is local service, a statement that the Customer must also contact their IXC if such Customer wishes to terminate such service in order to avoid incurring additional charges for such service.
 10. Notice of suspension of service relating to past-due amounts shall inform the Customer that the total amount due may include charges for non-deniable and/or not regulated services which would not cause interruption of local service. The notice must indicate a toll-free telephone number of a service center where questions can be referred and payment arrangements made.
- B. The following additional information shall be in the notice unless said information can be obtained in the telephone directory and the notice refers the Customer to the location in the directory where the information can be obtained:
1. A statement of how a Customer may avoid the disconnection of service or suspension of service, including a statement that the Customer must notify the Company on the day of payment as to the place and method of such payment when the bill is paid at a place other than the office of the Company.
 2. A statement that informs the Customer where payments may be made or how to obtain a listing of authorized payment agencies.
 3. Notice of disconnection and/or notice of suspension shall be received via the United States mail unless the Customer agrees with the Company or IXC to receive a bill through different means.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.16. ADVANCED PAYMENTS AND DEPOSITS

The Company does not require an advanced payment or deposit from the Customer.

2.17. INTERCONNECTION

2.17.1. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.

2.17.2. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.

2.17.3. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.18. FULL FORCE AND EFFECT

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

2.19. ACCESS TO CARRIER OF CHOICE

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IXC) of their choice. The IXC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. Granite should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

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SECTION 3 – GENERAL DESCRIPTION OF SERVICE

3.1 EXCHANGE SERVICE AREAS

- A. Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by Southwestern Bell Telephone.
- B. The rates shown for exchange service are applicable within the exchange area as shown on the related exchange area map for each exchange or zone, which maps are on file with the Commission.

3.2 APPLICATION OF RATES

3.2.1. The basic rate element for the business and residence local exchange services offered in this Tariff is the Exchange Access Line. Exchange Access Lines are subject to the nonrecurring charges specified in the Service Charges section of this Tariff.

3.2.2 The Company provides the following local exchange service features:

- A. Individual line service on a local access line at uniform rates for end-users of a given class within the exchange without mileage or zone charges;
- B. Dual tone multi-frequency signaling;
- C. Availability of custom calling features (e.g., call waiting, call forwarding, etc.);
- D. Emergency telephone number services capable of automatic number identification, automatic location identification and call routing facilities to facilitate public safety response; e.g., Enhanced 911 Service, where the local government agency serving the end-user has in place a Public Safety Answering Point;
- E. Lifeline and Link-up Programs pursuant to OAC 165:55-13-14 and 165:55-13-14.1;
- F. Equal access to interexchange long-distance service;
- G. Access to telecommunications relay services by dialing 711;
- H. Access to Directory assistance service;
- I. Access to operator services; and
- J. Access to 211 service, where available.

SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

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3.2 APPLICATION OF RATES, Continued

3.2.3. Classification of Exchanges

The classification of an exchange into rate schedules is based on the total number of exchange access arrangements (EAA) in the exchange. When for a minimum period of 120 days the total number of exchange access arrangements in an exchange or in the area within which extended area service is provided for an exchange is more or less than the number shown for the classification then applicable to such exchange, that exchange shall be reclassified to its proper rate schedule as specified by this Tariff.

3.2.4. Flat Rate Services

The rates for flat rate services include the exchange access line and unlimited outgoing local usage within the local calling scope for the exchange or zone where the service is being provided.

3.2.5. Local Extended Area Service

Where an exchange is included in a local extended area service arrangement, the total number of exchange access arrangements in the area within which extended area service is provided for that exchange, whether Company or noncompany exchange access arrangements, is used to determine the proper rate schedule. Where applicable, extended area service charges are applied in addition to the rates for the local exchange services specified for these exchanges and zones.

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SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

3.2 APPLICATION OF RATES, Continued

3.2.6. Recovery of Oklahoma Universal Service Fund Contributions From Customers

A. General Regulations

- 1 Contributions to the Oklahoma Universal Service Fund (OUSF) are assessed as a uniform percentage of the telecommunications carrier's total retail-billed intrastate telecommunications revenue for a 12-month period identified by the OUSF Administrator. This percentage is established annually pursuant to an Order issued by the Oklahoma Corporation Commission.
- 2 Pursuant to 170.S.§139.106 and OAC 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the OUSF from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
- 3 Recovery shall be assessed by either a flat recovery fee or a percentage recovery charge as described below.
- 4 Recovery shall be assessed on the same retail revenues as those used for contribution purposes.

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SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

3.2 APPLICATION OF RATES, Continued

3.2.6. Recovery of Oklahoma Universal Service Fund Contributions From Customers, Continued

B. OUSF Recovery Charge (Percentage or Flat Fee)

1. Recovery of the OUSF contribution from retail customers shall be made by a uniform monthly flat fee or percentage, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in this Tariff. The OUSF Recovery charge is intended to recover the total dollar amount paid into the OUSF, and shall be adjusted to compensate for any over-recovery or under-recovery from retail customers, pursuant to OAC 165:59-3-46.
2. The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to retail customer's bills.
3. The resulting OUSF recovery amounts are not revenues of the Company, and therefore are not subject to state or local taxes, franchise fees, or any other assessments or fees. The Company shall not include the OUSF Recovery Charge in the calculation of such taxes, fees, or assessment in the customer's bill.
4. If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Charge will be stated separately in the customer's monthly bill
5. Records shall be kept by the Company which reflect the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission along with any changes in the OUSF Recovery Charge.

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SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

3.2 APPLICATION OF RATES, Continued

3.2.6. Recovery of Oklahoma Universal Service Fund Contributions From Customers, Continued

C. Changes in the OUSF Recovery Charge

1. Changes to the OUSF Recovery Charge shall be made by notifying in writing the Director of the Public Utility Division. A replacement tariff page reflecting the revised OUSF Recovery Charge shall be included with the notification letter.
2. Notification of changes to the OUSF Recovery Charge shall be made at least 30 days before effective date of change.
3. The revised OUSF Recovery Charge shall not be billed to any retail customer until such notification is received by the Director of the Public Utility Division.
4. If an OUSF Monthly Recovery Charge is used to recover the OUSF contributions of the Company from its retail customers, the page which reflects the amount of the recovery charge shall also include the computation or formula used to determine the Monthly Recovery Charge. Additionally, at the time the OUSF Monthly Recovery Charge is changed and notification is given to the Directory of the Public Utility Division, backup reflecting the calculation is required to be made available.
5. Revisions for over-recovery and/or under-recovery shall be made no more than once every twelve (12) months, or one time each quarter pursuant to any change of the OUSF contribution factor.

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COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

3.3. VERTICAL FEATURES DESCRIPTIONS

- 3.3.1. **Call Forwarding - Fixed, Busy Line No Answer** - This feature, when activated, redirects attempted terminating calls to another Customer-specified line. Call originating ability is not affected by Call Forwarding - Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Fixed, Busy Line No Answer is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number. Caller ID with Name - allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE. In areas where Caller ID with Name is not available, Caller ID, which only displays the incoming telephone number, will be substituted.
- 3.3.2. **Call Forwarding - Variable** - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If forwarded to a long distance number the Subscriber will incur the long distance charges.
- 3.3.3 **Call Trace** - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

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SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

3.3. VERTICAL FEATURES DESCRIPTIONS, Continued

- 3.3.4. **Call Blocking-** Call Blocking allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion.
- 3.3.5. **VIP Alert -** Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone.
- 3.3.6. **Privacy Service-** A feature which intercepts calls that are marked "private" and "out of area," or "unavailable" on Caller ID units. When unidentified callers dial the Subscriber's number, they will receive an announcement informing them that the party they are calling does not accept calls from unidentified callers. They will receive a prompt to identify their name or state their intention and the service will then attempt to connect the call. Only if the caller responds will the call be connected. The Subscriber's Caller ID will display the platform number and the name of the service. If the Subscriber chooses not to take the call the caller will hear a message which states the Subscriber is unavailable. Privacy Service is offered subject to availability of suitable facilities. This service will be provisioned on a line-by-line basis and Customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

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SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

3.3. VERTICAL FEATURES DESCRIPTIONS, Continued

3.3.7. **Call Waiting with Caller ID with Name** - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. In areas where Caller ID with Name is not available, Caller ID, which only displays the callers telephone number, will be substituted.

3.3.8. **Speed Calling** - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less. Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

3.4. INTERCEPT REFERRAL SERVICE

3.4.1. Intercept Referral Service is a service used when a Customer disconnects service or changes telephone numbers. Calls to the intercepted telephone number are referred to an operator or a recorded message. Intercept services are offered for periods up to three (3) months for residential Customers and up to twelve (12) months for business Customers. Service is available subject to the availability of facilities and the disconnected number. The following Intercept services are available.

3.4.2. Basic Intercept Referral Service - Basic Intercept Service includes all intercept recordings that do not provide the new telephone number information. Special Intercept Referral Services - Special Intercept Referral Service provides the same information as Basic Intercept Referral Service using either an operator handled or recorded announcement, plus this level of service provides callers with additional information. Three types of information are available:

- A. Location Referral Service provides the caller with the customer's new street address, city, and /or state, or
- B. Multiple Referral Service accepts calls placed to a single disconnected or changed telephone number and refers them to a message which provides several different numbers. Under Multiple Referral Service, calls to the disconnected number may be routed to a recorded announcement or to an operator. Either option is available to the customer when there are three or less referrals to be given. For more than three referrals, the calls must be routed to an operator. When the calls are routed to an operator, the calling party is queried as to whom they wish to reach, and the appropriate number is provided.
- C. Name Intercept Referral Service provides the caller with the customer's name and new telephone number.

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SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

3.5. TOLL RESTRICTION SERVICE

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. This service is offered subject to the availability of facilities to individual line residence, individual line business and dial switching type customers. Provision of toll restriction does not alleviate customer responsibility for completed toll calls. Toll Restriction may include Billed Number Screening (BNS) for residential customers. BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Some calls, originating from locations that do not have screening capabilities, may not be capable of being intercepted and denied. These calls will be billed to the customer if completed.

3.6. 900 SERVICE ACCESS RESTRICTION

900 Service Access Restriction enables residence or business exchange access line customers to prohibit dialing of calls with the 900 prefix. Customers who choose this service will also be restricted from calling calls with the prefix of 976 and 676. This service is offered only where facilities permit and is only available on direct dialed calls.

3.7. BLOCKING FOR 10XXX1+/10XXX011+

This service prevents 10XXX1+ and 10XXX011+ calls from being completed and is offered subject to the availability of facilities. Provision of this service does not alleviate customer responsibility for completed toll calls.

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COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 – GENERAL DESCRIPTION OF SERVICE, Continued

3.8 PROMOTIONS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

3.9 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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SECTION 4 – BUSINESS LOCAL EXCHANGE SERVICE

4.1 Individual Line, Multiline Key, PBX Trunk Service Charges

	Monthly Charge	Recurring	Nonrecurring Charge
Rate Class 1	\$120.00		\$82.75
Rate Class 2	\$120.00		\$82.75
Rate Class 3	\$120.00		\$82.75
Rate Class 4	\$120.00		\$82.75
Rate Class 5	\$120.00		\$82.75
Rate Class 6	\$120.00		\$82.75
Rate Class 7	\$120.00		\$82.75

4.2 Direct Inward Dialing (DID)

A. DID Station Numbers

	Monthly Recurring Charge	Nonrecurring Charge
First 100 DID Numbers	\$83.00	\$168.00
Add'l 100 DID Numbers	\$83.00	\$168.00
First 10 DID Numbers	\$19.00	\$120.00
Add'l 10 DID Numbers	\$19.00	\$10.00

B. DID Trunk Termination

	Monthly Recurring Charge	Nonrecurring Charge
Dial-Pulse Signaling	\$102.00	\$0.00
MF Signaling	\$102.00	\$0.00
DTMF Signaling	\$102.00	\$0.00

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SECTION 4 – BUSINESS LOCAL EXCHANGE SERVICE, Continued

4.3 EAS Additive Charges (Individual Line, Multiline Key, PBX Trunk)

	Monthly Recurring Charge	Nonrecurring Charge
Ada	\$0.47	\$0.00
Altus	\$2.09	\$0.00
Blair	\$1.83	\$0.00
Braggs	\$0.36	\$0.00
Copan	\$4.50	\$0.00
Delaware	\$2.79	\$0.00
Duncan	\$0.64	\$0.00
Headrick	\$8.50	\$0.00
Hitchcock	\$2.25	\$0.00
Marland	\$4.55	\$0.00
Muldrow	\$5.15	\$0.00
Muskogee	\$0.36	\$0.00
Nowata	\$2.79	\$0.00
Perkins	\$10.00	\$0.00
Pocola	\$5.15	\$0.00
Pryor	\$2.64	\$0.00
Olustee	\$8.30	\$0.00
Pocola	\$5.15	\$0.00
Roff	\$8.53	\$0.00
Stillwater	\$0.52	\$0.00

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SECTION 4 – BUSINESS LOCAL EXCHANGE SERVICE, Continued

4.4 Additional Charges

	Monthly Recurring Charge	Nonrecurring Charge
Touch Tone	\$0.00	\$0.00
<i>Hunting</i>		
Rotary	\$4.00	\$3.00
Circle	\$4.00	\$3.00
<i>End User Common Line Charge</i>		
Individual Line	\$5.95	\$0.00
Multiline Key/PBX Trunk	\$5.95	\$0.00
<i>Directory Assistance</i>		
Local after 5 th Call (Per Call)	\$3.99	\$0.00
National Directory Assistance	\$3.99	\$0.00
Public Utility Fee	\$0.27	\$0.00

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SECTION 4 – BUSINESS LOCAL EXCHANGE SERVICE, Continued

4.5 Order Charges

New Installation 1-3 lines	\$120.00
New Installation 4-10 lines	\$300.00
New Installation 11+ lines	\$550.00
No Trouble Found	\$285.00
Service Charge	\$37.00
Record Change	\$21.00
Tag and Locate	\$129.00
Restoral Charge	\$34.00

4.6 Toll Restriction

	Monthly Recurring Charge	Nonrecurring Charge
Toll Restriction	\$4.80	\$8.75
900 Call Restriction	\$0.00	\$17.25

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SECTION 4 – BUSINESS LOCAL EXCHANGE SERVICE, Continued

4.7 Premises Visit Charge

	Monthly Recurring Charge	Nonrecurring Charge
First 15 Min (M-F, 8am to 5pm)	\$0.00	\$36.25
Add'l 15 Min (M-F, 8am to 5pm)	\$0.00	\$13.75
Initial 15 Min (M-F, and Sat 5pm to 8am)	\$0.00	\$42.00
Add'l 15 Min (M-F, and Sat 5pm to 8am)	\$0.00	\$16.50
Initial 15 Min (Sundays and Holidays)	\$0.00	\$47.75
Add'l 15 Min (Sundays and Holidays)	\$0.00	\$19.25
Expedited Service, per line	\$0.00	\$90.00
Saturday Service, per line	\$0.00	\$75.00

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SECTION 4 – BUSINESS LOCAL EXCHANGE SERVICE

4.8 Vertical Features

	First Monthly Recurring Charge	Add'l Monthly Recurring Charge	Nonrecurring Charge
Call Waiting	\$24.20	\$24.20	\$23.00
<i>Call Forwarding (Variable)</i>			
Standard	\$24.20	\$24.20	\$23.00
Selective	\$5.75	\$5.75	\$11.00
<i>Speed Calling</i>			
8-Number Capacity	\$4.55 (residential only)	\$2.25 (residential only)	\$23.00 (residential only)
30-Number Capacity	\$8.75	\$8.75	\$23.00
Three-Way Calling	\$22.99	\$22.99	\$23.00
Priority Call	\$3.45	\$2.53	\$11.00
<i>Fixed Call Forwarding</i>			
Busy	\$10.89	\$10.89	\$23.00
No Answer	\$10.89	\$10.89	\$23.00
Busy No Answer	\$14.52	\$14.52	\$23.00
Remote Access	\$3.16	\$3.16	\$23.00
Simultaneous Call Forwarding	\$4.80	\$4.80	\$23.00
Auto Redial	\$3.45	\$2.53	\$11.00
Call Return	\$18.76	\$18.76	\$11.00
Call Blocker	\$3.00	\$2.20	\$11.00
<i>Personalized Ring (Dependent #)</i>			
One Additional Number	\$5.75	\$5.75	\$23.00
Two Additional Numbers			
First Number	\$5.75	\$5.75	\$23.00
Second Number	\$3.00	\$3.00	\$0.00
Call Transfer Disconnect	\$11.50	\$11.50	\$23.00

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Effective Date: January 5, 2017

Authorized Agent's Initials:

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SECTION 4 – BUSINESS LOCAL EXCHANGE SERVICE, Continued

4.10 Vertical Features, Continued

	First Monthly Recurring Charge	Add'l Monthly Recurring Charge	Nonrecurring Charge
<i>Calling Identification</i>			
Anonymous Call Rejection	\$22.99	\$22.99	\$23.00
<i>Caller ID</i>			
Calling Number Delivery	\$26.46	\$26.46	\$23.00
Calling Name Delivery	\$26.46	\$26.46	\$23.00
Call Waiting	\$5.75	\$5.75	\$23.00
Call Waiting Options	\$1.00	\$1.00	\$23.00
Call Forward Line	\$16.00	\$0.00	\$23.00
Additional Access Path	\$16.00	\$0.00	\$23.00
Flat Rate Local Usage Charge	\$16.00	\$0.00	\$23.00
Line Status Verification	\$0.00	\$0.00	\$1.95
Busy Line Interrupt	\$0.00	\$0.00	\$2.95

4.9 Vertical Package Discounts

	Monthly Discount
<i>Business Saver</i>	
Option A	-\$4.00
Option B	-\$4.00
Option C	-\$4.00
Option D	-\$4.00
Option E	-\$3.00
<i>Special Package</i>	
Option 1	-\$26.80
Option 2	-\$9.75
Option 3	-\$24.35
Option 4	-\$7.35
<i>Caller ID Credit Package</i>	-\$8.45

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SECTION 4 – BUSINESS LOCAL EXCHANGE SERVICE, Continued

4.10 Per-Use Features

	Per-Use Charge
Auto Redial	\$0.50
Call Return	\$3.00
Three-Way Calling	\$3.00
Call Trace	\$9.00

4.11 Intrastate IntraLATA MTS Rates⁴

Mileage	DAY		EVENING		NIGHT	
	First Min	Add'l Min	First Min	Add'l Min	First Min	Add'l Min
0-8	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
9-12	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
13-17	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
18-22	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
23-27	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
28-32	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
33-42	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
43-54	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
55-66	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
67-82	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19
83 and Over	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19	\$2.19

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SECTION 4 – BUSINESS LOCAL EXCHANGE SERVICE, Continued

4.12 Operator Service Charges, Per Call

	Non-Coin Rate	Pay Telephone Rate
<i>Calling Card</i>		
Non-Automated	\$1.65	\$1.65
Semi Automated	\$1.65	\$1.65
Fully Automated	\$0.45	\$0.45
<i>Collect</i>		
Non-Automated	\$1.65	\$1.65
Semi Automated	\$1.65	\$1.65
Fully Automated	\$1.65	\$1.65
<i>Billed to Third Number</i>		
Non-Automated	\$1.65	\$1.65
Semi Automated	\$1.65	\$1.65
Fully Automated	\$1.65	\$1.65
<i>Sent Paid</i>		
Non-Automated	\$1.65	\$1.65
Semi Automated	\$1.65	\$1.65
<i>Person To Person Service</i>		
Non-Automated	\$3.00	\$3.00
Semi Automated	\$3.00	\$3.00

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SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICE

5.1 Individual Line, Service Charges

	FLAT RATE SERVICE		MESSAGE RATE SERVICE	
	Monthly Recurring Charge	Nonrecurring Charge	Monthly Recurring Charge	Nonrecurring Charge
Rate Class 1	\$10.22	\$44.45	\$7.75	\$44.45
Rate Class 2	\$10.77	\$44.45	\$7.75	\$44.45
Rate Class 3	\$11.62	\$44.45	\$7.75	\$44.45
Rate Class 4	\$12.07	\$44.45	\$7.75	\$44.45
Rate Class 5	\$12.37	\$44.45	\$7.75	\$44.45
Rate Class 6	\$13.72	\$44.45	\$7.75	\$44.45
Rate Class 7	\$14.43	\$44.45	\$7.75	\$44.45

5.2 EAS Additive Charges, Individual Line

	Flat Rate Service, Monthly Recurring Charge	Message Rate Service, Monthly Recurring Charge	Nonrecurring Charge
Altus	\$0.93	\$0.93	\$0.00
Blair	\$1.06	\$0.93	\$0.00
Braggs	\$0.12	\$0.12	\$0.00
Copan	\$1.90	\$1.90	\$0.00
Delaware	\$1.40	\$1.40	\$0.00
Headrick	\$3.65	\$3.65	\$0.00
Hitchcock	\$1.15	\$1.15	\$0.00
Marland	\$1.90	\$1.90	\$0.00
Muldrow	\$2.80	\$2.80	\$0.00
Muskogee	\$0.12	\$0.12	\$0.00
Nowata	\$1.40	\$1.40	\$0.00
Perkins	\$5.00	\$5.00	\$0.00
Pocola	\$2.80	\$2.80	\$0.00
Pryor	\$1.33	\$1.33	\$0.00
Stillwater	\$0.26	\$0.26	\$0.00

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SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICE, Continued

5.3 Call Allowance (Message Rate Service Only)

Call Allowance Per Month 15

5.4 Usage Charges (Per Call - (Message Rate Service Only))

Charge Per Call \$0.25

5.5 Additional Charges

	Monthly Recurring Charge	Nonrecurring Charge
Touch Tone	\$0.00	\$0.00
<i>Hunting</i>		
Rotary	\$1.00	\$3.00
Circle	\$1.25	\$3.00
Preferential	\$2.30	\$3.00
<i>End User Common Line Charge</i>		
Primary Line	\$5.28	\$0.00
Additional Line	\$5.28	\$0.00
<i>Directory Assistance</i>		
Local After 5 th Call (Per Call)	\$0.45	\$0.00
National Directory Assistance	\$1.50	\$0.00
Public Utility Fee	\$0.04	\$0.00
Universal Service Fee	\$0.53	\$0.00
Telecommunication Relay Service Fee	\$0.07	\$0.00

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SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICE, Continued

5.6 Toll Restriction

	Monthly Recurring Charge	Nonrecurring Charge
Toll Restriction	\$3.00	\$12.25
900 Call Restriction	NC	NC

5.7 Order Charges

	Monthly Recurring Charge	Nonrecurring Charge
<i>Service Order</i>		
Add'l Line to New Acct	\$0.00	\$20.00
Add'l Line to Existing Acct	\$0.00	\$30.00
Other Adds and Changes	\$0.00	\$17.00
Record Order Charge	\$0.00	\$7.25
Restoral of Service	\$0.00	\$21.75
Seasonal Suspension	\$0.00	\$32.65

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SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICE, Continued

5.8 Premises Visit Charge

	Monthly Recurring Charge	Nonrecurring Charge
First 15 Minutes (M-F, 8am to 5pm)	\$0.00	\$36.25
Add'l 15 Minutes (M-F, 8am to 5pm)	\$0.00	\$13.75
Initial 15 Min (M-F, and Sat 5pm to 8am)	\$0.00	\$42.00
Add'l 15 Min (M-F, and Sat 5pm to 8am)	\$0.00	\$16.50
Initial 15 Min (Sundays and Holidays)	\$0.00	\$47.75
Add'l 15 Min (Sundays and Holidays)	\$0.00	\$19.25
Expedited Service, per line	\$0.00	\$45.00
Saturday Service, per line	\$0.00	\$35.00

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SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICE, Continued

5.9 Vertical Features

	First Monthly Recurring Charge	Add'l Monthly Recurring Charge	Nonrecurring Charge
Call Waiting	\$3.30	\$3.30	\$11.00
<i>Call Forwarding (Variable)</i>			
Standard	\$3.00	\$2.10	\$11.00
Selective	\$2.85	\$2.00	\$11.00
<i>Speed Calling</i>			
8-Number Capacity	\$3.00	\$2.00	\$11.00
30-Number Capacity	\$4.80	\$4.80	\$11.00
Three-Way Calling	\$3.00	\$2.10	\$11.00
Priority Call	\$2.85	\$2.00	\$11.00
<i>Fixed Call Forwarding</i>			
Busy	\$0.75	\$0.75	\$11.00
No Answer	\$0.75	\$0.75	\$11.00
Busy No Answer	\$1.00	\$1.00	\$11.00
Remote Access	\$0.95	\$0.95	\$11.00
Simultaneous Call Forwarding	\$4.80	\$4.80	\$11.00
Auto Redial	\$3.00	\$3.00	\$11.00
Call Return	\$3.00	\$3.00	\$11.00
Call Blocker	\$3.00	\$3.00	\$11.00
Personalized Ring (Dependent #)			
One Add'l Number	\$3.50	\$3.50	\$11.00
Two Add'l Numbers			
First Number	\$3.50	\$3.50	\$11.00
Second Number	\$1.90	\$1.90	\$0.00
Preferred Number Service		\$2.00	\$11.00
W/out Unique Ring	\$4.50	\$4.50	\$11.00
With Unique Ring	\$3.50	\$3.50	\$11.00

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SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICE, Continued

5.9 Vertical Features, Continued

Calling Identification			
Anonymous Call Rejection	\$1.57	\$1.57	\$0.00
Caller ID			
Calling Number Delivery	\$6.50	\$6.50	\$11.00
Calling Name Delivery	\$6.50	\$6.50	\$11.00
Call Waiting	\$5.25	\$5.25	\$11.00
With the Special Business Package	\$4.00	\$4.00	\$0.00
Call Waiting Options	\$6.30	\$6.30	\$11.00
With the Special Business Package	\$4.80	\$4.80	0.00

5.10 Per Use Features

	Per-Use Charge
Auto Redial	\$0.50
Call Return	\$0.50
Three-Way Calling	\$0.75
Call Trace	\$8.00

5.11 Block of Time

	Monthly	Per Min Equivalent	Add'l Min
One Hour	\$8.50	\$0.14	0.15
One Hour TW	\$5.00	\$0.08	0.15
Line Status Verification	\$0.00	\$1.95	N/A
Busy Line Interrupt	\$0.00	\$2.95	N/A

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SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICE, Continued

5.12 INTRASTATE INTRALATA MTS RATES

Mileage	DAY		EVENING		NIGHT	
	First Min	Add'l Min	First Min	Add'l Min	First Min	Add'l Min
0-8	\$0.1389	\$0.0809	\$0.1042	\$0.0607	\$0.0833	\$0.0485
9-12	\$0.1735	\$0.1041	\$0.1301	\$0.0781	\$0.1041	\$0.0625
13-17	\$0.2083	\$0.1272	\$0.1562	\$0.0954	\$0.1250	\$0.0763
18-22	\$0.2198	\$0.1620	\$0.1649	\$0.1215	\$0.1319	\$0.0972
23-27	\$0.2661	\$0.2083	\$0.1996	\$0.1562	\$0.1597	\$0.1250
28-32	\$0.3124	\$0.2315	\$0.2343	\$0.1736	\$0.1874	\$0.1389
33-42	\$0.3472	\$0.2778	\$0.2604	\$0.2084	\$0.2083	\$0.1667
43-54	\$0.3935	\$0.3124	\$0.2951	\$0.2343	\$0.2361	\$0.1874
55-66	\$0.4282	\$0.3587	\$0.3212	\$0.2690	\$0.2569	\$0.2152
67-82	\$0.4746	\$0.4050	\$0.3560	\$0.3038	\$0.2848	\$0.2430
83 and Over	\$0.4802	\$0.4214	\$0.3602	\$0.3161	\$0.2881	\$0.2528

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SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICE, Continued

5.13 Operator Service Charges, Per Call

	Non-Coin Rate	Pay Telephone Rate
<i>Calling Card</i>		
Non-Automated	\$1.65	\$1.65
Semi Automated	\$1.65	\$1.65
Fully Automated	\$0.45	\$0.45
<i>Collect</i>		
Non-Automated	\$1.65	\$1.65
Semi Automated	\$1.65	\$1.65
Fully Automated	\$1.65	\$1.65
<i>Billed to Third Number</i>		
Non-Automated	\$1.65	\$1.65
Semi Automated	\$1.65	\$1.65
Fully Automated	\$1.65	\$1.65
<i>Sent Paid</i>		
Non-Automated	\$1.65	\$1.65
Semi Automated	\$1.65	\$1.65
<i>Person To Person Service</i>		
Non-Automated	\$3.00	\$3.00
Semi Automated	\$3.00	\$3.00

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SECTION 6 – INTEGRATED SERVICES DIGITAL NETWORK

6.1 Basic Rate Interface

6.1.1 Basic Rate Interface, Each (BRI)

	Monthly Charge	Non Recurring Monthly Charge
<i>Unlimited Usage</i>		
Month to Month	\$47.50	\$250.00
<i>End User Common Line Charge</i>		
<i>Per B Channel Activated</i>		
Single B Channel	\$5.28	N/A
Multiple B Channel	\$5.28	N/A
<i>End User Port Charges</i>		
Per BRI	\$1.59	N/A
<i>Federal Universal Service Fee</i>		
Per BRI	\$0.53	N/A
Port Recovery Charge	\$0.14	N/A
PICC, Per BRI	\$0.00	N/A

6.1.2. Service Capability

	Monthly Charge	Non Recurring Monthly Charge
<i>Network Component (CSV/CSD)</i>		
Unlimited Usage, Per B Channel	\$17.25	N/A
<i>Measured Usage, Per BRI</i>		
Package A (600 Min of Usage)	N/A	N/A
Each Add'l Minute	\$0.04	N/A
Package B (7,200 Min Usage)	\$18.00	N/A
Each Add'l Minute	\$0.02	N/A
<i>Packet Switch Data (PSD)</i>		
Per Permanent B Channel	\$45.00	N/A
Per On-Demand B Channel	\$25.00	N/A
Per D Channel	\$5.00	N/A

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SECTION 6 – INTEGRATED SERVICES DIGITAL NETWORK, Continued

6.1 Basic Rate Interface, Continued

6.1.3. Optional Features

	Monthly Charge	Non Recurring Monthly Charge
<i>CSV/ CSD</i>		
Additional Call Offering	\$4.80	N/A
Analog Member Hunt Group	\$3.00	N/A
Automatic Callback	\$3.00	N/A
Automatic Recall	\$3.00	N/A
Call Forwarding Don't Answer	\$3.00	N/A
Call Forwarding Interface Busy	\$3.00	N/A
Call Forwarding Variable	\$4.80	N/A
Caller ID	\$8.50	N/A
Distinctive Ringing	\$7.00	N/A
Delayed & Abbreviated Ring	\$7.00	N/A
Hunt Group for CSD	\$2.30	N/A
Hunt Group for CSV	\$2.30	N/A
Hunt Group Transfer for CSD	\$1.00	N/A
Message Waiting Indicator	\$0.50	N/A
Remote Access to Call Forwarding	\$2.75	N/A
Secondary Only Telephone Number	\$4.80	N/A
Selective Call Forwarding	\$3.00	N/A
Selective Call Rejection	\$3.00	N/A
Six-Way Conference Calling	\$6.95	N/A
Speed Call Long	\$6.00	N/A
Speed Call Short	\$4.80	N/A
Three-Way Conference Calling	\$4.80	N/A

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SECTION 6 – INTEGRATED SERVICES DIGITAL NETWORK, Continued

6.1 Basic Rate Interface, Continued

6.1.4. CSV/ CSD Feature Packages

	Monthly Charge	Non Recurring Monthly Charge
Basic EKTS Feature Package	\$12.00	\$9.00
CACH EKTS Feature Package	\$15.00	\$12.00

6.1.5. PSD

	Monthly Charge	Non Recurring Monthly Charge
<i>Additional End Point</i>		
Telephone Number	\$0.50	N/A
Closed User Group	\$5.00	N/A
Hunt Group for PSD	\$2.80	N/A
Incoming Calls Barred	\$0.50	N/A
Local Charge Prevention	\$0.50	N/A
Outgoing Called Barred	\$0.50	N/A
Permanent Virtual Circuit	\$2.00	N/A

6.1.6. Service Order Charges

	Monthly Charge	Non Recurring Monthly Charge
Initial Service Order Charge	N/A	\$82.75
<i>Addition/ Change to Optional Features</i>		
Per Channel	N/A	\$10.25
Change of Service Capability, Per BRI	N/A	\$26.50
<i>Change of Feature Package</i>		
Per Channel	N/A	\$16.00

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SECTION 6 – INTEGRATED SERVICES DIGITAL NETWORK, Continued

6.2 Primary Rate Interface Services

6.2.1 Smart Trunk Interface (SI)

	Monthly Charge	Initial Charge	Additional Charge
Month to Month	\$1,075.00	\$3,590.00	\$2,860.00
Link Extension, Per SI	\$230.00	\$350.00	\$230.00

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SECTION 6 – INTEGRATED SERVICES DIGITAL NETWORK, Continued

6.2 Primary Rate Interface Services, Continued

6.2.2. Service Capability

	Monthly Charge	Initial Charge	Additional Charge
<i>CSV/CSD Transport</i>			
<i>Unlimited Usage, Per B Channel</i>			
Rate Group 1	\$5.42	N/A	N/A
Rate Group 2	\$7.87	N/A	N/A
Rate Group 3	\$12.99	N/A	N/A
Rate Group 4	\$15.78	N/A	N/A
Rate Group 5	\$16.51	N/A	N/A
Rate Group 6	\$23.15	N/A	N/A
Rate Group 7	\$26.52	N/A	N/A
Measured Usage	Refer to Business Local Exchange		
<i>Outward WATS Option</i>			
Per B Channel	N/A	N/A	N/A
<i>Common Line 800 Service Option</i>			
Per B Channel	N/A	N/A	N/A
<i>Universal DSO Termination</i>			
Each FX	\$25.00	\$70.00	\$35.00
Each FSO	\$25.00	\$70.00	\$35.00
Each Tie Service	\$25.00	\$70.00	\$35.00
<i>Dynamic Channel Allocation</i>			
Each SI Equipped	\$375.00	\$10.00	\$10.00
Backup D Channel, Per SI	\$40.00	\$55.00	\$55.00
<i>Permanent Switched Data Network</i>			
<i>(X.25) Options Per B Channel</i>			
Closed User Group	\$5.00	N/A	N/A
Permanent Virtual Circuit	\$2.00	N/A	N/A
Local Charge Prevention	\$0.50	N/A	N/A

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SECTION 6 – INTEGRATED SERVICES DIGITAL NETWORK, Continued

6.2 Primary Rate Interface Services, Continued

6.2.3. Optional Features

	Monthly Charge	Non Recurring Initial Charge	Non Recurring Additional Charge
Calling Line, Per SI	\$100.00	\$100.00	\$100.00
Loop Protection, Per Interface	\$140.00	\$260.00	\$260.00
<i>Enhanced Alternate Route</i>			
Per Route Defined	\$75.00	\$200.00	N/A
<i>Inform 911</i>			
Per SI Equipped	\$125.00	\$200.00	N/A
<i>Station Record Detail</i>			
Per SI Equipped	\$20.00	\$200.00	N/A

6.2.4. Miscellaneous Charges

	Monthly Charge	Non Recurring Initial Charge	Non Recurring Additional Charge
Move Charge, Per SI	N/A	\$1,415.00	\$680.00
Change DCA, Each SI	N/A	\$120.00	\$120.00
Rearrangement of Backup D	N/A	\$120.00	\$120.00
<i>Change to National ISDN</i>			
Per SI	N/A	\$50.00	\$50.00
Modify or Rearrange, Per Order	N/A	\$55.00	N/A
Add a Service Component, Per Order	N/A	\$145.00	N/A
End User Common Line Charge	\$26.35	N/A	N/A
<i>End User Port Charge</i>			
Per PRI	\$49.01	N/A	N/A
Federal Universal Service Fee	\$8.01	N/A	N/A

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Effective Date: January 5, 2017

Authorized Agent's Initials:

COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

7.1 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

7.1.1 General

A handicapped person who has been certified to Granite as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to Granite, a 50% discount on local message rate service.

7.1.2 Certification

Acceptable certifications are:

- A. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of Oklahoma, or
- B. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

7.1.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 1, "Handicapped Person," for a listing of the necessary qualifications.

7.1.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS, Continued

7.2 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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SECTION 7 – SPECIAL SERVICES AND PROGRAMS, Continued

7.3 TELEPHONE RELAY SERVICE

7.3.1 General

Granite will provide access to a telephone relay center for Telephone Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

7.3.2 Regulations

- A. Only intrastate calls can be completed using the Telephone Relay Service under the terms and conditions of this Tariff.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within Oklahoma. Calls may also be billed to calling cards issued by Granite or other carriers who may choose to participate in this service.

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SECTION 7 – SPECIAL SERVICES AND PROGRAMS, Continued

7.3 TELEPHONE RELAY SERVICE, Continued

7.3.2 Regulations (cont'd)

D. The following calls may not be placed through the Relay Service:

1. calls to informational recordings and group bridging service;
2. calls to time or weather recorded messages;
3. station sent paid calls from coin telephones; and
4. operator-handled conference service and other teleconference calls.

7.3.3 Liability

Granite contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by Granite. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of Granite, Granite shall not be liable for and the customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall Granite be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

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SECTION 8 – CARRIER PRESUBSCRIPTION

8.1 GENERAL

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

8.2 PRESUBSCRIPTION OPTIONS

Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customer 's primary intraLATA interexchange carrier. The other carrier to be the Customer=s primary interLATA interexchange carrier.

COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

SECTION 8 – CARRIER PRESUBSCRIPTION, Continued

8.2 PRESUBSCRIPTION OPTIONS, Continued

Option F Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

8.3 RULES AND REGULATIONS

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed. Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription. Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified below:

8.4 PRESUBSCRIPTION PROCEDURES

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customer's initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge.

Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice.

COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

SECTION 8 – CARRIER PRESUBSCRIPTION, Continued

8.4 PRESUBSCRIPTION PROCEDURES, Continued

Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request. Customers of record may initiate an intraLATA or interLATA presubscription change at any time, subject to the charges specified below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

8.5 PRESUBSCRIPTION CHARGES

8.5.1 Application of Charges

After a Customer=s initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

8.5.2. Nonrecurring Charges

Per business or residence line, trunk, or port: \$5.00

COMPETITIVE LOCAL EXCHANGE SERVICES TARIFF

SECTION 9 – SERVICE TERRITORY

EXCHANG	RC EXCHANGE	RC EXCHANGE	RC EXCHANGE	RC
E				
Ada	3Afton	2Alex	1Allen	1
Alluwe	1Altus*	3Alva	2Anadarko	2
Antlers	2Arcadia	7Ardmore	3Atoka	3
Bartlesville	4Bennington	1Bessie	2Bethany	7
Billings	1Binger	1Blackwell	2Blair*	3
Bokoshe	1Boswell	1Braggs*	4Breckenridge	4
Bristow	7Britton	7Byars	1Cache	5
Caddo	1Calvin	1Carney	1Carrier	4
Cashion	7Catoosa	7Cement	1Chandler	2
Chelsea	7Cherokee	1Chickasha	7Claremore	7
Cleveland	7Clinton	3Coalgate	2Collinsville	7
Commerce	3Copan*	4Cordell	2Coyle	1
Cromwell	1Cushing	3Davis	2Delaware*	2
Depew	1Dewey	7Drumright	7Duncan	3
Durant	3Edmond	7Eldorado	1Elk City	3
El Reno	7Enid	4Eufaula	3Fairland	1
Fairmont	4Fairview	2Ft. Cobb	1Ft. Gibson	4
Ft. Towson	1Glencoe	1Granite	1Grove	3
Guthrie	7Harrah	7Hartshorne	2Headrick*	3
Healdton	1Henryetta	7Hillsdale	4Hitchcock*	2
Hobart	2Holdenville	2Hugo	2Idabel	3
Indiahoma	5Jenks	7Ketchum	2Kiefer	7
Kingston	2Konawa	1Kremlin	4Lawton	5
Lone Wolf	1Luther	7Madill	2Mangum	2
Marietta	2Marland*	4Marlow	2Maud	1
McAlester	3Medford	1Meridian	7Miami	3
Midwest	7Minco	7Moore	7Morrison	2

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City

Muldrow*	5Mulhall	1Muskogee*	4Mustang	7
Newark	1Nicoma Park	7Noble	7Norman	7
Nowata*	2Oilton	7Okemah	2Oklahoma City	7
Okmulgee	7Olustee	1Owasso	7Pauls Valley	3
Pawhuska	2Pawnee	1Perkins*	4Perry	2
Picher	3Piedmont	7Pocasset	7Pocola*	4
Ponca City	4Pryor*	3Quapaw	3Ralston	1

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SECTION 9 – SERVICE TERRITORY, Continued

EXCHANG	RC EXCHANGE	RC EXCHANGE	RC EXCHANGE	RC
E Rattan	1Red Rock	1Ringling	1Ripley	1
Rocky	1Roff	1Rush Springs	1Ryan	1
Sallisaw	3Sand Springs	7Sapulpa	7Sayre	2
Seminole	3Shawnee	7Skiatook	7Soper	1
Spencer	7Sperry	7Spiro	2Stigler	2
Stillwater*	4Stratford	2Tahlequah	4Talihina	1
Tishomingo	2Tonkawa	2Tulsa	7Tupelo	1
Tuttle	6Vinita	3Walters	5Wanette	1
Wapanucka	1Waukomis	4Waunka	1Weatherford	3
Weleetka	1Wellston	7Westville	2Wetumka	1
Wewoka	2Wheatland	7Wilburton	2Wilson	1
Woodward	3Wynnewood	2Yale	1Yukon	7

An "*" exchange indicates that an additive Extended Area Service (EAS) charge applies in this exchange.

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