

CALIFORNIA TELECOMMUNICATIONS SERVICE GUIDE

Granite Telecommunications, LLC
U-6842-C

100 Newport Avenue Extension
Quincy, Massachusetts 02171

Thank you for selecting Granite Telecommunications, LLC (“Granite” or “Company”) as your telecommunications service provider. This Service Guide, in conjunction with any existing separate Service Agreements, constitutes the rates, terms, and conditions applicable to your use of Granite’s telecommunications services within the State of California. Granite has been granted California Public Utilities Commission authority to provide Services under this Service Guide in lieu of a Tariff. Granite otherwise remains subject to applicable California Public Utilities Commission regulations, Commission Orders including General Order No. 168, California law and Public Utilities Code.

For additional information or assistance, please visit us on the web at www.granitenet.com or contact our Customer Care representatives, toll free at (866) 847-1500, or in writing addressed to the attention of Granite Customer Service at 100 Newport Avenue Extension, Quincy, Massachusetts 02171. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 10 p.m. (EST) and Saturday 9 a.m. to 6 p.m. (EST).

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RULE NO. 1 – DEFINITION OF TERMS

Certain terms and phrases used in this Service Guide have the meaning as given in the definitions set forth below.

Access Code - The term “Access Code” means a sequence of numbers that when dialed, connects a Customer to the Carrier associated with that sequence.

Applicant - The term “Applicant” means an individual, partnership, corporation, association, or government agency who applies to the Company for any new or additional telephone service.

Authorization Code - The term “Authorization Code” means a numerical code, one or more of which are assigned to a Customer to enable access to Services provided by the Company and to identify the Customer for billing purposes.

Authorized User - The term “Authorized User” means a person, firm, company, corporation, or other entity who is authorized by the Customer to take Service under this Service Guide.

Base Rate Area - The term “Base Rate Area” means a closely built up section of an exchange area as shown in the effective and current tariffs or Service Guides of AT&T and Verizon.

Business Hours - The phrase “Business Hours” means the time after 8:00 A.M. and before 5:00 P.M., Monday through Friday excluding holidays.

Commission - The term “Commission” means the Public Utilities Commission of the State of California.

Company - The term “Company” or “Company” means Granite Telecommunications, LLC (“Granite”).

Customer - Please see definition given under “Subscriber”.

Delinquent or Delinquency - The terms “Delinquent” and “Delinquency” refer to an account for which payment has not been paid in full on or before the last day for timely payment.

Hunting Service - The term “Hunting Service” means an arrangement to search multiple lines of the same class of service and of the same customer for a vacant line for each incoming call.

Local Calling Area - The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

RULE NO. 1 – DEFINITION OF TERMS (Continued)

Local Access Transport Area - (“LATA”) - The phrase “Local Access Transport Area” (“LATA”) means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 820192.

Local Exchange Carrier - The term “Local Exchange Carrier” (“LEC”) means any person or entity that is engaged in the provision of local exchange service or local exchange access service.

Non-published or Unlisted - The term “Non-published” or “Unlisted” service means service that is not accompanied by inclusion of the Subscriber’s name, address, or telephone number in a published directory or directory assistance data base.

Recognized Holiday - The term “Recognized Holiday” means New Year’s Day (January 1), Martin Luther King Jr. Day, Presidents Day, Easter Sunday, Memorial Day, Independence Day (July 4), Labor Day, Thanksgiving Day, and Christmas Day (December 25).

Subscriber - The term “Subscriber” means the firm, company, corporation, or other entity that contracts for service under this Service Guide and that is responsible for the payment of charges as well as compliance with the Company’s regulations pursuant to this Service Guide.

RULE NO. 2 – DESCRIPTION OF SERVICE

The Company provides local exchange and interexchange telephone services exclusively to business customers between points within the base rate areas of local exchanges served by AT&T, Verizon and Frontier.

The application of business rates to the services provided the Company is governed by the actual or obvious use made of the service by the Subscriber. Residential service is not offered and will not be provided to a business premises or to portions of residential premises used primarily or largely for business purposes.

Demarcation

The Company does not undertake, by this Service Guide, to provide, maintain, repair, or operate any wiring, equipment, facilities, or service on the Subscriber's side of the point of demarcation as specified in the demarcation schedules of AT&T, Verizon and Frontier.

RULE NO. 3 – CARRIER DISCLOSURE

- A. The Company will provide the following upon request by any subscriber, including any former subscriber for whom, in the judgment of either the carrier or the subscriber, charges or credits are still pending:
1. A description of each service for which charges appear(ed) on the subscriber's bill, and the rates, terms and conditions applicable to that service.
 2. A toll-free telephone number the subscriber may call to reach the carrier, and the carrier's post office address to which the subscriber may write, for inquiries, disputes and complaints related to the bill or to any other aspect of the subscriber's service.
 3. For any charges the carrier has placed on the bill on behalf of any other entity, but for which the carrier does not handle inquiries, disputes and complaints: the name of the other entity, a toll-free telephone number the subscriber may call, and a post office address to which the subscriber may write, for inquiries, disputes and complaints related to those charges.
- B. The Company will provide the following upon request by any subscriber or other member of the public:
1. The carrier's legal name, its designated utility number (Cal. PUC U-number), and the names under which the carrier offers regulated telecommunications service in California.
 2. A description of the carrier's service offerings that relate to the customer's inquiry and are currently open to individual or small business subscribers in California, and the applicable key rates, terms and conditions.
 3. The address and toll-free telephone number of the Commission's Consumer Affairs Branch.
 4. A description of customers' privacy rights and how the carrier handles confidential subscriber information.

RULE NO. 4 – INITIATION OR CHANGE OF SERVICE

- A. The Company will initiate or change service upon Customer or subscriber's request.
- B. The Company will provide consumers initiating service, including those adding additional lines to existing accounts, with the following information whenever applicable:
1. Availability and effect of freezing the pre-subscribed carrier assigned to the account.
 2. Availability and effect of restricting toll calling.
 3. Availability and effect of deleting access to 900 and 976 pay-per-call telephone information services.
 4. Availability and effect of blocking options for pay per use features that do not require dialing an access code to activate.
 5. Availability and effect of blocking non-presubscribed carrier (*e.g.*, third party) charges from being billed on the telephone bill.
 6. Availability and effect of Caller ID blocking options.
 7. Availability and rates of the least expensive service meeting the customer's needs.
 8. Any other information necessary to enable consumers to make informed choices among services and providers.
- C. For services offered, the Company will provide the Customer or subscriber a written confirmation of the order not later than seven (7) days after it is accepted. The confirmation shall include the key rates, terms and conditions for each service ordered, and the format and content shall conform to applicable Commission rules and regulations.

RULE NO. 4 – INITIATION OR CHANGE OF SERVICE (Continued)

- D. For services offered under this Service Guide, the Company will provide the subscriber with a written contract not later than seven (7) days after the order is accepted. The contract will include all applicable rates, terms and conditions for each service ordered and the format will conform to applicable Commission rules and regulations.
- E. Subscribers may cancel without fees, charges or penalties any service: (1) within 30 days after the carrier provides the written confirmation materials described in Rule 4.D., if the confirmation materials are provided to the subscriber in person at the point of sale; or (2) within 45 days after the confirmation materials are provided if they are not provided in person at the point of sale.
- F. When a Company denies an application for a telecommunications service subject to Commission jurisdiction, the Company will inform the applicant of the reasons within 10 days thereafter. The Company's reasons shall be provided in writing unless the applicant agrees to accept a different form of notice.

RULE NO. 5 – DEPOSITS TO ESTABLISH OR REESTABLISH SERVICE

- A. The Company may require a deposit to establish or re-establish service if and only if an applicant for service is unable to demonstrate acceptable credit to the satisfaction of the carrier.
- B. A deposit to establish or re-establish basic service may not exceed twice the estimated or typical monthly bill for recurring and usage charges for basic service. The Company may require an additional deposit for services it provides other than basic service.
- C. Deposits shall earn not less than 5% simple annual interest on the monthly unused balance.
- D. The Company will refund deposit amounts associated with services, with interest, after one continuous year of timely payments for services, and not later than 120 days after service is discontinued.

RULE NO. 6 – BILLING

- A. The Company will comply with Commission rules and regulations pertaining to the form and content of telephone bills, including the following basic information:
1. The Company's name;
 2. period of service covered by the bill (excluding services for which backfilling is permitted);
 3. payment due date;
 4. late payment charge (if applicable) and date after which it may be applied;
 5. how to pay;
 6. the Company's toll-free number for billing inquiries and disputes, along with a postal address, or an e-mail address if the subscriber has agreed to communicate via electronic media, where the subscriber may send a billing inquiry or complaint in writing; and
 7. where the subscriber has arranged with the Company to access the telephone bill only by e-mail or the Internet rather than by regular mail, the Company will, in addition to the above information provide e-mail or web site addresses for billing inquiries and complaints.

RULE NO. 7 – LATE PAYMENT PENALTIES, BACKBILLING AND PRORATING

- A. The Company will credit payments effective the business day payments are received by the Company or its agent. The date after which a bill is considered overdue and delinquent, and after which late charges may accrue, shall not be earlier than 22 days after the date the bill was mailed. Any authorized late-payment penalty may not exceed 1.5% per month on the balance overdue, and no late-payment penalty may be applied to overdue balances of less than \$20.00 (Twenty Dollars). Subscribers shall not be liable for late payment charges on disputed amounts that are resolved in the subscriber's favor.

- B. The Company will not include in its bill any previously unbilled charge for intrastate service furnished prior to three months immediately preceding the date of the bill, four months in the case of wireless roaming charges on a system other than the subscriber's home system, and five months for collect, third-party, and calling card calls. This limitation on backbilling does not apply in cases involving subscriber fraud.

- C. The Company will prorate charges for basic service for partial months. A 30-day month will be used for prorating in lieu of calendar days.

RULE NO. 8 – SERVICE TERMINATION AND RESTORATION

- A. The Company may discontinue service for any of the following reasons:
1. Nonpayment of any sum due to the Company for service more than 15 days beyond the due date. In the event an action is brought for nonpayment, the non-prevailing party may be liable for reasonable court costs and attorney's fees as determined by the Commission or by the court.
 2. A violation of, or failure to comply with, any regulation governing the furnishing of service.
 3. In accordance with the provisions of Rule 17 of this Service Guide, Legal Requirements for Refusal or Discontinuance of Service.
 4. Failure to post a required deposit or guarantee.
 5. In the event that the Subscriber supplied false or inaccurate information of a material nature in order to obtain service.
 6. Incurring charges not covered by a deposit or guarantee and evidencing an intent not to pay such charges when due.
 7. Any violation of the conditions governing the furnishing of service.
 8. The Company may disconnect service of any Customer who, with intent to annoy, telephones another person, including Company personnel, and addresses to or about such other person any obscene language or addresses to such other person any threat to inflict injury to the person or property of the person addressed or any family member.
 9. The Company may disconnect service of any customer who, with intent to annoy, presents him/herself in person at any Company office and addresses to or about any person, including Company personnel, any obscene language or addresses to such person any threat to inflict injury to the person or any family member, or to the property of the person or of the Company.

RULE NO. 8 – SERVICE TERMINATION AND RESTORATION (Continued)

- B. The Company will provide notices in writing to subscribers whose payments are overdue not less than 7 calendar days prior to terminating service for nonpayment. Each termination notice shall include all of the following:
1. Carrier's name;
 2. The name and address of the subscriber, and the telephone number(s) associated with the delinquent account;
 3. Information sufficient for the subscriber to identify what service(s) are to be terminated, and the delinquent amount(s). If basic service is to be disconnected, the notice shall state the minimum amount that must be paid to retain basic service;
 4. The date by which payment, or arrangement for payment, must be made to avoid termination;
 5. A toll-free telephone number to reach a Company customer service representative who can provide subscriber assistance; and
 6. The telephone number of the Commission's Consumer Affairs Branch where the subscriber may direct inquiries.

The above rules do not apply to termination of service for having reached either: (1) a usage or spending limit, prepaid or otherwise, that was arranged with the subscriber in advance; or (2) the end of a prepaid period of service known to and anticipated by the subscriber in advance.

RULE NO. 8 – SERVICE TERMINATION AND RESTORATION (Continued)

- C. The Company will not disconnect Service on any day Customer Service Representatives are not available to assist subscribers.
- D. The notice and disconnection requirements above do not apply where the subscriber's acts or omissions demonstrate an intention to defraud the carrier, or threaten the integrity or security of the carrier's operations or facilities.
- E. Where a subscriber is offered and agrees to an alternative payment plan, the Company will provide confirmation of the terms in writing if the subscriber so requests.
- F. The Company will comply with the rules adopted by the Commission in D.91188 regarding service denial or disconnection for use of telecommunications service in violation of the law.
- G. Restoration of Service - The Company will restore service to a Subscriber upon full payment of all amounts due and the Subscriber's payment of a deposit or reestablishment of credit. However, the Company may refuse to accept a personal check if the Subscriber's check for payment of service has been dishonored, excepting bank error, within the last twelve months. The Company will impose a charge for restoration of service after disconnection in accordance with this Service Guide.

RULE NO. 9 – BILLING DISPUTES

- A. In the case of a billing dispute between Company and subscriber, the Company will investigate the charge(s) the subscriber has informed the Company are in question, and shall reach a determination and communicate it to the subscriber within 30 days. While the investigation is pending, no late charges or penalties may be applied, the charge may not be sent to collection, and no adverse credit report may be made based on non-payment of the charge.
- B. The Company may not disconnect service to a subscriber before seven (7) calendar days after the date the carrier notifies the subscriber in writing of the results of its investigation. In no event shall the carrier disconnect service prior to the due date shown on the bill.
- C. The Company may not disconnect service to a subscriber for nonpayment if the subscriber has: (a) submitted a claim to CAB for informal review; (b) deposited the disputed amount with the Commission; and (c) either paid the undisputed amount to the carrier or deposited it with the Commission. While CAB's review is pending, no late charges or penalties may be applied, the charge may not be sent to collection, and no adverse credit report may be made based on non-payment of the charge.

RULE NO. 10 – PRIVACY

The Company will comply with Commission rules and regulations, Commission Decisions, and applicable state laws regarding solicitation, use and dissemination of proprietary Customer information. Compliance will include but not be limited to the following:

- A. Obtaining Subscriber Consent for use of information for purposes other than the provision of or billing for service; PROVIDED THAT the Company may use a subscriber's confidential information to market to that subscriber additional products related to the type(s) of service the carrier is providing to that subscriber, without the subscriber's express consent, unless the subscriber has indicated that he or she does not wish to receive solicitations about additional products; and
- B. Informing and obtaining affirmative written consent of Subscriber before collecting, using and disclosing to third parties confidential subscriber information; PROVIDED THAT the Company may disclose subscribers' confidential information to affiliates or to other third parties without the affirmative consent of the subscriber, to the extent necessary to initiate, render, bill and collect for the type(s) of service that the Company is providing to that subscriber.

Whenever the Company discloses confidential subscriber information to a third party, the Company will clearly identify the purpose of the disclosure and require the recipient of the confidential information not to use it for any other purpose, not to retain it any longer than necessary to accomplish that purpose, and to take appropriate precautions to prevent unauthorized use or disclosure.

The written consent requirement does not apply to the following categories of information: information provided by residential subscribers for inclusion in a subscriber directory; information customarily provided through directory assistance services; postal ZIP Code information; information provided under the supervision of the Commission to a collection agency by a telephone corporation exclusively for the collection of unpaid debts; information provided to an emergency service agency responding to a 911 telephone call or any other call communicating an imminent threat to life or property; information provided to a law enforcement agency in response to lawful process; information required by the Commission pursuant to its jurisdiction over telephone corporations; information transmitted between telephone corporations in order to provide telephone service between service areas; information required to be provided pursuant to rules and orders of the Commission or the FCC regarding the provision of services over the telephone lines by parties other than the telephone corporation; and the name and address of lifeline customers provided for the sole purpose of low-income ratepayer assistance outreach efforts. See Public Utilities Code § 2891(d).

RULE NO. 10 – PRIVACY (Continued)

- C. Written confirmations of orders for service offered under this Service Guide shall include a privacy notice.
- D. Upon request, the Company will disclose to a subscriber what confidential information the Company has about that subscriber and shall provide an opportunity to update the information and to challenge any inaccuracies. The Company will make reasonable efforts to correct inaccuracies brought to their attention. Upon request, the Company will also disclose to the subscriber how that subscriber's confidential information has been used and to whom it has been disclosed. The Company may refuse to process unreasonably repetitive requests from the same individual, provided the Company attempts to comply with this provision in good faith.
- E. Upon a subscriber's request, the Company will remove a subscriber's social security number from the subscriber's customer records.
- F. The Company, when offering new and upgraded telecommunications services, will fully inform affected consumers of any and all privacy implications of such practices. Services with privacy implications are those services which, when subscribed to or used, reveal or disseminate, or have the potential to reveal or disseminate, confidential subscriber information or a subscriber's name, address or telephone number. Subscribers will be given the opportunity to block on a per-call or per-line basis, at the subscriber's option, those services that have a privacy implication.
- G. The Company will comply with subscriber requests to be removed from sales solicitation lists (if any) maintained by the Company, and/or its agents and affiliates.
- H. The Company will comply with Commission rules and regulations governing the form and content of the Customer's Required Notice of Privacy Rights.

RULE NO. 11 – RENDERING AND PAYMENT OF BILLS

- A. Company bill format and content will conform to Commission rules and regulations and as set forth elsewhere in this Part 2, Section 1.
- B. Subscribers' bills are issued monthly. The Subscriber will receive bills on or about the same day of each month. Months are presumed to have 30 days. The billing date is dependent on the billing cycle assigned to the Subscriber. Each bill conforms with the format set forth in Commission rules and regulations and, among other things, contains monthly recurring charges billed in advance, usage charges billed in arrears, and the last date for timely payment. Recurring charges will be prorated in the event that the service for which the charges are made is less than 30 days.
- C. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the Company's business office or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, or cashier's check.
- D. Subscribers' payments are considered prompt when received by the Company or its agent within 15 days of the due date. Payments will be credited within 24 hours of receipt by the Company or its agent. The due date is the date the bill is mailed, as shown by the postmark on the billing envelope, or such later date as set forth on the Subscriber's bill. A Subscriber will have 15 days from the due date to timely pay the charges stated. The late payment date will be prominently displayed on the Customer's bill.
- E. However, if a Subscriber's service has been discontinued within the past 12 months or if a subscriber incurs usage charges during a billing period which are equal to at least 200% of the amount of the Subscriber's deposit or guarantee, payment may be demanded for the usage charges by a telephone call to the Subscriber followed by written notification of such demand by first class mail. If the usage charges remain unpaid for five days from the rendition of the written notification or a mutually established late payment arrangement date or 30 days from the date of the bill, the usage charge will be deemed delinquent.
- F. Charges deemed delinquent will be subject to a late payment charge accruing at the rate of 1.5% per month from the due date on all delinquent amounts.
- G. The Company is permitted to collect advance payments for non-recurring charges and the first month's recurring rate. The Company may not collect advance payments for usage. Advance payments will be credited on the Customer's first bill.

RULE NO. 12 – DISCONTINUANCE OF SERVICE BY SUBSCRIBERS

- A. Subscribers may discontinue local exchange service by providing written or oral notice 30 days prior to the date of discontinuance. Subscribers may discontinue intraLATA and interLATA interexchange service by subscribing to another presubscribed carrier.

- B. No minimum or termination charge will apply if service is terminated because of condemnation, destruction, or damage to the property by fire or other causes beyond the control of the Subscriber.

RULE NO. 13 – INFORMATION TO BE PROVIDED TO THE PUBLIC

If Customer desires a copy of this Service Guide, Customer may contact the Company at the following address:

100 Newport Avenue Extension
Quincy, Massachusetts 02171
Telephone: (866) 847-1500
Facsimile: (866) 847-5500

Customers also may contact the Company's Customer Service Department at 1-866-847-1500 to inquire about the Company's services, rates, terms and conditions or to obtain a copy of this Service Guide. Copies of the Company's Service Guide schedules and advice letters are available to Customers free of charge, and to the general public at \$0.20 per page to recover photocopying, postage and/or transmission expenses.

RULE NO. 14 – CONTINUITY OF SERVICE

In the event that the Company has advance knowledge of an interruption of service for a period exceeding 24 hours, The Company will attempt to notify Subscribers in writing at least one week in advance.

RULE NO. 15 – LIMITATION OF LIABILITY

- A. The provisions of this rule do not apply to errors and omissions caused by willful misconduct, fraudulent conduct, or violations of law.
- B. In the event an error or omission is caused by the gross negligence of the Company, the liability of the Company shall be limited to and in no event exceed the sum of \$10,000. The non-prevailing party may be liable for reasonable court costs and attorney fees as determined by the CPUC or by the court.
- C. The Company will not provide a credit allowance for interruptions of service caused by the Subscriber's facilities, equipment, or systems.
- D. Except as provided in Rule A above the liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished by the Company under this Service Guide up to and including its local loop demarcation point, including exchange, toll, private line, supplemental equipment, alphabetical directory listings (excluding the use of bold face type), and all other services, shall in no event exceed an amount equal to the pro rated charges to the Subscriber for the period during which the services or facilities are affected by the mistake, omission, interruption, delay, error, or defect, provided, however, that where any mistake, omission, interruption, delay, error, or defect in any one service or facility affects or diminishes the value of any other service said liability shall include such diminution, but in no event shall the liability exceed the total amount of the charges to the Subscriber for all services or facilities for the period affected by the mistake, omission, interruption, delay, error, or defect.
- E. The following allowances are provided for interruptions in service, as specified for particular services furnished solely by the Company.
1. The Company shall allow for interruptions in exchange telephone service of 24 hours or more not due to conduct of Customer an amount equal to the fixed monthly charges for exchange service multiplied by the ratio of the days of interruption to thirty days. When interruptions continue beyond 24 hours, credit allowance will be given in successive 24-hour multiples.
 2. Interruptions of 24 hours or less – two or more interruptions of 30 minutes or more during any period up to but not including 3 hours, shall be considered as an interruption. The Company concurs with AT&T's Limitation of Liability tariff or Service Guide regarding credit for service interruptions less than 24 hours, provided in D. 95-12-057.

RULE NO. 15 – LIMITATION OF LIABILITY (Continued)

- G. Subject to Paragraph A of this rule, the Company shall allow for errors or omissions in alphabetical telephone directories (excluding the use of bold face type) an amount within the following limits:
1. For listings in alphabetical telephone directories furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the effective life of the directory in which the error occurred.
 2. For listings and lines of information in alphabetical telephone directories furnished at additional charge, an amount not in excess of the charge to the Customer for exchange service during the period the error or omission occurred.
 3. For listings in information records furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the period the error or omission continued.
 4. For listings in information records furnished at additional charge, an amount not in excess of the charge for the listing during the period the error or omission continued.
 5. For listings in telephone directories furnished in connection with mobile telephone service, an amount not in excess of the guarantee and fixed charges for the service during the effective life of the directory in which the error occurred.
- H. The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at times that will cause the least inconvenience.
- I. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversation or Customers' service.
- J. The Company shall not be liable for errors in transmitting, receiving, or delivering oral messages by telephone over the lines of the Company and connecting utilities.

RULE NO. 16 – USE OF SERVICE

- A. Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.
- B. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- C. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such services are being used or are likely to be used in violation of the law. If the Company receives other evidence giving reasonable cause to believe that such services are being or are likely to be so used, it will either discontinue or deny the services or refer the matter to the appropriate law enforcement agency.
- D. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.
- E. Recording of telephone conversations of service provided by the Company under this Service Guide is prohibited except as authorized by applicable federal, state and local laws.
- F. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- G. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- H. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Service Guide until the indebtedness is satisfied.
- I. Any individual who uses or receives the Company's service, other than under the provisions of an accepted application for service and a current Subscriber relationship, may be liable for both the cost of the service received and the Company's cost of investigation and collection as determined by a court.

RULE NO. 17 – CHANGE OF SERVICE PROVIDER

The Company will comply with Commission rules and regulations and applicable state law with respect to solicitation of customer authorization for service termination and transfer.

RULE NO. 18 – NONPUBLISHED SERVICE

The Company concurs in, and complies with, the rules set forth in Appendix A to CPUC Decision Nos. 92860 and 93361, established for the release of nonpublished information. Upon a Customer's request, the Company will omit a Customer name, address and telephone number from any telephone directory, street address directory, or in the directory assistance records available to the general public. This information, as well as call-forwarding information from such unlisted telephone numbers, shall be released by the Company in response to legal process or to an authorized governmental agency that complies with the rules set forth in Appendix A to CPUC Decision Nos. 92860 and 93361, as set forth below:

A. Agencies Authorized to Receive Nonpublished Information

Any California public agency which employs persons who are peace officers pursuant to California Penal Code Section 830 and all subsections thereof.

An agency of the federal government which is lawfully authorized to:

- conduct investigations or make arrests for violations of the criminal laws of the United States; or
- prosecute violations of the criminal laws of the United States; or
- enforce civil sanctions which are ancillary to criminal statutes; or
- conduct investigations into matters involving the national security of the United States; or
- protect federal or foreign officials; or
- protect public health or safety; or
- conduct emergency rescue operations.

Any public health agency of the State of California or of a city, county, or other local government.

County or city 911 projects.

State Fire Marshall and Local Fire Departments or Fire Protection Agencies.

Collection agencies, to the extent disclosures made by the agency are supervised by the Commission, exclusively for the collection of debts.

California Public Utilities Commission pursuant to its jurisdiction and control over telephone and telegraph corporations.

RULE NO. 18 – NONPUBLISHED SERVICE (Continued)**B. Procedure for Release of Nonpublished Information to Authorized Agencies**

A telephone company shall only provide nonpublished information to persons within agencies who are either:

Peace officers pursuant to California Penal Code Section 830 and all subsections thereof who are lawfully engaged in a criminal investigation in their official capacity; or

Health officers who are acting in their official capacity and are lawfully investigating a matter involving a service communicable disease or life-threatening situation; or

Employees of an authorized federal agency acting in an official capacity pursuant to a responsibility enumerated in the preceding; or

Employees of a county or city 911 project when acting in an official capacity; or

Employees of an agency listed in the preceding when engaged in an investigation involving arson or when engaged in fire-fighting duties in which there is immediate peril to life or property.

Nonpublished information shall be released by a telephone company to an authorized agency upon the agency's written request provided that the agency has previously furnished the company with a statement, signed by the head of the agency, requesting that nonpublished information be provided to the agency upon its written request, and listing designated persons, by name and title, who are authorized to request, in writing, nonpublished information. The written request for the nonpublished information must be signed by the head of the agency or a previously designated person and the request must state that the nonpublished information is necessary for a lawful investigation being conducted by the agency pursuant to its responsibilities.

Nonpublished information shall also be released by a telephone company to an authorized agency upon the agency's telephonic request, provided the agency has previously furnished the utility with a statement. It must be signed by the head of the agency, requesting that nonpublished information be provided to the agency upon telephonic request, and listing designated persons, by name, title, and telephone number, who are authorized to request, by telephone, nonpublished information. The telephonic request for nonpublished information must be made by the head of the agency or by one of the previously designated persons

RULE NO. 18 – NONPUBLISHED SERVICE (Continued)

The nonpublished information requested by telephone shall be provided by the company only on a call-back verification basis.

The requesting agency shall, within five working days after making the telephonic request, mail the Company a letter confirming the request.

C. Notification to Customer

The telephone company shall not notify the Customer regarding the release of the Customer's nonpublished information unless the Customer contacts the Company and specifically requests to know whether their nonpublished information has been released.

When a Customer inquires of the Company whether their nonpublished information has been released, the Customer shall be informed that if information has been released they will be notified by mail about what information was released and which agency requested the information. If there was no release of nonpublished information, the Customer will receive no communication from the Company.

If the requesting agency certifies that disclosure to a Customer about the release of his or her nonpublished information to that agency could impede an ongoing criminal investigation, the telephone company shall withhold notice to the Customer for a period of one year from the date of release of the information to the agency.

The one year period of nondisclosure shall be extended for successive one year periods upon new written certification by the agency in each instance.

If no request has been made for nondisclosure to the Customer, the Customer who inquires shall be notified in writing as to the identity of the agency which requested the nonpublished information and the information released.

If there has been no request for nondisclosure within 25 working days after the expiration of any outstanding certification for nondisclosure, or any renewal of such certification, a Customer who has previously inquired, at any time during the period of nondisclosure, whether their nonpublished information was released, shall automatically be notified in writing by the Company that such information was released and which agency received the information

RULE NO. 18 – NONPUBLISHED SERVICE (Continued)**D. Exception for Health Officers**

No notification shall ever be made to a Customer that nonpublished information was released to an authorized public health agency provided the chief health officer or designated health officer from the agency certifies that disclosure to the Customer could violate a client's or contact's right of privacy and confidentiality.

E. Release of Information to Interexchange Carriers

The Company will provide nonpublished information to an Interexchange Carrier who needs the information for allocation, billing, or service purposes.

F. Retention of Records

All written documents pertaining to nonpublished service shall be retained by telephone companies for at least one year. When an agency requests that notice to the Customer be withheld, the telephone company shall retain the records involved for a period of not less than one year from the date on which the period on nondisclosure expires.

G. Unsolicited Telephone Efforts

The Company will not contact nonpublished residence Customers by telephone on an unlisted number(s) for unsolicited efforts.

RULE NO. 19 – CUSTOMER INFORMATION AND CALLING RECORDS**A. General:**

Carrier is restricted from releasing nonpublic Customer information in accordance with PU Code Sections 2891, 2891.1, and 2893. For each new Customer, and on an annual basis for continuing customers, Carrier shall provide in writing a description of how the Carrier handles the Customer's private information and a disclosure of any ways that such information might be used or transferred that would not be obvious to the Customer. The Carrier is subject to the credit information and calling record privacy rules set forth in Appendix B of Decision Nos. 92860 and 93361, as set forth below, except as modified by Decision Nos. 83-06-66, 83-06-073, and 83-09-061.

B. Consumer Credit Information and Calling Records:

CPUC Decision Nos. 92860 and 93361 in Case No. 10206 directs that each communications utility incorporate the provisions of the privacy rule set out in Appendix B of that decision as part of its tariff (and by logical extension this Service Guide) The Company adopts that rule as set out in Appendix B:

1. Definitions:

- a. *Credit Information:* A Customer's credit information is the information contained in the Customer's utility account record, including but not limited to: account established date, "can be reached" number, name of employer, employer's address, Customer's social security number and/or driver's license number, billing name, location of previous service. Not include in customer credit information are: non-published Customer information, or Customer's name, address, and telephone number as listed in the telephone directory.
- b. *Calling Records:* Calling records are the records of calls made from a Customer's telephone number no matter how recorded and regardless of whether such information appears in the Customer's monthly telephone service bill. Toll records, the name and address of calling party, and pen registered are examples of calling records.

2. Release of Customer Credit Information and Calling Records:

A Customer's credit information and/or calling records shall be released by a telephone utility only under the following circumstances:

- a. Upon receipt of a search warrant obtained pursuant to California or federal law, or of a Federal Grand Jury Subpoena or a Federal Agency Subpoena;

RULE NO. 19 – CUSTOMER INFORMATION AND CALLING RECORDS (Continued)**B. Consumer Credit Information and Calling Records (Continued)**

- b. Upon making return to a subpoena or subpoena duces tecum, when it reasonably appears to the telephone utility that the procedures set out in Code of Civil Procedures (“CCP”) Section 1985.3, or successor provisions, as they exist, have been followed. The utility shall not produce the records if there has not been compliance with CCP Section 1985.3. The utility shall abide by all orders to quash, protective orders, and similar court orders which may be issued with regard to the subpoenaed credit information and calling records.
 - c. Upon receiving permission of the Customer to release the information.
3. Deferral of Notice:
- a. Notification to the Customer will be deferred, and no disclosure made for a period of 90 days, if there is a certification for nondisclosure in the body of the subpoena or search warrant. The certification for nondisclosure must contain a statement that there is sufficient reason to believe that such notification would impede the investigation in which the request is made. Upon making return to the court to a subpoena, the telephone utility shall request instruction from the court whether it should notify the Customer of its receipt of the subpoena before divulging the information or records requested.
 - b. The 90-day period can be extended for successive 90-day periods upon a new written certification in each instance that there is probable cause to believe notification to the Customer would impede the investigation of an offense pursuant to which the subpoena or warrant was issued.
 - c. Successive new written certifications shall be made by the individual who procured the issuance of the subpoena or warrant or, if that person is unavailable, by another member of the authorized agency who also certifies that he or she has been assigned to handle the matter for which the credit information or calling records has been obtained.
 - d. Within five (5) working days of the expiration of any outstanding certification, or any renewal of such certification, the deferred notification shall be given in writing to the Customer.

RULE NO. 19 – CUSTOMER INFORMATION AND CALLING RECORDS (Continued)**B. Consumer Credit Information and Calling Records (Continued)****4. Exception to Procedure for Release of Credit Information or Calling Records**

The procedure set forth above does not apply where the requester is a collection agency working for the utility on the Customer's account or is an independent telephone company, or other common carrier/interexchange carrier, Bell Operating Company, or Bell Company.

5. Retention of Records

Records of requests for credit information and calling records, other than from a utility's employees, shall be retained for a period of at least one year from the date on which the Customer is notified in writing of the request. A copy of the letter of notification which was sent to the Customer shall also be retained for a like period of one year

RULE NO. 20 – 911 EMERGENCY SERVICE

End-users may access 911 emergency service at no charge to the end user or Subscriber. Subject to the availability and continuation of such access capability by the underlying facilities-based carrier (if not the Company), residential end users shall continue to have access to 911 emergency service irrespective of whether such users have contracted service from the Company, or carry debt owed to the Company.

It is the customer's responsibility to provide, and update if necessary, accurate Automatic Number Identification (ANI) and Automatic Location Identification (ALI) sub-address information to the 911 database administrator. Once the customer provides ANI and ALI sub-address information to the 911 database administrator, it is the responsibility of the Utility (or Company) to provide the location of the pilot number to the PSAP for 911 calls, and where technically and operationally feasible the Utility (or Company) will deliver ANI to the PSAP at a station level behind a Multi-line Telephone System.



RULE NO. 21 – LOCAL TAXATION

Any county, municipality, or other taxing agency that requires the Company to pay a tax or fee based on revenues generated from the provision of services to Subscribers within the agency's jurisdiction shall furnish the Company with a listing of all addresses within its jurisdiction. Such listing must be on magnetic computer in a form acceptable to the Company that will allow the Company to identify all Subscribers to which the tax or fee applies.

PROMOTIONAL OFFERINGS

From time to time, the Company may offer services or waive or vary service rates for promotional, market research or other similar business purposes.

1. GRANITE LOCAL EXCHANGE SERVICES

Granite Local Exchange Service provides a Customer with a voice-grade communications channel and unique telephone number address which enables the Customer to:

- place or receive calls to any calling station in the local calling area as defined in this Service Guide;
- access enhanced 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800/888 telephone numbers;
- access Telecommunication Relay Service.

Basic telephone exchange service is provided on a measured basis, and provides for calling within the local calling area on a per message or per minute basis as specified in this Service Guide. Basic exchange service consists of the appropriate dial tone line rate and local usage charges. Accumulation of local usage time is accounted for on a per second basis. At the end of the Customer's billing period, the sum of accumulated seconds are rounded up to the next higher minute.

A. CUSTOM CALLING FEATURES

Company provides a number of custom calling features to subscribers. Among the most popular are the following:

Anonymous Call Rejection:

Permits customers to automatically reject incoming calls when the call originates from a telephone number that has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Rejection is activated on the Customer's line and an incoming call marked private is received, the call will be routed to an announcement that informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered.

Busy Redial:

Automatically stores and redials the last number the Customer dialed. If the Customer reaches a busy number, Busy Redial will monitor the number called and ring the Customer back when the number is available.

1. GRANITE LOCAL EXCHANGE SERVICES, Continued**A. CUSTOM CALLING FEATURES (Continued)****Call Blocking:**

Allows the Customer to have incoming and/or outgoing calls blocked in a variety of manners.

Call Forwarding:

Permits a Customer to automatically transfer all incoming calls to another dialable telephone number.

Call Forwarding Busy/Don't Answer:

Automatically reroutes an incoming call to a Customer's pre-designated number when the called number is busy.

Caller ID and Call Name Delivery:

Permits a Customer to determine who is calling by displaying the caller's name and number when available.

Caller ID Blocking:

Permits a Customer to withhold display of their telephone number, on an individual basis, from the telephone instrument of the party receiving the Customer's call. However, a Business Customer that places calls for telemarketing purposes shall not be permitted to withhold display of their telephone number.

Call Pick Up: Allows the Customer to answer someone else's telephone call.

Call Return (*69):

Call Return calls back the last number called to the Customer even if the phone was not answered.

Call Trace:

Permits a Customer to automatically trace the telephone number of the line.

1. GRANITE LOCAL EXCHANGE SERVICES, Continued**A. CUSTOM CALLING FEATURES (Continued)****Call Waiting:**

Provides a tone signal when a second call comes through a line in use.

Call Waiting ID:

An enhanced feature of Call Waiting and Caller ID. Call Waiting ID displays a new incoming caller's name and number on a separate unit prior to answering. Call Waiting ID requires Call Waiting and Caller ID service.

Distinctive Ringing:

Allows a Customer to designate telephone numbers from which incoming calls will have a distinctive ring.

Repeat Dialing (*66):

Allows for continuous redialing of a busy number until the line is free.

Selective Call Acceptance:

Permits only selected incoming calls will be allowed to connect.

Selective Call Forward:

Automatically transfers specified calls to a different number. Permits a user to program up to 12 directory numbers to be automatically forwarded to any 7 or 10 digit numbers.

Selective Call Rejection:

Routes selected incoming calls to a pre-recorded announcement that calls are not being accepted.

Speed Calling, 8 Code Capacity:

Allows a Customer to dial up to 8 pre-selected numbers using an abbreviated dialing sequence.

1. GRANITE LOCAL EXCHANGE SERVICES, Continued**A. CUSTOM CALLING FEATURES (Continued)****Speed Calling, 30 Code Capacity:**

Allows a Customer to dial up to 30 pre-selected numbers using an abbreviated dialing sequence.

Three Way Calling:

Allows a Customer to add a third-party to an established connection without operator assistance.

B. DIRECTORY SERVICES**Directory Listings**

The Company does not publish a directory or provide other similar listings of its Subscribers. The Company will arrange for Subscribers, other than Subscribers requesting non-published service, to be listed in the directories and directory assistance records of AT&T/AT&T, Verizon and Citizens/Frontier. Such listings will be subject to the rules, regulations, terms and conditions set forth in these carriers' listing service tariff schedules and Service Guides and subject to availability of services to Company's customers.

Non-Published Service

At the request of the Subscriber, the Subscriber's name, address, and telephone number will not be listed in any directory or directory assistance records available to the public, except that the number may be included in reference listings. However, such information, along with call forwarding information from such numbers, will be released in response to legal process or to certain authorized governmental agencies as stated elsewhere in this Service Guide.

Directory Assistance

Users of the company's calling (excluding 800 services), may obtain assistance in determining telephone numbers within California by calling the Directory Assistance operator. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, as specified in this Service Guide, plus the charge for Directory Assistance. Non-published telephone numbers are not available from the Directory Assistance service.

1. GRANITE LOCAL EXCHANGE SERVICES, Continued**C. OPERATOR SERVICES**

Operator Service provides the Customer the ability to obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. These services are not applicable within confinement facilities for use with inmate calling services.

Third Number Billing:

Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls:

Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Person to Person:

Provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.

Station to Station:

Provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

General Assistance:

Provides the Customer with the option to request general information from the operator, such as dialing instructions, county or city codes, area code information and Customer Service toll free telephone numbers, but does not request the operator to complete the call.

2. GRANITE INTEREXCHANGE SERVICES

Company provides a switched telecommunications service which allows a customer to establish a communications path between two stations by using uniform dialing plans. Calls are billed in six (6) second increments. A thirty (30) Third initial billing minimum is applicable on each call.

- A. Granite Switched Access Service is a switched access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services. The service offers direct dial capabilities of other underlying carrier(s) network services. Rates are based on the subscribers' cumulative monthly long distance billing.
- B. Granite Dedicated Access Service is a dedicated access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services over dedicated local access connections to the underlying carrier's point of presence. This service is designed for subscribers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities.
- C. Granite Travel Card is a calling card service enabling Switched Access Service subscribers to place calls from any touch tone phone in the U.S. Travel Card calls are billed at the Company's rate and appear on the subscriber's monthly long distance bill.
- D. Directory Assistance is provided by Granite's underlying carrier to subscribers of record. The Customer may access the underlying carrier's Directory Assistance by dialing the area code plus 555-1212. The Customer will be billed for such service by Granite.
- E. Operator Assisted Calling Services - Granite provides operator assisted calling as an ancillary service exclusively to its subscribers. Operator assisted calling services are provided to subscribers by the underlying carrier, at the underlying carrier's rates, terms and conditions, pursuant to underlying carrier intrastate tariffs on file with the Commission, or Service Guide. The Company *does not* offer alternative operator services to the transient public.

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA

These rates apply in the base rate areas of all exchanges as shown and defined in AT&T California's current and effective tariffs on file with the California Public Utilities Commission or Service Guides.

A. Local Exchange Service Rates**1. Nonrecurring Service Charges**

New Installation Charge, 1 to 3 lines, per order	\$120.00
New Installation Charge, 4 to 10 lines, per order	\$300.00
New Installation Charge, 11 lines or more, per order	\$550.00
Service Order Charge	\$37.00
Record Change Charge	\$21.00
Suspension of Service	\$28.50
Restoral of Service	\$34.00
Customer Requested Change in Number	\$28.50
Central Office Modification of Line	\$28.50
Special Billing, per account	\$6.65
Premise Visit – No Trouble Found	\$285.00
Premise Visit – Tag and Locate	\$119.00
Premise Visit – First 15 minutes or fraction thereof	\$33.25
Premise Visit – Each additional 15 minute increment	\$11.40

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**A. Local Exchange Service Rates, Continued****2. Single Business Measured Rate Service**

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**A. Local Exchange Service Rates, Continued****3. Single Business Measured Line With Toll Restriction**

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**A. Local Exchange Service Rates, Continued****4. Business Multiline Measured Rate Service**

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**A. Local Exchange Service Rates, Continued****5. Business Measured Rate Service With Toll Restriction**

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

6. Untimed Measured Rate Service

	<u>All Local Calls</u>	<u>ZUM Zone 3 Calls</u>
All days/hour, each call	\$0.15	\$1.30

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**B. Custom Calling Features/Supplemental Services****1. Feature Charges/Service Charges**

	<u>Monthly Recurring Charge</u>	<u>Non Recurring Charge</u>	<u>Per Use Charge</u>
*66 Repeat Dialing	\$7.00	\$28.50	\$1.25
*69 Call Return	\$8.91	\$28.50	\$1.25
Access Line Directory Number Hunt	\$1.00	\$0.00	\$0.00
Add'l Paths up to 99	\$17.10	\$28.50	\$0.00
Anonymous Call Rejection	\$0.00	\$0.00	\$0.00
B Channel Tracking	\$0.00	\$0.00	\$0.00
Busy Call Forwarding – All Calls	\$0.00	\$28.50	\$0.00
Call Blocking:			
900, 976, 1+900 Blocking	\$0.00	\$0.00	\$0.00
Billed Number Screening	\$3.50	\$0.00	\$0.00
All Service Providers	\$0.00	\$0.00	\$0.00
Third Party/Collect	\$3.50	\$0.00	\$0.00
Company Initiated	\$0.00	\$0.00	\$0.00
Caller ID	\$0.00	\$0.00	\$0.00
Caller ID Complete	\$0.00	\$0.00	\$0.00
Caller ID Line	\$0.00	\$0.00	\$0.00
Complete Blocking	\$0.00	\$0.00	\$0.00
Information Services	\$0.00	\$0.00	\$0.00
International	\$0.00	\$0.00	\$0.00
Selective Blocking	\$0.00	\$0.00	\$0.00
Three Way Calling	\$0.00	\$0.00	\$0.00
All Pay-Per-Use Features	\$0.00	\$0.00	\$0.00
Redial/Call Return	\$0.00	\$0.00	\$0.00
Call Forward Busy, Do not Answer	\$4.50	\$0.00	\$0.00
Call Forward Busy – Delay	\$4.80	\$0.00	\$0.00
Delayed Call Forward	\$4.80	\$0.00	\$0.00
Call Forward – Fixed Extended	\$3.99	\$0.00	\$0.00
Call Forwarding Variable	\$11.70	\$0.00	\$0.00

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**B. Custom Calling Features/Supplemental Services, Continued****1. Feature Charges/Service Charges, Continued**

	<u>Monthly Recurring Charge</u>	<u>Non Recurring Charge</u>	<u>Per Use Charge</u>
Call Selection	\$1.90	\$3.80	\$0.00
Call Screen	\$3.00	\$3.80	\$0.00
Call Trace (*57)	\$4.65	\$0.00	\$0.00
Call Transfer Disconnect	\$6.00	\$5.70	\$0.00
Call Waiting	\$0.00	\$0.00	\$0.00
Call Waiting Premium	\$1.90	\$3.80	\$0.00
Call Waiting Options	N/A	N/A	\$0.00
Call Waiting/Caller ID	\$3.00	\$5.70	\$0.00
Call Waiting/Cancel Call Waiting	N/A	N/A	\$0.00
Caller ID and Call Name Delivery	N/A	N/A	\$0.00
Caller ID with Name and Number	\$17.20	\$0.00	\$0.00
Cancel Call Waiting	N/A	N/A	\$0.00
Charter Number Service	\$0.00	\$20.00	\$0.00
Circular Hunt – Access Line	N/A	\$28.50	\$0.00
Collect Call Screening	\$3.50	\$0.00	\$0.00
Custom Caller ID with Name	\$4.50	\$5.00	\$0.00
Delayed Call Forwarding	\$4.80	\$0.00	\$0.00
Feature Select	\$19.00	\$0.00	\$0.00
Follow Me	\$12.00	\$0.00	\$0.00
Hunting, per line	\$0.47	\$28.50	\$0.00
Intercom	\$2.01	\$0.00	\$0.00
Intercom Plus	\$4.27	\$0.00	\$0.00
Message Waiting Indicator	\$9.10	\$0.00	\$0.00
Multi-Line Hunt	\$0.00	\$0.00	\$0.00
Observe Agent Key	\$0.00	\$0.00	\$0.00
Number Retention Service	\$6.65	\$0.00	\$0.00
Personalized Telephone Number	\$0.00	\$0.00	\$0.00
Premium Call Forwarding	\$1.90	\$3.80	\$0.00
Premium Call Selection	\$1.90	\$3.80	\$0.00
Premium Call Waiting	\$1.90	\$3.80	\$0.00

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**B. Custom Calling Features/Supplemental Services, Continued****1. Feature Charges/Service Charges, Continued**

	<u>Monthly Recurring Charge</u>	<u>Non Recurring Charge</u>	<u>Per Use Charge</u>
Priority Ringing	\$4.65	\$0.00	\$0.00
Privacy Manager	\$13.00	\$28.50	\$0.00
Remote Access – Call Forwarding	\$2.00	\$0.00	\$0.00
Remote Call Forwarding	\$22.65	\$0.00	\$0.00
Rotary Hunt Line Service	\$1.00	\$0.00	\$0.00
Selective Call Forwarding	\$4.65	\$0.00	\$0.00
Service Profile Identifier	\$0.00	\$0.00	\$0.00
Speed Dialing 30 Numbers	\$8.25	\$0.00	\$0.00
Speed Dialing 8 Numbers	\$11.25	\$0.00	\$0.00
Station Restriction Feature	\$0.00	\$0.00	\$0.00
Three Way Calling	\$9.80	\$0.00	\$0.00
Tickler/Reminder Service	\$3.95	\$0.00	\$0.00
Toll Restriction	\$10.00	N/A	\$0.00
Toll Restriction for Collection	\$10.00	\$0.00	\$0.00
Touch Tone Business	\$0.00	\$0.00	\$0.00
Usage Sensitive Three Way Calling	\$3.00	\$0.00	\$0.00
Usage Sensitive Auto Redial	\$2.99	\$0.00	\$0.00
Usage Sensitive Call Return	\$3.00	\$0.00	\$0.00
Usage Sensitive Call Trace	\$4.65	\$0.00	\$0.00
Voice Grade Channel Termination, 4 wire	\$9.75	\$0.00	\$0.00

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**B. Custom Calling Features/Supplemental Services, Continued**

2. Multi-feature Discount Plan

<u>No. of Features</u>	<u>Monthly Discount</u>
2	0%
3	10%
4	10%
5	10%

3. Feature Packages

a. Business Special Package

The Business Special Package consists of Call Forwarding, Call Waiting, Remote Access to Call Forwarding and Three-Way Calling.

Monthly: N/A

4. Extended Area Service

Extended Area Service Unlimited Plan, per month \$5.00

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**C. Usage Charges**

1. Zones/Time Periods - Defined

Charges for calls are based on the time period in which the call is made, the length of the call and the zone from which the call is made.

Day, Evening and Night Periods are defined as follows:

Day: Monday through Friday, 8:00 a.m. – 4:59 p.m.
 Evening: Monday through Friday, 5:00 p.m. – 10:59 p.m.
 Night: Monday through Friday, 11:00 p.m. – 7:59 a.m. and all Saturday and Sunday

Zones are defined by the applicable mileage as follows:

<u>Zone</u>	<u>Mileage</u>
1	0-8 Miles
2	9-12 Miles
3	13-16 Miles

2. Intralata Toll Usage Charges

Zone	DAY		EVENING		NIGHT	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
1	\$0.0900	\$0.0900	\$0.0900	\$0.0900	\$0.0900	\$0.0900
2	\$0.0900	\$0.0900	\$0.0900	\$0.0900	\$0.0900	\$0.0900
3	\$0.0900	\$0.0900	\$0.0900	\$0.0900	\$0.0900	\$0.0900

3. MTS Usage Charges

Zone	DAY		EVENING		NIGHT	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
N/A	\$0.8500	\$0.8500	\$0.8500	\$0.8500	\$0.8500	\$0.8500

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**C. Usage Charges, Continued****4. IntraLATA Direct Dial Rates**

Mileage	DAY		EVENING		NIGHT	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
13-16 Miles	\$0.1090	\$0.1090	\$0.0890	\$0.0890	\$0.0890	\$0.0890
17-20 Miles	\$0.1090	\$0.1090	\$0.0890	\$0.0890	\$0.0890	\$0.0890
21-25 Miles	\$0.1090	\$0.1090	\$0.0890	\$0.0890	\$0.0890	\$0.0890
26-30 Miles	\$0.1090	\$0.1090	\$0.0890	\$0.0890	\$0.0890	\$0.0890
31-40 Miles	\$0.1090	\$0.1090	\$0.0890	\$0.0890	\$0.0890	\$0.0890
41-50 Miles	\$0.1090	\$0.1090	\$0.0890	\$0.0890	\$0.0890	\$0.0890
4170 Miles	\$0.1090	\$0.1090	\$0.0890	\$0.0890	\$0.0890	\$0.0890
Over 71 Miles	\$0.1090	\$0.1090	\$0.0890	\$0.0890	\$0.0890	\$0.0890

5. IntraLATA Calling Card Rates

Mileage	DAY		EVENING		NIGHT	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-12 Miles	\$0.1048	\$0.0442	\$0.0778	\$0.0307	\$0.0442	\$0.0307
13-16 Miles	\$0.1048	\$0.0442	\$0.0778	\$0.0307	\$0.0442	\$0.0307
17-20 Miles	\$0.1048	\$0.0442	\$0.0778	\$0.0307	\$0.0442	\$0.0307
21-25 Miles	\$0.1317	\$0.0846	\$0.1115	\$0.0711	\$0.0711	\$0.0509
26-30 Miles	\$0.1317	\$0.0846	\$0.1115	\$0.0711	\$0.0711	\$0.0509
31-40 Miles	\$0.1317	\$0.0846	\$0.1115	\$0.0711	\$0.0711	\$0.0509
41-50 Miles	\$0.1519	\$0.0980	\$0.1182	\$0.0778	\$0.0913	\$0.0577
51-70 Miles	\$0.1519	\$0.0980	\$0.1182	\$0.778	\$0.0913	\$0.0577
Over 71 Miles	\$0.1721	\$0.1317	0.1250	\$0.0913	\$0.1115	\$0.0913

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**D. Private Line Services**

Private Line	\$13.47
Secretarial Line	\$12.14
Secretarial Line Extension	\$12.14
Secretarial Line Mileage, per mile	\$0.71
Signaling Arrangement (Type A, B or C)	\$0.00

E. Channel Mileage For Voice Grade Service

	<u>Fixed</u>	<u>Per Mile</u>
Over 0 Miles	\$23.75	\$2.06

F. Direct Inward Dialing

1.	<u>Recurring Charge</u>	<u>Non-Recurring Charge</u>
100 Block of DID Station Numbers	\$100.00	\$379.96
Add'l 100 Block of DID Station Numbers	\$100.00	\$66.49
BLOCK OF 20 DID NUMBERS	\$50.00	\$142.49
Change Charge (remove or add number)	\$0.00	\$128.24

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**F. Direct Inward Dialing, Continued****2. DID Measured Trunk**

<u>Rate Group</u>	<u>Rate</u>
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

G. OID from PBX Trunks

	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
First 10 Trunks	\$160.00	\$294.47
Basic Termination Charge	\$0.00	\$4,749.55
Each Additional Trunk	\$25.00	\$29.45
Basic Termination Charge	\$0.00	\$0.00

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**H. PBX Service**

1. Monthly Charges

DID Measured Trunk	\$22.25 (new chart)
IPLS Stop Hunt Control Arrangement	\$26.22
SPL Code DID Trunk used w/no telephone number	N/A
Trunk Group – in only	\$55.00
Trunk Group – out only	\$55.00

2. Hotel/Motel/Hospital PBX Service \$0.00

3. Assured Measured PBX Trunk

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**H. PBX Service, Continued****4. Assured PBX DID Trunk Line**

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**H. PBX Service, Continued****5. PBX Assured Incoming Trunk – Measured**

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**H. PBX Service, Continued****6. Business Measured Basic Trunk**

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**I. Foreign Exchange Service****1. Monthly Charges**

IPLS Available Control Arrangement	\$13.11
Mileage Loop	\$12.14
Mileage USOC	\$1.00
2 Wire Pipe	\$0.00
Area Transfer	\$0.00
Mileage 1 Party – Band 3	\$0.00

2. Measured Rate Service – Foreign Exchange Line

Rate Group	Monthly
1	\$88.46
2	\$89.03
3	\$89.12
4	\$89.60
5	\$89.69
6	\$89.84
7	\$90.45
8	\$92.26
9	\$90.93
10	\$91.07
11	\$91.20
12	\$91.86
13	\$92.26
14	\$94.49
15	\$94.87
16	\$94.49
17	\$97.48
18	\$96.06
19	\$97.48
20	\$100.14
21	\$101.28
22	\$109.78

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**I. Foreign Exchange Service, Continued****3. Measured Rate Multi-Line Service**

Rate Group	Monthly
1	\$88.46
2	\$89.03
3	\$89.12
4	\$89.60
5	\$89.69
6	\$89.84
7	\$90.45
8	\$92.26
9	\$90.93
10	\$91.07
11	\$91.20
12	\$91.86
13	\$92.26
14	\$94.49
15	\$94.87
16	\$94.49
17	\$97.48
18	\$96.06
19	\$97.48
20	\$100.14
21	\$101.28
22	\$109.78

4. Measured Rate Multi-Line Service

Mileage, per quarter mile	\$0.71
Mileage, nonadjacent rate centers	
- noncontiguous exchanges or district areas	\$1.90
Mileage, contiguous exchanges or district areas	\$0.95
Secretarial Line Mileage, each ¼ mile	\$12.14
Foreign Prefix Mileage	\$1.90
Foreign Exchange Mileage	
- both foreign exchange/local exchange areas w/in contiguous Los Angeles service areas	\$0.47

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**J. Centrex Service**

1. Monthly Recurring Charges

AIS Centrex Station Lines	\$0.66
5ESS Switch	\$0.00
Basic Centrex Access Measured Rate Service	\$8.26
Basic Centrex Access Trunking Primary Station Line	\$1.30
Basic Package	\$22.32
Basic Service	N/A
Measured Rate Service	\$0.00
Interior Station Line	\$3.72
Centrex ISDN Primary Station Line	\$0.00
Primary Centrex Station Line	\$0.00
Station Line – Semi-Restricted	\$0.00

2. Centrex Service Features/Supplemental Services

7 Digit Line Card	\$0.00
911 Scrub	\$0.00
Analog Number	\$0.95
Analog Shared Directory Number	\$0.95
Assume Dial 9	\$0.00
Automatic Call Processing Area Wide	\$3.88
Automatic Dial, each	\$0.75
CPE Type C Line Card	\$2.09
Call Center Manager – Basic Supervisor Package	\$23.75
Call Diverting Arrangement	\$0.52
Call Forward Variable	\$0.75
Call Forward Variable Standard	\$0.47
Call Forwarding Do Not Answer	\$0.75
Call Forwarding Busy	\$0.75

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**J. Centrex Service, Continued****2. Centrex Service Features/Supplemental Services, Continued**

Call Hold	\$0.77
Call Park	\$0.84
Call Pick Up	\$0.75
Call Pick Up Group	\$20.11
Call Return	\$1.70
Call Screen	\$1.80
Call Transfer DID to DOD	\$0.00
Call Transfer Hold and Three Way Call	\$0.95
Call Waiting	\$1.04
Custom Calling Name, each system equipped	\$0.00
Dial Pulse Transmitter	\$6.17
Direct Connect	\$0.95
Directed Call Pick Up, each primary line equipment	\$0.75
Directed Call Pick Up Group	\$20.11
Functional Signaling Drop	\$0.00
Functional Signaling Transfer	\$0.00
Group Intercom	\$2.01
Group Speed Calling 30	\$1.61
Group Speed Calling 70 Numbers	\$1.90
Intragroup Call Waiting	\$0.95
Individual Speed Calling 50 Numbers	\$1.57
Individual Speed Calling 70 Numbers	\$1.71
Key Short List	\$0.95
Last Number Redial	\$0.47
Remote Access to Call Forwarding	\$2.70
Reserved Telephone Number	\$0.00
Shared Directory Number	\$0.00
Single or Multiple Call Arrangement	\$1.90
Single Digit Dialing	\$0.00
Speed Calling 30	\$1.61
Station Message Waiting	\$2.61
Virtual Directory Number Primary	\$4.75
Virtual Directory Number	\$1.90

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**J. Centrex Service****3. Centrex Feature Packages**

Feature Package	\$4.00
(Includes Call Forward Busy Line, Call Forward Do Not Answer, Call Forward Variable, Call Hold, Call Pickup, DID to DOD Transfer, Directed Call Pickup, and Message Waiting Indicator)	

Feature Package A Option 1 Line Discounts
(discounts based on average features per line as follows):

<u>No. of Features</u>	<u>Percent</u>
1 to 3	0%
3	10%
4	20%
5	30%
6 plus	40%

Feature Package D	\$8.88
(Includes Incoming Call Line Identification, Outgoing Call Line Identification, Time and Date Display, Call Review, ISDN Group Intercom, Privacy, Calling Number ID Block, Multiple and Shared Directory, &Numbers - maximum of 15 per voice terminal)	

4. Centrex Conference Services

Centrex State Controlled Conference – Large	\$156.74
Conference Calling Each Station Equipped	\$38.00
Meet Me Conference Large Group	\$156.74
Meet Me Conference Small Group	\$42.75
Six Port Conference Calling	\$1.90

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**K. Off Premise Extension Service**

Off Premise Extension	\$0.00
Off Premise Extension Contiguous Exchange	\$22.04
Off Premise Extension Line (Centrex)	\$10.45
Local Loop Mileage, each termination	\$22.04

Off Premise Extension – Measured

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**L. ISDN Service****1. Monthly Recurring Charges**

Alternate Route, each route	\$9.50
B Channel Primary Number	\$0.00
B Channel Voice/Data	\$0.00
Call Review & Number ID Block	\$0.00
Central Office Termination	\$25.00
Circuit Switched Voice Channel	\$0.00
Circuit Switched Voice/Data Channel	\$0.00
Consultation Hold, 3-Way Conference & Call Transfer	\$0.00
Dialing Plan Access	\$0.00
ISDN BRI	\$25.00
ISDN Called Party Sub-Address	\$0.00
ISDN Calling Party Sub-Address	\$0.00
ISDN Group Intercom	\$0.00
ISDN High Layer Compatibility	\$0.00
ISDN Low Layer Compatibility	\$0.00
ISDN-PRI Package 1	\$1,037
Secondary Directory Number	\$0.95
Secondary Directory Number, each first appearance	\$0.95
Two Wire Standard Service Arrangement	\$0.00
Supertrunk Termination 24 Channel Digital Service	\$1,330
Supertrunk 2-Way Trunk Group	\$55.00

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**L. ISDN Service, Continued****2. Business Measured Rate ISDN Service**

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**L. ISDN Service, Continued****3. Measured ISDN BRI Service**

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**M. Assured Hotel Services**

Assured Hotel Toll Access Trunk w/Toll Screening

Rate Group	Monthly
1	\$75.00
2	\$75.57
3	\$75.66
4	\$76.14
5	\$76.23
6	\$76.38
7	\$76.99
8	\$78.80
9	\$77.47
10	\$77.61
11	\$77.74
12	\$78.40
13	\$78.80
14	\$81.03
15	\$81.41
16	\$81.03
17	\$84.02
18	\$82.60
19	\$84.02
20	\$86.68
21	\$87.82
22	\$96.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**N. Direct Connect Services**

Direct Connection: Shared \$7.00

Direct Connect Service: Unshared

Rate Group	Monthly
1	\$88.46
2	\$89.03
3	\$89.12
4	\$89.60
5	\$89.69
6	\$89.84
7	\$90.45
8	\$92.26
9	\$90.93
10	\$91.07
11	\$91.20
12	\$91.86
13	\$92.26
14	\$94.49
15	\$94.87
16	\$94.49
17	\$97.48
18	\$96.06
19	\$97.48
20	\$100.14
21	\$101.28
22	\$109.78

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**N. Direct Connect Services, Continued****2. Direct Connect Line**

Rate Group	Monthly
1	\$85.00
2	\$85.57
3	\$85.66
4	\$86.14
5	\$86.23
6	\$86.38
7	\$86.99
8	\$88.80
9	\$87.47
10	\$87.61
11	\$87.74
12	\$88.40
13	\$88.80
14	\$91.03
15	\$91.41
16	\$91.03
17	\$94.02
18	\$92.60
19	\$94.02
20	\$96.68
21	\$97.82
22	\$106.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**N. Direct Connect Services, Continued****3. Direct Connect Measured Line**

Rate Group	Monthly
1	\$85.00
2	\$85.57
3	\$85.66
4	\$86.14
5	\$86.23
6	\$86.38
7	\$86.99
8	\$88.80
9	\$87.47
10	\$87.61
11	\$87.74
12	\$88.40
13	\$88.80
14	\$91.03
15	\$91.41
16	\$91.03
17	\$94.02
18	\$92.60
19	\$94.02
20	\$96.68
21	\$97.82
22	\$106.32

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**O. Directory Services**

1. Directory Listings

Joint User White Pages Listing	\$0.00
Caption Listing	\$3.75
Additional Caption Listing	\$3.75
Additional Listing	\$3.75
Additional White Page Listing	\$1.00
Cross-Reference Listing	N/A
Foreign Additional Listing	\$3.75
Line of Information	\$3.75
Non-Listed Service	\$1.50
Non-Published Number	\$0.00
Non-Published Listing	\$1.25
Directory Assistance Listing Only	\$1.00

2. Directory Assistance

Local, within local calling area for original line	\$1.99
Long Distance, outside area code but within LATA	\$1.99
National Directory Assistance	\$1.99
Call Completion, per call, excluding usage	\$1.00

3. Credits

A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during call.
2. The Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA.
3. To receive a credit, the Customer must notify the Company of the problem experienced.

1. GRANITE LOCAL EXCHANGE SERVICE –AT&T SERVICE AREA (Cont'd)**P. Operator Services**

1. Operator Intercept

Monthly

Basic Referral, Primary Number \$14.25

2. Charge Per Use

Station to Station Dial Calling Card \$1.50

Person to Person \$4.50

Busy Line Verification N/A

Busy Line Interrupt N/A

3. IntraLATA Operator Assisted Rates

Mileage	DAY		EVENING		NIGHT	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-12	\$0.1530	\$0.0759	\$0.1151	\$0.0569	\$0.0677	\$0.0569
13-16	\$0.1530	\$0.0759	\$0.1151	\$0.0569	\$0.0677	\$0.0569
17-20	\$0.1530	\$0.0759	\$0.1151	\$0.0569	\$0.0677	\$0.0569
21-25	\$0.1530	\$0.1327	\$0.1625	\$0.1138	\$0.1056	\$0.0853
26-30	\$0.1910	\$0.1327	\$0.1625	\$0.1138	\$0.1056	\$0.0853
31-40	\$0.1910	\$0.1327	\$0.1625	\$0.1138	\$0.1056	\$0.0853
41-50	\$0.2194	\$0.1517	\$0.1720	\$0.1233	\$0.1341	\$0.0948
51-70	\$0.2194	\$0.1517	\$0.1720	\$0.1233	\$0.1341	\$0.0948
Over 71	\$0.2479	\$0.1991	\$0.1815	\$0.0913	\$0.1625	\$0.1422

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA

Within the base rate areas of all exchanges as shown and defined in Verizon's current and effective tariffs on file with the California Public Utilities Commission or Service Guides.

A. Service Order Charges

New Installation Charge, 1 to 3 lines, per order	\$120.00
New Installation Charge, 4 to 10 lines, per order	\$250.00
New Installation Charge, 11 lines or more, per order	\$500.00
Record Change Charge	\$21.00
Restoral of Service Charge	\$34.00
Service Order Charge	\$29.00
Establishment (to process an order for service)	\$15.00
Primary Line Connection Charge	\$49.57
Secondary Line Connection Charge	\$27.49
First PBX Trunk	\$60.00
Second PBX Trunk	\$27.49
Premise Visit	\$88.64

B. Basic Local Exchange Service**Monthly**

Flat Rate Service, Rate Group 1G	\$33.70
Flat Rate Service, Rate Group 2G	\$33.70
Basic Exchange Access, Keyline or Multiline	\$38.25
Measured Business Line or Trunk, Rate Group 1G	\$30.50
Measured Business Line or Trunk, Rate Group 2G	\$33.75
Single Line Measured Optional Prefix, Rate Group 1G	\$30.50
Single Line Measured Optional Prefix, Rate Group 2G	\$33.75
Multiline Business Measured Rate, Rate Group 1G	\$30.50
Multiline Business Measured Rate, Rate Group 2G	\$41.25
Business Unlimited Local Usage Bundle	\$19.00

2. **GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA**
(Continued)

C. Local Exchange Extended Area Service

<u>City</u>	<u>Monthly</u>
Big Pine	\$4.60
Blythe	\$0.00
Bishop	\$1.40
Earp	\$0.00
Gaviota	\$12.80
Lakes Hughes	\$6.35
Laytonville	\$3.15
Los Alamos	\$6.35
Palm Desert	\$2.60
Palm Springs	\$1.45
Palo Verde	\$4.60
Parker Dam	\$0.00
Pine Creek	\$0.00
Santa Maria	\$0.70
Trona	\$6.35

D. Usage Charges

1. Zones/Time Periods - Defined

Charges for calls are based on the time period in which the call is made, the length of the call and the zone from which the call is made.

Day, Evening and Night Periods are defined as follows:

Day:	Monday through Friday, 8:00 a.m. – 4:59 p.m.
Evening:	Monday through Friday, 5:00 p.m. – 10:59 p.m.
Night:	Monday through Friday, 11:00 p.m. – 7:59 a.m. and all Saturday and Sunday

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA (Continued)

D. Usage Charges, Continued

1. Zones/Time Periods – Defined, Continued

Zones are defined by the applicable mileage as follows:

<u>Zone</u>	<u>Mileage</u>
1	0-8 Miles
2	9-12 Miles
3	13-16 Miles

2. Local Usage Charges

Zone	DAY		EVENING		NIGHT	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
1	\$0.0400	\$0.0200	\$0.0300	\$0.0200	\$0.0200	\$0.0200
2	\$0.0400	\$0.0200	\$0.0300	\$0.0200	\$0.0200	\$0.0200
3	\$0.1000	\$0.0750	\$0.0700	\$0.0700	\$0.0500	\$0.0500

3. IntraLATA Toll Usage Charges

Mileage	DAY		EVENING		NIGHT	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
13-16	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300
17-20	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300
21-25	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300
26-30	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300
31-40	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300
41-50	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300
4170	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300
Over 71	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300	\$0.1300

4. Unlimited IntraLATA Toll

N/A

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA
(Continued)**D. Usage Charges, Continued****5. InterLATA Usage Charges**

Zone	Initial Minute	Each Add'l Minute
1	\$0.0330	\$0.0330
2	\$0.0330	\$0.0330
3	\$0.1000	\$0.1000

2. **GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA**
(Continued)

D. Usage Charges, Continued

5. InterLATA Usage Charges, Continued

InterLATA Usage, per minute all time periods, per minute \$0.19

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA (Continued)

E. Custom Calling Features/Supplemental Services

	<u>Monthly</u>	<u>Pay Per Use</u>
*69 Call Return	\$6.25	\$0.00
Automatic Busy Redial	\$0.00	\$0.75
Automatic Call Return	\$0.00	\$0.75
Automatic Route Selection	\$13.75	NA
Business Foreign Exchange, Contiguous Exchange	\$3.50	NA
Busy Number Redial	\$4.00	\$0.00
Busy Redial	\$5.00	\$0.00
Call Blocking Services:		
Call Block	\$3.00	\$0.00
*66,*69, Three Way Call Block	\$0.00	\$0.00
900, 976, 700, 976 Block	\$0.00	\$0.00
Anonymous Call Block	\$4.25	\$0.00
Billed Number Screening – 3 rd Party/Collect	\$2.00	\$0.00
Billed Number Screening – 3 rd Party	\$1.50	\$0.00
Block Busy Redial	\$0.00	\$0.00
Block Call Return	\$0.00	\$0.00
Block Three Way Call	\$0.00	\$0.00
Call Restriction 3	\$0.00	\$0.00
Caller ID Blocking	\$0.00	\$0.00
Code Restriction 1010XXX	\$0.00	\$0.00
Dialing Restriction Option 1	\$5.00	\$0.00
Collect Call Blocking	\$1.50	\$0.00
Complete Blocking	\$0.00	\$0.00
Custom Code Restriction Option 1	\$0.00	\$0.00
Direct Connect Block	\$0.00	\$0.00
Directory Assistance Blocking	\$0.00	\$0.00
International Call Block	\$0.00	\$0.00
Restrict Collect and 3 rd Party Calling	\$0.00	\$0.00
Restriction *69	\$0.00	\$0.00
Selective Blocking	\$0.00	\$0.00
Toll and Operator Assisted Block	\$0.00	\$0.00
Toll Restriction	\$0.00	\$0.00
Toll Restriction Option 2	\$3.50	\$0.00
Toll Restriction Option 4	\$3.00	\$0.00
UP- PPU Block	\$0.00	\$0.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA
(Continued)

E. Custom Calling Features/Supplemental Services, Continued

	<u>Monthly</u>	<u>Pay Per Use</u>
Call Forward/Speed Dialing 8	\$5.00	\$0.00
Call Forwarding Busy Line	\$3.25	\$0.00
Call Forwarding Busy Line/Don't Answer	\$6.00	\$0.00
Call Forwarding Don't Answer	\$3.25	\$0.00
Call Forward Variable	\$5.50	\$0.00
Call Forwarding Fixed No Answer	\$0.00	\$0.00
Call Forwarding Rotary	\$6.50	\$0.00
Call Forwarding/3-Way Calling/Speed Call 8	\$5.00	\$0.00
Call Return	\$6.25	NA
Call Trace	\$0.00	\$0.00
Call Waiting	\$6.50	\$0.00
Call Waiting ID With Name	\$0.50	\$0.00
Call Waiting/Cancel Call Waiting	\$8.00	\$0.00
Caller ID	\$0.00	\$0.00
Caller ID Number Only	\$7.00	\$0.00
Caller ID Over 51 lines	\$3.00	\$0.00
Caller ID Name and Number	\$11.00	\$0.00
Caller ID Name and Number with ACB	\$11.00	\$0.00
Caller ID with ACB	\$0.00	\$0.00
Caller ID with ACR	\$7.00	\$0.00
Call Return, per activation	NA	\$0.75
Cancel Call Waiting	\$1.00	\$0.00
Custom Redirect Group Call Volume up to 1000	\$25.00	NA
Custom Redirect Service (1-50)	\$2.50	NA
Custom Redirect Single Number Destination	\$6.00	NA
DID Trunk Termination Charge- Rate Group 1G	\$8.00	NA
DID Trunk Termination Charge- Rate Group 2G	\$24.05	NA
Distinctive Ring	\$7.50	\$0.00
Do Not Disturb, per line	\$2.50	\$0.00
Enhanced Call Forwarding	\$11.00	\$0.00
Enhanced Call Forward w/Call Manager - Existing Number	\$13.35	\$0.00
Enhanced Call Forward w/ Call Manager - Personal Number	\$20.50	\$0.00
Enhanced Call Forwarding Existing Number	\$11.00	\$0.00
Enhanced Call Forwarding Extension Call Manager	\$3.35	\$0.00
Enhanced Call Forwarding Personal Number	\$17.25	\$0.00
Enhanced Call Transfer, per trunk	\$3.50	NA
ESP Queuing	\$1.75	NA
Flexible Call Forwarding	\$0.00	\$0.00
Foreign Exchange Service - FX Multi Ln-Measured	\$45.40	NA
Group Call Pick Up	\$0.00	\$0.00
Hunting	\$1.50	\$0.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA (Continued)

E. Custom Calling Features/Supplemental Services, Continued

	<u>Monthly</u>	<u>Pay Per Use</u>
Last Number Redial/Saved Number Redial	\$4.00	\$0.00
ISDN PRI Calling Name Delivery	\$80.00	NA
ISDN BRI Data Package 1000	\$3.30	NA
ISDN BRI Additional Directory Telephone Number	\$0.44	NA
ISDN BRI MP Bus Local Loop-Measured- Rg 1G	\$34.65	NA
ISDN BRI MP Bus Local Loop-Measured- Rg 2G	\$37.90	NA
ISDN Business Line-Measured- Rg 1G	\$34.65	NA
ISDN Business Line-Measured- Rg 2G	\$37.90	NA
ISDN Multipoint Measured Voice/Data	\$11.00	<u>NA</u>
Optional Prefix Service –Airline Measurement	\$7.00	\$0.00
Priority Call	\$3.00	\$0.00
Private Line Local Loop – 2 Wire	\$3.50	NA
Remote Call Forward Line – Local	\$0.00	\$0.00
Remote Call Forwarding Additional Path	\$29.50	\$0.00
Remote Call Forwarding Line	\$29.50	\$0.00
Rotary Service, each individual line	\$1.50	\$0.00
Rotary Service, each rotary number reserved	\$1.50	\$0.00
Rotary Service, reservation of telephone number	\$0.00	\$0.00
Rotary Service, personalized telephone number	\$3.50	\$0.00
Rotary Service, personalized number (NRC)	\$60.75	\$0.00
Rotary Trunk Control Arrangement	\$4.15	\$0.00
Select Call Forwarding	\$6.00	\$0.00
Smarter Call Pak Code 30	\$5.25	\$0.00
Smarter Call Pak, Each Line 8 Code	\$7.00	\$0.00
Smartest Call Pak 30 Code	\$0.00	\$0.00
Smartest Call Pak 8 Code	\$0.00	\$0.00
Special Access Line - 2 Wire	\$21.36	NA
Special Access Line, Two-Wire/Four-Wire (Voiceband)	\$14.95	NA
Special Call Acceptance	\$0.00	\$0.00
Special Call Waiting	\$0.00	\$0.00
Speed Call 8	\$0.00	\$0.00
Speed Dialing 30 Numbers	\$4.50	\$0.00
Speed Dialing 8 Numbers	\$3.50	\$0.00
Split Toll Restriction	\$5.00	\$0.00
Three Way Calling	\$7.00	\$0.75
Touch Tone	\$0.00	\$0.00
VIP Alert/Priority Call	\$3.00	\$0.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA
(Continued)

F. Custom Calling Feature Packages

Feature Package Plan Call Forward	\$0.00
Feature Package Plan Call Waiting, Cancel Call Waiting	\$8.00
Feature Package Plan Caller ID with ACB	\$0.00
Feature Package One	\$11.00
Feature Package Two	\$20.00

(Customers who subscribe to Local Package Standard may choose up to 3 of the following features: Call Waiting/Cancel Call Waiting, Flexible Call Forwarding, Three-Way Calling, Anonymous Call Rejection, Distinctive Ring, Call Block, Busy Redial Do Not Disturb, *69 Select Call Forwarding, or Priority Call Caller ID)

G. Custom Calling Plans

Cornerstone Unlimited Local and Toll Usage Plan	\$34.00
Cornerstone Unlimited Local Business	\$39.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA
(Continued)

H. DIDand PBX Trunk Services

	<u>MRC</u>	<u>NRC</u>
Circuit Switched Data – B Channel	\$4.00	\$0.00
DCS Activate PBX TK Account	\$4.00	\$0.00
DID Service with PBX Trunk	\$66.00	\$160.20
Group of 20 Stations	\$132.00	\$176.00
Group of 40 Stations	\$330.00	\$440.00
Group of 100 Stations	\$200.00	\$160.20
DID/DOD Trunk Groups:		
First 24 Trunks	\$0.00	\$0.00
Each Add'l 12 Trunks	\$0.00	\$0.00
PBX Rotary Hunt Line Charge	\$1.50	\$0.00
PBX Trunk Measured, Rate Group 1G	\$33.99	\$0.00
PBX Trunk Measure, Rate Group 2G	\$41.25	\$0.00
Channel Bank:		
First 24 Trunks	\$0.00	\$0.00
Each Additional 12 Trunks	\$0.00	\$0.00
Flat Rate Service, Automatic PBX Trunk:		
Rate Group 1	\$0.00	\$0.00
Rate Group 2	\$0.00	\$0.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA (Continued)

I. PBX Extended Area Service

<u>City</u>	<u>Monthly</u>
Big Pine	\$6.90
Blythe	\$0.00
Bishop	\$2.00
Earp	\$0.00
Gaviota	\$0.00
Lakes Hughes	\$0.00
Laytonville	\$0.00
Los Alamos	\$0.00
Palm Desert	\$0.00
Palm Springs	\$0.00
Palo Verde	\$0.00
Parker Dam	\$0.00
Pine Creek	\$6.90
Santa Maria	\$0.00
Trona	\$0.00

J. Centrex Service

1. Installation, Primary Station Line, each line \$20.00

2. Primary Station Line, Monthly

No. of Lines	Recurring Charge	
	Zone 1	Zone 2
2 – 25	\$26.95	\$34.34
26-50	\$0.00	\$0.00
51-100	\$23.95	\$30.88
52-200	\$0.00	\$0.00
101+	\$23.45	\$30.11
202+	N/A	N/A

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA (Continued)

J. Centrex Service, Continued

3. Centrex Custom Calling Features/Supplemental Services

	<u>Monthly</u>
Anonymous Call Block	\$1.00
Assume Dial 9 Outside Group	\$85.00
Call Trace 1, per line	\$6.00
Priority Call 1, per line	\$4.00
Call Pick Up Directed	\$0.00
Caller ID – Number Only	
2–25 Lines, per line	\$6.00
26–50 Lines, per line	\$4.50
Over 51 Lines, per line	\$3.00
CentraNet Caller ID	
2–25 Lines, per line	\$6.00
26–50 Lines, per line	\$7.00
Over 51 Lines, per line	\$3.00
Selective Blocking, per call	\$0.00
Code Restriction 1010XXX-CP	\$0.00
Complete Blocking, per line	\$0.00
CentraNet Call Transfer	\$0.00
CentraNet Block Toll 2	\$0.00
CentraNet Call Forwarding Variable	\$0.00
CentraNet Call Forwarding Fixed All	\$0.00
CentraNet Hunt	\$0.00
CentraNet Three Way Calling	\$0.00
Block 700/900/976	\$0.00
Call Forward Busy	\$0.00
Call Forward Busy Line	\$0.00
Call Forward Busy Line Do Not Answer	\$0.00
Call Forward Do Not Answer	\$0.00
Call Forwarding Fixed-Busy	\$0.00
Call Waiting/Cancel Call Waiting	\$0.00
Call Restriction Four	\$0.00
Caller ID, 25 Line	\$7.00
Caller ID with Name and Number	\$7.00
CentraNet Pseudo Number	\$6.00
CentraNet CCLASS, per station	\$5.00
CPU Group	\$0.00
Direct Connect Service, each line	\$5.00
Mileage – Per Chanel, per mile	\$2.96
Music on Hold	\$130.00
Hunt DMS	\$0.00
International Call Block - CP	\$0.00
Speed Call 30	\$1.50
Toll Restriction	\$0.00
Touch Tone	\$0.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA (Continued)

J. Centrex Service, Continued

4. Feature Packages

	<u>Monthly</u>	<u>NRC</u>
Centrex Pak 1000	\$6.00	\$50.00
Centrex Pak 2000	\$8.00	\$100.00
Centrex Pak 2000	\$8.00	\$100.00
Centrex Pak 3000	\$9.00	\$200.00
Centrex C Class		
Per Station 3	\$5.00	\$0.00
Basic Agent Feature Package		
Per ACD Group	\$0.00	\$0.00
Per ACD Line 3	\$0.00	N/A
Advance Agent Feature Package		
Per ACD Group	\$0.00	\$0.00
Per ACD Line	\$0.00	\$0.00
ACD on Single-Line Sets		
Per ACD Line 3	\$0.00	\$0.00
Supervisor Feature Package		
Per ACD Line 3	\$0.00	\$0.00
Optional Features 2		
Secondary Directory No.	\$0.00	\$0.00
MIS Data Stream Interface		
Per Interface	\$0.00	\$0.00
Additional Queue Slots		
Per System	\$0.00	\$0.00
Per Slot	\$0.00	\$0.00
Supergroups, Per Supergroup	\$0.00	\$0.00
Call Center Manager 3		
1 st Call Center Mgr.	\$0.00	\$0.00
2 nd Call Manager	\$0.00	\$0.00
3 rd & Subsequent, Each	\$0.00	\$0.00
Call Center Reporting		
Per Customer	\$0.00	\$0.00
Per Agent	\$0.00	\$0.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA
(Continued)

J. Centrex Service, Continued

5. Location Code/Extension Dialing Plan

a. Service Establishment

2-25 Lines	\$0.00
26-50 Lines	\$0.00
51-100 Lines	\$0.00
101+	\$0.00

b. Monthly Recurring Charges

2-25 Lines	\$0.00
26-50 Lines	\$0.00
51-100 Lines	\$0.00
101+	\$0.00

c. Addition/Change Charges

Per Location	\$0.00
Per Change to Dialing Plan	
First 25 Numbers	\$0.00
Ea. Add'l Number	\$0.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA
(Continued)**J. Centrex Service, Continued****6. Portable Extension Dialing Plan****a. Service Establishment, Per Customer**

2-25 Lines	\$0.00
26-50 Lines	\$0.00
51-100 Lines	\$0.00
101+ Lines	\$0.00

b. Monthly Recurring Charges

2-25 Lines	\$0.00
26-50 Lines	\$0.00
51-100 Lines	\$0.00
101+ Lines	\$0.00

c. Addition/Change Charges

Per Location	\$0.00
To Dialing Plan	
First 25 Numbers	\$0.00
Each Add'l Number	\$0.00

7. Intercom Calling**a. Monthly Recurring Charges**

2-25 Lines	\$0.00
26-50 Lines	\$0.00
51-100 Lines	\$0.00
101+	\$0.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA
(Continued)**J. Centrex Service, Continued**

8.	Access Line, Rate Group 1G	\$26.95
	Access Line, Rate Group 2G	\$34.43
	101+ Lines, Rate Group 1G	\$23.45
	101+ Lines, Rate Group 2G	\$30.11
	51-100 Lines, Rate Group 1G	\$23.95
	51-100 Lines, Rate Group 2G	\$30.88
	Main Station Line, Rate Group 1G	\$26.95
	Main Station Line, Rate Group 2G	\$34.43

K. Private Line Access

	Month to Month Service	\$0.00
	Additions or Changes of Access Codes	
	Per Access Code	\$0.00

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA (Continued)

L. CustoPak Service

CustoPak Basic Service includes the following features for one monthly fee: Call Transfer, Call Hold, Consultation Hold, Intercom Dialing, Three Way Dialing, Distinctive Ring, Assume Dial “9.”

Monthly	\$41.10
Optional Features	

	<u>Monthly</u>
Busy Redial	\$5.00
Call Block (*60)	\$3.00
Call Park	\$3.00
Call Park Directed	\$0.00
*69	\$5.00
Caller ID Number Only	\$6.00
Caller ID	\$7.00
Dial Call Waiting - Originating	\$0.00
Executive Busy Override	\$0.00
Last Number Redial 1	\$4.00
Select Call Forwarding	\$6.00
Speed Calling	\$0.00
Priority Call	\$3.00

M. Directory Services

1. Directory Listings

Non Listed Number	\$1.75
Non Published Listing	\$2.00
Primary Listing	\$2.00
Additional Listings	\$4.00
Alternate Listing	\$4.50
Cross Reference Listing	\$4.00
Scoped Listing	\$0.00
Directory Line of Information	\$4.00
Foreign Cross Reference Listing	\$4.00
Foreign Directory Listing	\$4.00
Multi-Book Listing	\$4.00
Reference Listing	\$4.00
Shared System Listing	\$2.80

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA
(Continued)

M. Directory Services, Continued

2. Directory Assistance

Direct Dialed (after the second call)	\$0.35
Operator Dialed	\$2.99
National Directory Assistance	\$1.99
Call Completion	\$1.00

3. Credits

A credit will be given for calls to Directory Assistance when:

1. the Customer experiences poor transmission or is cut-off during call.
2. the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA.
3. to receive a credit, the Customer must notify the Company of the problem experienced.

N. Operator Services

Calling Card	\$1.50
Operator-Assisted Station-to-Station	\$1.50
Operator Assisted Person-to-Person	\$4.50
Line Status Verification	\$1.50
Busy Line Interrupt	\$1.50

3. GRANITE LOCAL EXCHANGE SERVICE – FRONTIER SERVICE AREA

These rates apply in the base rate area of the Elk Grove exchange as shown and defined in Citizens/Frontier's current and effective tariffs on file with the California Public Utilities Commission or Service Guides.

A. Business Local Exchange Service**1. Non-Recurring Charges**

New Installation Charge, 1 to 3 lines, per order	\$125.00
New Installation Charge, 4 to 10 lines, per order	\$275.00
New Installation Charge, 11 lines or more, per order	\$350.00
Service Order Charge	\$45.00
Record Change Charge	\$20.00
Restoral of Service	\$41.00

2. Monthly Recurring Charges**Business 1 Party Flat Rate:**

Rate Group	
C	\$41.00
G	\$41.00
T	\$41.00

Measured Rate Business Line:

Rate Group	
C	\$24.50
G	\$32.00
T	\$24.50

1 Party Measured Local Calling Plan:

Rate Group	
C	29.50
G	36.00
T	28.50

ISDN – BRI	\$25.00
EAS Unlimited Plan	\$5.00

3. GRANITE LOCAL EXCHANGE SERVICE – FRONTIER SERVICE AREA (Continued)

A. Business Local Exchange Service (Continued)

3. InterLATA Usage Charges

Zone	Initial Minute	Each Add'l Minute				
1	\$0.0383	\$0.0383				
2	\$0.0383	\$0.0383				
3	\$0.1100	\$0.11				

4. Local Usage Charges

Mileage	DAY					
	Initial Minute	Add'l Minute				
0- 12	\$0.1556	\$0.0656				
13-16	\$0.1556	\$0.0656				
17-20	\$0.1556	\$0.0656				
21-25	\$0.1956	\$0.1256				
26-30	\$0.1956	\$0.1256				
31-40	\$0.1956	\$0.1256				
41-50	\$0.2256	\$0.1456				
51 – 70	\$0.2256	\$0.1456				
Over 71	\$0.2556	\$0.1956				

Time Periods for the above usage charges are as follows:

Day: 8:00 a.m. to 4:59 p.m. Monday through Friday

Evening: 5:00 p.m. to 10:59 p.m. Monday through Friday

Night/Weekend: 11:00 p.m. to 7:59 a.m. Monday through Friday and all day Saturday and Sunday

3. GRANITE LOCAL EXCHANGE SERVICE – FRONTIER SERVICE AREA
(Continued)1. Business Local Exchange Service (Continued)B. Directory Services

1. Directory Listings

Directory Listing	\$1.00
Add'l Listing	\$1.00
Foreign Add'l Listing	\$1.00
Non-Listed Listing	\$1.00
Non-Published Listing	\$1.99

2. Directory Assistance

Directory Assistance – Call Completion per call, excluding usage	\$1.00
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C. Operator Assistance

Third Number Billing, per call	\$0.55
Collect Call, per call	\$0.55
Person to Person, per call	\$2.95
Station to Station	\$0.95
General Assistance	\$0.55

3. GRANITE LOCAL EXCHANGE SERVICE – FRONTIER SERVICE AREA (Continued)

D. Custom Calling Features/Supplemental Services

Monthly

Access Line Directory Number Hunt	\$1.00
Anonymous Call Rejection	\$0.00
B Channel Tracking	\$0.00
Call Blocking:	
900/1+900 Blocking Fee	\$0.00
Billed Number Screening	\$3.50
Block All Service Providers	\$0.00
BNS No Third Party or Collect	\$3.50
Caller ID Block	\$0.00
Third Party Call Screening	\$3.50
Repeat Dialing	\$0.00
Call Return/Auto Call Return	\$0.00
International Call	\$0.00
Selective Blocking	\$0.00
Toll Restriction	\$3.00
Call Forwarding Busy	\$4.50
Call Forwarding No Answer	\$3.50
Call Forwarding Variable	\$3.75
Caller ID Number Only	\$5.95
Caller ID with Name and Number	\$6.95
Call Return (*69)	\$5.00
Call Screening	\$3.00
Call Transfer	\$6.00
Call Waiting/Caller ID	\$0.00
Call Waiting/Cancel Call Waiting	\$6.25
Circular Hunt – Access Line	\$1.00
Collect Call Screening	\$3.50
Follow Me	\$12.00
Message Waiting Indicator	\$9.10
Rotary Hunt Line	\$1.00
Remote Call Forwarding	\$17.99
Question/Answer [non-regulated service?]	\$9.95
Three-Way Calling	\$6.25
Remote Call Forwarding	
Ring Plus	\$5.25
Selective Call Rejection	\$5.00
Voice Grade Channel Term Four Wire	\$9.75

3. GRANITE LOCAL EXCHANGE SERVICE – FRONTIER SERVICE AREA
(Continued)E. Centrex Service Line

Rate Group	MRC
C	\$15.90
G	\$32.00
T	\$24.50

F. Centrex Access Line, 2-100 Lines

Rate Group	MRC
C	\$24.50
G	\$32.00
T	\$24.50

G. PBX Trunk Service

Rate Group	MRC
C	\$41.00
G	\$41.00
T	\$41.00

H. Measured PBX Trunk

Rate Group	MRC
C	\$24.50
G	\$32.00
T	\$24.50

4. GRANITE INTEREXCHANGE SERVICE

A. Granite Switched Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0345	\$0.0069	\$0.0345	\$0.0069	\$0.0346	\$0.00699

B. Granite Switched Access Inbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0345	\$0.0069	\$0.0345	\$0.0069	\$0.0346	\$0.00699

C. Granite Dedicated Access Outbound Service

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0245	\$0.0049	\$0.0245	\$0.0049	\$0.0245	\$0.0049

4. GRANITE INTEREXCHANGE SERVICE (Continued)**D. Granite Dedicated Access Inbound Service**

	DAYTIME		EVENING		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0245	\$0.0049	\$0.0245	\$0.0049	\$0.0245	\$0.0049

E. Granite Travel Card Service

Access charge per call	\$0.50
Rate per minute	\$0.20

F. Directory Assistance

Rate per access	\$0.85
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5. NON RECURRING SERVICE FEES – ALL SERVICE TERRITORIES**A. Check Returned Fee**

Company will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

B. Late Payment Fee

A Late Payment Fee of 1.5% per month will be charged if a Customer's past due balance is more than \$25.00.

6. CALIFORNIA PUBLIC FUND FEES AND SURCHARGES*

Pursuant to Resolution T-16901, all telecommunications Carriers are required to apply CPUC mandated Public Program surcharge rates (excluding a. Universal Lifeline Telephone Service (ULTS) billings. For a list of the Public Program surcharges and Reimbursement Fee, and the amounts, please refer to AT&T California tariffs.

7. CALIFORNIA TELECONNECT FUND (CTF)**A. General**

The California Teleconnect Fund (CTF) provides discounted advanced telecommunications technology to qualifying schools, libraries, health care institutions, California community colleges, and community based organizations. The discounted services listed below may not be resold to, or shared with, any other non-qualifying entity or person.

B. Funding

If the Executive Director of the California Public Utilities Commission (CPUC) determines that there are insufficient funds to reimburse the Utility for its claims against the California Teleconnect Fund, the CPUC will promptly inform the Utility concerning this condition and direct the Utility to suspend offering of applicable discounted rates to qualifying schools, libraries, government owned hospitals, government owned health clinics, California community colleges, and community based tax exempt organizations on a schedule consistent with fund balances and Utility claims and with appropriate prior notice to customers.

7. CALIFORNIA TELECONNECT FUND (CTF) (Continued)**C. Schools and Libraries**

Only public or non-profit schools providing elementary or secondary education, and which do not have endowments of more than \$50 million dollars, shall qualify for the discounted rates for schools.

Only those libraries that are eligible for participation in state-based plans for funds under Title III of the Library Services and Construction Act (20 USC § 335c et. Seq.) shall qualify for the discounted rates for libraries.

There will be no limit to the number of subsidized lines provided to a qualified school or library.

Qualifying schools and libraries shall be entitled to a 50% discount on the monthly recurring charges for CTF eligible services after the appropriate federal E-rate discount.

Pursuant to California Teleconnect Fund (CTF) Administrative Letter No. 10, the 50% CTF discount shall apply after applying the appropriate federal E-rate discount. The 50% CTF discount shall be calculated as follows.

1. If the Customer has not been approved to receive E-rate discounts, whether or not its application is pending, the 50% discount will be applied to the CTF-eligible services after deducting a statewide average E-rate discount (determined by the CPUC) from the billed amount.
2. If the Customer has been approved to receive E-rate discounts, the 50% discount will be applied to the CTF-eligible services after deducting the actual E-rate discounts from the billed amount.
3. The statewide average discount is deducted from the Customer's services solely for the purposes of calculating the CTF discount. The statewide average discount shall be added back to the billed amount for payment by the Customer. However, when the customer receives its approved E-rate benefit, the Customer's account will be retroactively adjusted to reflect the approved E-rate.
4. If the Customer's application with the federal E-rate has been denied, the 50% CTF discount shall apply to the full rate of the CTF-eligible services.
5. If the Customer is a necessary small school, the 50% discount applies to the full rate of the CTF-eligible services, unless the customer presents the federal E-rate discount, at which point the federal E-rate discount shall apply before applying the CTF discount.

7. CALIFORNIA TELECONNECT FUND (CTF) (Continued)

6. If the Customer subscribes to CTF-eligible services that are ineligible for E-rate discounts, the 50% discount applies to the full rate of the CTF-eligible services.

D. Health Care Institutions

Only municipal and county government owned and operated hospitals and health clinics, and district owned and operated hospitals and health care clinics qualify for the discounted rates for health care institutions.

There will be no limit to the number of subsidized lines provided to qualified health care institutions.

Qualifying health care institutions shall be entitled to a 50% discount on the monthly recurring charges for CTF eligible services.

E. Community Based Organizations

Community Based Organizations (CBOs) and non-profit CBOs operating community technology centers engaged in diffusing technology into local communities and training local communities that have limited access to the internet and other technologies qualify for the discounted rates for CBOs.

Non-profit CBOs that provide 2-1-1 information and referral services that have been approved by the Commission through a resolution process are eligible to receive discounts.

Tax exempt organizations offering health care, job training, job placement or educational instruction, shall qualify for the discounted rates for CBOs. The CBO must provide proof of tax exemption at the time of application.

There will no limit to the number of subsidized lines provide to a qualifying CBO.

Qualifying CBOs shall be entitled to a 50% discount on the monthly recurring for CTF eligible services.

F. California Community Colleges

California Community Colleges are eligible to receive discounts on qualifying services. The Commission has set an annual limit of \$7.2 million dollars (based on 2007 dollars and adjusted annually based on the Western CPI rate), and discounts will be given to the extent funds are available.

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA**A. AT&T SERVICE AREA Rate Groups**

RATE GROUP	LOCALITY
1	Agoura, Alameda, Albany, Alhambra, Alleghany, Alpine, Anaheim, Anderson, Angels Camp, Angwin, Annapolis, Antioch, Aptos, Arcadia, Arlington, Arnold, Ash Mountain, Atascadero, Atwater, Auburn, Avalon, Avenal, Baker, Bakersfield, Balboa, Bangor, Bear Valley, Bell, Ben Lomond, Benicia, Berkeley, Bethel Island, Beverly Hills, Biggs, Bishop Ranch, Blairsden, Bodega Bay, Borrego Springs, Brea, Brentwood, Bridgeville, Brockway, Buena Park, Burbank, Burlingame, Butte City, Calabasas, Calexico, Calipatria, Calistoga, Cambria, Camp Nelson, Camp Pendleton, Campo, Camptonville, Challenge, Chico, Chowchilla, Chualar, Chula Vista, Clayton, Clear Lake, Cloverdale, Clovis, Coalinga, Cobb Mountain, Colma, Colton, Compton, Concord, Cordelia, Corning, Corona, Corona Del, Coronado, Costa Mesa, Coulterville, Crockett, Crows Landing, Culver City, Danville, Davis, Del Mar, Del Rey, Delano, Dinuba, Dixon, Downieville, Dulzura, Dunsmuir, Dutch Flat, Earlimart, El Cajon, El Monte, El Segundo, El Sobrant, El Toro, Elk Creek, Encinita, Escalon, Escondido, Fair Oaks, Fairfield, Fallbrook, Felton, Fillmore, Firebaugh, Folsom, Fontana, Forestville, Fort Bragg, Frazier Pass, Fremont, Fullerton, Furnace Creek, Galt, Garden Grove, Gardena, Georgetown, Gerber, Geyserville, Glendale, Grass Valley, Greenfield, Granada, Gridley, Groveland, Guerneville, Gustine, Half Moon Bay, Hamilton, Hanford, Hawthorne, Hayward, Herald, Hercules, Highland, Hollister, Hollywood, Holtville, Homewood, Hughson, Huntington, Huron, Ignacio, Imperial, Imperial Bay, Inglewood, Inverness, Ione, Irvine, Jacumba, Jamestown, Jamul, Julian, Kelseyville, Kingsburg, Knights Fe, Kyburz, La Canada, La Crescent, La Honda, La Jolla, La Mesa, Lafayette, Laguna Niguel, Lake Berry, Lakeport, Lakeside, Larkspur, Laton, Lebec, Lemoore, Lewiston, Lincoln, Live Oak, Livermore, Lockeford, Lodi, Loleta, Lomita, Loomis, Los Altos, Los Angeles, Los Banos, Lower Lake, Loyalton, Madera, Martinez, Mendocino, Mendota, Menlo Park, Middletown, Mill Valley, Millbrae, Milpitas, Miranda, Mission, Modesto, Mojave, Mokelumne, Montague, Monte Rio, Moorpark, Moraga, Morro Bay, Moss Beach, Mount Shasta, Mountain Plain, Mountain Valley, Murphys, Napa, National City, Nevada City, Newcastle, Newhall, Newman, Nicasio, Nice, Nicolaus, Niland, Nipomo, North High, North Holl, North Sacramento, North San, Northridge, Oakdale, Oakland, Oakley, Oakview, Occidental, Oceanside, Ojai, Orange, Orange Cove,

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**B. AT&T SERVICE AREA Rate Groups, Continued**

RATE GROUP	LOCALITY
1	Orangevale, Orinda, Orland, Orosi, Oroville, Otimesa, Pacific Bell, Pacifica, Palo Alto, Paradise, Paramount, Parlierr, Pasadena, Paskenta, Paso Robles, Pedley, Pepperwood, Pescadero, Pine Valley, Pinecrest, Piru, Pismo Beach, Pittsburg, Pixley, Placentia, Placerville, Planada, Pleasant, Pleasanton, Plymouth, Point Reyes, Porterville, Portola, Poway, Quincy, Ramona, Rancho Ber, Rancho Mur, Rancho Pen, Rancho San, Redwood City, Reseda Rialto, Richmond, Richvale, Rio Linda, Riverbank, Riverside, Rocklin, Rosamond, Rosemead, Sacramento, Saint Helen, San Andrea, San Bernardino, San Bruno, San Carlos, San Clement, San Diego, San Francisco, San Gabriel, San Geroni, San Jose, San Juan, San Leandro, San Lucas, San Luis Obispo, San Marcos, San Martin, San Mateo, San Pedro, San Rafael, San Ramon, San Ysidro, Sandy Valley, Santa Ana, Santa Clara, Santa Margarita, Santee, Saticoy, Saugus, Sausalito, Sebastopol, Shafter, Sherman Oaks, Shingle Springs, Shoshone, Sierra City, Sierraville, Silverado, Simi Valley, Soda Springs, Solamint, Soledad, Sonoma, Sonora, South Gate, South Pasa, South Tahoe, Springville, Stinson Beach, Stockton, Stonyford, Stratford, Suisun, Sunnyvale, Sunol, Sutter Creek, Tahoe City, Tehachapi, Templeton, Terra Bell, Thornton, Three Rivers, Tiburon, Tipton, Torrance, Tracy, Tres Pinos, Truckee, Tulare, Tusti, Twain Hart, Union City, Upper Lake, Vacaville, Vallejo, Valley Center, Valley Forge, Valley Springs, Van Nuys, Ventura, Verdi, Vina, Vista, Walker Base, Wallace, Walnut Creek, Warner Springs, Wasco, Wawona, Weed, Weott, West Los Angeles, West Sacramento, Willits, Willows, Wilmington, Windsor, Winters, Woodland, Yorba Linda, Yosemite, Yountville
2	Arcata, Bakersfield, Farmersville, Fresno, Goshen, Ivanhoe, Lamont, Marina, McKinleyville, Merced, Monterey, Oildale, Plymouth, Red Bluff, Santa Clara, Santa Cruz, Scotts Valley, Seaside, Visalia
3	King City, Salinas
4	Ukiah
5	Rohnert Park, Santa Rosa
6	Elk
7	Avila Beach, Baywood Park, Carmel, Jackson, San Luis Obispo, Yreka
8	El Centro
9	Gualala

1. GRANITE LOCAL EXCHANGE SERVICE – AT&T SERVICE AREA (Cont'd)**C. AT&T SERVICE AREA Rate Groups, Continued**

RATE GROUP	LOCALITY
10	Central Valley, Redding
11	Point Arena
12	Blue Lake, Brawley
13	Aromas, Arroyo Grande, Cotati, Fortuna, Petaluma, Turlock, Watsonville
14	Beale, Marysville, Yuba City
15	Eureka
16	Acton, Agua Dulce, Boonville, Boulder Creek, Caruthers, Cottonwood, Esparto, French Gulley, Healdsburg, Hopland, Hornbrook, La Grange, Lake Los Angeles, Le Grand, Leona Valley, Little Rock, Los Molino, Meridian, Palmdale, Potter Valley, Selma, Tomales, Waterford, Wheatland, Woodlake
17	Bradley, Cayucos, Coyote Wel, Dunnigan, Edwards, Gazelle, Gonzales, Hydesville, Pala, San Ardo, Smartsville
18	Carmel Valley
19	Arvin
20	Burrel, Five Point, Lake Los Angeles, North Yuba, Rio Dell, Riverdale, Shasta Lake
21	Trinidad
22	Big Sur

2. GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA**A Verizon Service Area Rate Groups**

Rate Group	Localities
1G	Anza, Arrowhead, Artesia, Azusa, Badger, Baldwin Pass, Banning, Beaumont, Bel Air, Bell Garde, Bellflower, Bermuda, Calimesa, Camarillo, Carpinteri, Chino, Claremont, Coachella, Covina, Crestline, Cucamonga, Culver City, Desert Center, Desert Heights, Desert Hot Springs, Desert Shore, Diamond Bay, Downey, Dunlap, Edgemont, El Rio, Ellwood, Elsinore, Etiwanda, Fowler, Glendora, Goleta, Granada Hills, Grant Grove, Guadalupe, Hemet, Hermosa Beach, Homeland, Homestead, Huntington, Idyllwild, Indio, Joshua Tree, Kenwood, La Habra, La Puente, La Quinta, La Verne, Laguna Beach, Lake Hughes, Lancaster, Lindsay, Loma Linda, Lompoc, Long Beach, Los Alamos, Los Angeles, Los Gatos, Los Serrano, Malibu, Manhattan, Mecca, Mentone, Miramonte, Monrovia, Montecito, Morgan Hill, Moronga Va, Mugu, Murrieta, Muscoy, Newbury Pass, North Shore, Norwalk, Novato, Oasis, Ontario, Ontario AI, Orcutt, Oxnard, Pacific Pass, Pacoima, Palm Desert, Palm Springs, Pasadena, Perris, Pico River, Pinyon, Playa Del, Pomona, Quail Valley, Quarts Hill, Rancho Cal, Rancho Mir, Redlands, Redondo Beach, Reedley, Rolling Hills, Salton City, San Bernard, San Bernardino, San Dimas, San Fernando, San Jacinto, Santa Barbara, Santa Marina, Santa Monica, Santa Paul, Seal Beach, Sepulveda, Sierra Madre, Solvang, South Laguna, Squaw Valley, Strathmore, Sun City, Sunland, Sunnymead, Surf, Sylmar, Temecula, Thermal, Thousand Oaks, Thousand Palms, Topanga, Torrance, Twentynine, Upland, Valley Vista, Walnut, West Los Angeles, Westminster, Whittier, Yucaipa, Yucca Valley

2. **GRANITE LOCAL EXCHANGE SERVICE – VERIZON SERVICE AREA**
(Continued)

B. Verizon Service Area Rate Groups, Continued

Rate Group	Localities
2G	Adelanto, Alder Point, Alpaugh, Alpine, Apple Valley, Barstow, Benton, Berrenda, Big Bear C, Big Bear L, Big Pine, Bishop, Blythe, Boron, Bridgeport, Buttonwillow, California, Cantua Crest, China Lake, Clements, Coleville, Colfax, Corcoran, Covelo, Crowley Lake, Cuyama, Desert Knowles, Dos Palos, El Mirage, Exeter, Farmersville, Farmington, Fellows, Fort Irwin, Garberville, Gilroy, Glennville, Havasu Lane, Hayfork, Helendale, Hesperia, Hoopa, Independent, Inyokern, June Lake, Kernville, Knights Lake, Lake Isabelle, Lathrop, Laytonville, Lee Vining, Leggett, Lemon Cove, Lenwood, Linden, Lone Pine, Lost Hills, Lucerne Valley, Mad River, Mammoth Lake, Menteca, Maricopa, McFarland, McKittrick, Newberry, North Edward, Olancho, Ora Loma, Orleans, Palo Verde, Parkfield, Phelan, Piercy, Pine Creek, Randsburg, Ridgecrest, Ripon, Robbins, Running Spring, San Joaquin, San Miguel, Sanger, Sea Ranch, Snelling, South Bars, Summit Valley, Taft, Timber Cove, Tivy Valley, Tranquilit, Trona, Victorville, Weaverville, Weimar, Weldon, Whitethorn, Willow Creek, Wrightwood, Yermo