



What is Maryland Relay? Maryland Relay provides a free public service that enables people who are Deaf, hard of hearing, late-deafened, Deaf-Blind or have difficulty speaking to stay connected by phone.

How does Relay work? Dial 7-1-1 from any phone in Maryland or the appropriate toll-free number below to connect to Maryland Relay. Give the Operator the area code and number you want to call. Primarily, calls are conducted through the use of an assistive communications device such as a TTY, Deaf-Blind communicator, or other specialized equipment. A Relay Operator will facilitate the call by either typing or voicing what is said.

Captioned Telephone Service Captioned Telephone service allows individuals who have difficulty hearing over the telephone to listen while reading captions of what the other person says. Using the latest in voice recognition technology, a Captioned Telephone Operator delivers real-time word-for-word captions that appear on the screen of a captioned telephone.

MAT PROGRAM (Maryland Accessible Telecommunications) The MAT program distributes free telephones and other assistive telecommunication devices to qualified applicants who have difficulty using a standard phone.

Customer Service: 800-552-7724 (Voice/TTY)
443-453-5970 (VP)

E-Mail: moreinfo@mdrelay.org

Visit: www.marylandrelay.org

Write: Maryland Relay/MAT Program
Dept. of Information Technology
301 W. Preston Street, Ste. 1008A
Baltimore, MD 21201

To Place a Call through Maryland Relay: Dial 7-1-1 OR

Voice: 800-201-7165

TTY/HCO (Hearing Carry-Over): 800-735-2258

VCO (Voice Carry-Over): 888-826-9673

Speech-to-Speech (STS): 800-785-5630

Visually Assisted STS: 855-828-6465

2-Line VCO: 877-258-9854

Spanish: 800-877-1264

ASCII: 877-735-5151

**To call a Captioned Telephone user,
dial:** 877-243-2823 or 7-1-1

**IN AN EMERGENCY:
PLEASE DIAL 9-1-1 DIRECTLY!**



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