



MANAGED SERVICES



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ENHANCE YOUR BUSINESS

Managed Premise Firewall

Managed Network Firewall

Managed WiFi

Managed Router / VPN

Managed Switch

SD-WAN

FEATURES

- Network Operations Center
 - CPU & Memory Utilization
 - Packet Loss
 - Trend Analytics - Daily, Weekly, Monthly
- Realtime bandwidth utilization
- Hardware health monitoring
- Incident management and troubleshooting

MONITORING YOUR BUSINESS

24 / 7 / 365

Network
Operation
Center

BENEFITS

- Rapid Response
- Managing All Connections
- Proactive Monitoring
- Immediate Prioritization

Immediate Notification within 15 Minutes
Repairs and Replacements within 24 Hours



MANAGED SERVICES

Managed Services Detail and Rating Schedule

Managed Service	Description	Managed Customer Premise Equipment (CPE)	Managed Rates MRC (Equipment & Ancillary Charges May Apply)
IP PING Monitoring	Up/Down PING Monitoring w/ Email Alert (Static IP Required)	Not Managed Monitored with Email Alerts No CPE	\$7.00 per IP
Managed Mobility	Granite Configured Cradlepoint w/ monitor only portal for Customer viewing & NOC automated notification & response time	Approved Cradlepoint Devices	\$12.00 per device
Managed Wi-Fi	Wi-Fi service w/ monitor only portal for Customer viewing & NOC automated notification & response time	Approved Meraki, Bluesocket, Aerohive Access Points	\$28.00 for the 1st AP per site \$14.00 each additional AP per site <small>(operating license included & term length will apply)</small>
Managed Router	Granite Configured Router w/ NOC Portal Access via Rock Reports & NOC automated notification & response time	Approved for Cisco and Adtran Routers	\$28.00 per device
Managed Router & VPN	Managed VPN Services w/ NOC Portal Access Rock Reports & NOC automated notification & response time	Approved for Cisco Routers	\$38.00 per device
Managed Network Firewall	Network Firewall w/ Rock Reports & NOC automated notification & response time	Approved for Fortinet Devices	Managed Network Firewall Rates
Managed Switch	Access Switch service w/ monitor only portal for customer viewing & NOC automated notification & response time	Approved Meraki MS Switches	Managed Switch Rates <small>(Operating license included & term length will apply)</small>
Managed Premise Firewall	Firewall w/ monitor only portal for customer viewing & NOC automated notification & response time	Approved Meraki MX Security Appliances	Managed Premise Firewall Rates <small>(Operating License included & term length will apply)</small>
SD-WAN	Software defined networking services & equipment w/ monitor only portal access & NOC automated notification & response time	CPE varies by solution	Rates & Terms vary by provider
Professional Services available via Granite's Network Integration specialists		Solutions Engineering Design & Configuration included	Approval & Documentation requirements vary per product